

MANAGED CARE SYSTEMS

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Request for Waiver

Plan Year: 2019

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID
Medica Insurance Company	Engage by Medica	MNN014
Name	Title	Date
Lori Nelson	Senior Vice President, Provider Strategy & Network Management	7/30/2018

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes
<i>Allergy, Immunology and Rheumatology</i>	<i>Martin, Redwood</i>	4	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
<i>Colon and Rectal Surgery</i>	<i>Houston</i>	1	Completed an internet search consulting sources such as www.medicare.gov , www.healthgrades.com , and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria
<i>Colon and Rectal Surgery</i>	<i>Blue Earth, Brown, Faribault, Le Sueur, Martin, Nicollet, Redwood, Watonwan</i>	4	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.

Endocrinology	Martin,Redwood	4	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
Gastroenterology	Redwood	4	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
General Hospital facilities	Fillmore	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria
General Hospital facilities	Redwood	4	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.
Genetics	Blue Earth,Brown,Faribault,Martin,Redwood,Watonwan,Houston	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria
Genetics	Le Sueur,Nicollet	4	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
Dermatology	Redwood	4	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
Nephrology	Redwood	4	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.

<i>Neurology and Neurological Surgery</i>	<i>Redwood</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.
<i>Ophthalmology</i>	<i>Redwood</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
<i>Orthopedic Surgery</i>	<i>Redwood</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.
<i>Pediatric Services Providers</i>	<i>Brown,Nicollet,Redwood</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
<i>Pediatric Services Providers</i>	<i>Faribault,Fillmore,Houston,Martin</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria
<i>Pediatric Specialty Providers</i>	<i>Redwood</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
<i>Physical Medicine and Rehabilitation and Occupational Medicine</i>	<i>Martin,Redwood</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
<i>Pulmonary Disease</i>	<i>Redwood</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. Medica supports Telehealth and Telemedicine technologies, as additional options for members.
<i>Reconstructive Surgery</i>	<i>Martin,Redwood</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria

