

## Quality Framework Steering Team Meeting Agenda

*Date/Time:* September 6, 2018; 9:30 a.m. – 12:30 p.m. Central Time

*Location:* HIWAY Federal Credit Union, 840 Westminster Street, St. Paul, MN 55130

*Telephone:* 1-888-742-5095; 933-209-2697

- I. **Welcome** (15 minutes)
- II. **Stakeholder Input Update** (15 minutes)
- III. **Transition from Phase 1 to Phase 2** (2 hours, 5 minutes)
  - a. Summary of Phases 1 and 2
  - b. Phase 2 stakeholder engagement
  - c. Closing-out Phase 1
    - i. Status report to Legislature
    - ii. Communications
- IV. **Next Steps** (5 minutes)
- V. **Public Comment** (10 minutes)
- VI. **Thank You and Acknowledgements** (10 minutes)
- VII. **Adjourn**



## Quality Framework

Steering Team Meeting #7

September 6, 2018

# Agenda



- Welcome
- Stakeholder input
- Transition from Phase 1 to Phase 2
- Next steps
- Public comment
- Thank you and acknowledgements
- Adjourn

# Goals for today's meeting



1. Hear input from a subgroup of the **e-Health Advisory Committee**,
2. Review an **updated Phase 1 and 2 summary handout** that incorporates feedback from our August meeting, and discuss the **structure of and transition to Phase 2** in greater depth; and
3. Close-out Phase 1 with discussion around **MDH's approach to the status report for the Legislature** and a **communications strategy**

# Project goals and legislative charge

## Project goals

The framework is intended to become guidance to the broader community that:

Articulates the **values** of statewide quality measurement across the spectrum of stakeholders

Includes **guiding principles** for a system of health quality improvement and measurement

Responds to the **legislatively-established criteria**

Establishes principles for **ongoing framework evaluation, maintenance, and updates**

## Legislative charge

Develop a framework in collaboration with a broad group of stakeholders that:

