

## Quality Framework Steering Team Meeting Agenda

*Date/Time:* June 4, 2018; 9:30 a.m. – 12:00 p.m. Central Time

*Location:* HIWAY Federal Credit Union, 840 Westminster Street, St. Paul, MN 55130

*Telephone:* 1-888-742-5095; 933-209-2697

- I. **Welcome** (15 minutes)
- II. **Gain Shared Understanding – Elements of the Framework** (20 minutes)
  - a. MDH staff present framework diagram
- III. **“Strength-Test” Framework Diagram** (70 minutes)
  - a. Structure – the “what”
  - b. Process – the “how”
  - c. Value – the “why”
- IV. **Expand Our Thinking** (30 minutes)
- V. **Next Steps** (5 minutes)
  - a. Round the table check-in
  - b. Next meeting
  - c. Homework
- VI. **Public Comment** (10 minutes)
- VII. **Adjourn**



## Quality Framework

Steering Team Meeting #4

June 4, 2018

# Agenda



- Welcome
- Gain shared understanding - elements of the framework
- “Strength-test” framework diagram
- Expand our thinking
- Next Steps
- Public Comment
- Adjourn

# Goal for today's meeting

**Examine and discuss  
elements of the  
Quality  
Measurement  
Framework**



# Project goals and legislative charge

## Project goals

The framework is intended to become guidance to the broader community that:

Articulates the **values** of statewide quality measurement across the spectrum of stakeholders

Includes **guiding principles** for a system of health quality improvement and measurement

Responds to the **legislatively-established criteria**

Establishes principles for **ongoing framework evaluation, maintenance, and updates**

## Legislative charge

Develop a framework in collaboration with a broad group of stakeholders that:

