

Quality Framework Steering Team Meeting Agenda

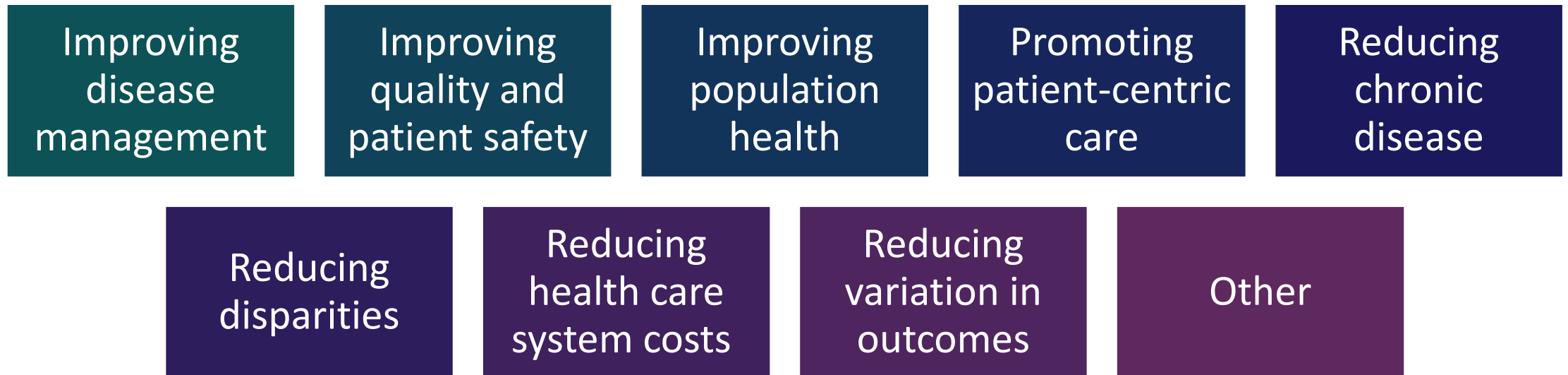
Date/Time: April 4, 2018; 2:30 – 4:30 p.m. Central Time
Location: Lady Slipper Room, Centennial Office Building
Telephone: 1-888-742-5095; 933-209-2697

- I. **Welcome and Introductions** (30 minutes)
 - a. Steering Team members
 - b. Marie Dotseth, Policy Advisor to the Commissioner of Health
 - c. Meeting #1 summary review
 - d. Introductory activity
- II. **Quality Framework Principles** (45 minutes)
- III. **Stakeholder Conversations** (30 minutes)
 - a. Key themes
 - b. Stakeholder perspectives
- IV. **Next Steps** (5 minutes)
 - a. Round the table check-in
 - b. Next meeting
 - c. Homework
- V. **Public Comment** (10 minutes)
- VI. **Adjourn**

Introductory activity

Attention Steering Team Members:

How could a system that focuses on quality measurement contribute to...





Quality Framework

Steering Team Meeting #2

April 4, 2018

Agenda



- Welcome and Introductions
- Quality Framework Principles
- Stakeholder Conversations
- Next Steps
- Public Comment
- Adjourn

Goals for today's meeting



Draft principles



Key themes for stakeholder interviews



Stakeholder perspectives

Project goals and legislative charge

Project goals

The framework is intended to become guidance to the broader community that:

Articulates the **values** of statewide quality measurement across the spectrum of stakeholders

Includes **guiding principles** for a system of health quality improvement and measurement

Responds to the **legislatively-established criteria**

Establishes principles for **ongoing framework evaluation, maintenance, and updates**

Legislative charge

Develop a framework in collaboration with a broad group of stakeholders that:

Articulates statewide **quality improvement goals**

Fosters **alignment** with other measurement efforts

Identifies the most **important elements** for assessing the quality of care

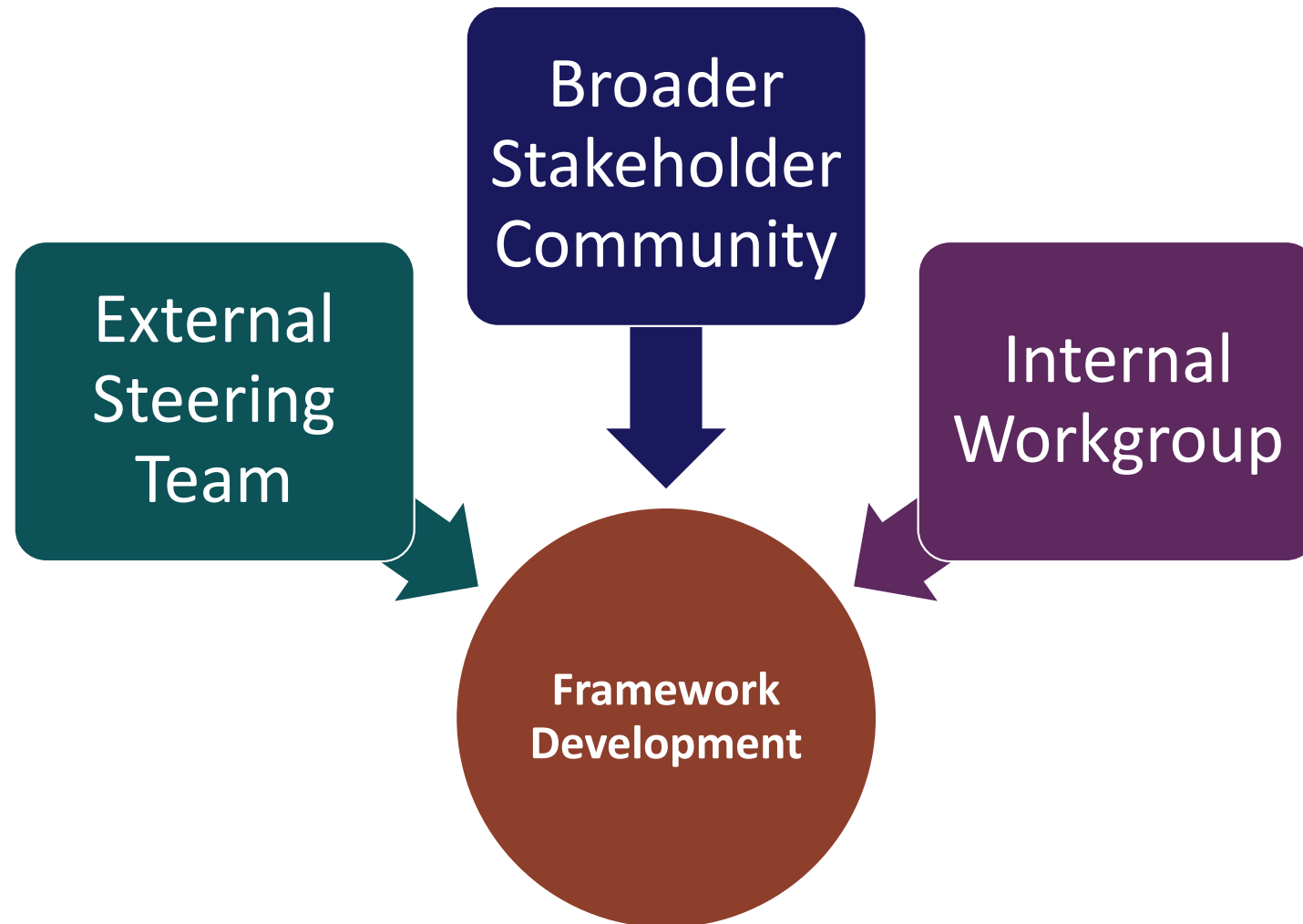
Ensures **clinical relevance** and

Defines the **roles** of stakeholders

Steering Team role

- Assist with the identification, articulation, and prioritization of **framework objectives**;
- Advise on the **key topics and questions** to use in outreach with a broader stakeholder audience;
- Think through the right perspective/people include in the **stakeholder consultation**;
- **Synthesize input from the broader stakeholder community** to contextualize and articulate themes and recommendations, and help build a roadmap, if necessary, towards a Minnesota quality framework; and
- Discuss ideas for **ongoing framework evaluation, maintenance, and updates**

Stakeholder input



Internal Workgroup

Expertise

- Population health
- Measurement science, data analysis, and reporting
- Health equity
- Community engagement
- Health policy
- Health care purchasing
- Health care delivery
- Program evaluation
- Health information technology
- Quality improvement

Role

- **Input on quality improvement topics** to explore with external stakeholders;
- Help **identify stakeholders** throughout the state to engage with on this project;
- **Feedback on the themes** that emerge from discussions with external stakeholders; and
- **Feedback on the draft framework** that MDH develops with stakeholder input

Meeting #1 highlights



Walkabout activity

What **themes** or **observations** can you make about what was generated on the flip charts that might inform our conversation this afternoon about what a statewide 'quality framework' could accomplish?

Quality framework principles



**OUT BEYOND IDEAS OF WRONGDOING AND RIGHTDOING
THERE'S A FIELD. I'LL MEET YOU THERE**

- RUMI

Working together assumptions

- Our work is on behalf of Minnesota's citizens – the ultimate stakeholders!
- We test our assumptions and inferences
- We respect ourselves, each other, and the groups' process

Mindset



- We encourage constructive, generative thinking
- We are sensitive to the fact that everyone deserves time to be heard

Verbalizing



- What would you like to add to this list to support your work together?

Other



A principle is...



A core assertion that serves as the foundation for a chain of reasoning.

Homework



Stakeholder conversations

- **What topics, if any, are missing** from the outline?
- Given the variety of stakeholders we will have these conversations with and the gaps we just discussed, **how can we ensure the conversation flows from talking about health and health care quality and includes measurement?**



Stakeholders



- Recognizing that we will use a multi-pronged approach to obtaining broad stakeholder feedback (e.g., interviews, surveys, public comment periods)...

What, if any, perspectives are missing from this list of stakeholders with which to hold in-person key informant interviews and small group discussions?

- Some entities have offered to pull together small groups of stakeholders for these conversations.

Are there other opportunities to create small group discussions or listening sessions, particularly for consumers, patients, and community and advocacy organizations?

What is...

one key content

+ one key process



take-away from our meeting today that should drive our work together moving forward?

Meetings

- Meeting #3: May 1
 - Discuss and provide feedback on draft principles, and stakeholder questions
- Meeting #4: June
 - Discuss, synthesize, and provide feedback on themes that emerge from discussions with the broad stakeholder community
- Meeting #5: July
 - Discuss draft framework and roadmap
- Meeting #6: September 6
 - Finalize framework and roadmap

Public comment



Adjourn

