DEPARTMENT OF HEALTH

form revised 2/24/2021

MANAGED CARE SYSTEMS
P.O. Box 64882, St. Paul, MN 55164-0882
Telephone: 651-201-5100
Email: health.managedcare@state.mn.us

Request for Waiver

Plan Year: **2022**

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
Group Health Inc (GHI)	Apex	MNN005	***<select one>***
Name	**Title**	**Date**	**Enrollees in Network***
Martin Michael	Sr Director Provider Relations & Network Management	5/20/2021	

2. By submitting this form, the above-referenced confirms:

A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and

B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	***Becker***	***1***	There is a gap in the northwestern part of Becker County. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. HealthPartners holds contracts with all hospitals and there are no additional hospitals in the area. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our network. The following websites were searched for additional facilities: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/hospitalcompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. If new facilities are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, Altru Health System, Riverview Healthcare Association, and Sanford Health. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***6***	***17***	***10***	***100***
General Hospital facilities	***Carlton***	***1***	This county is in a rural area and has a small population at around 35,000. The land is heavily wooded and has two state parks and many protected wildlife areas. There is also part of the Fond du Lac Indian Reservation in the county in the northeast region. The northeastern part of the county where there is a gap in care where the Fond du Lac Indian Reservation is located. The following care systems are in or near the county:Essentia Health, St. Luke's Hospitals and Clinics, Sanford Health HealthPartners holds contracts with all providers in the area. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our network. The following additional websites were searched for available providers: http://mhcpproviderdirectory.dhs.state.mn.us/ https://www.medicare.gov/physiciancompare/ healthgrades.com These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information is forwarded to the contracting department so they can pursue a contract. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, St. Luke's Hospitals and Clinics and Sanford Health. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021.	***0***	***0***	***0***	***100***

General Hospital facilities	***Crow Wing***	***1***	There is a small gap in the northeastern part of Crow wing County. This county is considered a micro county and has 400+ lakes and two state forests. The land is mostly wooded with many bodies of water and wetlands. HealthPartners holds contracts with all three hospitals and there are no additional hospitals in the area. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our network. The following websites were searched for additional facilities: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/hospitalcompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. If new facilities are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, St. Luke's Hospital & Clinics and Sanford Health. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***0***	***0***	***0***	***100***
General Hospital facilities	***St. Louis***	***1***	There is a gap in the northern part and southwestern part of St. Louis County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/hospitalcompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. If new facilities are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, St. Luke's Hospital and Clinics and Sanford Health. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***0***	***0***	***0***	***100***
Primary Care providers	***St. Louis***	***1***	There is a gap in northern part of St. Louis County. HealthPartners contracts with all known providers o in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available. The following websites were searched for additional primary care providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***0***	***0***	***0***	***100***
Mental health providers	***St. Louis***	***1***	There is a gap in the northern part of St. Louis County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available. The following websites were searched for additional primary care providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***0***	***0***	***0***	***100***

Pediatric Services Providers	***Big Stone***	***1***	There is a gap in northern and central Big Stone County. HealthPartners contracts with all known providers in this county. The county is rural, and the pediatric services providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. Pediatric Services can also be provided by family practice providers in the area. The following websites were searched for additional pediatric services providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Centracare. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***4***	***100***	***80***	***100***
Pediatric Services Providers	***Carlton***	***1***	This county is in a rural area and has a small population at around 35,000. The land is heavily wooded and has two state parks and many protected wildlife areas. There is also part of the Fond du Lac Indian Reservation in the county in the northeast region. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. Pediatric Services can also be provided by family practice providers in the area. The following websites were searched for additional pediatric services providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospitals and Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***0***	***0***	***0***	***100***
Pediatric Services Providers	***Cottonwood***	***1***	There is a slight gap in southeastern part of Cottonwood County. HealthPartners contracts with all known providers in this county. The county is rural, and the pediatric services providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. Pediatric Services can also be provided by family practice providers in the area. The following websites were searched for additional pediatric services providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Minnesota Rural Health, Sanford Health and Avera Health. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***0***	***0***	***0***	***100***
Pediatric Services Providers	***Grant***	***1***	There is a slight gap in the southwestern corner of Grant County. HealthPartners contracts with all known providers in this county. The county is rural, and the pediatric services providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. Pediatric Services can also be provided by family practice providers in the area. The following websites were searched for additional pediatric services providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Centracare. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***2***	***18***	***1***	***100***

Pediatric Services Providers	***Jackson***	***1***	There is a gap in the eastern part of Jackson County. HealthPartners contracts with all known providers in this county. The county is rural, and the pediatric services providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. Pediatric Services can also be provided by family practice providers in the area. The following websites were searched for additional pediatric services providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Minnesota Rural Health, Sanford Health and Avera Health. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***3***	***33***	***20***	***90***
Pediatric Services Providers	***St. Louis***	***1***	There is a gap in the northernmost part and southwestern part of St. Louis County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. HealthPartners contracts with all known providers in this county. This part of the county is rural, and the pediatric services providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to services if needed. There are approximately 5300 providers available. The following websites were searched for additional primary care providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***0***	***0***	***25***	***100***
Pediatric Services Providers	***Stevens***	***1***	There is a gap in the western part of Stevens County. HealthPartners contracts with all known providers in this county. The county is rural, and the pediatric services providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. Pediatric Services can also be provided by family practice providers in the area. The following websites were searched for additional pediatric services providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Centracare. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***4***	***29***	***15***	***100***
Pediatric Services Providers	***Traverse***	***1***	There is a gap in the southern part of Traverse County. HealthPartners contracts with all known providers in this county. The county is rural, and the pediatric services providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. Pediatric Services can also be provided by family practice providers in the area. The following websites were searched for additional pediatric services providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Centracare. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.	***9***	***100***	***75***	***100***

