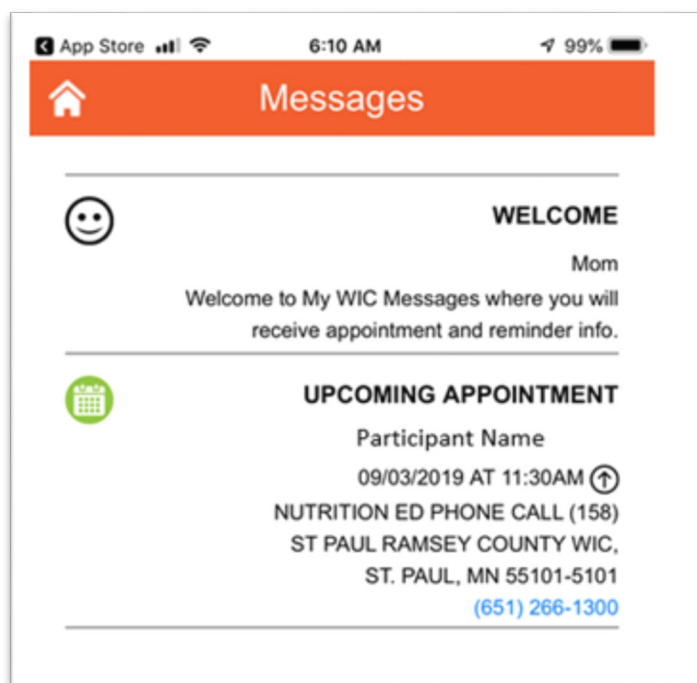


memo

DATE: October 2, 2019
TO: WIC Coordinators
FROM: State WIC Staff
SUBJECT: Education Choice – Innovative Idea from St. Paul Ramsey County WIC

St. Paul Ramsey County WIC is piloting a virtual clinic called “NUTRITION ED PHONE CALL.” They use the virtual clinic to schedule Education Choice (EC) phone follow up appointments. You are able to schedule appointments at this clinic without having to transfer participants. Scheduling all follow up phone calls in this clinic helps St. Paul Ramsey County plan for EC staffing needs.

For participants that use the My MN WIC app, the clinic name “NUTRITION ED PHONE CALL” in HuBERT displays for the appointment message. This is a creative way to indicate to participants that it is a phone call, not an in-person visit. Your Agency name will display as the address for this virtual clinic.



Are you interested in exploring this option? Use the Local Agency HuBERT [Change Request Form](#) and request to add a virtual clinic.

Change Request Fields with (*) are required.

Local Agency Name *

Please choose an Agency Name

Type *

Add Grantee/Agency/Clinic (HuBERT and/or Website)

Please choose a change type

- HuBERT Software Change Suggestion
- Add Drop-Down Addition Suggestion
- Nutrition Education/Materials Given/Goal Topic Suggestions
- Add or Update WIC Staffing Information on WEBSITE's Local Agency Directory
- Add Grantee/Agency/Clinic (HuBERT and/or Website)
- Update Grantee/Agency/Clinic (HuBERT and/or Website)
- Deactivate Clinic
- Query/Report

Select your Local Agency.

Under "Type", choose "Add Grantee/Agency/Clinic (HuBERT and/or Website)".

Add Grantee/Agency/Clinic Fields with (*) are required.

Select Grantee, Agency or Clinic *

Clinic

Please choose an option

- Grantee
- Agency
- Clinic

Under "Select Grantee, Agency or Clinic", choose "Clinic".

Add Grantee/Agency/Clinic Fields with (*) are required.

Select Grantee, Agency or Clinic *

Clinic

New Grantee/Agency/Clinic Name (40 characters max.) *

Nutrition Ed Phone Call

For the box "New Grantee/Agency/Clinic Name", enter "Nutrition Ed Phone Call".

Do you want more information or have additional questions? Reach out to your State WIC consultant!

Thanks to St. Paul Ramsey County WIC for sharing your innovative idea!