

MANAGED CARE SYSTEMS
 P.O. Box 64882, St. Paul, MN 55164-0882
 Telephone: 651-201-5100
 Email: health.managedcare@state.mn.us

Request for Waiver

Plan Year: 2023

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
Sanford Health Plan of Minnesota	Sanford Health Plan of Minnesota Simplicity Network	MNN001	ACO
Name	Title	Date	Enrollees in Network*
Beth Shoemaker	Manager, Provider Relations	5/21/2021	102

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	Beltrami	1	Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.	0	0		

<p>General Hospital facilities</p>	<p>Marshall</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>0</p>	<p>0</p>		
<p>General Hospital facilities</p>	<p>Lake Of The Woods</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>0</p>	<p>0</p>		
<p>General Hospital facilities</p>	<p>Roseau</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>0</p>	<p>0</p>		

<p>General Hospital facilities</p>	<p>Stearns</p>	<p>3</p>	<p>Sanford Health Plan has made a good faith effort to contract with a provider in the area through CentraCare, and offered a contract at the same/similar rate as other providers which was refused. Sanford Health Plan continues to reach out to the provider and confirmed they are not interested in contracting. We offer contracts in good faith to willing providers in the area at the same or similar rates as other providers of the same type in the network when coverage is not currently present. Members needing care within this specialty will receive services at an in-network benefit.</p>	<p>0</p>	<p>0</p>		
<p>Primary Care providers</p>	<p>Beltrami</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>0</p>	<p>0</p>		
<p>Primary Care providers</p>	<p>Lake Of The Woods</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>0</p>	<p>0</p>		

<p><i>Primary Care providers</i></p>	<p><i>Marshall</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>0</p>	<p>0</p>		
<p><i>Mental health providers</i></p>	<p><i>Beltrami</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>0</p>	<p>0</p>		
<p><i>Mental health providers</i></p>	<p><i>Lake Of The Woods</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>0</p>	<p>0</p>		

Mental health providers	Marshall	1	Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.	0	0		
Pediatric Services Providers	Kittson	1	Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.	179	26		
Pediatric Services Providers	Marshall	1	Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.	179	26		

<p><i>Pediatric Services Providers</i></p>	<p><i>Roseau</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>179</p>	<p>26</p>		
<p><i>Pediatric Services Providers</i></p>	<p><i>Lake Of The Woods</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>179</p>	<p>26</p>		
<p><i>Pediatric Services Providers</i></p>	<p><i>Beltrami</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>179</p>	<p>26</p>		

<p><i>Pediatric Services Providers</i></p>	<p><i>Clearwater</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>179</p>	<p>26</p>		
<p><i>Pediatric Services Providers</i></p>	<p><i>Stearns</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>179</p>	<p>26</p>		
<p><i>Pediatric Services Providers</i></p>	<p><i>Norman</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>179</p>	<p>26</p>		

<p><i>Pediatric Services Providers</i></p>	<p><i>Chippewa</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>179</p>	<p>26</p>		
<p><i>Pediatric Services Providers</i></p>	<p><i>Swift</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>179</p>	<p>26</p>		
<p><i>Pediatric Services Providers</i></p>	<p><i>Lac Qui Parle</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>	<p>179</p>	<p>26</p>		

Pediatric Services Providers	Big Stone	1	Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.	179	26		
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For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes. Waivers automatically expire after one year. The commissioner shall only approve a subsequent waiver application that satisfies the requirements in Minnesota Statutes 62K.10 Subd. 5, demonstrates that the carrier took the steps it proposed to address network inadequacy, and explains why the carrier continues to be unable to satisfy the requirements.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
 - a. [NPPES NPI Registry](#)
 - b. [Medicare Physician Compare](#)
 - c. [Minnesota Health Care Programs Provider Directory](#)
 - d. [Healthgrades](#)
 - e. [SAMHSA Behavioral Health Provider Directories](#)
 - f. [National Institute of Health \(NIH\) U.S. National Library of Medicine MedlinePlus Directories](#)
 - g. Quest Analytics
3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If, in its waiver application, a health carrier demonstrates to the commissioner that there are no providers of a specific type or specialty in a county, the commissioner may approve a waiver in which the health carrier is allowed to address network inadequacy in that county by providing for patient access to providers of that type or specialty via telemedicine
 - ii. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
 4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
 - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