Articulates statewide **quality improvement goals**

Fosters **alignment** with other measurement efforts

Identifies the most **important elements** for assessing the quality of care

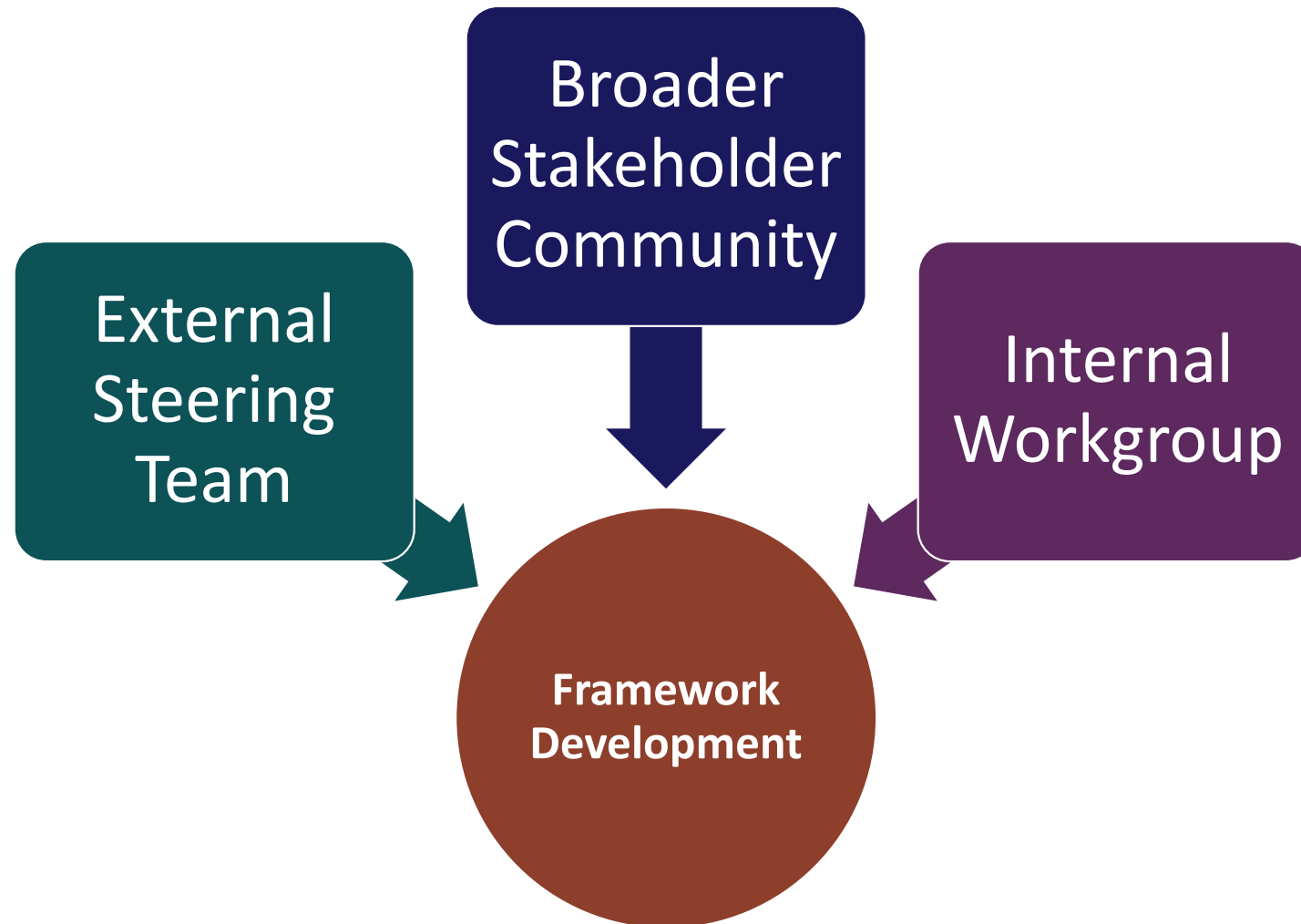
Ensures **clinical relevance** and

Defines the **roles** of stakeholders

# Steering Team role

- ★ Assist with the identification, articulation, and prioritization of **framework objectives**;
  - Advise on the **key topics and questions** to use in outreach with a broader stakeholder audience;
  - Think through the right perspective/people include in the **stakeholder consultation**;
  - **Synthesize input from the broader stakeholder community** to contextualize and articulate themes and recommendations, and help build a roadmap, if necessary, towards a Minnesota quality framework; and
- ★ Discuss ideas for **ongoing framework evaluation, maintenance, and updates**

# Stakeholder input



# Framework development arc





# Meeting #3 summary



# Stakeholder engagement update

- Small group interviews
- Key informant interviews
- Survey
- Share and discuss themes during our next meeting



