# Instructions for Problem Corrected Notice

The Minnesota Department of Health recommends that you issue a notice when a serious violation or situation has been resolved. (This is not required under U.S. Environmental Protection Agency regulations.) You should use the same delivery methods you used for the original notice.

The notice is very general and should be modified to fit your situation. Although the public should have seen your initial advisory, there may be additional information you learned after issuing the initial advisory. You should describe the violation or situation again and discuss how the problem was corrected.

Please see the template on the following page.

# [DATE]

#  [SYSTEM’S] DRINKING WATER IS SAFE **DRINKING WATER PROBLEM CORRECTED**

## What should I do?

[Describe the action based on what the notice was; e.g. “You can stop boiling your water”; “You can now use/drink your water”; etc.]. Flush your plumbing system. Run each cold-water faucet for five minutes or until the water is noticeably colder. Use your tap water as usual. For more information about flushing, visit page 3 of the [Community Drinking Water Advisory Guidance (PDF) (https://www.health.state.mn.us/communities/environment/water/docs/com/dwaguidance.pdf)](https://www.health.state.mn.us/communities/environment/water/docs/com/dwaguidance.pdf).

## What happened?

We notified consumers on [DATE] of [issue, e.g. loss of pressure due to a broken watermain] and issued a [Boil Order, Do Not Drink Notice, or Do Not Use Notice]. We are pleased to report that we have corrected the issue. **The Drinking Water Advisory has ended**. We apologize for any inconvenience this may have caused and thank you for your patience.

[Describe further details if needed.]

## What may be the health effects?

The incident is resolved. However, if you experience unusual symptoms and they persist, it is recommended you seek medical advice. People at increased risk should seek advice from their health care providers about drinking water.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**

## For more information

As always, please contact [system contact] at [phone number] with any comments or questions.

This notice is being sent to you by [system]. Public Water System ID #\_\_\_\_