



FPHR Community of Practice 8.14.24 Accountability & Performance Management

Linda Kopecky | System Transformation Planner

This Space

A community of practice is a group of people who share a concern or a passion for something they do and learn how to do it better as they interact regularly.

This space is for...

- Informal conversations
- Increasing general knowledge
- Sharing ideas and challenges
- Wrestling with specific issues
- Bringing in subject matter experts
- Celebrating differences



This space is NOT for...

- Making decisions
- Judgements based on experience, geography, perspective, or other
- Specific questions about funding streams
- Excluding people or ideas





Welcome

WE'RE GLAD YOU'RE HERE

PLAYBACK
MEDIA

Share your name and favorite non-standard form of measurement



Pick a responsibility (prior to the meeting) and identify issues to discuss and/or SMEs to invite

The flow of our Community of Practice meetings



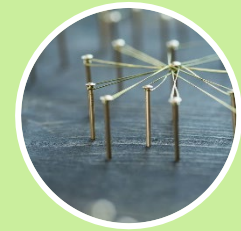
Identifying takeaways for meeting notes and picking the next topic



Review the basics of the responsibility from the framework and PHAB summary document



Unpacking! Conversations about the responsibility using a variety of engagement tools



Sharing and summarizing conversations, making connections, identifying areas for future learning or discussion



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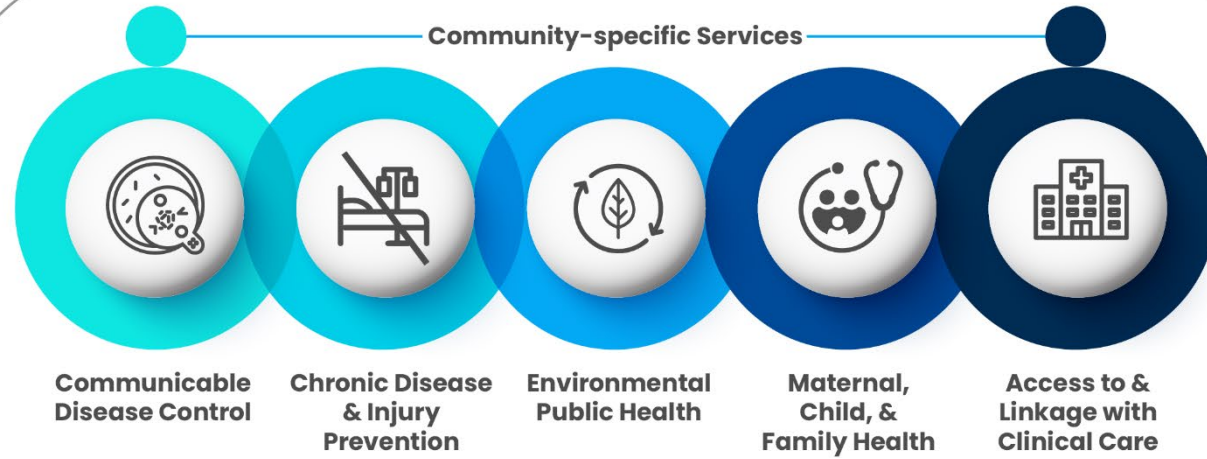


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Foundational Areas



Foundational Capabilities

Assessment & Surveillance	Community Partnership Development	Equity	Organizational Competencies
Policy Development & Support	Accountability & Performance Management	Emergency Preparedness & Response	Communications

E Q U I T Y

Accountability & Performance Management



Perform according to all business and national standards, laws and policies



Maintain a performance management system



Use evidence-based or promising practices with programs



Maintain an organization-wide culture of quality; using quality improvement tools and methods



Create accountability structures and internal/external equity-related metrics to measure equity impact

Accountability & Performance Management



Perform according to all business and national standards, laws and policies

Comply with national and PHAB standards



Maintain a performance management system

Develop, implement, and maintain systems and infrastructure



Use evidence-based or promising practices with programs

Build organizational and staff competency in evaluation



Maintain an organization-wide culture of quality; using quality improvement tools and methods

Establish metrics and monitor quality
Develop, implement, and maintain a written plan for QI



Create accountability structures and internal/external equity-related metrics to measure equity impact

Establish a tracking system
Develop, implement, and maintain system for collecting community feedback



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Padlet Activity



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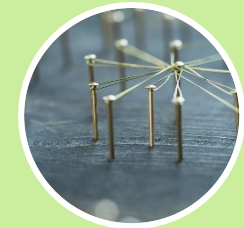
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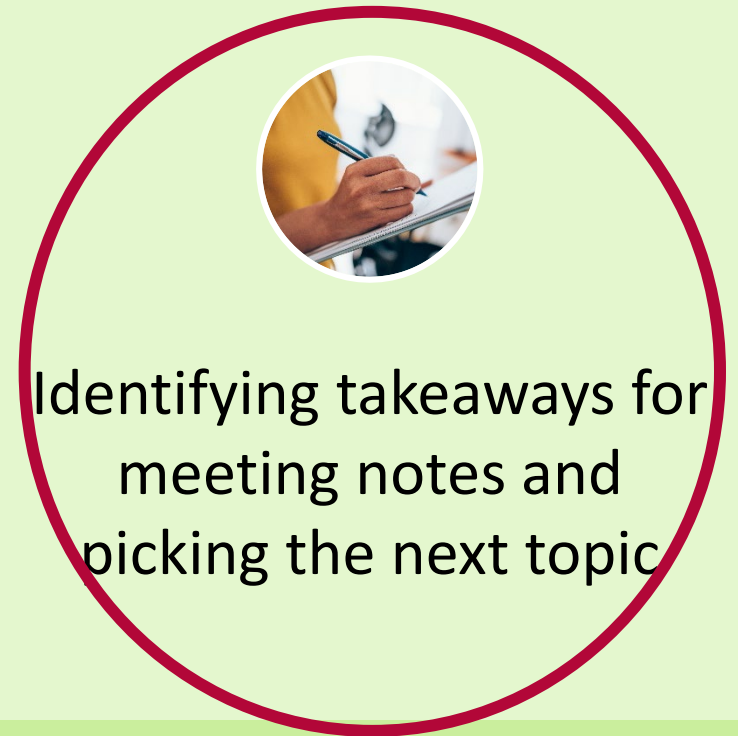


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Thank You!

Linda Kopecky

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