

**MANAGED CARE SYSTEMS**

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## Request for Waiver

Plan Year: 2018

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

**1. Name and Title of Person Submitting this Document:**

Carrier	Name Network	Network ID
Medica Insurance Company	Altru Prime by Medica	MNN015
Name	Title	Date
Lori Nelson	SVP, Provider Strategy & Network Management	10/2/2017

**2. By submitting this form, the above-referenced confirms:**

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes
<i>Allergy, Immunology and Rheumatology</i>	<i>Kittson, Roseau</i>	<i>1</i>	
<i>Anesthesiology Physicians and Certified Registered Nurse Anesthetists</i>	<i>Roseau</i>	<i>1</i>	
<i>Colon and Rectal Surgery</i>	<i>Kittson, Marshall, Pennington, Red Lake, Roseau</i>	<i>1</i>	
<i>Colon and Rectal Surgery</i>	<i>Polk</i>	<i>4</i>	This product is an accountable care organization (ACO) with Altru Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.
<i>Dermatology</i>	<i>Roseau</i>	<i>1</i>	
<i>Endocrinology</i>	<i>Kittson, Marshall, Pennington, Polk, Red Lake, Roseau</i>	<i>1</i>	
<i>General Hospital facilities</i>	<i>Marshall, Roseau</i>	<i>1</i>	
<i>Genetics</i>	<i>Kittson, Marshall, Pennington, Polk, Red Lake, Roseau</i>	<i>1</i>	
<i>Pediatric Services Providers</i>	<i>Kittson, Marshall</i>	<i>1</i>	

<i>Pediatric Services Providers</i>	<i>Polk</i>	<i>4</i>	This product is an accountable care organization (ACO) with Altru Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.
<i>Physical Medicine and Rehabilitation and Occupational Medicine</i>	<i>Kittson,Roseau</i>	<i>1</i>	
<i>Pulmonary Disease</i>	<i>Marshall,Roseau</i>	<i>1</i>	
<i>Reconstructive Surgery</i>	<i>Marshall,Pennington,Polk,Red Lake,Roseau</i>	<i>1</i>	
<i>Urology</i>	<i>Kittson,Roseau</i>	<i>1</i>	
<i>Chemical Dependency Inpatient</i>	<i>Kittson,Roseau</i>	<i>1</i>	
<i>Mental health providers</i>	<i>Marshall,Roseau</i>	<i>1</i>	
<i>Mental health providers</i>	<i>Kittson</i>	<i>3</i>	Ongoing outreach with Kittson Memorial Clinic; latest attempts via phone on 2/15/17 and also faxed recruitment information 4/26/17 with no response. We are contracted with Northwestern Mental Health Center which provides outreach services to Kittson County through their provider in the Kittson school system. For adults, there are no providers available in these counties. If a new provider becomes available, Medica will make a good faith effort to contract with such provider.
<i>Primary Care providers</i>	<i>Marshall</i>	<i>1</i>	
<i>General Surgery</i>	<i>Roseau</i>	<i>4</i>	This product is an accountable care organization (ACO) with Altru Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.
<i>&lt;select one&gt;</i>	<i>&lt;select all that apply&gt;</i>	<i>&lt;select one&gt;</i>	
<i>&lt;select one&gt;</i>	<i>&lt;select all that apply&gt;</i>	<i>&lt;select one&gt;</i>	
<i>&lt;select one&gt;</i>	<i>&lt;select all that apply&gt;</i>	<i>&lt;select one&gt;</i>	
<i>&lt;select one&gt;</i>	<i>&lt;select all that apply&gt;</i>	<i>&lt;select one&gt;</i>	

Please use additional sheet if needed

**Reason Codes:**

1. Carrier has conducted a good faith search for providers and there are no providers physically present in the service area.\*  
Also use this code if an area of the state is not covered due to the topographic nature of the area such as lakes or forest.
2. Provider(s) do not meet carrier's credentialing requirements. Please explain what credentials are not met.
3. Carrier has made a good faith effort to contract with provider(s) and provider(s) have refused. Please provide information indicating the date in which a contract was offered and the process used in an effort to secure a contract.
4. Other: Please describe why geographic access standards cannot be met. Please also describe how access will be provided for this provider type for the residents of the affected county or counties.

C. That if new providers listed in (B) becomes available in the service area, carrier will make a good faith effort to contract with said providers.

\*In some situations when the geographic access standards for a given provider type cannot be met, access to the specified provider type may be provided via the use of Telehealth, or Telemedicine technologies. When this is applicable for a provider type with regard to limited or no access in a particular county, the carrier should describe how access is being offered via the use of Telehealth technologies.