Articulates statewide **quality improvement goals**

Fosters **alignment** with other measurement efforts

Identifies the most **important elements** for assessing the quality of care

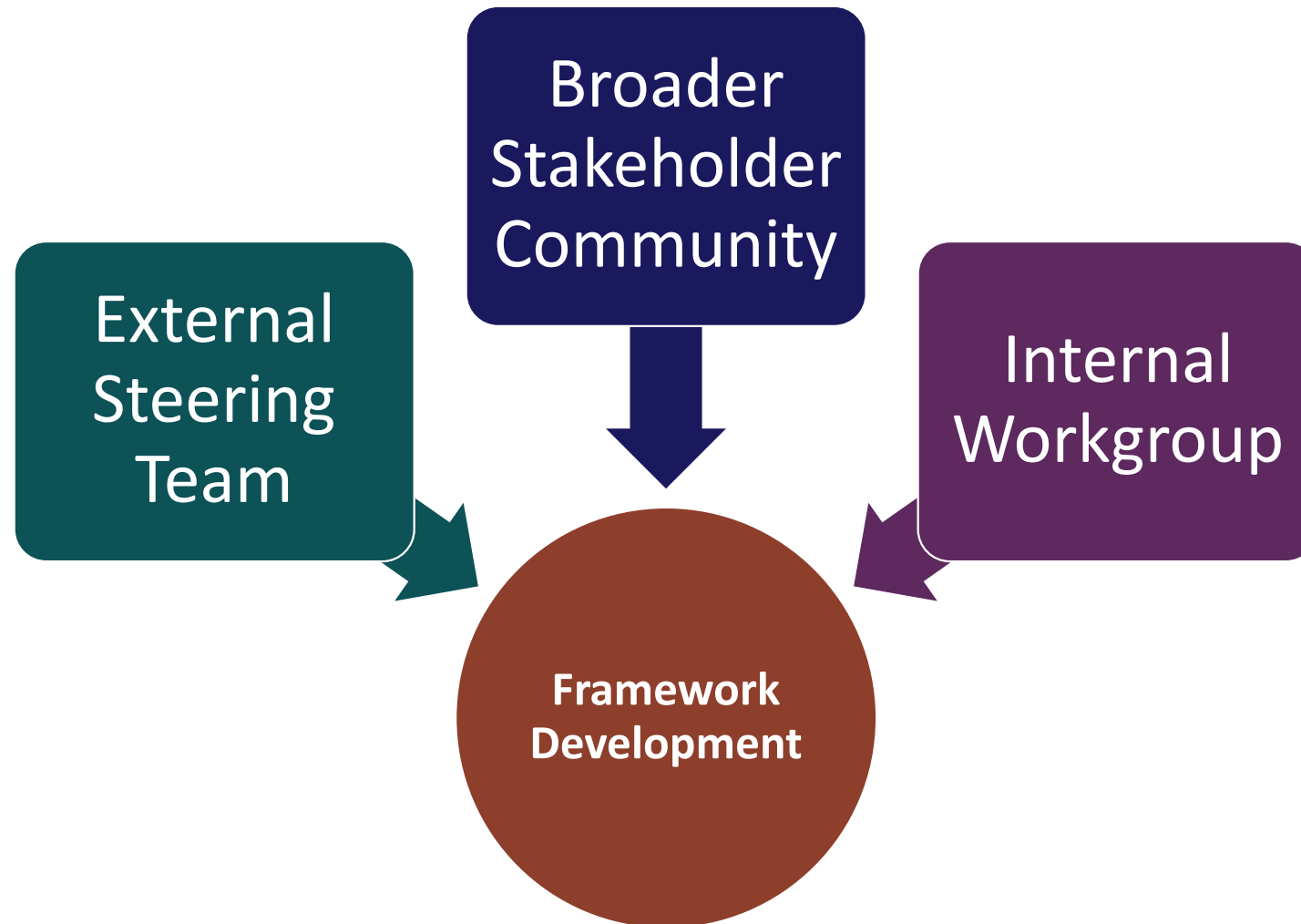
Ensures **clinical relevance** and

Defines the **roles** of stakeholders

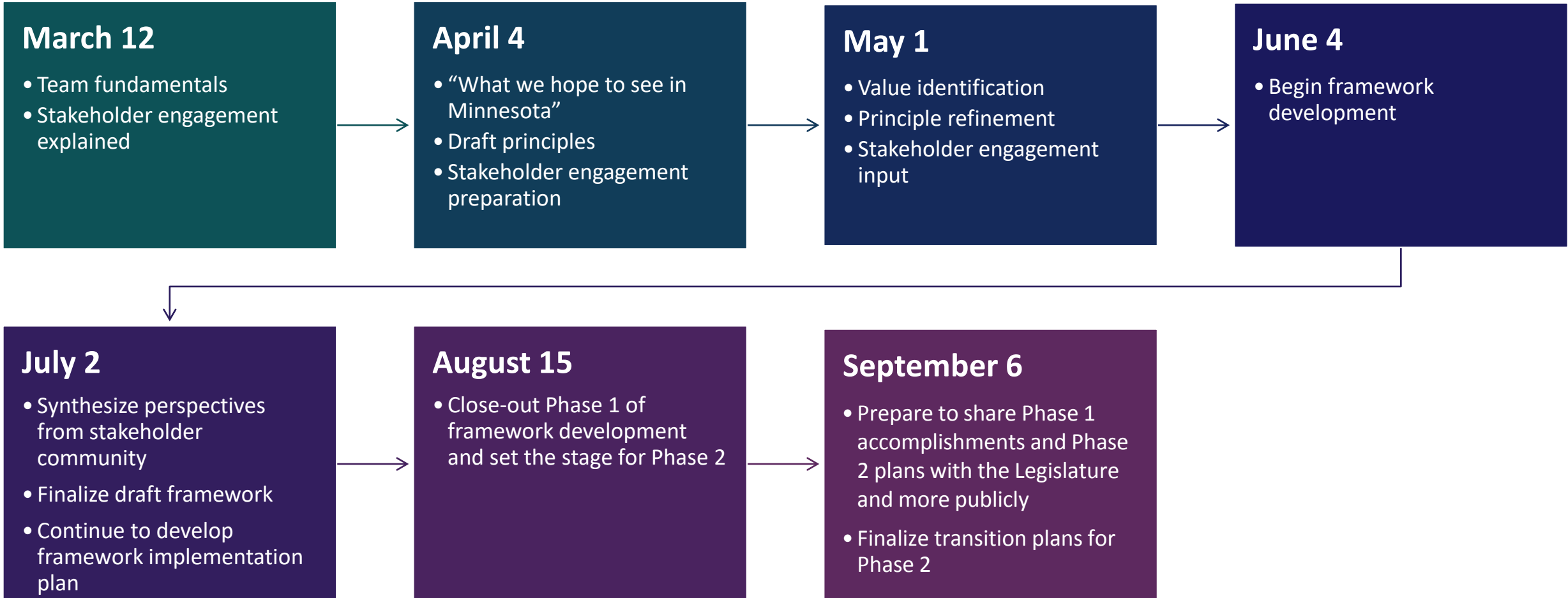
# Steering Team role

- Assist with the identification, articulation, and prioritization of **framework objectives**;
- Advise on the **key topics and questions** to use in outreach with a broader stakeholder audience;
- Think through the right perspective/people include in the **stakeholder consultation**;
- **Synthesize input from the broader stakeholder community** to contextualize and articulate themes and recommendations, and help build a roadmap, if necessary, towards a Minnesota quality framework; and
- Discuss ideas for **ongoing framework evaluation, maintenance, and updates**

# Stakeholder input



# Framework development arc





# Meeting #6 summary



# Stakeholder updates and input

- e-Health Advisory Committee subgroup



# Roadmap development

## Framework Development: Progress and Remaining Work

**Goal:** A system of measurement that fosters improvement in health outcomes, health care quality, health equity, patient experience, and population health, and reduces costs for patients, providers, and purchasers

