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MANAGED CARE SYSTEMS
P.O. Box 64882, St. Paul, MN 55164-0882
Telephone: 651-201-5100
Email: health.managedcare@state.mn.us

Request for Waiver

Plan Year:

2020

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Reason Code 4: Network Structure*
HEALTHPARTNERS INSURANCE CORPORATION (HPIC)	OPEN ACCESS	MNN001	<select one=""></select>
Name	Title	Date	Reason Code 4: Enrollees in Network*
CHARLES ABRAHAMSON	VICE PRESIDENT, NETWORK MANAGEMENT AND PROVIDER RELATIONS	5/28/2019	

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Not Covered*
General Hospital facilities	Aitkin,Beltrami,Cass,Clea rwater,Cook,Fillmore,Itas ca,Koochiching,Lake,Lak e Of The Woods,Marshall,Roseau, St. Louis	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.		

Primary Care providers	Beltrami,Cook,Lake,Lake Of The Woods,Marshall,St. Louis	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Mental health providers	Beltrami, Clearwater, Cook ,Itasca, Kittson, Koochichi ng, Lake, Lake Of The Woods, Marshal, Roseau, S t. Louis, Traverse	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Pediatric Services Providers	Beltrami,Cook,Lake,Lake Of The Woods,Marshall,St. Louis	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	

Allergy, immunology and Rheumatology	Cook,Kittson,Lake,Lake Of The Woods,Lincoln,Lyon,Ros eau,Yellow Medicine	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Anesthesiology Physicians and Certified Registered Nurse Anesthetists	Beltrami,Cook,Koochichi ng,Lake,Lake Of The Woods,Roseau	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Cardiac Surgery	Aitkin,Becker,Beltrami,Bi g Stone,Blue Earth,Brown,Cass,Chipp ewa,Clearwater,Cook,Cot tonwood,Faribault,Freeb orn,Hubbard,Itasca,Jacks on,Kittson,Koochiching,L ac Qui Parle,Lake,Lake Of The Woods,Mahnomen,Marsh all,Martin,Pennington,Pol k,Red Lake,Roseau,St. Louis,Traverse,Waseca, Watonwan,Yellow Medicine	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	

Cardiovascular Disease	Cook		There are no providers available in this county. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://mww.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Colon and Rectal Surgery	Aitkin,Becker,Beltrami,Bi g Stone,Blue Earth,Brown,Cass,Chipp ewa,Clearwater,Cook,Cot tonwood,Crow Wing,Faribault,Freeborn, Grant,Hubbard,Itasca,Jac kson,Kittson,Koochichin g,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Mah nomen,Marshall,Martin,M urray,Nicollet,Nobles,Ott er Tail,Pennington,Pipeston e,Polk,Pope,Red Lake,Redwood,Renville,R ock,Roseau,St. Louis,Sibley,Stevens,Swi ft,Traverse,Waseca,Wato nwan,Wilkin,Yellow Medicine	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Dermatology	Beltrami,Cook,Koochichi ng,Lake,Lake Of The Woods,Roseau,St. Louis	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	

Endocrinology	Beltrami,Big Stone,Cook,Jackson,Kitt son,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Marshall,Penningt on,Polk,Red Lake,Roseau,St. Louis	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Gastroenterology	Cook,Itasca,Koochiching ,St. Louis	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
General Surgery	Cook	1	There are no providers available in this county. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	

Genetics	Aitkin,Becker,Beltrami,Bi g Stone,Blue Earth,Brown,Cass,Clearw ater,Cook,Crow Wing,Faribault,Freeborn, Grant,Hubbard,Itasca,Ka nabec,Kittson,Koochichi ng,Lac Qui Parle,Lake,Lake Of The Woods,Le Sueur,Mahnomen,Marsha II,Martin,Nicollet,Otter Tail,Pennington,Pine,Pol k,Pope,Red Lake,Renville,Roseau,St. Louis,Sibley,Stevens,Swi ft,Traverse,Waseca,Wato nwan,Wilkin	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Nephrology	Cook,Lake	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://mww.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sloux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Neurology and Neurological Surgery	Big Stone,Cook,Lake	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	

Obstetrics and Gynecology	Cook	1	There are no providers available in this county. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Oncology	Cook,Lake	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Ophthalmology	Cook,Kittson	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	

Orthopedic Surgery	Cook	1	There are no providers available in this county. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Otolaryngology	Cook		There are no providers available in this county. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Pediatric Specialty Providers	Cook,Kittson,Koochichin g,Lake,St. Louis	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	

Physical Medicine and Rehabilitation and Occupational Medicine	1	There are no providers available in this county. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	
Please use additional sheet if needed			

*Only for Reason Code 4, Network Structure, Enrollees in Network, Affected Enrollees, and Percent Not Covered only needed if reason code is 4 and provider type is Primary Care, Pediatric Services Providers [Primary Care], General Hospital and Mental Health.

