

# Itasca Medical Care

HEDIS 2012 (Reporting Year 2011)

Data Last Refreshed: 10/22/2012

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# Effectiveness of Care

# Itasca Medical Care

## Adult BMI Assessment

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| Data Elements   | Commercial | Medicare Advantage | MHCP-MC |
|---|------------|--------------------|---------|
| Measurement Year  |            |                    | 2011    |
| Data Collection Methodology   |            |                    | H       |
| Eligible Member Population  |            |                    | 823     |
| Numerator Events by Admin Data on Eligible Population (before exclusions) |            |                    | 45      |
| Current Year's Admin Rate   | NR         | NR                 | 5.47%   |
| Minimum Required Sample Size  |            |                    | 411     |
| Oversampling Rate   |            |                    | 15.00%  |
| Final Sample Size (FSS)   |            |                    | 473     |
| Numerator events by admin data in FSS                                     |            |                    | 25      |
| Admin Rate on FSS   | NR         | NR                 | 5.29%   |
| Number of Records Excluded Because of Valid Data Errors                   |            |                    | 0       |
| Number of administrative data records excluded                            |            |                    | 0       |
| Number of medical record data records excluded                            |            |                    | 0       |
| Number of employee/dependent medical records excluded                     |            |                    | 0       |
| Records Added from the Oversample List                                    |            |                    | 0       |
| Denominator   |            |                    | 411     |
| Numerator Events by Admin Data  |            |                    | 22      |
| Numerator Events by Medical Record  |            |                    | 327     |
| Reported Rate   | NR         | NR                 | 84.91%  |
| Lower 95% Confidence Interval   | NR         | NR                 | 81.33%  |
| Upper 95% Confidence Interval   | NR         | NR                 | 88.50%  |

# Effectiveness of Care

# Itasca Medical Care

## Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents

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### Commercial

| Data Elements   | BMI Percentile       |           |            | Counseling for Nutrition |                      |           |            | Counseling for Physical Activity |                      |           |            |       |
|---|----------------------|-----------|------------|--------------------------|----------------------|-----------|------------|----------------------------------|----------------------|-----------|------------|-------|
|   | General Measure Data | Ages 3-11 | Ages 12-17 | Total                    | General Measure Data | Ages 3-11 | Ages 12-17 | Total                            | General Measure Data | Ages 3-11 | Ages 12-17 | Total |
| Measurement Year  |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Data Collection Methodology                             |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Eligible Member Population                              |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Numerator events by admin data in eligible population   |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Current Year's Administrative Rate                      |                      | NR        | NR         | NR                       |                      | NR        | NR         | NR                               |                      | NR        | NR         | NR    |
| Minimum Required Sample Size                            |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Oversampling Rate                                       |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Final Sample Size (FSS)                                 |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Numerator events by admin data in FSS                   |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Admin rate on FSS                                       |                      | NR        | NR         | NR                       |                      | NR        | NR         | NR                               |                      | NR        | NR         | NR    |
| Number of Records Excluded Because of Valid Data Errors |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Number of administrative data records excluded          |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Number of medical records excluded                      |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Number of employee/dependent records excluded           |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Records Added from the Oversample List                  |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Denominator   |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Numerator Events by Admin Data                          |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Numerator Events by Medical Record                      |                      |           |            |                          |                      |           |            |                                  |                      |           |            |       |
| Reported Rate   |                      | NR        | NR         | NR                       |                      | NR        | NR         | NR                               |                      | NR        | NR         | NR    |
| Lower 95% Confidence Interval                           |                      | NR        | NR         | NR                       |                      | NR        | NR         | NR                               |                      | NR        | NR         | NR    |
| Upper 95% Confidence Interval                           |                      | NR        | NR         | NR                       |                      | NR        | NR         | NR                               |                      | NR        | NR         | NR    |

# Effectiveness of Care

# Itasca Medical Care

## Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents

Data Last Refreshed:  
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### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements   | BMI Percentile       |           |            |        | Counseling for Nutrition |           |            |        | Counseling for Physical Activity |           |            |        |
|---|----------------------|-----------|------------|--------|--------------------------|-----------|------------|--------|----------------------------------|-----------|------------|--------|
|   | General Measure Data | Ages 3-11 | Ages 12-17 | Total  | General Measure Data     | Ages 3-11 | Ages 12-17 | Total  | General Measure Data             | Ages 3-11 | Ages 12-17 | Total  |
| Measurement Year  | 2011                 |           |            |        | 2011                     |           |            |        | 2011                             |           |            |        |
| Data Collection Methodology                             | H                    |           |            |        | H                        |           |            |        | H                                |           |            |        |
| Eligible Member Population                              |                      | 690       | 392        | 1082   |                          | 690       | 392        | 1082   |                                  | 690       | 392        | 1082   |
| Numerator events by admin data in eligible population   |                      | 0         | 2          | 2      |                          | 3         | 3          | 6      |                                  | 0         | 0          | 0      |
| Current Year's Administrative Rate                      |                      | 0.00%     | 0.51%      | 0.18%  |                          | 0.43%     | 0.77%      | 0.55%  |                                  | 0.00%     | 0.00%      | 0.00%  |
| Minimum Required Sample Size                            | 411                  |           |            |        | 411                      |           |            |        | 411                              |           |            |        |
| Oversampling Rate                                       | 5.00%                |           |            |        | 5.00%                    |           |            |        | 5.00%                            |           |            |        |
| Final Sample Size (FSS)                                 | 432                  |           |            |        | 432                      |           |            |        | 432                              |           |            |        |
| Numerator events by admin data in FSS                   |                      | 0         | 0          | 0      |                          | 1         | 0          | 1      |                                  | 0         | 0          | 0      |
| Admin rate on FSS                                       |                      | 0.00%     | 0.00%      | 0.00%  |                          | 0.23%     | 0.00%      | 0.23%  |                                  | 0.00%     | 0.00%      | 0.00%  |
| Number of Records Excluded Because of Valid Data Errors | 0                    |           |            |        | 0                        |           |            |        | 0                                |           |            |        |
| Number of administrative data records excluded          | 0                    |           |            |        | 0                        |           |            |        | 0                                |           |            |        |
| Number of medical records excluded                      | 0                    |           |            |        | 0                        |           |            |        | 0                                |           |            |        |
| Number of employee/dependent records excluded           | 0                    |           |            |        | 0                        |           |            |        | 0                                |           |            |        |
| Records Added from the Oversample List                  | 0                    |           |            |        | 0                        |           |            |        | 0                                |           |            |        |
| Denominator   |                      | 270       | 141        | 411    |                          | 270       | 141        | 411    |                                  | 270       | 141        | 411    |
| Numerator Events by Admin Data                          |                      | 0         | 0          | 0      |                          | 1         | 0          | 1      |                                  | 0         | 0          | 0      |
| Numerator Events by Medical Record                      |                      | 211       | 104        | 315    |                          | 144       | 64         | 208    |                                  | 96        | 88         | 184    |
| Reported Rate   |                      | 78.15%    | 73.76%     | 76.64% |                          | 53.70%    | 45.39%     | 50.85% |                                  | 35.56%    | 62.41%     | 44.77% |
| Lower 95% Confidence Interval                           |                      | 73.03%    | 66.14%     | 72.43% |                          | 47.57%    | 36.82%     | 45.90% |                                  | 29.66%    | 54.06%     | 39.84% |
| Upper 95% Confidence Interval                           |                      | 83.26%    | 81.38%     | 80.85% |                          | 59.84%    | 53.96%     | 55.81% |                                  | 41.45%    | 70.76%     | 49.70% |