Allergy, Immunology and Rheumatology	***Lincoln,Lyon,St. Louis,Yellow Medicine***	***1***	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. Counties that make up the southwestern part of Minnesota are almost exclusively prairie land and farms, with some rolling hills. The area is mainly rural with small communities throughout. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, St. Luke's Hospital and Clinics, Minnesota Rural Health, and Avera Health. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.				
Anesthesiology Physicians and Certified Registered Nurse Anesthetists	***St. Louis***	***1***	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available facilities where these types of providers are generally located. The following websites were searched for additional providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.				
Cardiac Surgery	***Becker,Big Stone,Brown,Chippewa,Cottonwood,Douglas,Grant,Jackson,Kandiyohi,Lac Qui Parle,Lincoln,Lyon,Murray,Nobles,Otter Tail,Pope,Redwood,Renville,St. Louis,Stevens,Swift,Traverse,Wilkin,Yellow Medicine***	***1***	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where specialty providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Cardiac Surgery providers in the state; the metropolitan areas of St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedicine. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our network. The following additional websites were searched for available providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information is forwarded to the contracting department so they can pursue a contract. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers as they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Referral to metropolitan area clinics and facilities Complex Cardiac Surgergy services are performed at larger metropolitan care system hospitals and locations. HealthPartners' contracted providers refer their patients to metropolitan area providers who have access to large hospital facilities that provide cardiac surgery services. Provider clinics or outreach locations Altru Health System, Sanford Health, Avera Health, St. Luke's Hospital & Clinics, Minnesota Rural Health, CentraCare, and Essentia Health have satellite locations or provide outreach services at other locations in the region. In addition, telemedicine is an option for office visits, including consultations and post-operative visits. Network Reviews There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations Healthgrades Medicare Physician Compare Minnesota Health Care Programs Provider Directory National Institute of Health US National Library of Medicine MedlinePlus Directories				
Colon and Rectal Surgery	***Becker,Big Stone,Brown,Chippewa,Cottonwood,Crow Wing,Douglas,Grant,Jackson,Kandiyohi,Lac Qui Parle,Lincoln,Lyon,Murray,Nobles,Otter Tail,Pipestone,Pope,Redwood,Renville,Rock,Sibley,St. Louis,Stevens,Swift,Todd,Traverse,Wilkin,Yellow Medicine***	***1***	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where specialty providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Colon and Rectal Surgery providers in the state; the metropolitan areas of St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedicine. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our network. The following additional websites were searched for available providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information is forwarded to the contracting department so they can pursue a contract. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers as they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Referral to metropolitan area clinics and facilities Complex Colon and Rectal Surgergy services are performed at larger metropolitan care system hospitals and locations. HealthPartners' contracted providers refer their patients to metropolitan area providers who have access to large hospital facilities that provide colon and rectal surgery services. Provider clinics or outreach locations Altru Health System, Sanford Health, St. Luke's Hospital & Clinics and Essentia Health have satellite locations or provide outreach services at other locations in the region. In addition, telemedicine is an option for office visits, including consultations and post-operative visits. Network Reviews There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations Healthgrades Medicare Physician Compare Minnesota Health Care Programs Provider Directory National Institute of Health US National Library of Medicine MedlinePlus Directories				

Dermatology	***St. Louis***	***1***	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.				
Endocrinology	***Big Stone,Jackson,Lac Qui Parle,St. Louis,Traverse***	***1***	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers Counties that make up the western and southwestern part of Minnesota and the central counties are almost exclusively prairie land and farms, with some rolling hills. The area is mainly rural with small communities throughout. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, Altru Health System, Avera Health, Minnesota Rural Health, and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.				
Gastroenterology	***St. Louis***	***1***	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.				
Genetics	***Becker,Big Stone,Brown,Carlton,Cottonwood,Crow Wing,Douglas,Grant,Jackson,Lac Qui Parle,McLeod,Nobles,Otter Tail,Pope,Renville,Sibley,St. Louis,Stevens,Swift,Todd,Traverse,Wilkin***	***1***	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where specialty providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Genetics providers in the state; the metropolitan areas of St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedicine. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our network. The following additional websites were searched for available providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information is forwarded to the contracting department so they can pursue a contract. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, Altru Health System,St. Luke's Hospital & Clinics, Mankato Clinics, Olmstead Medical Center, Minnesota Rural Health, and Ridgeview Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.				

Nephrology	***St. Louis***	***1***	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified. ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review There were two reviews of our network conducted in 2020 instead of quarterly due to COV-ID and not having staff or resources available to conduct the quarterly reviews we usually do. Networks were reviewed on February 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthPartners has resumed quarterly monitoring in 2021. Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified No additional providers were identified.				

For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes. Waivers automatically expire after one year. The commissioner shall only approve a subsequent waiver application that satisfies the requirements in Minnesota Statutes 62K.10 Subd. 5, demonstrates that the carrier took the steps it proposed to address network inadequacy, and explains why the carrier continues to be unable to satisfy the requirements.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
    a. NPPES NPI Registry
    b. Medicare Physician Compare
    c. Minnesota Health Care Programs Provider Directory
    d. Healthgrades
    e. SAMHSA Behavioral Health Provider Directories
    f. National Institute of Health (NIH) U.S. National Library of Medicine MedlinePlus Directories
    g. Quest Analytics
3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
    a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
    b. State how access will be provided for this provider type for enrollees of the affected county.
    For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
        i. If, in its waiver application, a health carrier demonstrates to the commissioner that there are no providers of a specific type or specialty in a county, the commissioner may approve a waiver in which the health carrier is allowed to address network inadequacy in that county by providing for patient access to providers of that type or specialty via telemedicine
        ii. If telemedicine is used to provide access:
            1. These services must meet the definition of "telemedicine" in Minnesota Statutes 62A.671, subdivision 9.
            2. Carrier must describe the extent to which telemedicine services are available
                a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
    a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

1. Cite the reason(s) provider does not meet credentialing requirements
2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
    a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
        i. If telemedicine is used to provide access:
            1. These services must meet the definition of "telemedicine" in Minnesota Statutes 62A.671, subdivision 9
            2. Carrier must describe the extent to which telemedicine services are available
                a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

1. Cite the reason(s) provider state(s) for refusing contract(s)
2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
    a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.

3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
    i. If telemedicine is used to provide access:
        1. These services must meet the definition of "telemedicine" in Minnesota Statutes 62A.671, subdivision 9
        2. Carrier must describe the extent to which telemedicine services are available
            a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
    a. If the network is an ACO, provide a brief description of the major health systems participating in the network
    b. If the network is a narrow network, describe the features of the network that restrict access
    c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
2. State what, if any, steps are taken to inform enrollees of restricted access
3. State the total number of estimated enrollees in the network as of the submission date of the waiver
4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
    i. If telemedicine is used to provide access:
        1. These services must meet the definition of "telemedicine" in Minnesota Statutes 62A.671, subdivision 9
        2. Carrier must describe the extent to which telemedicine services are available
            a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
    a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
    b. State the estimated percentage of area in that county that is not covered

Allowable Waiver Reason Codes and Guidelines for Subsequent Approval (Renewals)

In accordance with 62K.10 Subd. 5 (d), waivers will automatically expire after one year.
Carriers seeking identical, subsequent waivers for plan year 2022 will be required to show steps taken to address network inadequacies in plan year 2021 (see below).

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the previous approval year
3. Show evidence of quarterly efforts to assess provider availability throughout the last calendar year. Did new providers become available in affected areas? If so, describe any efforts to pursue contracts. If new providers became available and new contracts were not pursued, explain why.