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

Reason Codes:

- 1. Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geography that affects the location of providers, or other information that affects the availability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the availability of providers who begin practice in the service area where the standard cannot currently be met. State what steps will be taken to address the network inadequacy.
- Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements. State what steps were and will be taken to address the network inadequacy.
- Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract. State what steps were and will be taken to address the network inadequacy.
- 4. For all Reason Code 4, you must state the following information:
 - a. Specify the network structure: ACO or Narrow Network. (In Section 1 above.)
 - b. State the total number of estimated enrollees in the network as of the submission date of waiver. (In section 1 above.)
 - c. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design.
 - d. State how access will be provided for this provider type for the enrollees of the affected county.

Additionally, for Reason Code 4, only for Primary Care, Pediatric Services Providers [Primary Care], General Hospital and Mental Health provider types, you must select only one county per line. See the Provider Network Adequacy Instruction for further direction. If the carrier would like to request a waiver for an additional county for the same provider type, they will need to add an additional line to allow for the specific additional information to be provided. For these same 4 provider types, the carrier must also complete the following fields:

- e. State the total number of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver.
- f. State the estimated percentage of area in that county that is not covered.

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

05/28/19

Charles Abrahamson, HealthPartners, Vice President Network Management and Provider Relations Name, Company, Title Date Attestation Signed

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Provider Type	County	Reason Code	Notes	 Affected Enrollees*	Percent Not Covered*
Pulmonary Disease	Cook	1	There are no providers available in this county. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.		
Radiology and Nuclear Medicine	Cook,Koochiching,Lake,St. Louis	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.		
Reconstructive Surgery	Becker, Beltrami, Big Stone, Cass, Chippewa, Clearwat er, Cook, Cottonwood, Grant, Hu bbard, Jackson, Koochiching, La c Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnome n, Marshall, Martin, Murray, Noble s, Otter Tall, Pennington, Polk, Pope, Red Lake, Redwood, Roseau, St. Louis, Stevens, Swift, Traverse, Y ellow Medicine, Itasca	,	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.		

SUD (Chemical Dependency) - Inpatient	Beltrami,Big Stone,Chippewa,Clearwater,Co ok,Hubbard,Kittson,Koochichi ng,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Marshall, Murray,Nobles,Pipestone,Rock, Roseau,St. Louis,Traverse,Yellow Medicine	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sloux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.		
SUD (Chemical Dependency) - Outpatient	Beltrami,Cook,Kittson,Koochic hing,Lake,Lake Of The Woods,St. Louis	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.		
Thoracic Surgery	Aitkin,Becker,Beitrami,Big Stone,Blue Earth,Brown,Cass,Chippewa,Clearw ater,Cook,Cottonwood,Faribauit,Fre eborn,Hubbard,Itasca,Jackson,Kitts on,Koochiching,Lae Qui Parle,Lake,Lake Of The Woods,Lincoin,Lyon,Mahnomen,Mar shail,Martin,Murray,Nobles,Penningt on,Pine,Polk,Red Lake,Redwood,Roseau,St. Louis,Traverse,Waseca,Watonwan,Y ellow Medicine,Kanabec	,	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.		

Urology	Cook	1	There are no providers available in this county. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.		
Vascular Surgery	Aitkin, Becker, Beltrami, Big Stone, Blue Earth, Brown, Cass, Chippewa, CI earwater, Cook, Cottonwood, Far ibault, Freeborn, Hubbard, Itasca Jackson, Kittson, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Mahnomen, Marshall, Ma rtin, Pennington, Polk, Red Lake, Roseau, St. Louis, Traverse, Waseca, Waton wan, Yellow Medicine	1	There are no providers available in these counties. The following additional websites were searched and will be searched on a quarterly basis for new providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract. There is a limited number of providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. metropolitan areas have services available through large care systems and consultations are also available through telemedicine. HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.		
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