

MANAGED CARE SYSTEMS
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 Email: health.managedcare@state.mn.us

Request for Waiver

Plan Year: **2021**

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
Blue Cross Blue Shield of Minnesota	Aware Network	MNN001	<select one>
Name	Title	Date	Enrollees in Network*
Eric Hoag	Vice President, Provider Relations	5/28/2020	

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	Aitkin	1	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Riverwood Health Care Center, Cuyuna Regional Medical Center and Essentia Health, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	10	4		
General Hospital facilities	Beltrami	1	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, Grand Itasca Hospital, Bigfork Valley Hospital and Rainy Lake Medical Center, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	64	1		

<p>General Hospital facilities</p>	<p>Cass</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, Cuyuna Regional Medical Center, Bigfork Valley Hospital and Grand Itasca Hospital, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>18</p>	<p>8.3</p>		
<p>General Hospital facilities</p>	<p>Cook</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including North Shore Health, Cook Hospital, and Lakeview Memorial Hospital, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>38</p>	<p>1.4</p>		
<p>General Hospital facilities</p>	<p>Fillmore</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Mayo Clinic Hospital, Olmsted Medical Center and Winona Health Services, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>24</p>	<p>6.3</p>		
<p>General Hospital facilities</p>	<p>Itasca</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, Cuyuna Regional Medical Center, Bigfork Valley Hospital and Grand Itasca Hospital, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>7</p>	<p>1</p>		

<p>General Hospital facilities</p>	<p>Koochiching</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, Cook Hospital, Bigfork Valley Hospital and Grand Itasca Hospital, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>34</p>	<p>20</p>		
<p>General Hospital facilities</p>	<p>Lake</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including North Shore Health, Cook Hospital, and Lakeview Memorial Hospital, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>49</p>	<p>30</p>		
<p>General Hospital facilities</p>	<p>Lake Of The Woods</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, Cook Hospital, Bigfork Valley Hospital and Rainy Lake Medical Center, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>16</p>	<p>20</p>		
<p>General Hospital facilities</p>	<p>Marshall</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Red Lake Hospital, Riverview Healthcare and Kittson Memorial Hospital, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>2</p>	<p>1</p>		

<p>General Hospital facilities</p>	<p>Roseau</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Red Lake Hospital, Lakewood Health Center and Kittson Memorial Hospital, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>4</p>	<p>1</p>	
<p>General Hospital facilities</p>	<p>St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including St. Luke's Hospital, Essentia Health, Cook Hospital, and Ely Bloomenson Community Hospital, no General Hospitals are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access hospital care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>140</p>	<p>5</p>	
<p>Primary Care providers</p>	<p>Beltrami</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, and Scenic River Health Services, no Primary Care providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access Primary Care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>32</p>	<p>5</p>	
<p>Primary Care providers</p>	<p>Cook</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including North Shore Health, Bay Area Health Center, Lake View Clinic and Sawtooth Mountain Clinic, no Primary Care providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Primary Care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>27</p>	<p>10</p>	

<p><i>Primary Care providers</i></p>	<p>Lake</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including North Shore Health, Bay Area Health Center, Lake View Clinic and Sawtooth Mountain Clinic, no Primary Care providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Primary Care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>14</p>	<p>8.3</p>		
<p><i>Primary Care providers</i></p>	<p>Lake Of The Woods</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Lakewood Health Center, Altru Health, and Lifecare Medical Center, no Primary Care providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Primary Care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>4</p>	<p>5</p>		
<p><i>Primary Care providers</i></p>	<p>Marshall</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, and Lifecare Medical Center, and Kittson Memorial Clinic, no Primary Care providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access Primary Care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>2</p>	<p>1</p>		
<p><i>Primary Care providers</i></p>	<p>St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, St. Luke's Hospital and Clinics, University Medical Center Mesabi and Ely Bloomenson, no Primary Care providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Primary Care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>56</p>	<p>2</p>		