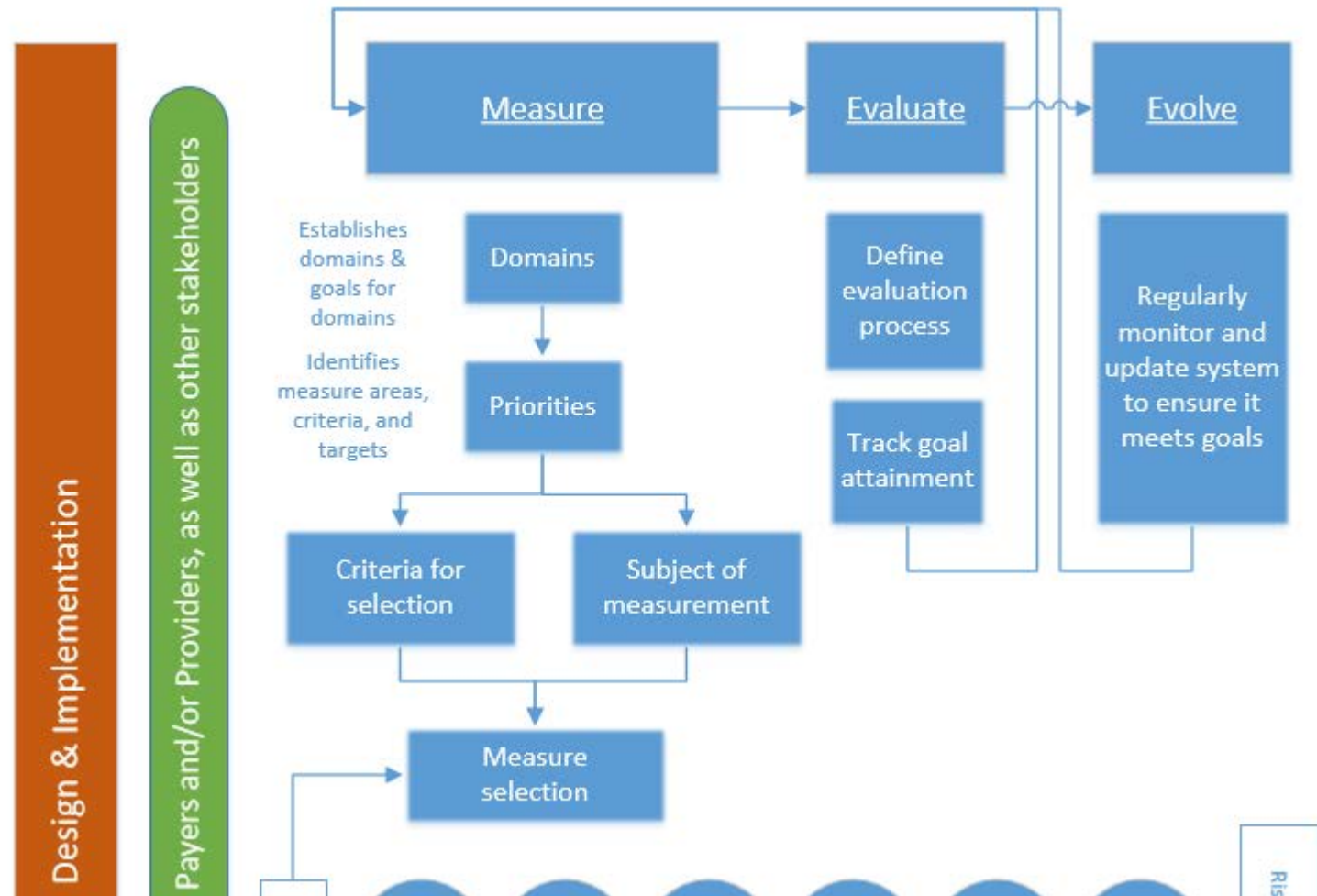
# Draft Framework Model

# Introductory thoughts

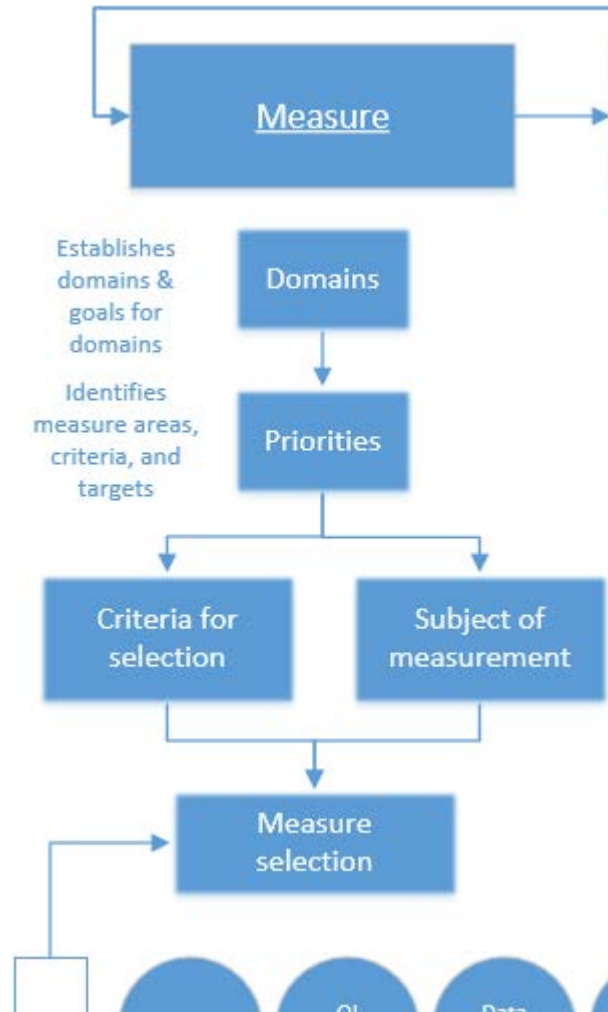
- Imagine possible elements of a measurement framework for Minnesota
- Lay the groundwork for a discussion about implementation for success & meaningful change
- Where we ended up in our framework modeling:
  - A decidedly functional draft vs. perfect visualization or flow
  - Build on your work concerning values/principles/goals
  - Components that reflect your thinking of evolution from the status quo
  - Placeholder for process that covers implementation, decision-making & roles