1. Cite the reason(s) provider does not meet credentialing requirements
2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

1. Cite the reason(s) provider state(s) for refusing contract(s)
2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
 - b. If the network is a narrow network, describe the features of the network that restrict access
 - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
2. State what, if any, steps are taken to inform enrollees of restricted access
3. State the total number of estimated enrollees in the network as of the submission date of the waiver
4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Allowable Waiver Reason Codes and Guidelines for Subsequent Approval (Renewals)

In accordance with 62K.10 Subd. 5 (d), waivers will automatically expire after one year.

Carriers seeking identical, subsequent waivers for plan year 2022 will be required to show steps taken to address network inadequacies in plan year 2021 (see below).

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the previous approval year
3. Show evidence of quarterly efforts to assess provider availability throughout the last calendar year. Did new providers become available in affected areas? If so, describe any efforts to pursue contracts. If new providers became available and new contracts were not pursued, explain why.

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the last approval year

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Name, Company, Title

Date Attestation Signed

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included in Network
Pediatric Services Providers	Traverse	1	Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.	179	26		
Pediatric Services Providers	,Yellow Medicine	1	Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.	179	26		
Pediatric Services Providers	Sibley	1	Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.	179	26		
Home Health Care Agency	Lake Of The Woods,Roseau	1	Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.				

<p>Cardiac Surgery</p>	<p>Stearns</p>	<p>3</p>	<p>Sanford Health Plan has made a good faith effort to contract with a provider in the area through CentraCare, and offered a contract at the same/similar rate as other providers which was refused. Sanford Health Plan continues to reach out to the provider and confirmed they are still not interested in contracting. We offer contracts in good faith to willing providers in the area at the same or similar rates as other providers of the same type in the network when coverage is not currently present. Members needing care within this specialty will receive services at an in-network benefit.</p>				
<p>Thoracic Surgery</p>	<p>Stearns</p>	<p>3</p>	<p>Sanford Health Plan has made a good faith effort to contract with a provider in the area through CentraCare, and offered a contract at the same/similar rate as other providers which was refused. Sanford Health Plan continues to reach out to the provider and confirmed they are still not interested in contracting. We offer contracts in good faith to willing providers in the area at the same or similar rates as other providers of the same type in the network when coverage is not currently present. Members needing care within this specialty will receive services at an in-network benefit.</p>				
<p>Reconstructive Surgery</p>	<p>Roseau, Lake Of The Woods, Beltrami, Clearwater, Mahanomen, Marshall, Pennington, Red Lake, Polk, Becker, Hubbard, Chippewa, Lac Qui Parle, Yellow Medicine, Lyon, Lincoln, Redwood, Murray, Cottonwood, Nobles, Jackson</p>	<p>3</p>	<p>Sanford Health Plan has made a good faith effort to contract with a provider in the area through CentraCare, and offered a contract at the same/similar rate as other providers which was refused. Sanford Health Plan continues to reach out to the provider and confirmed they are still not interested in contracting. We offer contracts in good faith to willing providers in the area at the same or similar rates as other providers of the same type in the network when coverage is not currently present. Members needing care within this specialty will receive services at an in-network benefit.</p>				
<p>Allergy, Immunology and Rheumatology</p>	<p>Kittson, Roseau, Beltrami, Lake Of The Woods,</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				

