

Agenda: Measurement Framework Steering Team

Date: 06/28/2019

1) Welcome and Introductions (9:00-9:30)

2) Introduction to the Measurement Framework Project (9:30-10:10)

3) Values and Principles Refinement (10:10-10:45)

Break (10:45-11:00)

4) Vision and Mission Development (11:00-11:35)

**5) Measurement Framework Models and Preparation for July Meeting
(11:35-11:45)**

6) Public Reflection and Comments (11:45-11:50)

7) Closing (11:50-12:00)

Minnesota Department of Health
625 Robert Street N
PO Box 64975
St. Paul, MN 55164-0975
651-201-3550
health.sqrms@state.mn.us
www.health.state.mn.us

06/28/19

To obtain this information in a different format, call: 651-201-3550. Printed on recycled paper.



Measurement Framework

Steering Team Meeting #1

June 28, 2019



- Welcome and Introductions
- Introduction to the Measurement Framework Project
- Values and Principles Refinement
- Vision and Mission Development
- Measurement Framework Models and Preparation for July Meeting
- Public Reflection and Comments
- Closing

Steering team agreements

- Our work is on behalf of **Minnesota's citizens**, the ultimate stakeholders.
- We **test our assumptions and inferences**.
- We **respect** ourselves, each other, and the groups' process.

Mindset



- We encourage **constructive, adaptive thinking**.
- We are sensitive to the fact that **everyone deserves to be heard**.

Verbalizing



- We **maximize our time** by coming to meetings having completed any homework assignments.
- We always **start meetings on time**.

Preparedness



- ✓ Introduce yourself (name, pronouns) and the organizations and/or communities you represent

Steering team introductions

- ✓ Introduce yourself (name, pronouns)
- ✓ Say where you are from
- ✓ Let us know if you served on the phase 1 steering team
- ✓ Share up to three perspectives that you are bringing into meeting discussions, and
- ✓ Share what you think the potential of this project is



A Measurement Framework for a Healthier Minnesota

PROJECT NARRATIVE

The urgency of our situation

Minnesota is a national leader on many fronts, with our exemplary public health system, our commitment to advance health equity, the quality of our health care, and the many ways communities across the state contribute to health and well-being.

Minnesota, however, also faces daunting challenges, especially persistent disparities in health outcomes that are rooted in inequities related to race, income, education, and geography. We have increasing chronic disease rates, rising health care costs, and economic and social forces that often work against our efforts to assure a healthy population.

Many people in Minnesota are working hard to improve health and wellbeing. But how can we know if our efforts are making a real difference? Do we measure what matters? Are we using the data we do collect to focus our actions on what will help Minnesotans be healthier? Do our measures let us know if we are doing the right things?

A meaningful measurement system

Measurement is a potentially powerful tool for identifying and addressing inequities in health status; assessing and improving the quality of health care; curbing costs; making systems transparent and accountable for health outcomes; and focusing action on the places where it can make a real difference.

Project goals and legislative charge

Project goals

The framework is intended to become guidance to the broader community that:

Articulates the **values** of statewide quality measurement across the spectrum of stakeholders

Includes **guiding principles** for a system of health quality improvement and measurement

Responds to the **legislatively-established criteria**

Establishes principles for **ongoing framework evaluation, maintenance, and updates**

Legislative charge

Develop a framework in collaboration with a broad group of stakeholders that:

Articulates statewide **quality improvement goals**

Fosters **alignment** with other measurement efforts

Identifies the most **important elements** for assessing the quality of care

Ensures **clinical relevance** and

Defines the **roles** of stakeholders

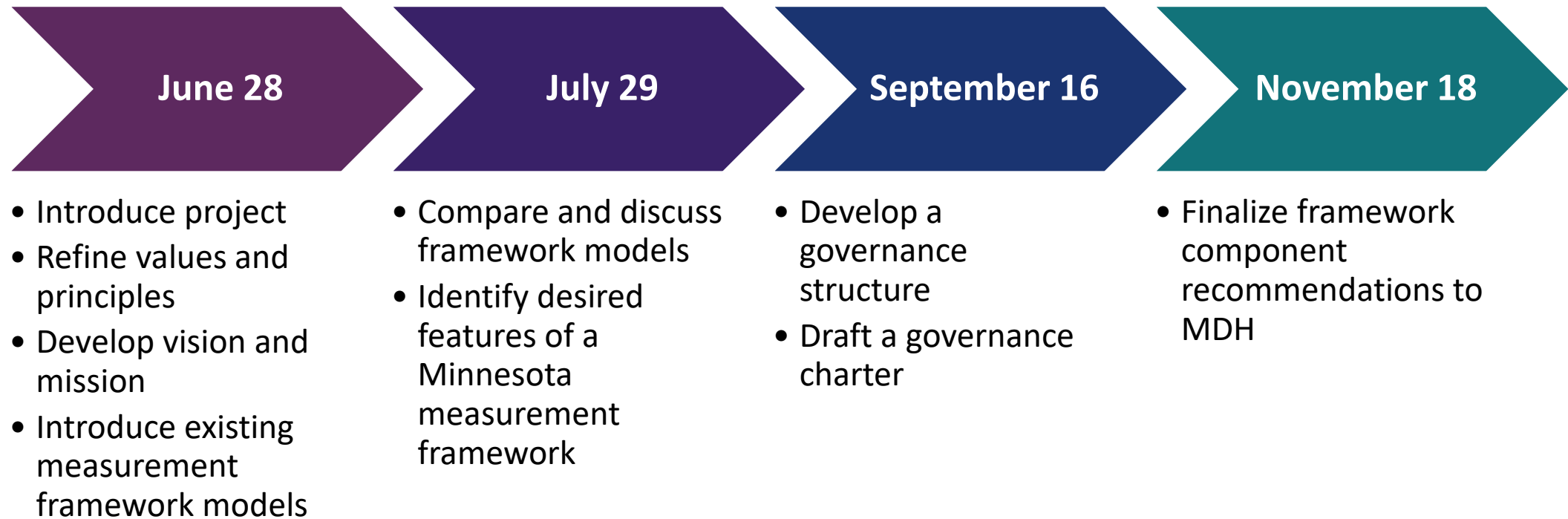
Where we have been

- ✓ **Foundational values and principles**
 - Mark Sonneborn, Diane Rydrych
- ✓ **Intentional process to include stakeholder and community input**
 - Deatrack LaPointe, Maiyia Yang Kasouaher, Stefan Gildemeister
- ✓ **Results of phase 1 and roadmap for completing framework development**
 - Jennifer Lundblad, Marie Dotseth