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the last approval year

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Martin Michael, HealthPartners
Sr Director Provider Relations & Network Mgmt

05/20/21
Date Signed

MANAGED CARE SYSTEMS
P.O. Box 64882, St. Paul, MN 55164-0882
Telephone: 651-201-5100
Email: health.managedcare@state.mn.us

Please review the following instructions prior to completing the Request for Waiver form. If you encounter issues editing or uploading, please submit an email through the Provider Network Adequacy Filing System or call 651-201-5165 or 651-201-5166.

1. Before editing, download the Request for Waiver form and save locally as an Excel Macro-Enabled Workbook (.xlsm). Macros must be enabled for editing.
2. Enter the Carrier, Network Name, and Network ID where prompted. These identifiers must match those entered in SERFF.
3. Enter the name of the primary contact/form submitter under "Name".
4. Enter the title of the primary contact/form submitter under "Title".
5. Enter the date of form submission, in MM/DD/YYYY format, under "Date".
6. Select a provider type using the drop-down menu. Only one provider type may be selected per line.
7. Select counties using the drop-down menu. **To remove a county, select it twice**. Do not delete. Multiple counties may be selected for most provider types. **EXCEPTION: for Primacy Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types, only one county may be selected per line.**
8. Select a reason code using the drop-down menu. Only one reason code may be selected per line.
9. For additional rows, please see the tab labeled "Additional" at the bottom of the *Request for Waiver form* . **DO NOT add rows to the "RequestForWaiver" sheet**.
10. Once ready to submit, save the final version of the document as an Excel Workbook, macros disabled (.xlsx). **Macros must be disabled for uploading**.
11. Upload the document to the Provider Network Adequacy Filing System.

Provider Type	
Neurology and Neurological Surgery	*Big Stone,*

Obstetrics and Gynecology	***St. Louis***

Oncology	***St. Louis***

Otolaryngology	***St. Louis***

Pediatric Specialty Providers	***St. Louis***

Physical Therapy, Occupational Therapy and Speech Therapy	***St. Louis***

Pulmonary Disease	***St. Louis***

Radiology and Nuclear Medicine	***St. Louis***

Reconstructive Surgery	*Becker,Big* *Stone,Chip* *c Qui* *Parle,Linc* *Tail,Pope,S* *Louis,Stev* *Medicine*

SUD (Chemical Dependency) - Outpatient	***St. Louis***

SUD (Chemical Dependency) - Inpatient	***Becker,Big Stone,Chip Parle,Linco e,Renville, Medicine***

Thoracic Surgery	*Becker,Big* *Stone,Brow* *as,Grant,Ja* *Parle,Linco* *Tail,Pope,H* *Louis,Stev* *Medicine*

Urology	***Cottonwoo***

Vascular Surgery	*Brown,Rec*
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County	Reason Code	
St. Louis	***1***	Big Stone county is in the western part of Minn throughout. HealthPartners contracts with all kr The northeast area of the state is rural and its g closest metropolitan area is Duluth. HealthPart HealthPartners also supports the use of teleme The following websites were searched for addit websites updated by government sources with information would be forwarded to the contracti HealthPartners communicates routinely with pr date. Member complaints regarding access to contracting department is notified and when ne Gaps will be monitored on a quarterly basis an ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre an St. Luke's Hospital & Clinics. In addition to the Network Review There were two reviews of our network conduc usually do. Networks were reviewed on Februa 2021. Sources used to check for new providers/locati • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Di • National Institute of Health US National Librar

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g ***ppewa,Douglas,Grant,Jackson,La*** ***oln,Lyon,Murray,Nobles,Otter*** ***St.*** ***rens,Swift,Traverse,Wilkin,Yellow***	***1***	These counties are primarily rural and have sm equipment to handle complex procedures or sp facilities where the technology and equipment r There is a limited number of Reconstructive Su Sioux Falls, SD. have services available throug There are no additional providers available with The following additional websites were searche are websites updated by government sources v If new providers are identified, the information i HealthPartners communicates routinely with pr date. Member complaints regarding access to contracting department is notified and when ne Gaps will be monitored on a quarterly basis and ENROLLEE ACCESS TO SERVICES IN 2020: Referral to metropolitan area clinics and facilitie Complex Reconstructive Surgergy services are metropolitan area providers who have access t Provider clinics or outreach locations Sanford Health, Minnesota Rural Health, Centr outreach services at other locations in the regio Network Reviews There were two reviews of our network conduc usually do. Networks were reviewed on Februa

	1	The northeast area of the state is rural and its g closest metropolitan area is Duluth. HealthPart HealthPartners also supports the use of teleme The following websites were searched for addit websites updated by government sources with information would be forwarded to the contracti Gaps will be monitored on a quarterly basis and ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre an Hospital & Clinics. In addition to the large care Network Review There were two reviews of our network conduc usually do. Networks were reviewed on Februa 2021. Sources used to check for new providers/locati • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Di • National Institute of Health US National Librar New providers identified No additional providers were identified.

g ***ppewa,Carlton,Jackson,Lac Qui*** ***oln,Lyon,Murray,Nobles,Pipeston*** ***Rock,St. Louis,Traverse,Yellow***	***1***	Counties that make up the western and southw communities throughout. HealthPartners contr The following websites were searched for addit websites updated by government sources with information would be forwarded to the contracti The northeast area of the state is rural and its g closest metropolitan area is Duluth. HealthPart HealthPartners communicates routinely with pr date. Member complaints regarding access to contracting department is notified and when ne Gaps will be monitored on a quarterly basis and ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For inpatient services, including hospital-based Large care systems in the area, who generally Hospital & Clinics, Avera Health,Sanford Health Network Review There were two reviews of our network conduc usually do. Networks were reviewed on Februa 2021. Sources used to check for new providers/locati • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Di • National Institute of Health US National Librar New providers identified

wn,Chippewa,Cottonwood,Dougl ackson,Kandiyohi,Lac Qui oln,Lyon,Murray,Nobles,Otter Redwood,Renville,St. ens,Swift,Traverse,Wilkin,Yellow	***1***	These counties are primarily rural and have sm equipment to handle complex procedures or sp facilities where the technology and equipment r There is a limited number of Thoracic Surgery Falls, SD. have services available through large There are no additional providers available with The following additional websites were searche are websites updated by government sources v If new providers are identified, the information i HealthPartners communicates routinely with pr date. Member complaints regarding access to contracting department is notified and when ne Gaps will be monitored on a quarterly basis and ENROLLEE ACCESS TO SERVICES IN 2020: Referral to metropolitan area clinics and facilitie Complex Thoracic Surgergy services are perfo metropolitan area providers who have access t Provider clinics or outreach locations Sanford Health, St. Luke's Hospital & Clinics,Al outreach services at other locations in the regio Network Reviews There were two reviews of our network conduc usually do. Networks were reviewed on Februa

od,Jackson	***1***	The counties that make up the southwestern pa communities throughout. HealthPartners also supports the use of teleme The following websites were searched for addit websites updated by government sources with information would be forwarded to the contracti Gaps will be monitored on a quarterly basis and ENROLLEE ACCESS TO SERVICES IN 2020: Provider clinics or outreach locations For office visits, consultations (including pre an Health. In addition to the large care system's o Network Review There were two reviews of our network conduct usually do. Networks were reviewed on Februa 2021. Sources used to check for new providers/locati • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Di • National Institute of Health US National Librar New providers identified No additional providers were identified.

