

## Request for Waiver

**Plan Year: 2018**

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

**1. Name and Title of Person Submitting this Document:**

Carrier	Name Network	Network ID
Medica Insurance Company	Medica Applause	MNN011
Name	Title	Date
Lori Nelson	Senior Vice President, Provider Strategy & Network Management	10/2/2017

**2. By submitting this form, the above-referenced confirms:**

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes
<i>Allergy, Immunology and Rheumatology</i>	<i>Cook,Itasca,Kittson,Koochiching,Lake,Lake Of The Woods,Roseau</i>	<b>1</b>	
<i>Allergy, Immunology and Rheumatology</i>	<i>Beltrami,Clearwater,Marshall,Pennington,Polk,Red Lake</i>	<b>4</b>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Allergy, Immunology, Rheumatology at Essentia St Mary's in Detroit Lakes. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Anesthesiology Physicians and Certified Registered Nurse Anesthetists</i>	<i>Cook,Koochiching,Lake Of The Woods,Roseau</i>	<b>1</b>	
<i>Anesthesiology Physicians and Certified Registered Nurse Anesthetists</i>	<i>Beltrami,Marshall</i>	<b>4</b>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Anesthesiology at Essentia Fosston Clinics or Riverview Clinics in Fosston or Crookston. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.

<b>Cardiovascular Disease</b>	<b>Beltrami</b>	<b>4</b>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Cardiovascular Disease at the Altru Clinic in Thief River Falls. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<b>Cardiovascular Disease</b>	<b>Cook</b>	<b>1</b>	
<b>Colon and Rectal Surgery</b>	<b>Aitkin, Becker, Beltrami, Big Stone, Cass, Chippewa, Clearwater, Cottonwood, Crow Wing, Grant, Hubbard, Jackson, Kittson, Lac Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnomon, Marshall, Martin, Murray, Nobles, Otter Tail, Pennington, Polk, Red Lake, Redwood, Renville, Roseau, St. Louis, Stevens, Traverse, Wadena, Wilkin, Wabasha, Yellow Medicine, Koochiching, Itasca, Cook</b>	<b>1</b>	
<b>Colon and Rectal Surgery</b>	<b>Dodge, Fillmore, Freeborn, Mower, Olmsted</b>	<b>4</b>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to general surgeons in Albert Lea and Colon & Rectal surgeons in Burnsville and Mankato. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<b>Colon and Rectal Surgery</b>	<b>Clay, Norman, Pipestone, Rock</b>	<b>4</b>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Colon and Rectal Surgery at Healthpartners-Central MN clinic and Mankato Clinic in Sartell and Mankato. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<b>Colon and Rectal Surgery</b>	<b>Meeker, Morrison, Stearns, Douglas, Pope, Swift, Todd, Kandiyohi</b>	<b>4</b>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Colon and Rectal Surgery at Colon & Rectal Surgery Associates in Coon Rapids, MN or at North Clinic in Maple Grove, MN. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<b>Dermatology</b>	<b>Beltrami, Cook, Koochiching, Lake, Lake Of The Woods, Roseau, St. Louis</b>	<b>1</b>	
<b>Dermatology</b>	<b>Marshall, Pennington</b>	<b>4</b>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Dermatology Professionals in Bemidji. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<b>Endocrinology</b>	<b>Beltrami, Big Stone, Cook, Itasca, Jackson, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Martin, Nobles, Roseau, St. Louis, Traverse</b>	<b>1</b>	
<b>Endocrinology</b>	<b>Douglas, Grant, Stevens</b>	<b>4</b>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to APMC-Willmar in Willmar, MN. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.