<p>Mental health providers</p>	<p>Beltrami</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, Red Lake Hospital and Clinic and Northland Counseling Center, no Mental Health providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access Mental Health care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>32</p>	<p>5</p>		
<p>Mental health providers</p>	<p>Cook</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Lake View Clinic, Sawtooth Mountain, Accend Services and Human Development Center, no Mental Health providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Mental Health care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>27</p>	<p>10</p>		
<p>Mental health providers</p>	<p>Kittson</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, Red Lake Hospital and Clinic, and Northland Counseling Center, no Mental Health providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Mental Health care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>75</p>	<p>30</p>		
<p>Mental health providers</p>	<p>Koochiching</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Red Lake Hospital and Clinic, Lakeview Behavioral Health, and Northland Counseling Center, no Mental Health providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Mental Health care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>9</p>	<p>5</p>		

<p style="text-align: center;">Mental health providers</p>	<p style="text-align: center;">Lake</p>	<p style="text-align: center;">1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Lake View Clinic, Sawtooth Mountain, Nystrom & Associates and Essentia Health, no Mental Health providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Mental Health care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p style="text-align: center;">14</p>	<p style="text-align: center;">8.3</p>	
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For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete.

Examples of acceptable provider directories and data sources include, but are not limited to:

 - a. [NPPES NPI Registry](#)
 - b. [Medicare Physician Compare](#)
 - c. [Minnesota Health Care Programs Provider Directory](#)
 - d. [Healthgrades](#)
 - e. [SAMHSA Behavioral Health Provider Directories](#)
 - f. [National Institute of Health \(NIH\) U.S. National Library of Medicine MedlinePlus Directories](#)
 - g. Quest Analytics
3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
 - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

1. Cite the reason(s) provider does not meet credentialing requirements
2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

1. Cite the reason(s) provider states for refusing a contract
2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.

3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
 - b. If the network is a narrow network, describe the features of the network that restrict access
 - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
2. State what, if any, steps are taken to inform enrollees of restricted access
3. State the total number of estimated enrollees in the network as of the submission date of the waiver
4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Eric Hoag, Blue Cross Blue Shield MN, Vice President, Provider Relations

May 28, 2020

Name, Company, Title

Date Attestation Signed

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included in Network
Mental health providers	Lake Of The Woods	1	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, Red Lake Hospital and Clinic, and Northland Counseling Center, no Mental Health providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Mental Health care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	4	5		
Mental health providers	Marshall	1	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, Red Lake Hospital and Clinic, and Riverview Health Center, no Mental Health providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access Mental Health care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	2	1		
Mental health providers	Roseau	1	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, Red Lake Hospital and Clinic, and Northland Counseling Center, no Mental Health providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Mental Health care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	4	1		
Mental health providers	St. Louis	1	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including St. Lukes Mental Health, Nystrom & Associates, Arrowhead Psychological and Essentia Health, no Mental Health providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Mental Health care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	56	2		

<p>Pediatric Services Providers</p>	<p>Aitkin</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Riverwood Health Care Center, Cuyuna Regional Medical Center and Essentia Health, no Pediatric Service Providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access pediatric care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>50</p>	<p>20</p>		
<p>Pediatric Services Providers</p>	<p>Beltrami</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, and Scenic River Health Services, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access pediatric care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>96</p>	<p>15</p>		
<p>Pediatric Services Providers</p>	<p>Big Stone</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Alomere Health, Swift County Benson Clinic and Lake Region Healthcare, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access pediatric care at the facilities listed above in this county and neighboring counties. Members can also utilize Family Medicine providers for pediatric care in areas where there are no pediatric providers present. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>134</p>	<p>70</p>		
<p>Pediatric Services Providers</p>	<p>Cook</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including North Shore Health, Lake View Clinic and Sawtooth Mountain Clinic, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access pediatric care at the facilities listed above in this county and neighboring counties. Members can also utilize Family Medicine providers for pediatric care in areas where there are no pediatric providers present. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>269</p>	<p>1</p>		