dwood,St. Louis	***1***	These counties are primarily rural and have sm equipment to handle complex procedures or sp facilities where the technology and equipment r There is a limited number of Vascular Surgery Falls, SD. have services available through large There are no additional providers available with The following additional websites were searche are websites updated by government sources v If new providers are identified, the information i HealthPartners communicates routinely with pr date. Member complaints regarding access to contracting department is notified and when ne Gaps will be monitored on a quarterly basis and ENROLLEE ACCESS TO SERVICES IN 2020: Referral to metropolitan area clinics and facilitie Complex Vascular Surgergy services are perfo metropolitan area providers who have access t Provider clinics or outreach locations Sanford Health, St. Luke's Hospital & Clinics, M in the region. In addition, telemedicine is an op Network Reviews There were two reviews of our network conduc usually do. Networks were reviewed on Februa
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geography is made up of the Boundary Waters Canoe Area (BWCA), national fores
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edicine in these areas where no providers are physically present.

tional providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.mec
frequent data updates so we feel these are good sources for identification of new p
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oviders through our newsletter every other month with reminders to keep informatic
care are monitored on a monthly basis. If trends in complaints regarding access to
w providers are identified, a contract is pursued.

d we will pursue contracts with new providers if they are identified.

d post-op visits) or telemedicine visits, large care systems in the area include Esse
large care system's own locations, they often provide outreach services at smaller

ted in 2020 instead of quarterly due to COV-ID and not having staff or resources av
ary 2, 2020 and June 8, 2020 and again March 1, 2021 for 2022 networks. HealthP

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	Affected Enrollees*	Percent Total
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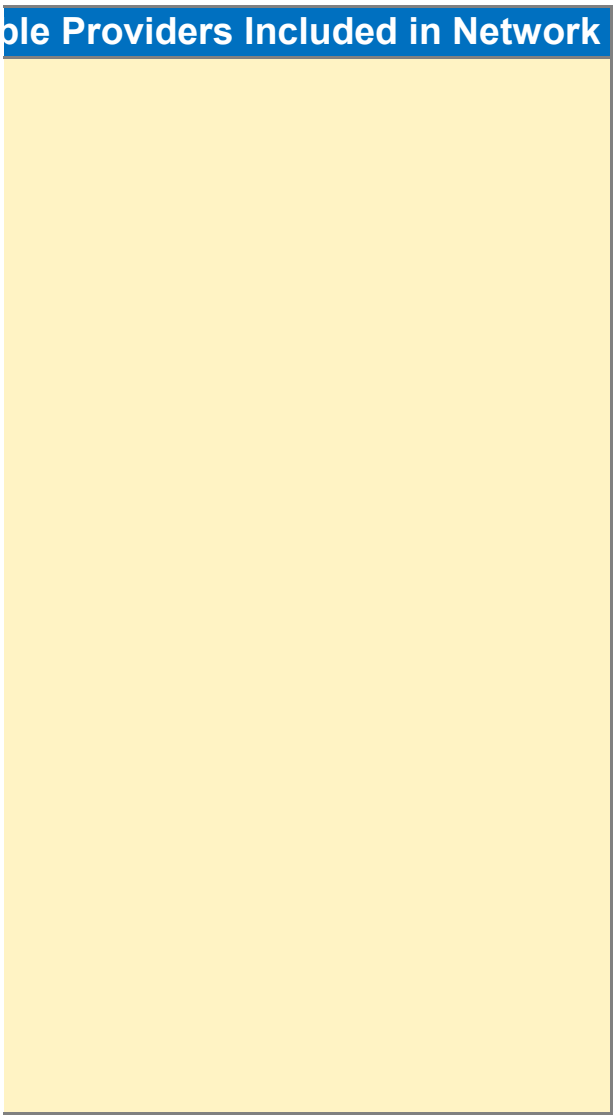
Enrollees Affected	Percent Not Covered*	Percent Availal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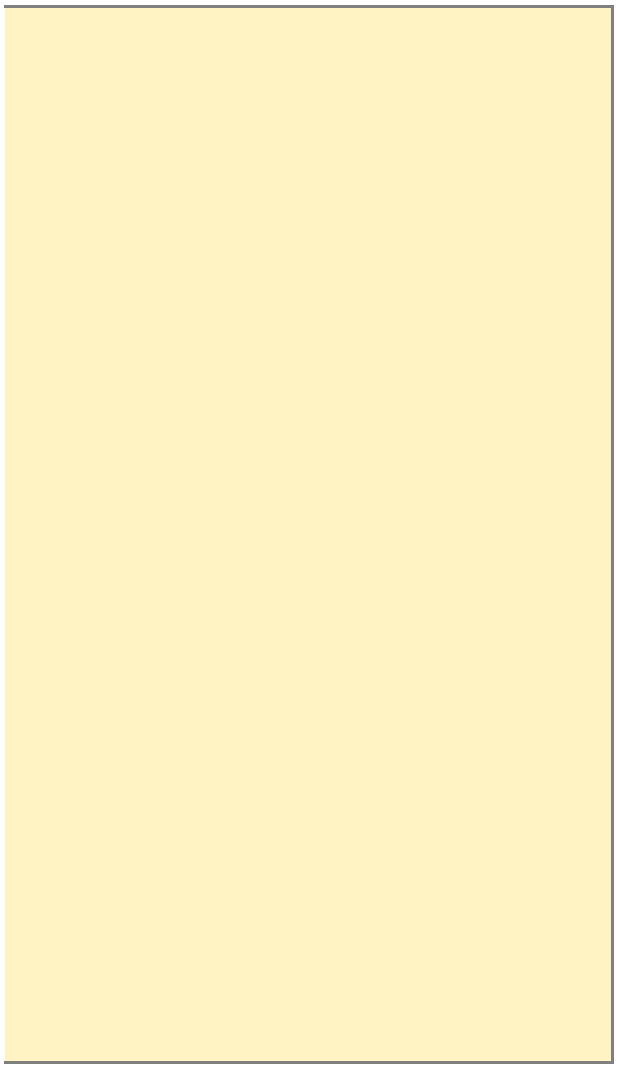