<p><i>esthesiology Physicians and Certified Registered Nurse Anest</i></p>	<p><i>Beltrami,Roseau,Lake Of The Woods</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p><i>Cardiac Surgery</i></p>	<p><i>Kittson,Roseau,Lake Of The Woods,Beltrami,Marshall,Pennington,Red Lake,Polk,Clearwater,Hubbard,Traverse,Grant,Douglas,Stevens,Pope,Big Stone,Swift,Chippewa,Kandiyohi,Lac Qui Parle,Yellow Medicine,Renville,Lyon,Lincoln,Redwood,Meeker</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p><i>Colon and Rectal Surgery</i></p>	<p><i>Kittson,Roseau,Lake Of The Woods,Marshall,Beltrami,Pennington,Clearwater,Red Lake,Polk,Mahnomen,Becker,Hubbard,Otter Tail,Grant,Wilkin,Traverse,Big Stone,Nobles,Martin,Jackson,Stevens,Lac Qui Parle,Douglas</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p><i>Pediatric Dental Care</i></p>	<p><i>Roseau,Lake Of The Woods,Marshall,Beltrami,Pennington,Becker,Otter Tail,Douglas,Pope,Stearns,Swift,Kandiyohi,Meeker,Renville,Redwood,Cottonwood,Murray,Nobles,Jackson,Martin</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				

<p>Dermatology</p>	<p><i>Kittson,Roseau,Lake Of The Woods,Beltrami</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>Endocrinology</p>	<p><i>Kittson,Roseau,Lake Of The Woods,Marshall,Beltrami,Pennington,,Jackson,Martin</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>Gastroenterology</p>	<p><i>Roseau,Lake Of The Woods,Beltrami,Douglas,Murray</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>Genetics</p>	<p><i>,Kittson,Roseau,Lake Of The Woods,Marshall,Beltrami,Pennington,Red Lake,Polk,Clearwater,Hubbard ,Traverse,Big Stone,Meeker,Renville,Kandiyohi,Lac Qui Parle</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				

<p>Otolaryngology</p>	<p>Beltrami, Lake Of The Woods</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>Pediatric Specialty Providers</p>	<p>Kittson, Roseau, Lake Of The Woods, Beltrami</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>Physical Medicine and Rehabilitation and Occupational Medicine</p>	<p>Roseau, Kittson, Lake Of The Woods, Beltrami, Marshall</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>Pulmonary Disease</p>	<p>Roseau, Lake Of The Woods, Beltrami, Marshall, Pennington</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				

<p>Reconstructive Surgery</p>	<p><i>Roseau, Lake Of The Woods, Beltrami, Swift, Chippewa, Lac Qui Parle, Yellow Medicine, Lincoln, Lyon, Redwood, Murray, Cottonwood, Nobles, Jackson, Martin, Marshall, Pennington, Polk, Clearwater, Mahanomen, Hubbard, Becker, Red Lake, Norman</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>SUD (Chemical Dependency) - Outpatient</p>	<p><i>Kittson, Lake Of The Woods, Beltrami</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>SUD (Chemical Dependency) - Inpatient</p>	<p><i>Kittson, Lake Of The Woods, Beltrami</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>Thoracic Surgery</p>	<p><i>Kittson, Lake Of The Woods, Roseau, Marshall, Pennington, Red Lake, Polk, Clearwater, Beltrami, Hubbard, Traverse, Grant, Douglas, Stevens, Pope, Big Stone, Swift, Chippewa, Kandiyohi, Lac Qui Parle, Yellow Medicine, Renville, Lyon, Lincoln</i></p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				

<p>Urology</p>	<p>Kittson</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>Vascular Surgery</p>	<p>Roseau, Lake Of The Woods, Beltrami, Stearns, Meeker, Kandiyohi, Renville, McLeod</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				
<p>Cardiovascular Disease</p>	<p>Lake Of The Woods, Beltrami</p>	<p>1</p>	<p>Sanford Health Plan utilized Quest Analytics tool to search for providers. When using Quest Analytics tool, Sanford Health Plan identified the zip codes area(s). Sanford Health Plan also utilized the NPPES NPI Registry to search for providers in the gap area(s). If the Quest tool produces providers not currently in the Sanford Health Plan network, Sanford Health Plan makes an effort to contract with them. Sanford Health Plan updates its contracted network of providers on a daily basis and performs a comprehensive review of our entire network for any additional new providers on at least a quarterly basis. For routine or non-emergent medical services outside of the Sanford Health Plan of Minnesota Simplicity network, members will receive services at an in-network benefit.</p>				