<i>Endocrinology</i>	<i>Mahnomen, Pennington, Polk, Red Lake</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Altru Main Clinic in Grand Forks. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Endocrinology</i>	<i>Becker, Clearwater, Otter Tail</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to EH-St Josephs Medical Center in Brainerd, MN. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Gastroenterology</i>	<i>Beltrami, Cook, Itasca, Koochiching, St. Louis</i>	<i>1</i>	
<i>General Hospital facilities</i>	<i>Cook, Itasca, Koochiching, Lake, Lake Of The Woods, Marshall, Roseau</i>	<i>1</i>	
<i>General Hospital facilities</i>	<i>Beltrami, Clearwater</i>	<i>3</i>	Red Lake IHS Hospital was sent a letter offering a contract in April 2013, May 2014, April 2015, April 2016, and April 2017.
<i>General Hospital facilities</i>	<i>Cass</i>	<i>3</i>	Cass Lake IHS hospital was sent a letter offering a contract in Spring of 2013, 2014, 2015, 2016, and 2017.
<i>General Hospital facilities</i>	<i>Fillmore</i>	<i>3</i>	Medica has reached out to Winneshiek Medical Center in Decorah, IA in an effort to add the hospital to the Medica Applause network. Medica reached out in March 2015 and was not able to secure a contract at that time. The most recent discussion being in May 2017 and is currently awaiting the approval of our offer.
<i>General Hospital facilities</i>	<i>Aitkin</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Riverwood Healthcare Center in Aitkin, MN. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>General Hospital facilities</i>	<i>Hubbard</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to St Joseph's Area Health Services in Park Rapids. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.

Please use additional sheet if needed

**Reason Codes:**

1. Carrier has conducted a good faith search for providers and there are no providers physically present in the service area.\*  
Also use this code if an area of the state is not covered due to the topographic nature of the area such as lakes or forest.
2. Provider(s) do not meet carrier's credentialing requirements. Please explain what credentials are not met.
3. Carrier has made a good faith effort to contract with provider(s) and provider(s) have refused. Please provide information indicating the date in which a contract was offered and the process used in an effort to secure a contract.
4. Other: Please describe why geographic access standards cannot be met. Please also describe how access will be provided for this provider type for the residents of the affected county or counties.

C. That if new providers listed in (B) becomes available in the service area, carrier will make a good faith effort to contract with said providers.

\*In some situations when the geographic access standards for a given provider type cannot be met, access to the specified provider type may be provided via the use of Telehealth, or Telemedicine technologies. When this is applicable for a provider type with regard to limited or no access in a particular county, the carrier should describe how access is being offered via the use of Telehealth technologies.

Provider Type	County	Reason Code	Notes
General Hospital facilities	Pennington	4	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Essentia Health Fosston in Fosston. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
General Hospital facilities	St. Louis	4	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in the southwestern part of this county would have access to Community Memorial Hospital in Cloquet, MN and also Essentia Virginia in Virginia, MN. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
Pediatric Services Providers	Aitkin, Big Stone, Cass, Clearwater, Cook, Fillmore, Houston, Itasca, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Polk, St. Louis, Stevens, Traverse	1	
Pediatric Services Providers	Beltrami	3	Pediatrician located at Red Lake Indian Hospital. Red Lake IHS was sent a letter offering a contract in April 2013, May of 2014, April 2015, April 2016, and April 2017.
Genetics	Aitkin, Becker, Beltrami, Big Stone, Brown, Cass, Clearwater, Cook, Douglas, Faribault, Freeborn, Grant, Itasca, Kanabec, Kittson, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Mahnomen, Marshall, Martin, Otter Tail, Pennington, Pine, Polk, Pope, Red Lake, Roseau, St. Louis, Stevens, Swift, Traverse, Waseca, Watonwan, Wilkin, Blue Earth, Hubbard, Todd	1	
Genetics	Clay, Norman	4	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Altru Main Clinic in Grand Forks. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
Genetics	Crow Wing, Wadena	4	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to CentraCare Clinic Women and Childrens Center in St Cloud, MN. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
Home Health Care Agency	Beltrami	4	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Home Health at Essentia Health Fosston Home Health in Fosston. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
Nephrology	Cook, Douglas	1	

<i>Nephrology</i>	<i>Beltrami</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Altru Clinics-Thief River Falls in Thief River Falls. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Neurology and Neurological Surgery</i>	<i>Cook</i>	<i>1</i>	
<i>Neurology and Neurological Surgery</i>	<i>Mahnomen</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Altru Clinics-Crookston in Crookston. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Neurology and Neurological Surgery</i>	<i>Beltrami,Clearwater</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Altru Clinics-Thief River Falls in Thief River Falls. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Neurology and Neurological Surgery</i>	<i>Hubbard</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to EH-Deer River Clinic in Deer River. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Neurology and Neurological Surgery</i>	<i>Becker</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Essentia Health Clinic in Fargo. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Neurology and Neurological Surgery</i>	<i>Big Stone,Lac Qui Parle,Traverse</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Minneapolis Clinic of Neurology Ltd in Alexandria. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Obstetrics and Gynecology</i>	<i>Cook</i>	<i>1</i>	
<i>Oncology</i>	<i>Cook,Itasca,Koochiching,Lake</i>	<i>1</i>	
<i>Oncology</i>	<i>Beltrami</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Altru Clinics-Thief River Falls in Thief River Falls. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Ophthalmology</i>	<i>Cook</i>	<i>1</i>	
<i>Orthopedic Surgery</i>	<i>Cook</i>	<i>1</i>	
<i>Otolaryngology</i>	<i>Beltrami,Cook,Koochiching,Lake,Lake Of The Woods,St. Louis</i>	<i>1</i>	

<i>Pediatric Specialty Providers</i>	<i>Cook,Koochiching</i>	<i>1</i>	
<i>Pediatric Specialty Providers</i>	<i>Beltrami</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Riverview Clinic-Red Lake Falls in Red Lake Falls. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Physical Medicine and Rehabilitation and Occupational Medicine</i>	<i>Big Stone,Cook,Kittson,Koochiching,Lac Qui Parle,Lake Of The Woods,Roseau,St. Louis</i>	<i>1</i>	
<i>Physical Medicine and Rehabilitation and Occupational Medicine</i>	<i>Beltrami,Marshall,Pennington,Polk,Red Lake</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Altru Rehabilitation Center in Grand Forks. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Physical Medicine and Rehabilitation and Occupational Medicine</i>	<i>Clearwater</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Essentia Health-Park Rapids Clinic in Park Rapids. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Physical Medicine and Rehabilitation and Occupational Medicine</i>	<i>Jackson,Murray,Nobles</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Summit Orthopedics Ltd in New Ulm. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Primary Care providers</i>	<i>Beltrami,Cook,Lake,Lake Of The Woods,Marshall,St. Louis</i>	<i>1</i>	
<i>Pulmonary Disease</i>	<i>Beltrami,Cook,Lake Of The Woods,Marshall,Roseau</i>	<i>1</i>	
<i>Radiology and Nuclear Medicine</i>	<i>Cook,Koochiching,Lake,St. Louis</i>	<i>1</i>	
<i>Reconstructive Surgery</i>	<i>Aitkin,Becker,Beltrami,Big Stone,Cass,Chippewa,Clearwater,Cook, Cottonwood,Crow Wing,Douglas,Grant,Hubbard,Itasca,Jackson,Kandiyohi,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Mahnomen,Marshall,Martin,Murray,Nobles,Otter Tail,Pennington,Polk,Pope,Red Lake,Redwood,Renville,Roseau,St. Louis,Stevens,Swift,Todd,Traverse,Wadena,Wilkin, Yellow Medicine</i>	<i>1</i>	
<i>Thoracic Surgery</i>	<i>Beltrami</i>	<i>1</i>	