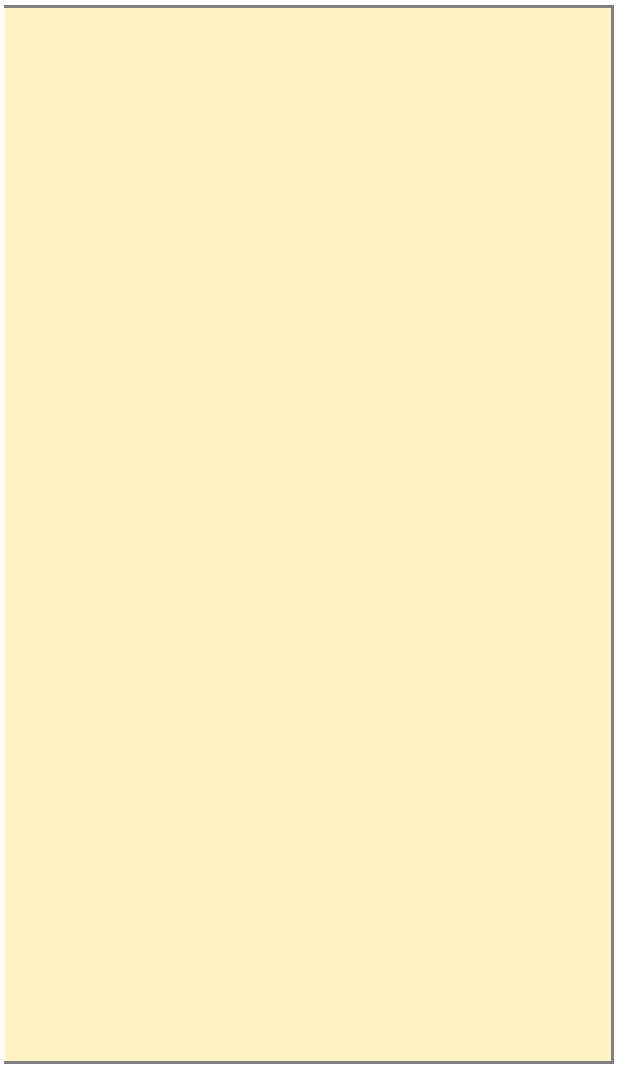

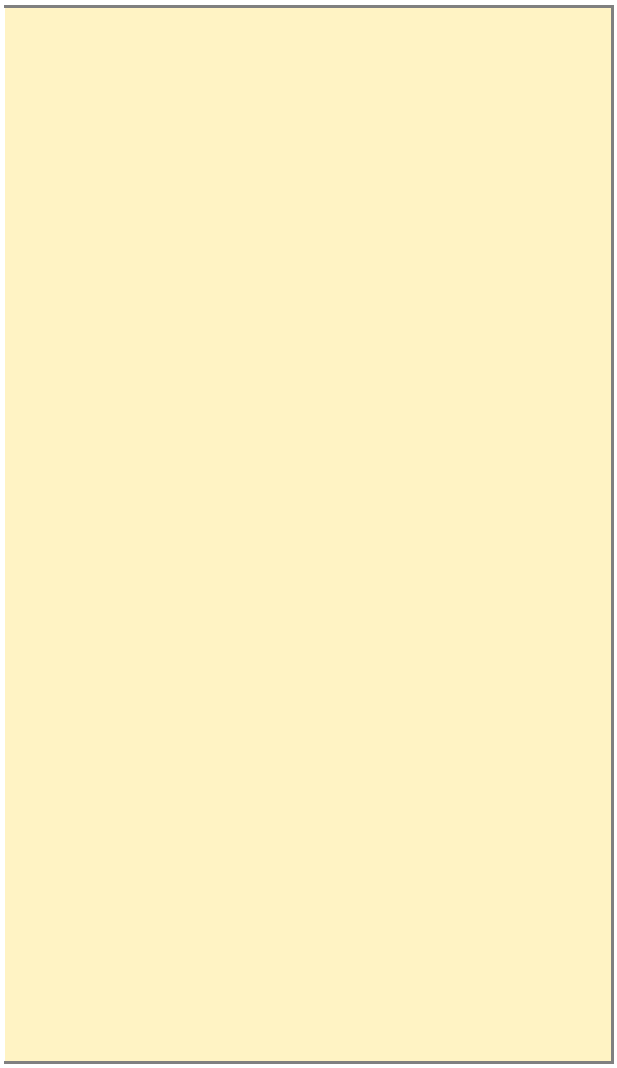

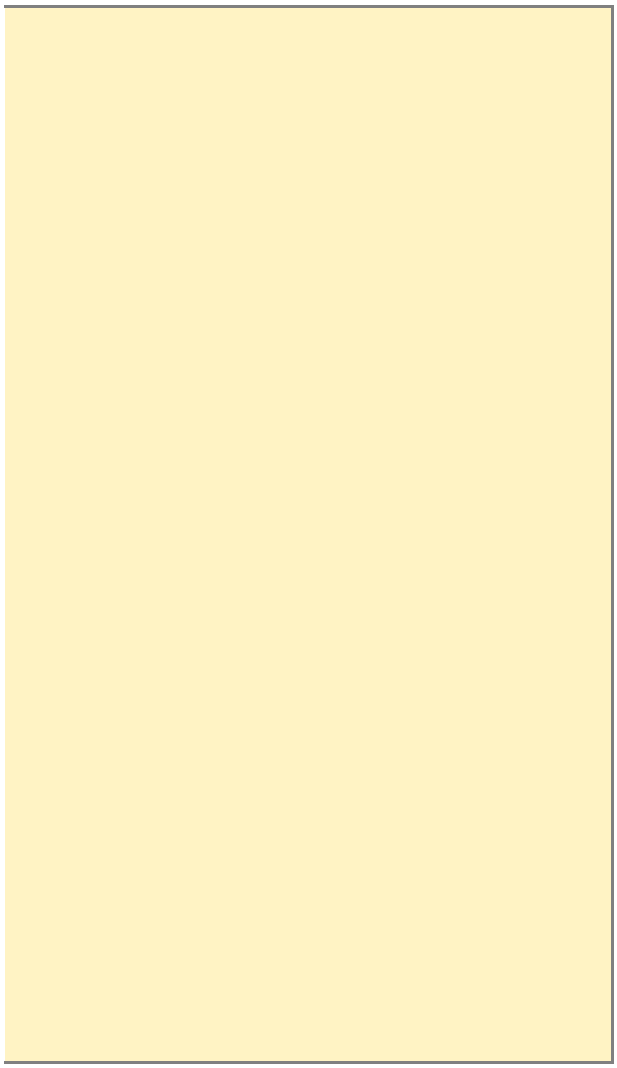

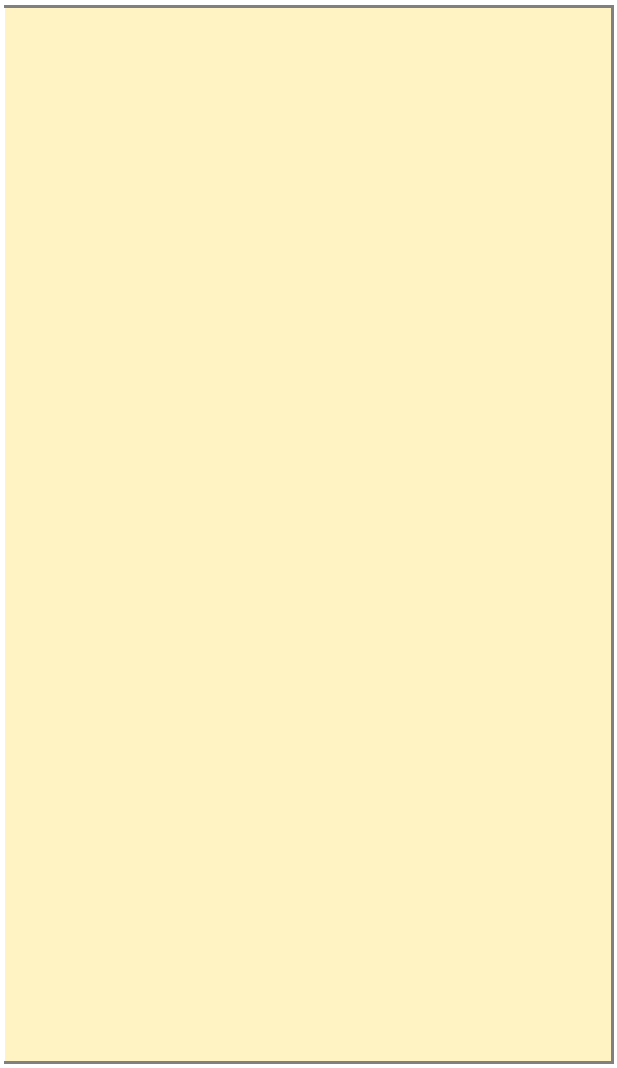

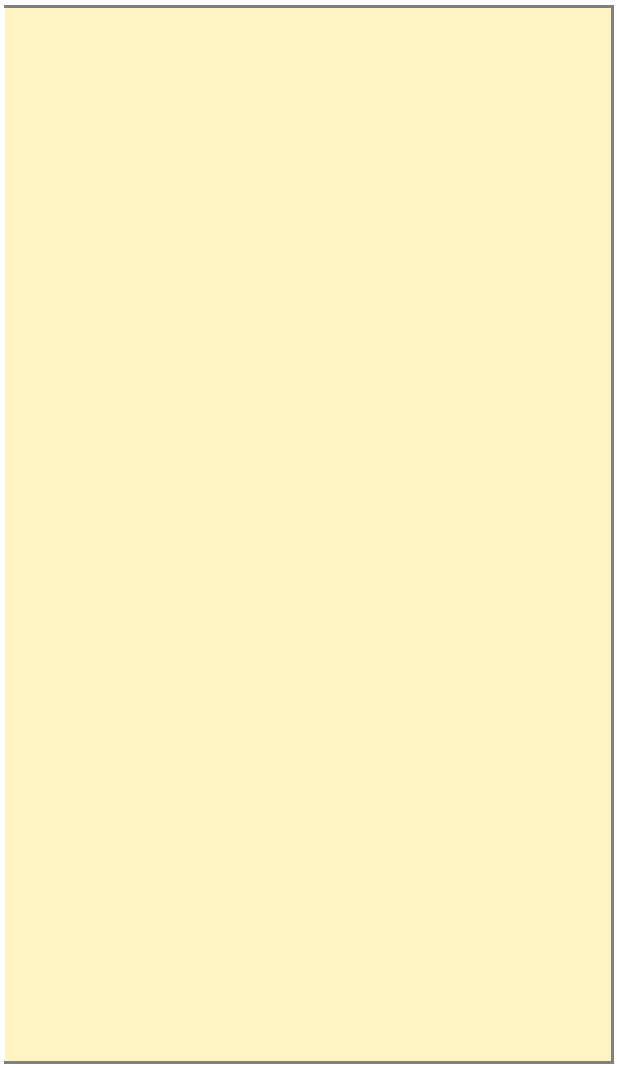

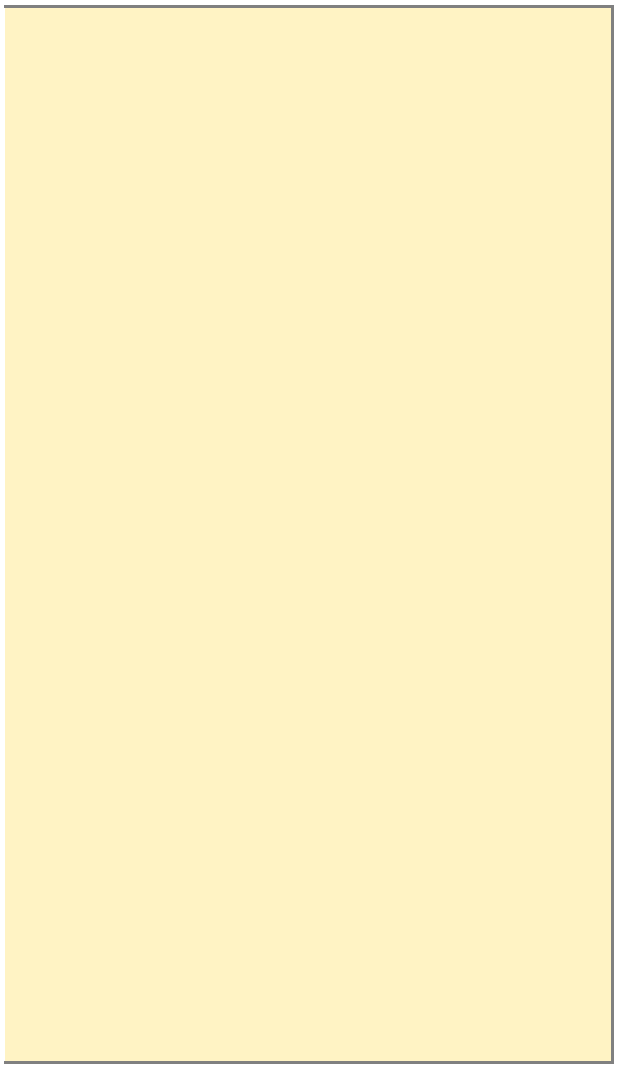

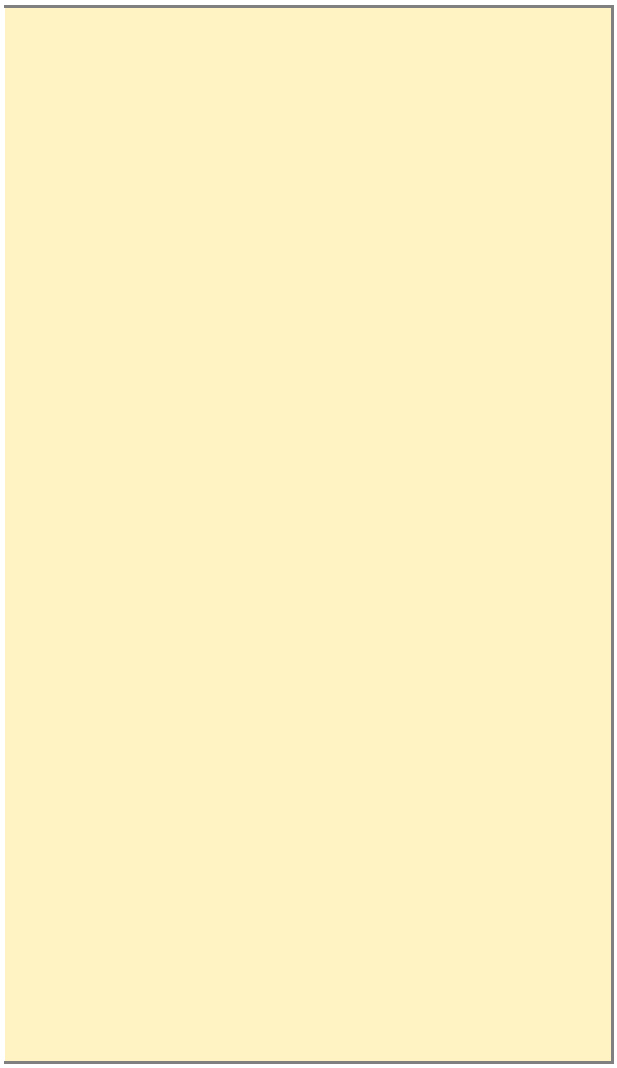

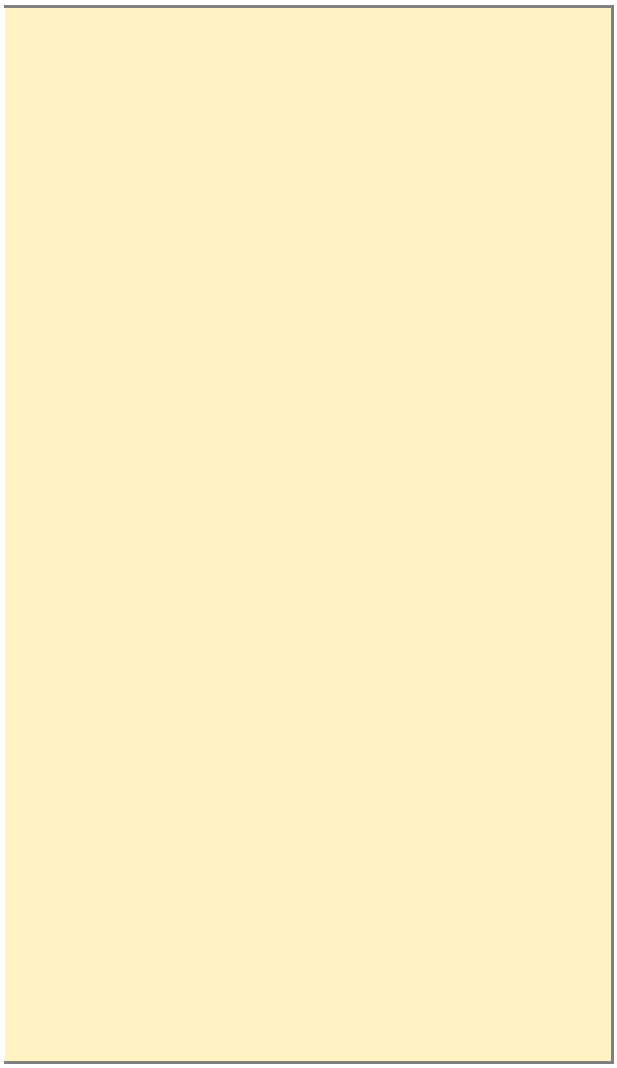

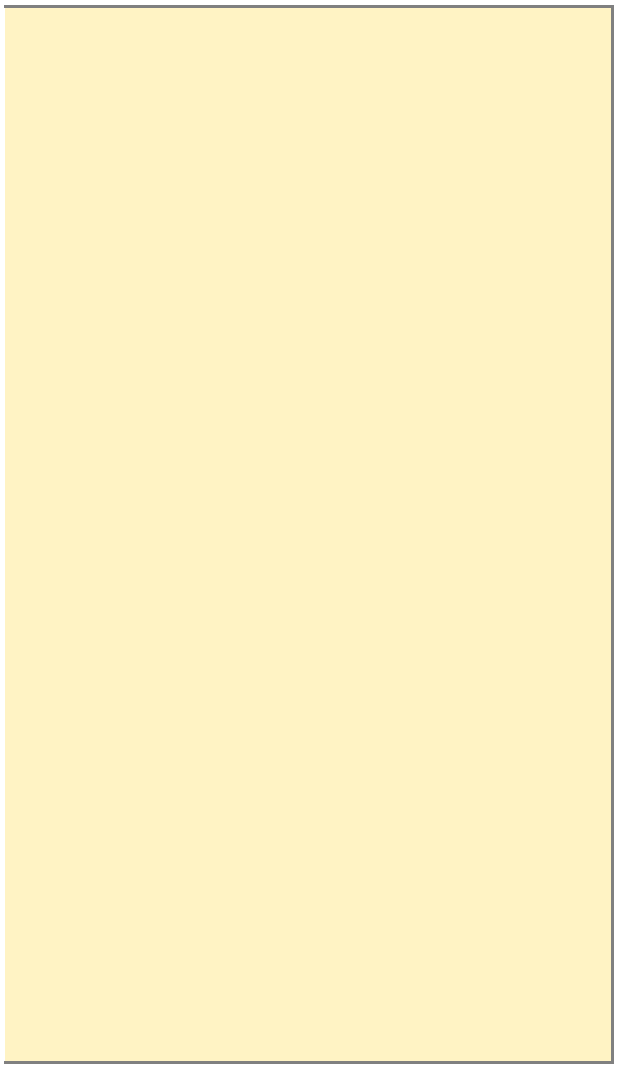

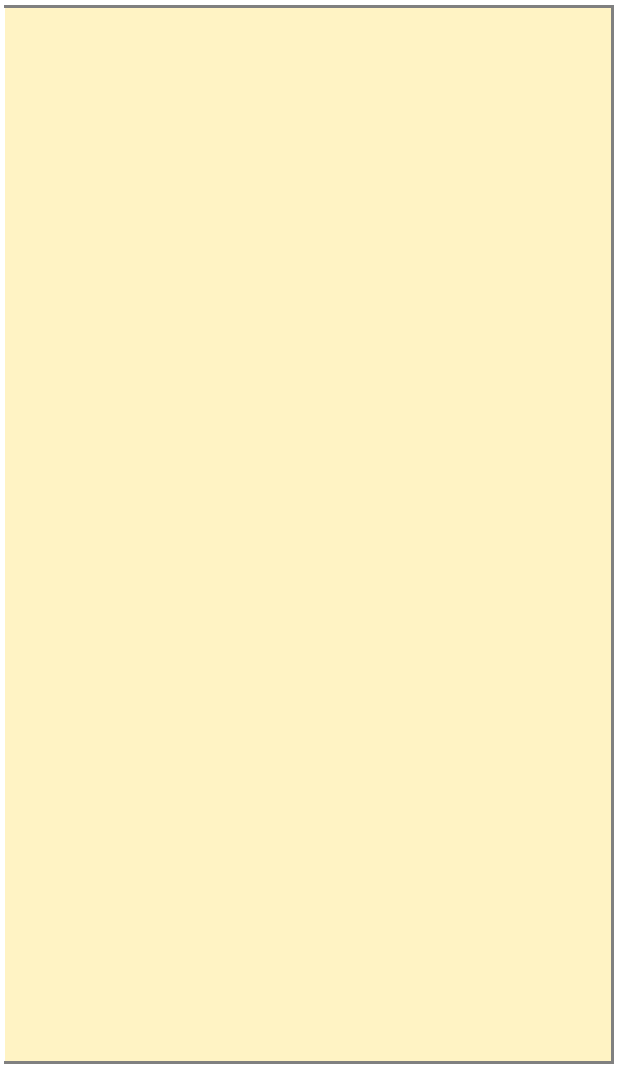

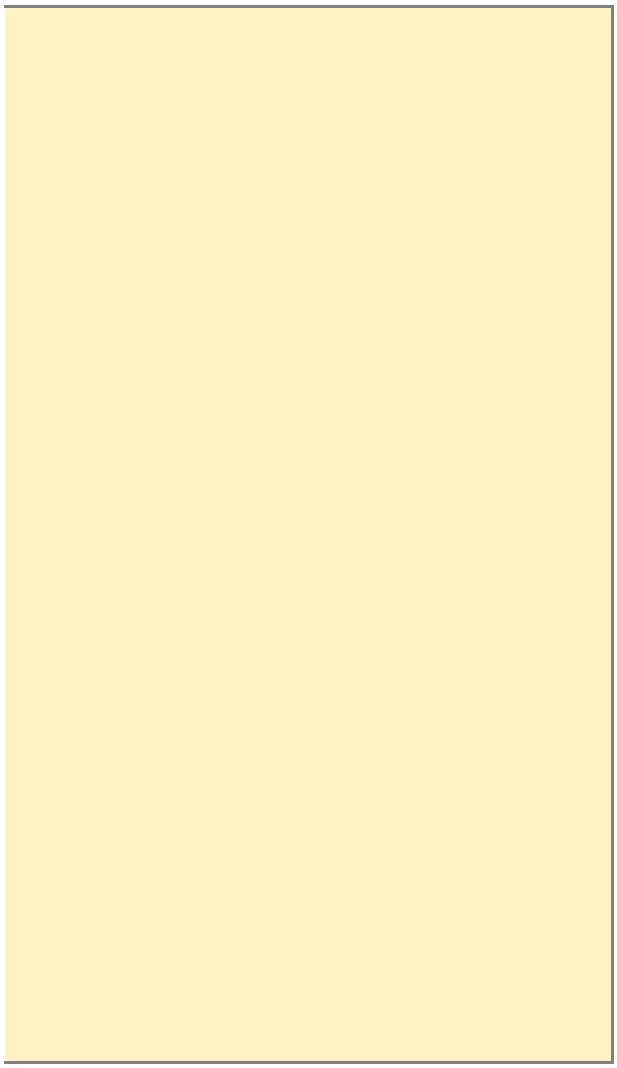

<select one>
General Hospital facilities
Primary Care providers
Mental health providers
Pediatric Services Providers