Commercial

| Data Elements   | General Measure Data | DTaP | IPV | MMR | HiB | Hepatitis B | VZV | Pneumo-coccal Conjugate | Hepatitis A | Rotavirus | Influenza |
|---|----------------------|------|-----|-----|-----|-------------|-----|-------------------------|-------------|-----------|-----------|
| Measurement Year  |                      |      |     |     |     |             |     |                         |             |           |           |
| Data Collection Methodology                             |                      |      |     |     |     |             |     |                         |             |           |           |
| Eligible Member Population                              |                      |      |     |     |     |             |     |                         |             |           |           |
| Numerator events by admin data in eligible population   |                      |      |     |     |     |             |     |                         |             |           |           |
| Current Year's Administrative Rate                      |                      | NR   | NR  | NR  | NR  | NR          | NR  | NR                      | NR          | NR        | NR        |
| Minimum Required Sample Size                            |                      |      |     |     |     |             |     |                         |             |           |           |
| Oversampling Rate                                       |                      |      |     |     |     |             |     |                         |             |           |           |
| Final Sample Size (FSS)                                 |                      |      |     |     |     |             |     |                         |             |           |           |
| Numerator events by admin data in FSS                   |                      |      |     |     |     |             |     |                         |             |           |           |
| Admin rate on FSS                                       |                      | NR   | NR  | NR  | NR  | NR          | NR  | NR                      | NR          | NR        | NR        |
| Number of Records Excluded Because of Valid Data Errors |                      |      |     |     |     |             |     |                         |             |           |           |
| Number of administrative data records excluded          |                      |      |     |     |     |             |     |                         |             |           |           |
| Number of medical data records excluded                 |                      |      |     |     |     |             |     |                         |             |           |           |
| Number of employee/dependent records excluded           |                      |      |     |     |     |             |     |                         |             |           |           |
| Records Added from the Oversample List                  |                      |      |     |     |     |             |     |                         |             |           |           |
| Denominator   |                      |      |     |     |     |             |     |                         |             |           |           |
| Numerator Events by administrative Data                 |                      |      |     |     |     |             |     |                         |             |           |           |
| Numerator Events by Medical Record                      |                      |      |     |     |     |             |     |                         |             |           |           |
| Reported Rate   |                      | NR   | NR  | NR  | NR  | NR          | NR  | NR                      | NR          | NR        | NR        |
| Lower 95% Confidence Interval                           |                      | NR   | NR  | NR  | NR  | NR          | NR  | NR                      | NR          | NR        | NR        |
| Upper 95% Confidence Interval                           |                      | NR   | NR  | NR  | NR  | NR          | NR  | NR                      | NR          | NR        | NR        |

Commercial

| Data Elements   | General Measure Data | DTaP | Combo 2 | Combo 3 | Combo 4 | Combo 5 | Combo 6 | Combo 7 | Combo 8 | Combo 9 | Combo10 |
|---|----------------------|------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Measurement Year  |                      |      |         |         |         |         |         |         |         |         |         |
| Data Collection Methodology                             |                      |      |         |         |         |         |         |         |         |         |         |
| Eligible Member Population                              |                      |      |         |         |         |         |         |         |         |         |         |
| Numerator events by admin data in eligible population   |                      |      |         |         |         |         |         |         |         |         |         |
| Current Year's Administrative Rate                      |                      | NR   | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      |
| Minimum Required Sample Size                            |                      |      |         |         |         |         |         |         |         |         |         |
| Oversampling Rate                                       |                      |      |         |         |         |         |         |         |         |         |         |
| Final Sample Size (FSS)                                 |                      |      |         |         |         |         |         |         |         |         |         |
| Numerator events by admin data in FSS                   |                      |      |         |         |         |         |         |         |         |         |         |
| Admin rate on FSS                                       |                      | NR   | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      |
| Number of Records Excluded Because of Valid Data Errors |                      |      |         |         |         |         |         |         |         |         |         |
| Number of administrative data records excluded          |                      |      |         |         |         |         |         |         |         |         |         |
| Number of medical data records excluded                 |                      |      |         |         |         |         |         |         |         |         |         |
| Number of employee/dependent records excluded           |                      |      |         |         |         |         |         |         |         |         |         |
| Records Added from the Oversample List                  |                      |      |         |         |         |         |         |         |         |         |         |
| Denominator   |                      |      |         |         |         |         |         |         |         |         |         |
| Numerator Events by administrative Data                 |                      |      |         |         |         |         |         |         |         |         |         |
| Numerator Events by Medical Record                      |                      |      |         |         |         |         |         |         |         |         |         |
| Reported Rate   |                      | NR   | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      |
| Lower 95% Confidence Interval                           |                      | NR   | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      |
| Upper 95% Confidence Interval                           |                      | NR   | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      | NR      |

Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements   | General Measure Data | DTaP   | IPV    | MMR    | HiB     | Hepatitis B | VZV    | Pneumo-coccal Conjugate | Hepatitis A | Rotavirus | Influenza |
|---|----------------------|--------|--------|--------|---------|-------------|--------|-------------------------|-------------|-----------|-----------|
| Measurement Year  | 2011                 |        |        |        |         |             |        |                         |             |           |           |
| Data Collection Methodology                             | H                    |        |        |        |         |             |        |                         |             |           |           |
| Eligible Member Population                              | 115                  |        |        |        |         |             |        |                         |             |           |           |
| Numerator events by admin data in eligible population   |                      | 61     | 76     | 100    | 91      | 71          | 97     | 62                      | 18          | 50        | 52        |
| Current Year's Administrative Rate                      |                      | 53.04% | 66.09% | 86.96% | 79.13%  | 61.74%      | 84.35% | 53.91%                  | 15.65%      | 43.48%    | 45.22%    |
| Minimum Required Sample Size                            | 411                  |        |        |        |         |             |        |                         |             |           |           |
| Oversampling Rate                                       | 0                    |        |        |        |         |             |        |                         |             |           |           |
| Final Sample Size (FSS)                                 | 115                  |        |        |        |         |             |        |                         |             |           |           |
| Numerator events by admin data in FSS                   |                      | 61     | 76     | 100    | 91      | 71          | 97     | 62                      | 18          | 50        | 52        |
| Admin rate on FSS                                       |                      | 53.04% | 66.09% | 86.96% | 79.13%  | 61.74%      | 84.35% | 53.91%                  | 15.65%      | 43.48%    | 45.22%    |
| Number of Records Excluded Because of Valid Data Errors | 0                    |        |        |        |         |             |        |                         |             |           |           |
| Number of administrative data records excluded          | 0                    |        |        |        |         |             |        |                         |             |           |           |
| Number of medical data records excluded                 | 0                    |        |        |        |         |             |        |                         |             |           |           |
| Number of employee/dependent records excluded           | 0                    |        |        |        |         |             |        |                         |             |           |           |
| Records Added from the Oversample List                  | 0                    |        |        |        |         |             |        |                         |             |           |           |
| Denominator   | 115                  |        |        |        |         |             |        |                         |             |           |           |
| Numerator Events by administrative Data                 |                      | 61     | 76     | 100    | 91      | 71          | 97     | 62                      | 18          | 50        | 52        |
| Numerator Events by Medical Record                      |                      | 33     | 33     | 8      | 21      | 38          | 8      | 32                      | 6           | 16        | 5         |
| Reported Rate   |                      | 81.74% | 94.78% | 93.91% | 97.39%  | 94.78%      | 91.30% | 81.74%                  | 20.87%      | 57.39%    | 49.57%    |
| Lower 95% Confidence Interval                           |                      | 74.24% | 90.28% | 89.11% | 94.04%  | 90.28%      | 85.72% | 74.24%                  | 13.01%      | 47.92%    | 39.99%    |
| Upper 95% Confidence Interval                           |                      | 89.24% | 99.28% | 98.72% | 100.00% | 99.28%      | 96.89% | 89.24%                  | 28.73%      | 66.86%    | 59.14%    |



# Effectiveness of Care

# Itasca Medical Care

## Childhood Immunization Status

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### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements   | General Measure Data | DTaP   | Combo 2 | Combo 3 | Combo 4 | Combo 5 | Combo 6 | Combo 7 | Combo 8 | Combo 9 | Combo10 |
|---|----------------------|--------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Measurement Year  | 2011                 |        |         |         |         |         |         |         |         |         |         |
| Data Collection Methodology                             | H                    |        |         |         |         |         |         |         |         |         |         |
| Eligible Member Population                              | 115                  |        |         |         |         |         |         |         |         |         |         |
| Numerator events by admin data in eligible population   |                      | 61     | 56      | 52      | 12      | 39      | 28      | 11      | 6       | 22      | 5       |
| Current Year's Administrative Rate                      |                      | 53.04% | 48.70%  | 45.22%  | 10.43%  | 33.91%  | 24.35%  | 9.57%   | 5.22%   | 19.13%  | 4.35%   |
| Minimum Required Sample Size                            | 411                  |        |         |         |         |         |         |         |         |         |         |
| Oversampling Rate                                       | 0                    |        |         |         |         |         |         |         |         |         |         |
| Final Sample Size (FSS)                                 | 115                  |        |         |         |         |         |         |         |         |         |         |
| Numerator events by admin data in FSS                   |                      | 61     | 56      | 52      | 12      | 39      | 28      | 11      | 6       | 22      | 5       |
| Admin rate on FSS                                       |                      | 53.04% | 48.70%  | 45.22%  | 10.43%  | 33.91%  | 24.35%  | 9.57%   | 5.22%   | 19.13%  | 4.35%   |
| Number of Records Excluded Because of Valid Data Errors | 0                    |        |         |         |         |         |         |         |         |         |         |
| Number of administrative data records excluded          | 0                    |        |         |         |         |         |         |         |         |         |         |
| Number of medical data records excluded                 | 0                    |        |         |         |         |         |         |         |         |         |         |
| Number of employee/dependent records excluded           | 0                    |        |         |         |         |         |         |         |         |         |         |
| Records Added from the Oversample List                  | 0                    |        |         |         |         |         |         |         |         |         |         |
| Denominator   | 115                  |        |         |         |         |         |         |         |         |         |         |
| Numerator Events by administrative Data                 |                      | 61     | 56      | 52      | 12      | 39      | 28      | 11      | 6       | 22      | 5       |
| Numerator Events by Medical Record                      |                      | 33     | 37      | 38      | 9       | 23      | 22      | 8       | 7       | 15      | 6       |
| Reported Rate   |                      | 81.74% | 80.87%  | 78.26%  | 18.26%  | 53.91%  | 43.48%  | 16.52%  | 11.30%  | 32.17%  | 9.57%   |
| Lower 95% Confidence Interval                           |                      | 74.24% | 73.25%  | 70.29%  | 10.76%  | 44.37%  | 33.98%  | 9.30%   | 5.08%   | 23.20%  | 3.75%   |
| Upper 95% Confidence Interval                           |                      | 89.24% | 88.49%  | 86.23%  | 25.76%  | 63.46%  | 52.97%  | 23.74%  | 17.53%  | 41.15%  | 15.38%  |