<p>Pediatric Services Providers</p>	<p>Grant</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Alomere Health, Swift County Benson Clinic and Lake Region Healthcare, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access pediatric care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>5</p>	<p>3</p>		
<p>Pediatric Services Providers</p>	<p>Kittson</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, and Red Lake Hospital and Clinic, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access pediatric care at the facilities listed above in this county and neighboring counties. Members can also utilize Family Medicine providers for pediatric care in areas where there are no pediatric providers present. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>226</p>	<p>90</p>		
<p>Pediatric Services Providers</p>	<p>Koochiching</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Scenic Rivers Health Services, Red Lake Hospital and Clinic, and Essentia Health, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access pediatric care at the facilities listed above in this county and neighboring counties. Members can also utilize Family Medicine providers for pediatric care in areas where there are no pediatric providers present. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>85</p>	<p>50</p>		
<p>Pediatric Services Providers</p>	<p>Lake</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including North Shore Health, Lake View Clinic and Sawtooth Mountain Clinic, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access pediatric care at the facilities listed above in this county and neighboring counties. Members can also utilize Family Medicine providers for pediatric care in areas where there are no pediatric providers present. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>105</p>	<p>65</p>		

<p>Pediatric Services Providers</p>	<p>Lake Of The Woods</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Lakewood Health Center, Altru Health, and Lifecare Medical Center, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access pediatric care at the facilities listed above in this county and neighboring counties. Members can also utilize Family Medicine providers for pediatric care in areas where there are no pediatric providers present. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>78</p>	<p>95</p>		
<p>Pediatric Services Providers</p>	<p>Marshall</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, and Lifecare Medical Center, and Kittson Memorial Clinic, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access pediatric care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>2</p>	<p>1</p>		
<p>Pediatric Services Providers</p>	<p>Millie Lacs</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, Fairview Health, Lakewood Clinic and St. Gabriel's Clinic, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access pediatric care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>14</p>	<p>5</p>		
<p><select one></p>	<p><select all that apply></p>	<p><select one></p>					

<p>Pediatric Services Providers</p>	<p>Roseau</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, and Red Lake Hospital and Clinic, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access pediatric care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>11</p>	<p>3</p>		
<p>Pediatric Services Providers</p>	<p>St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, St. Luke's Hospital and Clinics, University Medical Center Mesabi and Ely Bloomenson, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access pediatric care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>280</p>	<p>10</p>		
<p>Pediatric Services Providers</p>	<p>Stevens</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Alomere Health, Swift County Benson Clinic and Lake Region Healthcare, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access pediatric care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>50</p>	<p>35</p>		
<p>Pediatric Services Providers</p>	<p>Traverse</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Alomere Health, Swift County Benson Clinic and Lake Region Healthcare, no Pediatric Service providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy. Members can access pediatric care at the facilities listed above in this county and neighboring counties. Members can also utilize Family Medicine providers for pediatric care in areas where there are no pediatric providers present. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>	<p>78</p>	<p>70</p>		

<p>Pediatric Specialty Providers</p>	<p>Koochiching, Lake Of The Woods, Roseau, St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, Red Lake Hospital and Clinic and Essentia Health, no Pediatric Specialty providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access pediatric specialty care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Allergy, Immunology and Rheumatology</p>	<p>Cook, Kittson, Lake, Lake Of The Woods, Roseau, St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, Red Lake Hospital and Clinic and Essentia Health, no Allergy, Immunology and Rheumatology providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access allergy, immunology and rheumatology care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Cardiac Surgery</p>	<p>Aitkin, Beltrami, Big Stone, Cook, Itasca, Kittson, Koochiching, Lake, Lake Of The Wood, Marshall, Martin, Pennington, Roseau, St. Louis, Traverse, Becker</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, St. Lukes Hospital and Clinics, and Fairview Health, no Cardiac Surgery providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access cardiac surgery care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Cardiovascular Disease</p>	<p>Cook</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, St. Lukes Hospital and Clinics, Mesaba Clinic and Lake View Clinic, no Cardiovascular Disease providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access cardiovascular disease care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				