Pediatric Specialty Providers
Allergy, Immunology and Rheumatology
Anesthesiology Physicians and Certified Registered Nurse Anesthetists
Cardiac Surgery
Cardiovascular Disease
Colon and Rectal Surgery
Dermatology
Endocrinology
Gastroenterology
General Surgery
Genetics
Nephrology
Neurology and Neurological Surgery
Obstetrics and Gynecology
Oncology
Ophthalmology
Orthopedic Surgery
Otolaryngology
Physical Medicine and Rehabilitation and Occupational Medicine
Pulmonary Disease
Radiology and Nuclear Medicine
Reconstructive Surgery
Thoracic Surgery
Urology
Vascular Surgery
Physical Therapy, Occupational Therapy and Speech Therapy
Chiropractic
Home Health & Dental Providers 60 mile access
Home Health Care Agency
Pediatric Dental Care
SUD (Chemical Dependency) - Outpatient
SUD (Chemical Dependency) - Inpatient

<select all that apply>
Aitkin
Anoka
Becker
Beltrami
Benton
Big Stone
Blue Earth
Brown
Carlton
Carver
Cass
Chippewa
Chisago
Clay
Clearwater
Cook
Cottonwood
Crow Wing
Dakota
Dodge
Douglas
Faribault
Fillmore
Freeborn
Goodhue
Grant
Hennepin
Houston
Hubbard
Isanti
Itasca
Jackson
Kanabec
Kandiyohi
Kittson
Koochiching
Lac Qui Parle
Lake
Lake Of The Woods
Le Sueur
Lincoln
Lyon
Mahnomen
Marshall
Martin
McLeod
Meeker
Mille Lacs
Morrison
Mower
Murray
Nicollet
Nobles
Norman

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PROVIDER

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2023

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ACO
Narrow Network

Olmsted
Otter Tail
Pennington
Pine
Pipestone
Polk
Pope
Ramsey
Red Lake
Redwood
Renville
Rice
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Roseau
St. Louis
Scott
Sherburne
Sibley
Stearns
Steele
Stevens
Swift
Todd
Traverse
Wabasha
Wadena
Waseca
Washington
Watonwan
Wilkin
Winona
Wright
Yellow Medicine