# Effectiveness of Care

# Itasca Medical Care

## Immunizations for Adolescents

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Data Elements   | General Measure Data | Meningococcal | Tdap | Combo 1 |
|---|----------------------|---------------|------|---------|
| Measurement Year  |                      |               |      |         |
| Data Collection Methodology   |                      |               |      |         |
| Eligible Member Population  |                      |               |      |         |
| Numerator Events by Admin Data on Eligible Population (before exclusions) |                      |               |      |         |
| Current Year's Admin Rate   |                      | NR            | NR   | NR      |
| Minimum Required Sample Size  |                      |               |      |         |
| Oversampling Rate   |                      |               |      |         |
| Final Sample Size (FSS)   |                      |               |      |         |
| Numerator events by admin data in FSS                                     |                      |               |      |         |
| Admin Rate on FSS   |                      | NR            | NR   | NR      |
| Records Excluded because of Valid Data Errors                             |                      |               |      |         |
| Number of administrative data records excluded                            |                      |               |      |         |
| Number of medical data records excluded                                   |                      |               |      |         |
| Number of employee/dependent medical records excluded                     |                      |               |      |         |
| Records Added from the Oversample List                                    |                      |               |      |         |
| Denominator   |                      |               |      |         |
| Numerator Events by Admin Data  |                      |               |      |         |
| Numerator Events by Medical Record  |                      |               |      |         |
| Reported Rate   |                      | NR            | NR   | NR      |
| Lower 95% Confidence Interval   |                      | NR            | NR   | NR      |
| Upper 95% Confidence Interval   |                      | NR            | NR   | NR      |

# Effectiveness of Care

# Itasca Medical Care

## Immunizations for Adolescents

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements   | General Measure Data | Meningococcal | Tdap   | Combo 1 |
|---|----------------------|---------------|--------|---------|
| Measurement Year  | 2011                 |               |        |         |
| Data Collection Methodology   | H                    |               |        |         |
| Eligible Member Population  | 84                   |               |        |         |
| Numerator Events by Admin Data on Eligible Population (before exclusions) |                      | 32            | 63     | 29      |
| Current Year's Admin Rate   |                      | 38.10%        | 75.00% | 34.52%  |
| Minimum Required Sample Size  | 411                  |               |        |         |
| Oversampling Rate   | 0.00%                |               |        |         |
| Final Sample Size (FSS)   | 84                   |               |        |         |
| Numerator events by admin data in FSS                                     |                      | 32            | 63     | 29      |
| Admin Rate on FSS   |                      | 38.10%        | 75.00% | 34.52%  |
| Records Excluded because of Valid Data Errors                             | 0                    |               |        |         |
| Number of administrative data records excluded                            | 0                    |               |        |         |
| Number of medical data records excluded                                   | 0                    |               |        |         |
| Number of employee/dependent medical records excluded                     | 0                    |               |        |         |
| Records Added from the Oversample List                                    | 0                    |               |        |         |
| Denominator   | 84                   |               |        |         |
| Numerator Events by Admin Data  |                      | 32            | 63     | 29      |
| Numerator Events by Medical Record  |                      | 4             | 10     | 7       |
| Reported Rate   |                      | 42.86%        | 86.90% | 42.86%  |
| Lower 95% Confidence Interval   |                      | 31.68%        | 79.10% | 31.68%  |
| Upper 95% Confidence Interval   |                      | 54.04%        | 94.71% | 54.04%  |

# Effectiveness of Care

# Itasca Medical Care

## Breast Cancer Screening

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements                  | Commercial | Medicare Advantage | MSHO | SNBC | MHCP-MC |
|--------------------------------|------------|--------------------|------|------|---------|
| Measurement Year               |            |                    | 2011 |      | 2011    |
| Data Collection Methodology    |            |                    | A    |      | A       |
| Eligible Member Population     |            |                    | 20   |      | 262     |
| Numerator Events by Admin Data |            |                    | 14   |      | 167     |
| Reported Rate                  | NR         | NR                 | NA   | NR   | 63.74%  |
| Lower 95% Confidence Interval  | NR         | NR                 | NA   | NR   | 57.73%  |
| Upper 95% Confidence Interval  | NR         | NR                 | NA   | NR   | 69.75%  |

## Cervical Cancer Screening

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements   | Commercial | MHCP-MC |
|---|------------|---------|
| Measurement Year  |            | 2011    |
| Data Collection Methodology   |            | H       |
| Eligible Member Population  |            | 811     |
| Numerator Events by Admin Data on Eligible Population (before exclusions) |            | 555     |
| Current Year's Admin Rate   | NR         | 68.43%  |
| Minimum Required Sample Size  |            | 411     |
| Oversampling Rate   |            | 15.00%  |
| Final Sample Size (FSS)   |            | 473     |
| Numerator events by admin data in FSS                                     |            | 319     |
| Admin Rate on FSS   | NR         | 67.44%  |
| Records Excluded because of Valid Data Errors                             |            | 0       |
| Number of administrative data records excluded                            |            | 0       |
| Number of medical record data records excluded                            |            | 30      |
| Number of employee/dependent medical records excluded                     |            | 0       |
| Records Added from the Oversample List                                    |            | 30      |
| Denominator   |            | 411     |
| Numerator Events by Admin Data  |            | 296     |
| Numerator Events by Medical Record  |            | 29      |
| Reported Rate   | NR         | 79.08%  |
| Lower 95% Confidence Interval   | NR         | 75.02%  |
| Upper 95% Confidence Interval   | NR         | 83.13%  |

