

MANAGED CARE SYSTEMS
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Request for Waiver

Plan Year: **2021**

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

| Carrier | Name Network | Network ID | Network Structure* |
|--------------------------|---|------------|-----------------------|
| Medica Insurance Company | Medica Symphony, Solo, Encore & Direct | MNN020 | <select one> |
| Name | Title | Date | Enrollees in Network* |
| Lori Nelson | Senior Vice President, Provider Strategy & Network Management | 9/3/2020 | |

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

| Provider Type | County | Reason Code | Notes | Affected Enrollees* | Percent Total Enrollees Affected | Percent Not Covered* | Percent Available Providers Included |
|-----------------------------|--------|-------------|---|---------------------|----------------------------------|----------------------|--------------------------------------|
| General Hospital facilities | Aitkin | 1 | Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria. | 0 | 0 | | |

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| <p>General Hospital facilities</p> | <p>Beltrami</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>1</p> | <p>33</p> | | |
| <p>General Hospital facilities</p> | <p>Cass</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>1</p> | <p>6</p> | | |
| <p>General Hospital facilities</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>General Hospital facilities</p> | <p>Fillmore</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>General Hospital facilities</p> | <p>Itasca</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>General Hospital facilities</p> | <p>Koochiching</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>General Hospital facilities</p> | <p>Lake</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>General Hospital facilities</p> | <p>Lake Of The Woods</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>General Hospital facilities</p> | <p>Marshall</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>General Hospital facilities</p> | <p>Roseau</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>General Hospital facilities</p> | <p>St. Louis</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>General Hospital facilities</p> | <p>Clearwater</p> | <p>3</p> | <p>Clearwater - Red Lake Indian Hospital. We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. Red Lake Indian Hospital (IHS Hospital) was sent a letter offering a contract at the same or similar rates as other in-network providers annually since 2013. No response was received from the provider. Medica will review the network quarterly offering a contract to providers that meet the criteria. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.</p> | <p>0</p> | <p>0</p> | | |

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| <p>Allergy, Immunology and Rheumatology</p> | <p>Cook, Kittson, Lake, Lake Of The Woods, Roseau</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Anesthesiology Physicians and Certified Registered Nurse Anesthetists</p> | <p>Cook, Koochiching, Lake Of The Woods</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Cardiac Surgery</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |

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| <p>Cardiovascular Disease</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Colon and Rectal Surgery</p> | <p>Aitkin,Becker,Beltrami,Big Stone,Cass,Chippewa,Clearwater,Carlton,Cook,Cottonwood,Crow Wing,Douglas,Grant,Hubbard,Itasca,Jackson,Kandiyohi,Kittson,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Mahnomen,Marshall,Martin,Murray,Nobles,Otter Tail,Pennington,Pine,Polk,Pope,Red Lake,Redwood,Renville,Roseau,St. Louis,Stevens,Swift,Todd,Traverse,Wadena,Wilkin, Yellow Medicine</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Colon and Rectal Surgery</p> | <p>Dodge,Fillmore,Freeborn,Mower,Olmsted,Wabasha</p> | <p>3</p> | <p>Medica has made a formal offer of contracting to Mayo Clinic Rochester to participate in the Medica Applause network for Colon and Rectal Surgery. At this time the provider declined to participate in this county for this provider type at the standard Medica Applause network rates. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.</p> | | | | |

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| <p>Dermatology</p> | <p>Cook, Kittson, Lake, Lake Of The Woods, Roseau</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Endocrinology</p> | <p>Beltrami, Cook, Jackson, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Nobles, Pennington, Roseau, St. Louis, Traverse</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Gastroenterology</p> | <p>Cook, Koochiching, Otter Tail, St. Louis</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |

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| <p>General Surgery</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Genetics</p> | <p><i>Aitkin,Becker,Beltrami,Big Stone,Cass,Clearwater,Cook,Crow Wing,Douglas,Grant,Houston,Hubbard,Itasca,Kittson,Koochiching,Lac Qui Parie,Lake,Lake Of The Woods,Mahnomen,Marshall,Otter Tail,Pennington,Polk,Pope,Red Lake,Roseau,St. Louis,Stevens,Swift,Todd,Traverse,Wadena,Wilkin</i></p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Genetics</p> | <p>Kanabec,Pine</p> | <p>3</p> | <p>Medica has made a formal offer of contracting to M Helath Fairivew to participate in the Medica Applause network for Genetics. At this time the provider declined to participate in this county for this provider type at the standard Medica Applause network rates. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.</p> | | | | |

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| <p>Nephrology</p> | <p>Cook, Lake</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Neurology and Neurological Surgery</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Obstetrics and Gynecology</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |

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| <p>Oncology</p> | <p>Cook, Lake</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Ophthalmology</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Orthopedic Surgery</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |

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| Otolaryngology | Cook, Beltrami, Koochiching, Lake, Lake Of The Woods, St. Louis | 1 | Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria. | | | | |
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For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
 - a. [NPPES NPI Registry](#)
 - b. [Medicare Physician Compare](#)
 - c. [Minnesota Health Care Programs Provider Directory](#)
 - d. [Healthgrades](#)
 - e. [SAMHSA Behavioral Health Provider Directories](#)
 - f. [National Institute of Health \(NIH\) U.S. National Library of Medicine MedlinePlus Directories](#)
 - g. Quest Analytics
3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
 - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

1. Cite the reason(s) provider does not meet credentialing requirements
2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:

1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

1. Cite the reason(s) provider states for refusing a contract
2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
 - b. If the network is a narrow network, describe the features of the network that restrict access
 - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
2. State what, if any, steps are taken to inform enrollees of restricted access
3. State the total number of estimated enrollees in the network as of the submission date of the waiver
4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Lori Nelson, Medica
 Senior Vice President, Provider Strategy &
 Network Management
 Name, Company, Title

9/3/2020
 Date Attestation Signed

| Provider Type | County | Reason Code | Notes | Affected Enrollees* | Percent Total Enrollees Affected | Percent Not Covered* | Percent Available Providers Included in Network |
|-------------------------------------|-----------------|-------------|---|---------------------|----------------------------------|----------------------|---|
| <i>Pediatric Services Providers</i> | <i>Aitkin</i> | <i>1</i> | Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria. | <i>2</i> | <i>50</i> | | |
| <i>Pediatric Services Providers</i> | <i>Beltrami</i> | <i>1</i> | Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria. | <i>1</i> | <i>33</i> | | |

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| <p><i>Pediatric Services Providers</i></p> | <p><i>Big Stone</i></p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p><i>Pediatric Services Providers</i></p> | <p><i>Cook</i></p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>Pediatric Services Providers</p> | <p>Grant</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Pediatric Services Providers</p> | <p>Itasca</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p><i>Pediatric Services Providers</i></p> | <p><i>Kittson</i></p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p><i>Pediatric Services Providers</i></p> | <p><i>Koochiching</i></p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>Pediatric Services Providers</p> | <p>Lake</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Pediatric Services Providers</p> | <p>Lake Of The Woods</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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|--|------------------------|-----------------|--|-----------------|------------------|--|--|
| <p>Pediatric Services Providers</p> | <p>Marshall</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>3</p> | <p>75</p> | | |
| <p>Pediatric Services Providers</p> | <p>Norman</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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|--|------------------------|-----------------|--|-----------------|-----------------|--|--|
| <p>Pediatric Services Providers</p> | <p>Redwood</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Pediatric Services Providers</p> | <p>Renville</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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|--|-------------------------|-----------------|--|-----------------|-------------------|--|--|
| <p>Pediatric Services Providers</p> | <p>Roseau</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>2</p> | <p>100</p> | | |
| <p>Pediatric Services Providers</p> | <p>St. Louis</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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|--|------------------------|-----------------|--|-----------------|-------------------|--|--|
| <p>Pediatric Services Providers</p> | <p>Stevens</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Pediatric Services Providers</p> | <p>Traverse</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>2</p> | <p>100</p> | | |

