

# Get to Know wichealth.org 7

NOVEMBER 20, 2024

## Quick Connect

Quick Connect is [wichealth.org](http://wichealth.org) feature that streamlines how participant lesson completions are tracked and documented. When a household completes a lesson, [wichealth.org](http://wichealth.org) communicates the lesson completion information to the Minnesota WIC Information System.

### An example of how Quick Connect works

- A participant completed two [wichealth.org](http://wichealth.org) lessons on November 14, 2024.
  - Make Mealtime a Family Time
  - Solving Picky Eating
- The lesson topic(s) and completion date imported from [wichealth.org](http://wichealth.org) to the records of all active household members. This import occurs in the early morning of the next day, November 15<sup>th</sup> in this example. [Wichealth.org](http://Wichealth.org) lessons are documented in the Nutrition Education page as a Group Contact.

Nutrition Education	
<b>Contacts</b>	<b>Group Contact</b> <span style="float: right;">Created Date: 11/15/2024</span>
<ul style="list-style-type: none"> <li>11/14/2024 </li> <li>08/28/2024 </li> <li>05/17/2024 </li> <li>02/15/2024 </li> <li>12/18/2023 </li> <li>09/29/2023 </li> <li>05/22/2023 </li> </ul>	<p><b>Type</b> Secondary Contact (at Benefit Pick-up)</p> <p><b>Topic(s)</b> Make Mealtime a Family Time Solving Picky Eating</p>

- Every [wichealth.org](http://wichealth.org) lesson is imported for all household members in an active certification, including pregnant, breastfeeding, non-breastfeeding, infant, and child participants. CPAs should determine whether the completed lesson is relevant to the category and needs of each family member. In this example, the lessons would be relevant for the 2-year-old child, but not the infant family member.
- The local agency identified this family with the completed lessons using the **wichealth.org Contacts** Infoview Report. This report provides a list of participants in the agency with a completed [wichealth.org](http://wichealth.org) lesson during a specified time period. See the [Infoview Report Template Reference \(PDF\)](#) for additional information about the **wichealth.org Contacts** report.
- The local agency followed up with the family to ask if there were any questions and to issue benefits.

- If the completed lessons are not relevant to the category or needs of one of the family members, the CPA can discuss the specific educational needs of individual family members at the time of follow-up.

Quick Connect simplifies lesson tracking, enabling agencies to efficiently manage participant education records and ensure accurate documentation.

## Additional options for tracking completed [wichealth.org](http://wichealth.org) lessons

- Certification of completion emails.
  - Agencies can request automated emails with lesson certificates for their participants. To set this up, agencies need to contact [help@wichealth.org](mailto:help@wichealth.org) and provide an email address. Multi-county agencies should specify which counties to include. Using a generic email account for this purpose is recommended.
- Verify through [wichealthsupport.org](http://wichealthsupport.org).
  - WIC staff can verify lesson completions by visiting [wichealthsupport.org](http://wichealthsupport.org). Use the Client Search feature to enter a Household ID and access details about completed lessons.

## Reminders

- See [Remote Nutrition Education](#) for Minnesota WIC specific information for using [wichealth.org](http://wichealth.org).
- This is the final **Getting to Know wichealth.org** memo. All seven memos are available at the bottom of [Remote Nutrition Education](#).

## Reference – Complete Listing of Hyperlinks

[Wichealth.org](https://www.wichealth.org/) (<https://www.wichealth.org/>)

[Wichealthsupport.org](http://wichealthsupport.org) ([wichealthsupport.org](http://wichealthsupport.org))

[Inforview Report Template Reference \(PDF\)](#)

(<https://www.health.state.mn.us/docs/people/wic/localagency/reports/infoview/reference.pdf>)

[Remote Nutrition Education](#)

(<https://www.health.state.mn.us/people/wic/localagency/edchoice/index.html>)

Minnesota Department of Health - WIC Program, 625 Robert St. N, PO BOX 64975, ST PAUL MN 55164-0975; 1-800-657-3942, [health.wic@state.mn.us](mailto:health.wic@state.mn.us), [www.health.state.mn.us](http://www.health.state.mn.us); to obtain this information in a different format, call: 1-800-657-3942.

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