# Effectiveness of Care

# Itasca Medical Care

## Colorectal Cancer Screening

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements  | Commercial | Medicare Advantage | MSHO   | SNBC |
|--|------------|--------------------|--------|------|
| Measurement Year   |            |                    | 2011   |      |
| Data collection methodology (administrative or hybrid)                                       |            |                    | H      |      |
| Eligible population  |            |                    | 110    |      |
| Number of numerator events by administrative data in eligible population (before exclusions) |            |                    | 35     |      |
| Current year's administrative rate (before exclusions)                                       | NR         | NR                 | 31.82% | NR   |
| Minimum required sample size (MRSS) or other sample size                                     |            |                    | 411    |      |
| Oversampling rate  |            |                    | 0.00%  |      |
| Final sample size (FSS)  |            |                    | 109    |      |
| Number of numerator events by administrative data in FSS                                     |            |                    | 35     |      |
| Administrative rate on FSS   | NR         | NR                 | 32.11% | NR   |
| Number of original sample records excluded because of valid data errors                      |            |                    | 0      |      |
| Number of administrative data records excluded   |            |                    | 0      |      |
| Number of medical record data records excluded   |            |                    | 0      |      |
| Number of employee/dependent medical records excluded  |            |                    | 0      |      |
| Records added from the oversample list   |            |                    | 0      |      |
| Denominator  |            |                    | 109    |      |
| Numerator events by administrative data  |            |                    | 35     |      |
| Numerator events by medical records  |            |                    | 34     |      |
| Reported rate  | NR         | NR                 | 63.30% | NR   |
| Lower 95% confidence interval  | NR         | NR                 | 53.80% | NR   |
| Upper 95% confidence interval  | NR         | NR                 | 72.81% | NR   |

# Effectiveness of Care

## Chlamydia Screening in Women

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Data Elements                  | General Measure Data | Ages 16-20 | Ages 21-24 | Total |
|--------------------------------|----------------------|------------|------------|-------|
| Measurement Year               |                      |            |            |       |
| Data Collection Methodology    |                      |            |            |       |
| Eligible Member Population     |                      |            |            | NR    |
| Numerator Events by Admin Data |                      |            |            | NR    |
| Reported Rate                  |                      | NR         | NR         | NR    |
| Lower 95% Confidence Interval  |                      | NR         | NR         | NR    |
| Upper 95% Confidence Interval  |                      | NR         | NR         | NR    |

# Effectiveness of Care

# Itasca Medical Care

## Chlamydia Screening in Women

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements                  | General Measure Data | Ages 16-20 | Ages 21-24 | Total  |
|--------------------------------|----------------------|------------|------------|--------|
| Measurement Year               | 2011                 |            |            |        |
| Data Collection Methodology    | A                    |            |            |        |
| Eligible Member Population     |                      | 87         | 76         | 163    |
| Numerator Events by Admin Data |                      | 42         | 41         | 83     |
| Reported Rate                  |                      | 48.28%     | 53.95%     | 50.92% |
| Lower 95% Confidence Interval  |                      | 37.20%     | 42.08%     | 42.94% |
| Upper 95% Confidence Interval  |                      | 59.35%     | 65.81%     | 58.90% |



# Effectiveness of Care

## Glaucoma Screening in Older Adults

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements                  | Medicare Advantage | MSHO   |
|--------------------------------|--------------------|--------|
| Measurement Year               |                    | 2011   |
| Data Collection Methodology    |                    | A      |
| Eligible Member Population     |                    | 324    |
| Numerator Events by Admin Data |                    | 244    |
| Reported Rate                  | NR                 | 75.31% |
| Lower 95% Confidence Interval  | NR                 | 70.46% |
| Upper 95% Confidence Interval  | NR                 | 80.16% |

## Lead Screening in Children

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements   | Commercial | MHCP-MC |
|---|------------|---------|
| Measurement Year  |            | 2011    |
| Data Collection Methodology   |            | H       |
| Eligible Member Population  |            | 115     |
| Numerator Events by Admin Data on Eligible Population (before exclusions) |            | 96      |
| Current Year's Admin Rate   | NR         | 83.48%  |
| Minimum Required Sample Size  |            | 411     |
| Oversampling Rate   |            | 0.00%   |
| Final Sample Size (FSS)   |            | 115     |
| Numerator events by admin data in FSS                                     |            | 96      |
| Admin Rate on FSS   | NR         | 83.48%  |
| Records Excluded because of Valid Data Errors                             |            | 0       |
| Number of administrative data records excluded                            |            | 0       |
| Number of medical record data records excluded                            |            | 0       |
| Number of employee/dependent medical records excluded                     |            | 0       |
| Records Added from the Oversample List                                    |            | 0       |
| Denominator   |            | 115     |
| Numerator Events by Admin Data  |            | 96      |
| Numerator Events by Medical Record  |            | 8       |
| Reported Rate   | NR         | 90.43%  |
| Lower 95% Confidence Interval   | NR         | 84.62%  |
| Upper 95% Confidence Interval   | NR         | 96.25%  |