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|---|--|-----------------|--|-----------------|-----------------|--|--|
| <p>Pediatric Services Providers</p> | <p>Cass</p> | <p>3</p> | <p>Medica has made a formal offer of contracting to M Helath Fairview to participate in the Medica Applause network for Pediatric Services Providers. At this time the provider declined to participate in this county for this provider type at the standard Medica Applause network rates. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.</p> | <p>1</p> | <p>6</p> | | |
| <p>Pediatric Specialty Providers</p> | <p>Cook,Kittson,Koochiching,Lake,Lake Of The Woods,Roseau,St. Louis</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |

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| <p>Physical Medicine and Rehabilitation and Occupational Medicine</p> | <p>Beltrami, Cook, Kittson, Koochiching, Lake Of The Woods, Roseau, St. Louis</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Primary Care providers</p> | <p>Beltrami</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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|--------------------------------------|--------------------|-----------------|--|-----------------|-----------------|--|--|
| <p>Primary Care providers</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Primary Care providers</p> | <p>Lake</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>Primary Care providers</p> | <p>Lake Of The Woods</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Primary Care providers</p> | <p>Marshall</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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|--------------------------------------|---|-----------------|--|-----------------|-----------------|--|--|
| <p>Primary Care providers</p> | <p>St. Louis</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Pulmonary Disease</p> | <p>Beltrami, Cook, Lake Of The Woods, Marshall, Pennington, Roseau</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |

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| <p>Radiology and Nuclear Medicine</p> | <p>Cook, Lake</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Reconstructive Surgery</p> | <p>Aitkin, Becker, Beltrami, Big Stone, Cass, Chippewa, Clearwater, Cook, Douglas, Grant, Hubbard, Itasca, Jackson, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnommen, Marshall, Murray, Nobles, Otter Tail, Pennington, Polk, Pope, Red Lake, Roseau, St. Louis, Stevens, Swift, Traverse, Yellow Medicine</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |

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| <p>Thoracic Surgery</p> | <p><i>Aitkin, Becker, Beltrami, Big Stone, Blue Earth, Brown, Cass, Chippewa, Clearwater, Cook, Cottonwood, Douglas, Faribault, Grant, Hubbard, Itasca, Jackson, Kandiyohi, Kittson, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnommen, Marshall, Martin, Murray, Nobles, Otter Tail, Pennington, Pine, Polk, Pope, Red Lake, Redwood, Renville, Roseau, St. Louis, Stevens, Swift, Travers, Watonwan, Wilkin, Yellow Medicine</i></p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Thoracic Surgery</p> | <p><i>Dodge, Fillmore, Freeborn, Mower, Olmsted, Steele, Waseca</i></p> | <p>3</p> | <p>Medica has made a formal offer of contracting to Mayo Clinic Rochester to participate in the Medica Applause network for Thoracic Surgery. At this time the provider declined to participate in this county for this provider type at the standard Medica Applause network rates. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.</p> | | | | |

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|--------------------------------|--|-----------------|--|--|--|--|--|
| <p>Urology</p> | <p>Cook, Kittson</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |
| <p>Vascular Surgery</p> | <p>Cook, Faribault, Koochiching, Lyon, St. Louis, Yellow Medicine</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |

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| <p>Vascular Surgery</p> | <p>Fillmore,Freeborn,Mower</p> | <p>3</p> | <p>Medica has made a formal offer of contracting to Mayo Clinic Rochester to participate in the Medica Applause network for Vascular Surgery. At this time the provider declined to participate in this county for this provider type at the standard Medica Applause network rates. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits.</p> | | | | |
| <p>Mental health providers</p> | <p>Beltrami</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>Mental health providers</p> | <p>Clearwater</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Mental health providers</p> | <p>Cook</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>Mental health providers</p> | <p>Koochiching</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Mental health providers</p> | <p>Lake</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>Mental health providers</p> | <p>Lake Of The Woods</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>Mental health providers</p> | <p>Marshall</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |

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| <p>Mental health providers</p> | <p>St. Louis</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | <p>0</p> | <p>0</p> | | |
| <p>SUD (Chemical Dependency) - Outpatient</p> | <p>Lake Of The Woods,Roseau</p> | <p>1</p> | <p>Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.</p> | | | | |