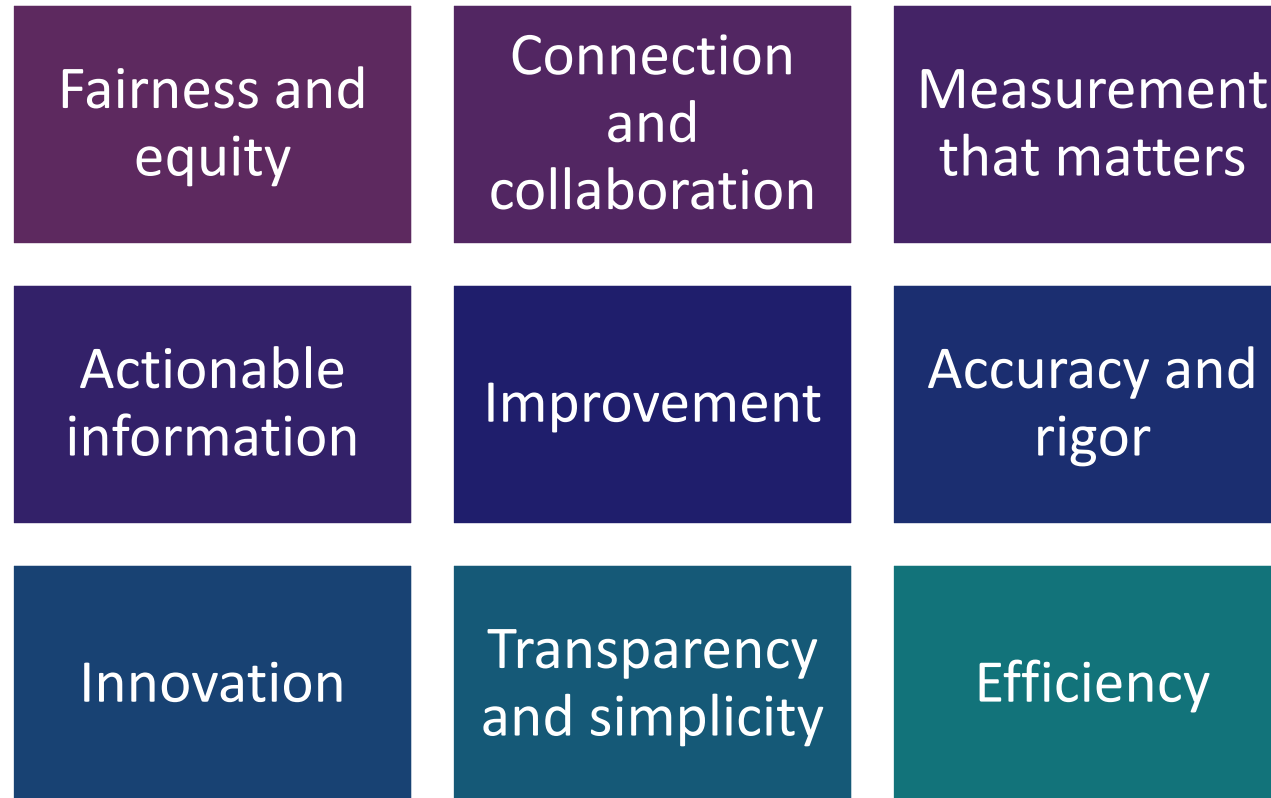


6/28/2024

Where we are going



The Minnesota Measurement Framework fosters:



- 1. Health is more than health care**, and a measurement framework should recognize this by:
 - a. Linking up with **overarching concepts of quality** (e.g., safety);
 - b. Incorporating and appropriately accounting for **provider, system, community, cultural, and patient factors** that contribute to variation in quality measure results; and
 - c. Exploring **factors at the population/neighborhood level and across systems of care** (e.g., ambulatory, long term, behavioral).

2. A measurement system should seek to **measurably foster improvement in health outcomes, health care quality, health equity, patient experience, and population health, and reduction in costs for patients, providers, and purchasers.**
3. **Quality measurement should be patient-centered and produce information that is meaningful, fair, transparent, and actionable for different stakeholders (e.g., patients, providers, health plans) in different ways (e.g., decision-making, public reporting, internal improvement, value-based purchasing).** Measures do not need to be used by all stakeholders for all purposes.

4. Quality measurement in Minnesota should be **parsimonious, appropriately balance value for stakeholders with reporting burden, and not duplicate other efforts.**
5. Minnesota must **measure what is most important, not what is easiest.** A measurement framework should provide “signal strength” — cohesiveness and alignment around what is important.
6. The quality framework should be **regularly monitored and updated** via an inclusive, transparent process to ensure it meets goals.



Purpose: Refine values and principles

- What language or concepts need **clarification**, or need to be **added**?
- Where do you see existing or potential **tensions**?
- In light of the tensions you've cited, what are the implications for a **governance or decision-making structure**? What needs to be in place? Who can make these decisions?



What is a measurement framework?

Definition: A structure that contains a set or sets of measures that...

1. Will be used by many to inform decision-making, action and accountabilities to:

- Improve individual health outcomes
- Improve population health outcomes
- Reduce health inequities
- Improve health care quality and patient experience
- Reduce costs for patients, health care providers and purchasers
- Spur innovation
- Other...



What is a measurement framework?



2. When measured over time, demonstrate improvement, opportunities for further action or catch an eroding trend

- Some measures will be publically reported
- Some efforts may use the framework structure to determine measures, but these may not be publically reported

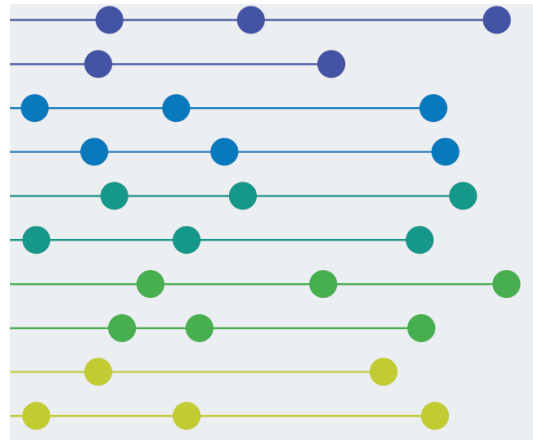
Purpose: Begin to develop measurement framework vision and mission

- How can you envision a measurement framework being used to drive health **improvement and innovation**, and by whom?
- **How might you**, your community, or your organization use a measurement framework?
- Are there **others** that would use it and **how**?
- Are there things that came up in the discussion that could inform a **refinement of our definition of a framework**?



Measurement framework models and homework

Robert Wood Johnson Foundation: Vision to Action Framework



National Collaborative for Health Equity: The Health Opportunity and Equity Initiative

Institute of Medicine of the National Academies Vital Signs: Core Metrics for Health and Health Care Progress



Centers for Medicare & Medicaid Services Meaningful Measures

Public reflection and comments



Next meeting:

July 29, 1-4pm at HIWAY
Federal Credit Union

- Compare and discuss framework models
- Identify desired features of a Minnesota measurement framework

Resources:

- Measurement Framework webpage (<https://www.health.state.mn.us/data/hcquality/measfrmwk>)
- GovDelivery: Statewide Quality Reporting and Measurement System
- Email health.sqrms@state.mn.us

Thank you.