### MSHO

| Data Elements   | General Measure Data | Advance Care Planning | Medication Review | Functional Status Assessment | Pain Screening |
|---|----------------------|-----------------------|-------------------|------------------------------|----------------|
| Measurement Year  |                      |                       |                   |                              |                |
| Data Collection Methodology   |                      |                       |                   |                              |                |
| Eligible Member Population  |                      |                       |                   |                              |                |
| Numerator Events by Admin Data on Eligible Population (before exclusions) |                      |                       |                   |                              |                |
| Current Year's Admin Rate   |                      | NR                    | NR                | NR                           | NR             |
| Minimum Required Sample Size  |                      |                       |                   |                              |                |
| Oversampling Rate   |                      |                       |                   |                              |                |
| Final Sample Size (FSS)   |                      |                       |                   |                              |                |
| Numerator events by admin data in FSS                                     |                      |                       |                   |                              |                |
| Admin Rate on FSS   |                      | NR                    | NR                | NR                           | NR             |
| Records Excluded because of Valid Data Errors                             |                      |                       |                   |                              |                |
| Number of employee/dependent medical records excluded                     |                      |                       |                   |                              |                |
| Records Added from the Oversample List                                    |                      |                       |                   |                              |                |
| Denominator   |                      |                       |                   |                              |                |
| Numerator Events by Admin Data  |                      |                       |                   |                              |                |
| Numerator Events by Medical Record  |                      |                       |                   |                              |                |
| Reported Rate   |                      | NR                    | NR                | NR                           | NR             |
| Lower 95% Confidence Interval   |                      | NR                    | NR                | NR                           | NR             |
| Upper 95% Confidence Interval   |                      | NR                    | NR                | NR                           | NR             |

### Medicare Advantage

| Data Elements                  | General Measure Data | Systemic corticosteroid | Bronchodilator |
|--------------------------------|----------------------|-------------------------|----------------|
| Measurement Year               |                      |                         |                |
| Data Collection Methodology    |                      |                         |                |
| Eligible Member Population     |                      |                         |                |
| Numerator Events by Admin Data |                      |                         |                |
| Reported Rate                  |                      | NR                      | NR             |
| Lower 95% Confidence Interval  |                      | NR                      | NR             |
| Upper 95% Confidence Interval  |                      | NR                      | NR             |

### MSHO

| Data Elements                  | General Measure Data | Systemic corticosteroid | Bronchodilator |
|--------------------------------|----------------------|-------------------------|----------------|
| Measurement Year               | 2011                 |                         |                |
| Data Collection Methodology    | A                    |                         |                |
| Eligible Member Population     | 12                   |                         |                |
| Numerator Events by Admin Data |                      | 6                       | 8              |
| Reported Rate                  |                      | NA                      | NA             |
| Lower 95% Confidence Interval  |                      | NA                      | NA             |
| Upper 95% Confidence Interval  |                      | NA                      | NA             |

**SNBC**

| Data Elements                  | General Measure Data | Systemic corticosteroid | Bronchodilator |
|--------------------------------|----------------------|-------------------------|----------------|
| Measurement Year               |                      |                         |                |
| Data Collection Methodology    |                      |                         |                |
| Eligible Member Population     |                      |                         |                |
| Numerator Events by Admin Data |                      |                         |                |
| Reported Rate                  |                      | NR                      | NR             |
| Lower 95% Confidence Interval  |                      | NR                      | NR             |
| Upper 95% Confidence Interval  |                      | NR                      | NR             |

# Effectiveness of Care

## Use of Spirometry Testing in the Assessment and Diagnosis of COPD

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements                  | Medicare Advantage | MSHO | SNBC |
|--------------------------------|--------------------|------|------|
| Measurement Year               |                    | 2011 |      |
| Data Collection Methodology    |                    | A    |      |
| Eligible Member Population     |                    | 13   |      |
| Numerator Events by Admin Data |                    | 1    |      |
| Reported Rate                  | NR                 | NA   | NR   |
| Lower 95% Confidence Interval  | NR                 | NA   | NR   |
| Upper 95% Confidence Interval  | NR                 | NA   | NR   |

### Commercial

| Data Elements                  | General Measure Data | Ages 5-11 | Ages 12-18 | Ages 19-50 | Ages 51-64 | Total |
|--------------------------------|----------------------|-----------|------------|------------|------------|-------|
| Measurement Year               |                      |           |            |            |            |       |
| Data Collection Methodology    |                      |           |            |            |            |       |
| Eligible Member Population     |                      |           |            |            |            | NR    |
| Numerator Events by Admin Data |                      |           |            |            |            | NR    |
| Number of required exclusions  |                      |           |            |            |            | NR    |
| Reported Rate                  |                      | NR        | NR         | NR         | NR         | NR    |
| Lower 95% Confidence Interval  |                      | NR        | NR         | NR         | NR         | NR    |
| Upper 95% Confidence Interval  |                      | NR        | NR         | NR         | NR         | NR    |



### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements                  | General Measure Data | Ages 5-11 | Ages 12-18 | Ages 19-50 | Ages 51-64 | Total  |
|--------------------------------|----------------------|-----------|------------|------------|------------|--------|
| Measurement Year               | 2011                 |           |            |            |            |        |
| Data Collection Methodology    | A                    |           |            |            |            |        |
| Eligible Member Population     |                      | 13        | 15         | 29         | 10         | 67     |
| Numerator Events by Admin Data |                      | 11        | 14         | 23         | 9          | 57     |
| Number of required exclusions  |                      | 0         | 1          | 2          | 7          | 10     |
| Reported Rate                  |                      | NA        | NA         | NA         | NA         | 85.07% |
| Lower 95% Confidence Interval  |                      | NA        | NA         | NA         | NA         | 75.80% |
| Upper 95% Confidence Interval  |                      | NA        | NA         | NA         | NA         | 94.35% |

**Commercial**

| Data Elements   | General Measure Data | LDL-C screening | LDL-C Level of <100 mg/dL |
|---|----------------------|-----------------|---------------------------|
| Measurement Year                                      |                      |                 |                           |
| Data Collection Methodology                           |                      |                 |                           |
| Eligible Member Population                            |                      |                 |                           |
| Numerator Events by Admin Data on Eligible Population |                      |                 |                           |
| Current Year's Admin Rate                             |                      | NR              | NR                        |
| Minimum Required Sample Size                          |                      |                 |                           |
| Oversampling Rate                                     |                      |                 |                           |
| Final Sample Size (FSS)                               |                      |                 |                           |
| Numerator events by admin data in FSS                 |                      |                 |                           |
| Admin rate on FSS                                     |                      | NR              | NR                        |
| Records Excluded because of Valid Data Errors         |                      |                 |                           |
| Number of employee/dependent medical records excluded |                      |                 |                           |
| Records Added from the Oversample List                |                      |                 |                           |
| Denominator   |                      |                 |                           |
| Numerator Events by Admin Data                        |                      |                 |                           |
| Numerator Events by Medical Record                    |                      |                 |                           |
| Reported Rate   |                      | NR              | NR                        |
| Lower 95% Confidence Interval                         |                      | NR              | NR                        |
| Upper 95% Confidence Interval                         |                      | NR              | NR                        |

