

MANAGED CARE SYSTEMS  
 P.O. Box 64882, St. Paul, MN 55164-0882  
 Telephone: 651-201-5100  
 Email: [health.managedcare@state.mn.us](mailto:health.managedcare@state.mn.us)

## Request for Waiver

Plan Year: 2022

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
PreferredOne Insurance Company	Choice	MNN001	<select one>
Name	Title	Date	Enrollees in Network*
Kristopher Klinger	Director, Provider Relations	5/18/2021	38

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
Chemical Dependency Outpatient	Beltrami, Cook, Kittson, Koochiching, Lake Of The Woods, St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne has been able to locate Chemical Dependency Services Inpatient providers that cover some of these counties that we are requesting a waiver for, but not any providers who specifically provide Chemical Dependency Services Outpatient. Specifically, we are aware of Northland Recovery Pineview Center - International Falls, MN, which is a contracted provider with PreferredOne. However, per this provider's website that clinic that would cover our network gaps in Koochiching, Lake of the Woods, & St. Louis counties is residential treatment, not outpatient. For Cook county we are unable to locate any commercial insurance plan servicing providers for this specialty. Each of the counties that this waiver is in request for has a Chemical Dependency Outpatient facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the county. Should a provider of this specialty introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually via telemedicine services when available.				

<p><b>Chemical Dependency Inpatient</b></p>	<p><b>Beltrami, Clearwater, Cook, Houston, Hubbard, Kittson, Koochiching, Lake, Lake Of The Woods, Mahnomon, Marshall, Pennington, Polk, Roseau, St. Louis</b></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPES, Provider websites, etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any Chemical Dependency Services Inpatient providers within these network gaps. For instance, the only Lake County provider we're able to locate that provides this specialty service has a corrective order in place as of 2016 so, following our internal contracting processes, PreferredOne would not be able to offer a provider agreement to that facility at this time. Each of the counties that this waiver is in request for has a Chemical Dependency Inpatient facility whose radius reaches into the counties, with the exception of Cook county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the county. Should a provider of this specialty introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually via telemedicine services when available.</p>			
<p><b>Pediatric Dental Care</b></p>	<p><b>Beltrami, Cook, Kittson, Koochiching, Lake Of The Woods, Marshall, Roseau</b></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPES, Provider websites, etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Dental Care providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Dental Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually via telemedicine services when available.</p>			
<p><b>Pediatric Specialty Providers</b></p>	<p><b>Beltrami, Cook, Koochiching, Lake, Lake Of The Woods, Roseau, St. Louis</b></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPES, Provider websites, etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Specialty providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Specialty providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually via telemedicine services when available.</p>			

<p><b>Cardiac Surgery</b></p>	<p><i>Beltrami, Cook, Itasca, Koochiching, Lake, Lake Of The Woods, Murray, Roseau, St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites, etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Cardiac Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Cardiac Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually via telemedicine services when available.</p>			
<p><b>Cardiovascular Disease</b></p>	<p><b>Cook</b></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites, etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Cardiovascular Disease providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Cardiovascular Disease providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually via telemedicine services when available.</p>			
<p><b>Colon and Rectal Surgery</b></p>	<p><i>Beltrami, Cook, Dodge, Fillmore, Freeborn, Houston, Itasca, Jackson, Kittson, Koochiching, Lake Of The Woods, Marshall, Mower, Nobles, Olmsted, Polk, Roseau, St. Louis, Wabasha, Winona</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites, etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Colon &amp; Rectal Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Colon &amp; Rectal Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually via telemedicine services when available.</p>			

Dermatology	Cook,Lake,St. Louis	1	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites,etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Dermatology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Dermatology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.</p>			
Endocrinology	Beltrami,Cook,Koochiching,Kittson,Lake,Lake Of The Woods,St. Louis	1	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites,etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Endocrinology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Endocrinology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.</p>			
Gastroenterology	Cook,Koochiching,St. Louis	1	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites,etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Gastroenterology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Gastroenterology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.</p>			

<p><b>Nephrology</b></p>	<p><b>Cook,Lake,St.Louis</b></p>	<p><b>1</b></p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPES, Provider websites,etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Nephrology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Nephrology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.</p>			
<p><b>Neurology and Neurological Surgery</b></p>	<p><b>Cook,Lake</b></p>	<p><b>1</b></p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPES, Provider websites,etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Neurology &amp; Neurological Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Neurology &amp; Neurological Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.</p>			
<p><b>Obstetrics and Gynecology</b></p>	<p><b>Cook</b></p>	<p><b>1</b></p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPES, Provider websites,etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Obstetrics &amp; Gynecology physicians in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Obstetrics &amp; Gynecology physicians whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.</p>			

<p><b>Oncology</b></p>	<p><b>Beltrami,Cook,Koochiching,Lake,Lake Of The Woods,St. Louis</b></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites,etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Oncology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Oncology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.</p>			
<p><b>Ophthalmology</b></p>	<p><b>Cook,Lake</b></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites,etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Ophthalmology providers in these counties that would be able to satisfy these network gaps. We also identify similar network gaps for this specialty in our Complete network, which is representative of our full provider network. Each of the counties that this waiver is in request for has Ophthalmology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.</p>			
<p><b>Orthopedic Surgery</b></p>	<p><b>Cook</b></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPDES, Provider websites,etc) &amp; inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Orthopedic Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Orthopedic Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area &amp; the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap &amp; will attempt to contract with the provider should they be interested in contracting with PreferredOne &amp; meet the credentialing &amp; contracting standards &amp; requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.</p>			

Otolaryngology	Beltrami, Cook, Koochiching, Lake, Lake of the Woods, St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Otolaryngology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Otolaryngology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				
Physical Medicine and Rehabilitation and Occupational Medicine	Cook, Lake Of The Woods, Roseau	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Physical Medicine & Rehabilitation & Occupational Medicine providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Physical Medicine & Rehabilitation & Occupational Medicine providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				
Pulmonary Disease	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pulmonary Disease providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pulmonary Disease providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				

For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

**Allowable Waiver Reason Codes and Guidelines for Initial Approval**

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes. Waivers automatically expire after one year. The commissioner shall only approve a subsequent waiver application that satisfies the requirements in Minnesota Statutes 62K.10 Subd. 5, demonstrates that the carrier took the steps it proposed to address network inadequacy, and explains why the carrier continues to be unable to satisfy the requirements.

**Reason Code 1:**

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

**Carriers must:**

1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
  - a. [NPPES NPI Registry](#)
  - b. [Medicare Physician Compare](#)
  - c. [Minnesota Health Care Programs Provider Directory](#)
  - d. [Healthgrades](#)
  - e. [SAMHSA Behavioral Health Provider Directories](#)
  - f. [National Institute of Health \(NIH\) U.S. National Library of Medicine MedlinePlus Directories](#)
  - g. Quest Analytics
3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
  - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
  - b. State how access will be provided for this provider type for enrollees of the affected county.  
For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
    - i. If, in its waiver application, a health carrier demonstrates to the commissioner that there are no providers of a specific type or specialty in a county, the commissioner may approve a waiver in which the health carrier is allowed to address network inadequacy in that county by providing for patient access to providers of that type or specialty via telemedicine
    - ii. If telemedicine is used to provide access:
      1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
      2. Carrier must describe the extent to which telemedicine services are available
        - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
  - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

**Reason Code 2:**

Provider does not meet carrier's credentialing requirements.

**Carriers must:**

1. Cite the reason(s) provider does not meet credentialing requirements
2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
  - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
  - i. If telemedicine is used to provide access:
    1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
    2. Carrier must describe the extent to which telemedicine services are available
      - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

**Reason Code 3:**

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

**Carriers must:**

1. Cite the reason(s) provider state(s) for refusing contract(s)
2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
  - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
  - i. If telemedicine is used to provide access:
    1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
    2. Carrier must describe the extent to which telemedicine services are available
      - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

**Reason Code 4:**

Network is an Accountable Care Organization (ACO) or Narrow Network.

**Carriers must:**

1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
  - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
  - b. If the network is a narrow network, describe the features of the network that restrict access
  - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
2. State what, if any, steps are taken to inform enrollees of restricted access
3. State the total number of estimated enrollees in the network as of the submission date of the waiver
4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
  - i. If telemedicine is used to provide access:
    1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
    2. Carrier must describe the extent to which telemedicine services are available