<p>Colon and Rectal Surgery</p>	<p>Becker,Beltrami,Big Stone,Cass,Clearwater,Cook,Houston,Hubbard,Itasca,Jackson,Kittson,Koochiching,Lake Of The Woods,Mahnomen,Marshall,Martin,Nobles,Pennington,Polk,Red Lake,Roseau,St. Louis,Traverse</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Fairview Health, Mayo Clinic, HealthPartners, Park Nicollet, and Voyage Healthcare, no Colon and Rectal Surgery providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access colon and rectal surgery care at the facilities listed above in these counties, neighboring counties as well as metro counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Dermatology</p>	<p>Cook,Lake,St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, St. Luke's Hospital and Clinics, Twin Ports Dermatology, and Mesaba Clinic, no Dermatology providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access dermatology care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Endocrinology</p>	<p>Big Stone,Cook,Kittson,Koochiching,Lake,Lake Of The Woods,Marshall,St. Louis,Traverse,Roseau</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Alomere Health, Red Lake Hospital and Clinic and Essentia Health, no Endocrinology providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access endocrinology care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Gastroenterology</p>	<p>Cook,Koochiching,Lake Of The Woods,Roseau,St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, Red Lake Hospital and Clinic and Essentia Health, no Gastroenterology providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access gastroenterology care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				

<p>General Surgery</p>	<p>Cook</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, St. Lukes Hospital and Clinics, Bay Area Health Center, Mesaba Clinic and Ely Bloomenson, no General Surgery providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access general surgery care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>			
<p>Genetics</p>	<p>Aitkin,Becker,Beltrami, Big Stone,Cass,Clearwater,Cook,Crow Wing,Douglas,Grant, Hubbard,Itasca,Kittson,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Mahnomen,Marshall,Otter Tail,Pennington,Poik, Pope,Red Lake,Roseau,St. Louis,Stevens,Swift,Todd,Traverse,Wadena,Wilkin</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Fairview Health, Essentia Health, CentraCare, University of MN Physicians, HealthEast and North Memorial Health, no Genetics providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Genetics care at the facilities listed above in these counties, neighboring counties as well as metro counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>			
<p>Nephrology</p>	<p>Cook,Lake,St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, and St. Lukes Hospital and Clinics, no Nephrology providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access nephrology care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>			
<p>Neurology and Neurological Surgery</p>	<p>Cook,Lake,Big Stone,Traverse</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, St. Luke's Hospital and Clinics, Laurentian Medical Clinic and CCM Health, no Neurology and Neurosurgery providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access neurology and neurosurgery care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>			

<p>Obstetrics and Gynecology</p>	<p>Cook</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Lakeview Memorial, Scenic Rivers Health Services, Essentia Health, St. Lukes Hospital and Clinics, and Mesaba Clinic, no Obstetrics and Gynecology providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Obstetrics and Gynecology care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Oncology</p>	<p>Cook,Lake,St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, University Medical Center Mesabi and St. Lukes Hospital and Clinics, no Oncology providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access oncology care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Ophthalmology</p>	<p>Cook,Kittson</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, St. Lukes Hospital and Clinics, Altru Health and Sanford Health no Ophthalmology providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access ophthalmology care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Orthopedic Surgery</p>	<p>Cook</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, St. Lukes Hospital and Clinics, Mesaba Clinic and Ely Bloomenson, no Orthopedic Surgery providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access orthopedic surgery care at the facilities listed above in neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				