# Elements of the framework vs. status quo

- Feedback loop between measuring, evaluating impact and evolving the measurement system
- Recognition that one or multiple frameworks need to be actionable for different stakeholders, e.g. patients, payers, providers, public health, etc. [PRINCIPLE 3] ... one-size may not fit all
- Recognition that if the framework is not just a static document, there has to be a process of implementation, reporting, stewardship



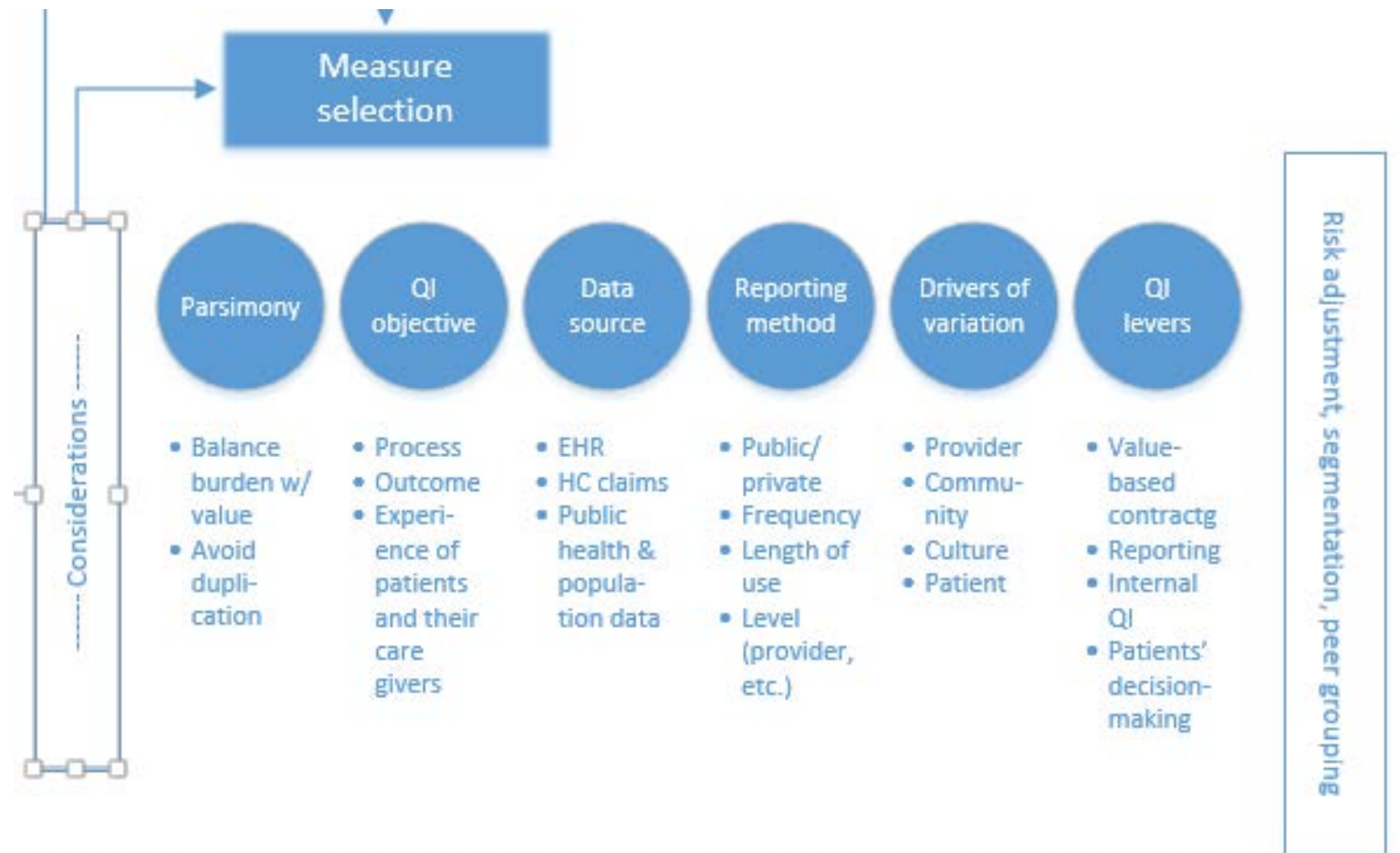
# Measurement



- Health is more than health care [PRINCIPLE 1a]
- Domain as a broadly defined category of health care quality, e.g. work with communities to promote best practices of healthy living (CMS)
- Priorities or measuring what is most important, e.g. providing culturally competent care from a patient perspective
- Criteria to ensure measurement aligns with principles/goals/values (see considerations)
- Subject of measurement: what needs improvement and what should be measured ... where in the system should it be measured

# Considerations

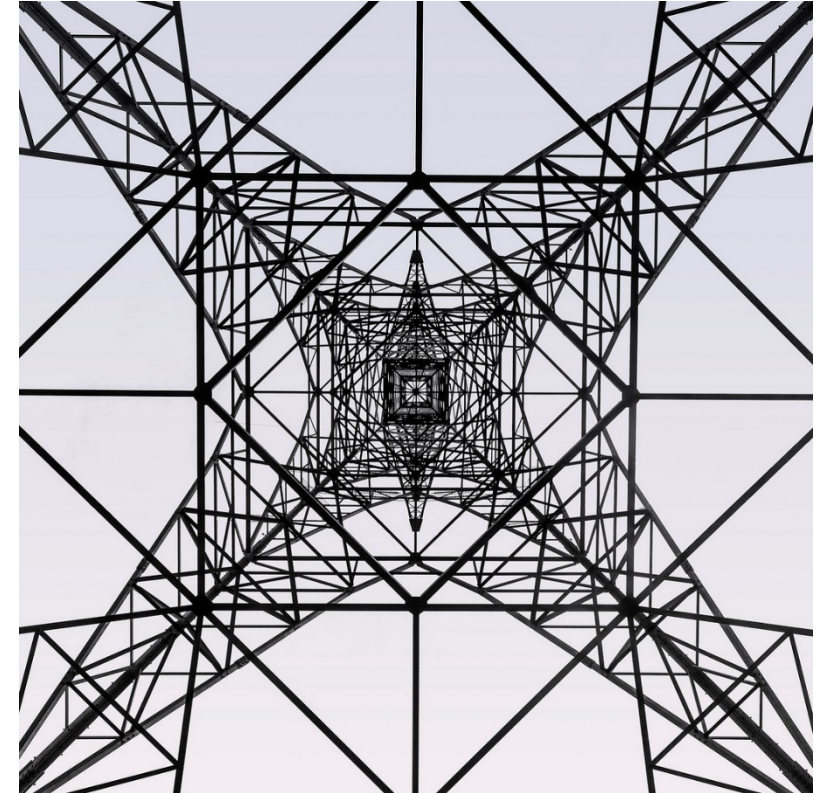
- Affect all stages of measurement
- Function to operationalize principles and values
- Force questions of:
  - Data sources
  - Reporting method
  - Expected impact (levers)



# “Strength-Test” framework diagram

## A. Structure (the “what”)

- What’s missing from this model, compared with what your thoughts had been about what a “framework” looks like/includes? What is included that you hadn’t thought of/expected? What surprised you?





