

# Continuous Quality Improvement Resources

## To Obtain Certificate of Attendance

- Please fill out this [Microsoft Form \(https://forms.office.com/g/D2xwHF50kB\)](https://forms.office.com/g/D2xwHF50kB) to receive a Certificate of Attendance and answer a few questions about training.

## Free Online Resources for CQI:

- [CQI for Public Health: The Fundamentals \(https://osupubhealth.catalog.instructure.com/courses/cqi-for-public-health-the-fundamentals-20\)](https://osupubhealth.catalog.instructure.com/courses/cqi-for-public-health-the-fundamentals-20) – 1 hour in length
- IHI Open School Training Videos:
  - Short 3 – 5 min videos
    - [Model for Improvement: Part 1 \(http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard3.aspx\)](http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard3.aspx)
    - [Model of Improvement: Part 2 \(http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard4.aspx\)](http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard4.aspx)
    - [Run Charts: Part 1 \(http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard7.aspx\)](http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard7.aspx)
    - [PDSA Cycles: Part 1 \(http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard5.aspx\)](http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard5.aspx)
    - [PDSA Cycles: Part 2 \(http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard6.aspx\)](http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard6.aspx)
    - [Cause and Effect Diagram \(http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard16.aspx\)](http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard16.aspx) – 5 minutes
    - **Control Charts**
      - [Control Charts: Part 1 \(http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard13.aspx\)](http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard13.aspx) – 5 minutes
      - [Control Charts: Part 2 \(http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard14.aspx\)](http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/Whiteboard14.aspx) – 5 minutes

## CONTINUOUS QUALITY IMPROVEMENT RESOURCES

- Games to help understand QI  
(<http://www.ihl.org/education/IHIOpenSchool/resources/Pages/AudioandVideo/default.aspx>)
  - Examples include:
    - How do you measure the banana?
    - How to use PDSA Cycles by Spinning Coins
    - Learning about variations by counting candy
    - The Red Bead Experiment
    - Priority Matrix: An Overlooked Gardening Tool