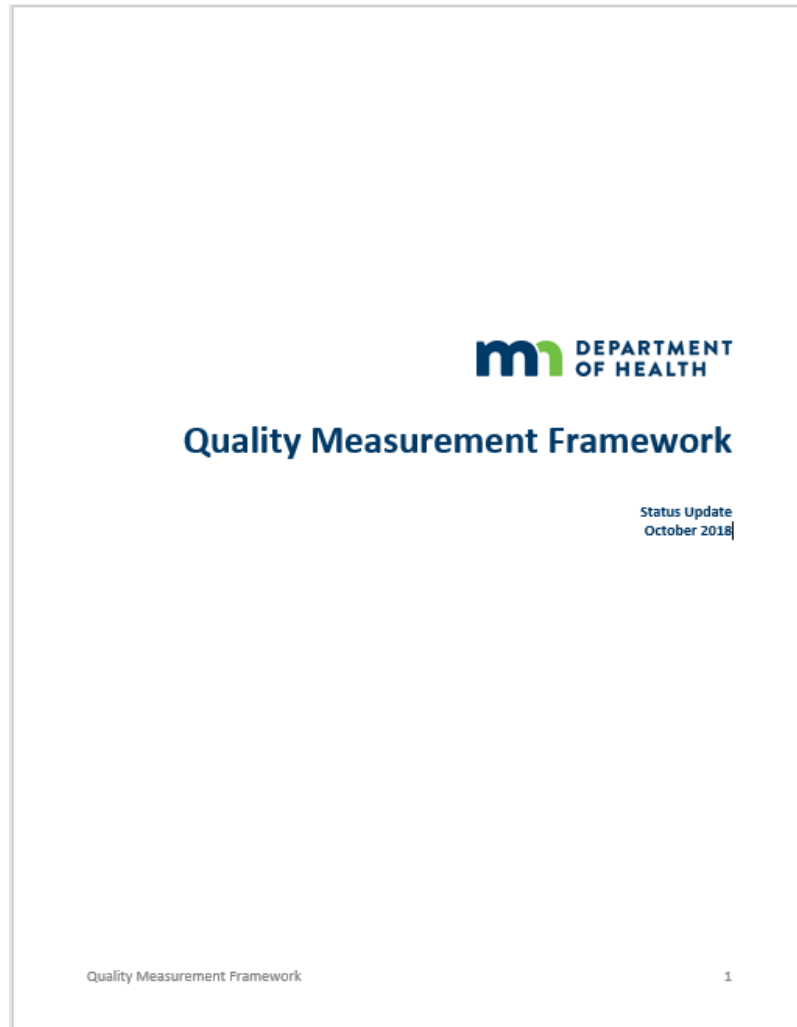
Phase 1 Progress March – September 2018 WE HAVE...	Phase 2 Expected Accomplishments 6-12 months WE WILL HAVE...	Sample Implementation Activities 2020 and beyond WE WILL...
Articulated <b>values</b>	<ul style="list-style-type: none"> <li>Identified <b>for whom</b> measurement should matter</li> <li>Criteria for making measurement <b>actionable</b></li> <li>Recommendations on how to resolve tensions between <b>efficiency, simplicity and transparency</b></li> </ul>	<ul style="list-style-type: none"> <li>Establish system <b>vision and goals</b>, including improvement goals across clinical, population health, public health, and equity dimensions</li> </ul>
Developed <b>guiding principles</b>	<ul style="list-style-type: none"> <li>Proposed approaches for identifying what measurement is <b>most important</b></li> <li>Identified <b>potentials for unintended consequences</b></li> </ul>	<ul style="list-style-type: none"> <li>Set <b>parameters for measurement</b>, including, but not limited to, selecting measures that “matter”, specifying intended uses for measure data, conducting burden and benefit analyses, etc.</li> </ul>
Used an <b>intentional process</b> to create values and principles, and include broad stakeholder input and community voice	<ul style="list-style-type: none"> <li>Collected and incorporated <b>additional recommendations</b> from stakeholders</li> <li>Recommendations on how to continue a <b>transparent, inclusive process</b> that includes broad stakeholder input and patient/community voice</li> <li>Drafted a <b>communications plan</b> to disseminate information out to and receive feedback from stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>Continue and potentially adjust a process for <b>ongoing stakeholder input</b> to inform measurement system activities</li> </ul>
Determined that the <b>stewardship process</b> should be trusted, transparent, and able to include all perspectives	<ul style="list-style-type: none"> <li>Proposed a structure for <b>framework stewardship</b> that includes resource needs</li> <li>Defined <b>accountability paths and ownership</b> for framework implementation</li> <li>Recommendations <b>for relationship building</b> that promote shared accountability (providers, systems, communities) and articulate roles</li> <li>Drafted a roadmap for framework implementation under <b>political, operational, system power, authority, and resource realities</b></li> <li>Determined which <b>roles</b> should be outside stewardship, i.e. be independent of it (evaluation?)</li> </ul>	<ul style="list-style-type: none"> <li>Implement an approach to <b>community and patient engagement</b> at all levels of decision-making</li> <li>Stand-up a framework <b>stewardship structure</b></li> <li>Develop processes for <b>evaluating the measurement system</b> as guided by the framework and evolving the system over time</li> </ul>
Decided that: <ul style="list-style-type: none"> <li>measurement is <b>more than clinical care</b> and</li> <li><b>SQRMS exists as a subset</b> of the envisioned system and will evolve within it</li> </ul>	<ul style="list-style-type: none"> <li><b>Named framework clients</b> and identified their needs</li> <li>Recommendations to guide the <b>measurement of health and health care</b>, including how to measure on different levels and across scopes (e.g., measuring the “middle” and the “edges”, across systems of care, at the population/neighborhood level, etc.)</li> </ul>	<ul style="list-style-type: none"> <li>Respond to <b>legislatively-mandated criteria</b>, including alignment with other measurement initiatives</li> </ul>
Decided that measurement must be subject to <b>ongoing evaluation</b>	<ul style="list-style-type: none"> <li>Drafted an <b>evaluation plan</b></li> </ul>	

# Phase 2 stakeholder engagement

- **Discussion**

In Phase 2, what does the guidance body look like in terms of composition? Is there a hybrid approach to consider? **What perspectives should be continued, added, or strengthened?**

# Status report to Legislature



1. Letter
2. Executive Summary
3. Introduction
4. Background
5. Approach
6. Findings
7. Conclusion
8. Acknowledgments
9. Appendices

# Communications

## Audiences:

- Legislature
- Stakeholders – Steering Team, interviewees, internal workgroup, and others
- General public

## Methods:

- Report
- Fact sheets
- Written and/or in-person communications with interviewees
- Present at meetings and conferences convened by stakeholder organizations
- Webinars
- Customizable PowerPoint template for Steering Team and other stakeholders to use
- MDH website and GovDelivery



# Next steps



- Status report to Legislature
- Steering Team meeting 7 summary

# Public comment





# Thank you and acknowledgements

*Thank  
you*



## Stay updated on Quality Framework progress:

- Quality Framework webpage (<http://www.health.state.mn.us/healthreform/measurement/measfrmwk>)
- [GovDelivery](#): Statewide Quality Reporting and Measurement System