### Medicare Advantage

| Data Elements   | General Measure Data | LDL-C screening | LDL-C Level of <100 mg/dL |
|---|----------------------|-----------------|---------------------------|
| Measurement Year                                      |                      |                 |                           |
| Data Collection Methodology                           |                      |                 |                           |
| Eligible Member Population                            |                      |                 |                           |
| Numerator Events by Admin Data on Eligible Population |                      |                 |                           |
| Current Year's Admin Rate                             |                      | NR              | NR                        |
| Minimum Required Sample Size                          |                      |                 |                           |
| Oversampling Rate                                     |                      |                 |                           |
| Final Sample Size (FSS)                               |                      |                 |                           |
| Numerator events by admin data in FSS                 |                      |                 |                           |
| Admin rate on FSS                                     |                      | NR              | NR                        |
| Records Excluded because of Valid Data Errors         |                      |                 |                           |
| Number of employee/dependent medical records excluded |                      |                 |                           |
| Records Added from the Oversample List                |                      |                 |                           |
| Denominator   |                      |                 |                           |
| Numerator Events by Admin Data                        |                      |                 |                           |
| Numerator Events by Medical Record                    |                      |                 |                           |
| Reported Rate   |                      | NR              | NR                        |
| Lower 95% Confidence Interval                         |                      | NR              | NR                        |
| Upper 95% Confidence Interval                         |                      | NR              | NR                        |

### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements   | General Measure Data | LDL-C screening | LDL-C Level of <100 mg/dL |
|---|----------------------|-----------------|---------------------------|
| Measurement Year                                      | 2011                 |                 |                           |
| Data Collection Methodology                           | H                    |                 |                           |
| Eligible Member Population                            | 10                   |                 |                           |
| Numerator Events by Admin Data on Eligible Population |                      | 8               | 0                         |
| Current Year's Admin Rate                             |                      | 80.00%          | 0.00%                     |
| Minimum Required Sample Size                          | 411                  |                 |                           |
| Oversampling Rate                                     | 0.00%                |                 |                           |
| Final Sample Size (FSS)                               | 10                   |                 |                           |
| Numerator events by admin data in FSS                 |                      | 8               | 0                         |
| Admin rate on FSS                                     |                      | 80.00%          | 0.00%                     |
| Records Excluded because of Valid Data Errors         | 0                    |                 |                           |
| Number of employee/dependent medical records excluded | 0                    |                 |                           |
| Records Added from the Oversample List                | 0                    |                 |                           |
| Denominator   | 10                   |                 |                           |
| Numerator Events by Admin Data                        |                      | 8               | 0                         |
| Numerator Events by Medical Record                    |                      | 0               | 6                         |
| Reported Rate   |                      | NA              | NA                        |
| Lower 95% Confidence Interval                         |                      | NA              | NA                        |
| Upper 95% Confidence Interval                         |                      | NA              | NA                        |

# Effectiveness of Care

# Itasca Medical Care

## Controlling High Blood Pressure

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements   | Commercial | Medicare Advantage | MSHO   | SNBC | MHCP-MC |
|---|------------|--------------------|--------|------|---------|
| Measurement Year  |            |                    | 2011   |      | 2011    |
| Data Collection Methodology (Hybrid)                                      |            |                    | H      |      | H       |
| Eligible Member Population  |            |                    | 92     |      | 121     |
| Numerator Events by Admin Data on Eligible Population (before exclusions) |            |                    | 0      |      | 0       |
| Current Year's Admin Rate   | NR         | NR                 | 0.00%  | NR   | 0.00%   |
| Minimum Required Sample Size  |            |                    | 411    |      | 411     |
| Oversampling Rate   |            |                    | 0.00%  |      | 0.00%   |
| Final Sample Size (FSS)   |            |                    | 76     |      | 121     |
| Numerator events by admin data in FSS                                     |            |                    | 0      |      | 0       |
| Admin rate on FSS   | NR         | NR                 | 0.00%  | NR   | 0.00%   |
| Records Excluded because of Valid Data Errors                             |            |                    | 1      |      | 0       |
| Number of records excluded because of false positive diagnoses            |            |                    | 0      |      | 0       |
| Number of administrative data records excluded                            |            |                    | 0      |      | 0       |
| Number of medical record data records excluded                            |            |                    | 0      |      | 0       |
| Number of employee/dependent medical records excluded                     |            |                    | 0      |      | 0       |
| Records Added from the OverSample List                                    |            |                    | 0      |      | 0       |
| Denominator   |            |                    | 75     |      | 121     |
| Numerator Events by Admin Data  |            |                    | 0      |      | 0       |
| Numerator Events by Medical Record  |            |                    | 52     |      | 77      |
| Reported Rate   | NR         | NR                 | 69.33% | NR   | 63.64%  |
| Lower 95% Confidence Interval   | NR         | NR                 | 58.23% | NR   | 54.65%  |
| Upper 95% Confidence Interval   | NR         | NR                 | 80.44% | NR   | 72.62%  |

## Persistence of Beta Blocker Treatment After Heart Attack

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements   | Commercial | Medicare Advantage | MSHO | SNBC | MHCP-MC |
|---|------------|--------------------|------|------|---------|
| Measurement Year                                      |            |                    | 2011 |      | 2011    |
| Data Collection Methodology                           |            |                    | A    |      | A       |
| Eligible Member Population                            |            |                    | 3    |      | 1       |
| Numerator Events by Admin Data on Eligible Population |            |                    | 3    |      | 0       |
| Reported Rate   | NR         | NR                 | NA   | NR   | NA      |
| Lower 95% Confidence Interval                         | NR         | NR                 | NA   | NR   | NA      |
| Upper 95% Confidence Interval                         | NR         | NR                 | NA   | NR   | NA      |