# “Strength-Test” framework diagram

## B. Process (the “how”)

- What would it take to effectively or successfully operationalize these components in terms of design and implementation?



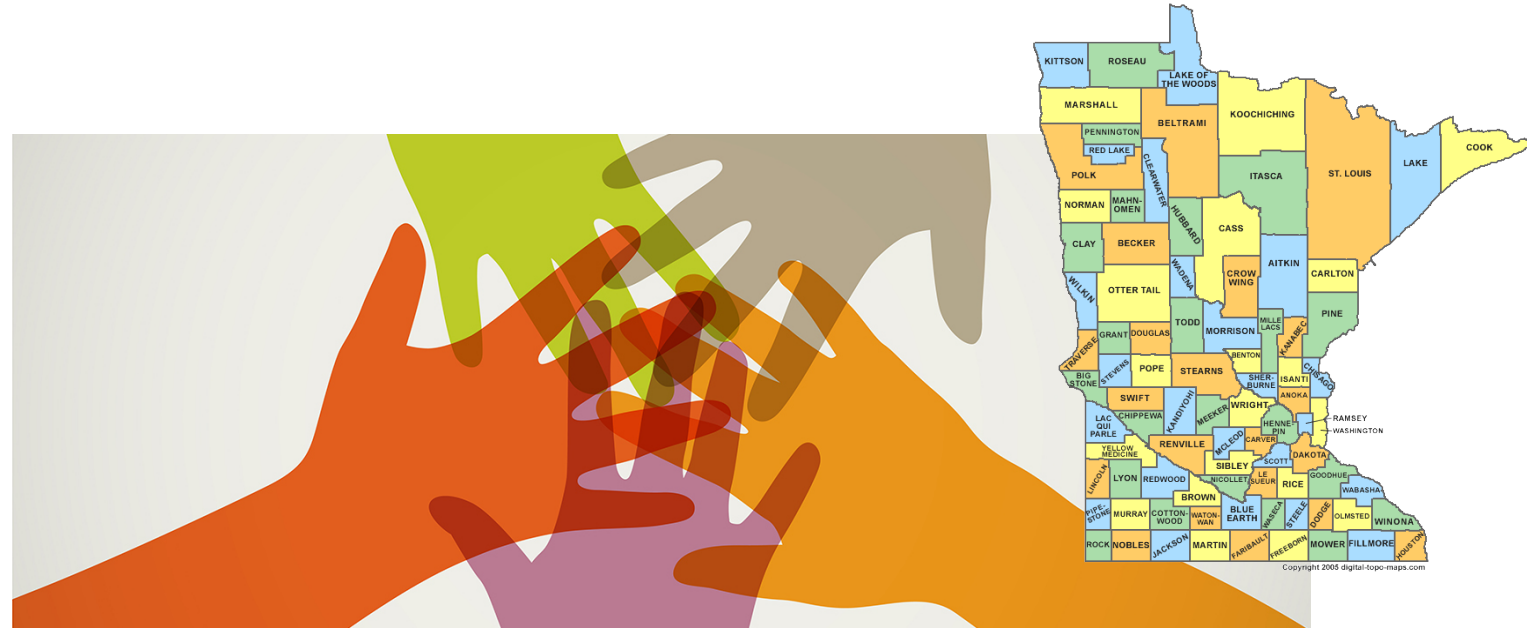
# “Strength-Test” framework diagram

## C. Value (the “why”)

- How would the values and principles play out for each of the elements?



# Expand our thinking



What would it take for the quality measurement framework to have **broad support and buy-in?**





Meeting #5:  
**July 2**

- Synthesize perspectives from stakeholder community



Meeting #6:  
**September 6**

- Finalize values, principles, and framework based on public comment

# Homework



# Public comment



# Adjourn