<i>Thoracic Surgery</i>	<i>Cook</i>	<i>1</i>	
<i>General Surgery</i>	<i>Cook</i>	<i>1</i>	
<i>Urology</i>	<i>Cook,Kittson,Lake Of The Woods,Roseau</i>	<i>1</i>	
<i>Urology</i>	<i>Beltrami,Marshall</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in this county would have access to Essentia Fosston Clinics or Riverview Clinics in Fosston or Crookston. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Chemical Dependency Inpatient</i>	<i>Clearwater,Kittson,Lake,Lake Of The Woods,Roseau</i>	<i>1</i>	
<i>Chemical Dependency Inpatient</i>	<i>Beltrami,Hubbard</i>	<i>3</i>	Contracting with Community Behavioral Health Hospital; as of May 2017 in the credentialing phase of the process.
<i>Chemical Dependency Inpatient</i>	<i>Cook</i>	<i>3</i>	Ongoing outreach with Cook County Health & Hospital System; latest attempt 4/26/17.
<i>Mental health providers</i>	<i>Beltrami,Clearwater,Koochiching,Lake,Lake Of The Woods,Marshall,Roseau,St. Louis</i>	<i>1</i>	
<i>Mental health providers</i>	<i>Cook</i>	<i>3</i>	Ongoing outreach with Cook County Health & Hospital System; latest attempt 4/26/17.
<i>Mental health providers</i>	<i>Kittson</i>	<i>3</i>	Ongoing outreach with Kittson Memorial Clinic; latest attempts via phone on 2/15/17 and also faxed recruitment information 4/26/17 with no response. We are contracted with Northwestern Mental Health Center which provides outreach services to Kittson County through their provider in the Kittson school system.
<i>Vascular Surgery</i>	<i>Beltrami,Blue Earth,Cook,Faribault,Kandiyohi,Koochiching,Renville,St. Louis</i>	<i>1</i>	
<i>Vascular Surgery</i>	<i>Becker,Clay,Hubbard,Otter Tail,Wilkin</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in these counties would have access to Altru Clinic - Erskine, Crookston, Red Lake Falls, or Thief River Falls. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Vascular Surgery</i>	<i>Big Stone,Douglas,Grant,Pope,Stevens,Swift,Traverse</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in these counties would have access to CentraCare River Campus. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Vascular Surgery</i>	<i>Chippewa</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in these counties would have access to CentraCare River Campus, Minneapolis Heart Institute at Ridgeview Heart Center. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.

<i>Vascular Surgery</i>	<i>Brown,Fillmore,Freeborn,Mower</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in these counties would have access to Minneapolis Heart Institute - Allina Health Faribault Clinic. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Vascular Surgery</i>	<i>Martin,Watonwan</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in these counties would have access to Minneapolis Heart Institute - Allina Health Faribault Clinic, North Central Heat - a division of Avera Heart Hospital in Sioux Falls. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Vascular Surgery</i>	<i>Redwood</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in these counties would have access to Minneapolis Heart Institute at Ridgeview Heart Center. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Vascular Surgery</i>	<i>Cottonwood,Jackson,Lincoln,Lyon,Murray,Nobles</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in these counties would have access to North Central Heart - a division of Avera Heart Hospital in Sioux Falls. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Vascular Surgery</i>	<i>Yellow Medicine</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in these counties would have access to North Central Heart - a division of Avera Heart Hospital in Sioux Falls, Minneapolis Heart Institute at Ridgeview Heart Center. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.
<i>Vascular Surgery</i>	<i>Lac Qui Parle</i>	<i>4</i>	In parts of this county where there are providers of this specialty type within the 60-mile requirement, Medica is unable to obtain competitive provider contracts. Medica Applause members in these counties would have access to North Central Heart - a division of Avera Heart Hospital in Sioux Falls, Minneapolis Heart Institute at Ridgeview Heart Center, CentraCare River Campus. In some cases, members may receive a referral to a non-network provider. Medica will follow state requirements to make care available.