<p>Otolaryngology</p>	<p>Cook,Koochiching,La ke,Lake Of The Woods,St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Altru Health, Red Lake Hospital and Clinic and Essentia Health, no Otolaryngology providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Otolaryngology care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Physical Therapy, Occupational Therapy and Speech Therapy</p>	<p>Koochiching,St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, Viverrant, Radke Physical Therapy and Progressive Care Therapy, no Physical Therapy, Occupational Therapy and Speech Therapy providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access physical therapy, occupational therapy and speech therapy care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Pulmonary Disease</p>	<p>Big Stone,Cook,Traverse</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Alomere Health, CCM Health, St Lukes Hospital and Clinic, Bay Area Health Center, Mesaba Clinic and Essentia Health, no Pulmonary Disease providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access Pulmonary Disease care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Radiology and Nuclear Medicine</p>	<p>Koochiching,St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, Consulting Radiologists, Medical Imaging North, Lakewood Health Center, Bigfork Valley Hospital no Radiology and Nuclear Medicine providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access radiology and nuclear medicine care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				

<p>Reconstructive Surgery</p>	<p>Beltrami, Cook, Jackson, Koochiching, Lake, Lake of the Woods, Marshall, Nobles, Pennington, Roseau, St. Louis</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Mayo Clinic, Avera Health, Allina Health, Lakeview Memorial Hospital, Essentia Health, St. Lukes Hospital and Clinics and Northland Plastic Surgery, no Reconstructive Surgery providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access reconstructive surgery care at the facilities listed above in these counties, neighboring counties as well as metro counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>SUD (Chemical Dependency) - Inpatient</p>	<p>Cook, Kittson, Lake</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Restore House, Northland Womens Recovery Centers, Range Mental Health Center, Lake Region Halfway Home, Douglas Place Treatment Center, Pioneer Recovery Center, Project Turnabout, New Visions Center, and Lakeplace Retreat Center, no SUD (Chemical Dependency) - Inpatient providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access SUD (Chemical Dependency) - Inpatient care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Thoracic Surgery</p>	<p>Aitkin, Beltrami, Big Stone, Cook, Itasca, Kittson, Koochiching, Lake, Lake of the Woods, Marshall, Martin, Pennington, Roseau, St. Louis, Traverse, Becker</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Sanford Health, Essentia Health, St. Lukes Hospital and Clinics, and Fairview Health, no Thoracic Surgery providers are available to cover 100% of these counties. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access thoracic surgery care at the facilities listed above in these counties and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed counties.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				
<p>Urology</p>	<p>Cook</p>	<p>1</p>	<p>Based on a review of Internal records and provider directories (between April 1-30, 2020) such as Quest Analytics, Medicare Physician Compare and provider websites of several partners organizations including Essentia Health, St. Lukes Hospital and Clinics, Mesaba Clinic and Lakeview Memorial Hospital, no Urology providers are available to cover 100% of this county. These directories give us the most accurate and complete information when determining if a provider is available and offering these services. Quest Analytics is used by many health plans as well as Centers for Medicare and Medicaid Services (CMS) for determining network adequacy.</p> <p>The far most north counties in Minnesota: Cook, Lake, St. Louis, Koochiching, Lake of the Woods, Roseau and Kittson include dense forest land and large bodies of water like Superior National Forest, Boundary Waters Wilderness, Lake Superior, Voyageurs National Park, Rainy Lake, Koochiching State Forest, Bois Forte Indian Reservation and Lake of the Woods. These counties are bordered by Canada to the north.</p> <p>Members can access urology surgery care at the facilities listed above in this county and neighboring counties. Blue Cross and Blue Plus members can access on-line provider directories showing the networks participating providers or call the Customer Service number found on the back of their ID card for provider network information. As a result, waivers are requested for the listed county.</p> <p>On a quarterly basis we will continue to assess network adequacy as new providers become available. We will continue to use Quest Analytics, Medicare Physician Compare and provider websites to search for new providers. Market providers will be approached in the summer of 2020 to determine if telemedicine, outreach clinics, or mobile health providers offer feasible, cost effective solutions for filling these network gaps. In 2020, Blue Cross Blue Shield of Minnesota has enhanced their Televideo Consultations/Telehealth/Telemedicine Services policy to support access to virtual care.</p>				

