



This Best Practice is intended for use with the corresponding MN Uniform Companion Guide(s), **Version 5010**.

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**1. Title of best practice:**

Multiple Service Type Inquiry/Response

**2. Who does the best practice apply to:**

Information Sources and Information Receivers

**3. Narrative description as to what is being addressed by this best practice:**

Best Practice provides a mechanism for Information Receivers to request eligibility on multiple Service Types when needed to obtain information related to multiple Service Types. Information Sources would return an explicit response based on the Service Types requested by the Information Receiver.

**4. The loops, segments and elements, etc. that the best practice applies to:**

270 – Loop 2110C or 2110D, EQ segment

271 – Loop 2110C or 2110D, EB segment

**5. Describe how to do the best practice:**

An Information Receiver would submit a 270 inquiry with multiple Service Types in the EQ01 utilizing the repetition function or by submitting a 270 inquiry with multiple EQ segments containing different Service Types. The EQ01 is a repeating data element that can be repeated up to 99 times.

An Information Source would respond to the 270 inquiry with a 271 that includes each of the multiple supported service types that are requested ~~specific to each of the multiple supported Service Types requested~~ by the Information Receiver. Duplicate Service Type codes if received should be ignored.

EQ01 = Service Type Code(s)

EB03 = Service Type Code(s)

**6. Examples to illustrate best practice:**

**270 Request**

These two examples are requests by an Information Receiver containing multiple Service Type Codes.

ST\*270\*1001\*005010X279A1~

BHT\*0022\*13\*2550110810\*20150403\*1606160~  
HL\*1\*\*20\*1~  
NM1\*PR\*2\*XZYPAYER\*\*\*\*\*PI\*999~  
HL\*2\*1\*21\*1~  
NM1\*1P\*2\*ABC PROVIDER\*\*\*\*\*XX\*1234567890~  
HL\*3\*2\*22\*0~  
TRN\*1\*XZ123\*1234ABCD~  
NM1\*IL\*1\*CLAUS\*FRED\*\*\*\*MI\*98989899~  
DMG\*D8\*19881112~  
DTP\*291\*D8\*20150403~  
EQ\*4^5^6^7^8^12~ Multiple Service Type Codes via Repetition Function  
SE\*13\*1001~

## OR

ST\*270\*1001\*005010X279A1~  
BHT\*0022\*13\*2550110810\*20150403\*1606160~  
HL\*1\*\*20\*1~  
NM1\*PR\*2\*XZYPAYER\*\*\*\*\*PI\*999~  
HL\*2\*1\*21\*1~  
NM1\*1P\*2\*ABC PROVIDER\*\*\*\*\*XX\*1234567890~  
HL\*3\*2\*22\*0~  
TRN\*1\*XZ123\*1234ABCD~  
NM1\*IL\*1\*CLAUS\*FRED\*\*\*\*MI\*98989899~  
DMG\*D8\*19881112~  
DTP\*291\*D8\*20150403~  
EQ\*4~ Multiple Service Type Codes via Multiple EQ Segments  
EQ\*5~  
EQ\*6~  
EQ\*7~  
EQ\*8~  
EQ\*12~  
SE\*18\*1001~

## 271 Response

This example is the response from the Information Source for either of the multiple Service Type Code examples above.

ST\*271\*0001\*005010X279  
BHT\*0022\*11\*\*20091018\*1223  
HL\*1\*\*20\*1  
NM1\*PR\*2\*XYZPAYER\*\*\*\*\*PI\*999  
PER\*IC\*MEMBER SERVICES\*TE\*8001234567  
HL\*2\*1\*21\*1

NM1\*1P\*2\*ABCPROVIDER\*\*\*\*\*XX\*1234567890  
HL\*3\*2\*22\*1  
TRN\*2\*XZ123\*1234ABCD~  
NM1\*IL\*1\*CLAUS\*FRED\*G\*\*\*MI\*98989899  
REF\*6P\*AB123-01\*MY GROUP  
N3\*456 MAIN ST  
N4\*ANYTOWN\*MN\*55121  
DMG\*D8\*19881112\*M  
INS\*Y\*18\*001\*25  
DTP\*291\*RD8\*20150101-20310301  
EB\*1\*\*30\*IN\*CMM~  
EB\*C\*FAM\*30\*\*\*23\*5000\*\*\*\*\*W~  
EB\*C\*FAM\*30\*\*\*29\*5000\*\*\*\*\*W~  
EB\*C\*IND\*30\*\*\*23\*2000\*\*\*\*\*W~  
EB\*C\*IND\*30\*\*\*29\*2000\*\*\*\*\*W~  
EB\*G\*FAM\*30\*\*\*23\*7000\*\*\*\*\*W~  
EB\*G\*FAM\*30\*\*\*29\*7000\*\*\*\*\*W~  
EB\*G\*IND\*30\*\*\*23\*3000\*\*\*\*\*W~  
EB\*G\*IND\*30\*\*\*29\*3000\*\*\*\*\*W~  
EB\*A\*IND\*4^5^6^7^8^12\*\*\*\*\*0\*\*\*\*\*W~  
EB\*C\*FAM\*4^5^6^7^8^12\*\*\*\*\*0\*\*\*\*\*W~  
EB\*C\*IND\*4^5^6^7^8^12\*\*\*\*\*0\*\*\*\*\*W~  
SE\*29\*0001

0\$ No Co-Insurance  
0\$ Waived/No Family Deductible  
0\$ Waived/No Individual Deductible

**7. Effective date:**

09/28/2019

**8. Last reviewed date:**

09/10/2019