Commercial

| Data Elements   | HbA1c Testing | Poor HbA1c Control (>9.0%) | Good HbA1c Control (<7.0%) | Adequate HbA1c Control (<8.0%) | Eye Exam | LDL-C Screening | LDL-C Level <100 mg/dL | Monitoring for Diabetic Nephropathy | Blood Pressure <140/90 mm Hg | Blood Pressure <140/80 mm Hg |
|---|---------------|----------------------------|----------------------------|--------------------------------|----------|-----------------|------------------------|-------------------------------------|------------------------------|------------------------------|
| Measurement Year  |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Data Collection Methodology                                       |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Eligible Member Population  |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator events by admin data in eligible population             |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Current Year's Administrative Rate                                | NR            | NR                         | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Minimum Required Sample Size                                      |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Oversampling Rate   |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Final Sample Size (FSS)   |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator events by admin data in FSS                             |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Admin rate on FSS   | NR            | NR                         | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Number of Records Excluded Because of Valid Data Errors           |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of administrative data records excluded                    |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of medical record data records excluded                    |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of employee/dependent medical records excluded             |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of HbA1c < 7 required administrative data records excluded |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of HbA1c < 7 required medical records excluded             |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Additional Records Added from the Oversample List                 |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Denominator   |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator Events by Admin Data                                    |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator Events by Medical Record                                |               |                            |                            |                                |          |                 |                        |                                     |                              |                              |
| Reported Rate   | NR            | NR                         | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Lower 95% Confidence Interval                                     | NR            | NR                         | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Upper 95% Confidence Interval                                     | NR            | NR                         | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |

Medicare Advantage

| Data Elements   | HbA1c Testing | Poor HbA1c Control | Good HbA1c Control (<7.0%) | Adequate HbA1c Control (<8.0%) | Eye Exam | LDL-C Screening | LDL-C Level <100 mg/dL | Monitoring for Diabetic Nephropathy | Blood Pressure <140/90 mm Hg | Blood Pressure <140/80 mm Hg |
|---|---------------|--------------------|----------------------------|--------------------------------|----------|-----------------|------------------------|-------------------------------------|------------------------------|------------------------------|
| Measurement Year  |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Data Collection Methodology                             |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Eligible Member Population                              |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator events by admin data in eligible population   |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Current Year's Administrative Rate                      | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Minimum Required Sample Size                            |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Oversampling Rate                                       |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Final Sample Size (FSS)                                 |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator events by admin data in FSS                   |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Admin rate on FSS                                       | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Number of Records Excluded Because of Valid Data Errors |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of administrative data records excluded          |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of medical record data records excluded          |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of employee/dependent medical records excluded   |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of Administrative required exclusions            |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of Hybrid required exclusions                    |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Additional Records Added from the Oversample List       |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Denominator   |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator Events by Admin Data                          |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator Events by Medical Record                      |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Reported Rate   | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Lower 95% Confidence Interval                           | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Upper 95% Confidence Interval                           | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |



# Effectiveness of Care

# Itasca Medical Care

## Comprehensive Diabetes Care

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

MSHO

| Data Elements   | HbA1c Testing | Poor HbA1c Control | Good HbA1c Control (<7.0%) | Adequate HbA1c Control (<8.0%) | Eye Exam | LDL-C Screening | LDL-C Level <100 mg/dL | Monitoring for Diabetic Nephropathy | Blood Pressure <140/90 mm Hg | Blood Pressure <140/80 mm Hg |
|---|---------------|--------------------|----------------------------|--------------------------------|----------|-----------------|------------------------|-------------------------------------|------------------------------|------------------------------|
| Measurement Year  | 2011          | 2011               |                            | 2011                           | 2011     | 2011            | 2011                   | 2011                                | 2011                         | 2011                         |
| Data Collection Methodology                             | H             | H                  |                            | H                              | H        | H               | H                      | H                                   | H                            | H                            |
| Eligible Member Population                              | 56            | 56                 |                            | 56                             | 56       | 56              | 56                     | 56                                  | 56                           | 56                           |
| Numerator events by admin data in eligible population   | 54            | 56                 |                            | 0                              | 40       | 44              | 0                      | 50                                  | 0                            | 0                            |
| Current Year's Administrative Rate                      | 96.43%        | 100.00%            | NR                         | 0.00%                          | 71.43%   | 78.57%          | 0.00%                  | 89.29%                              | 0.00%                        | 0.00%                        |
| Minimum Required Sample Size                            | 411           | 411                |                            | 411                            | 411      | 411             | 411                    | 411                                 | 411                          | 411                          |
| Oversampling Rate                                       | 0%            | 0%                 |                            | 0%                             | 0%       | 0%              | 0%                     | 0%                                  | 0%                           | 0%                           |
| Final Sample Size (FSS)                                 | 56            | 56                 |                            | 56                             | 56       | 56              | 56                     | 56                                  | 56                           | 56                           |
| Numerator events by admin data in FSS                   | 54            | 56                 |                            | 0                              | 40       | 44              | 0                      | 50                                  | 0                            | 0                            |
| Admin rate on FSS                                       | 96.43%        | 100.00%            | NR                         | 0.00%                          | 71.43%   | 78.57%          | 0.00%                  | 89.29%                              | 0.00%                        | 0.00%                        |
| Number of Records Excluded Because of Valid Data Errors | 0             | 0                  |                            | 0                              | 0        | 0               | 0                      | 0                                   | 0                            | 0                            |
| Number of administrative data records excluded          | 0             | 0                  |                            | 0                              | 0        | 0               | 0                      | 0                                   | 0                            | 0                            |
| Number of medical record data records excluded          | 0             | 0                  |                            | 0                              | 0        | 0               | 0                      | 0                                   | 0                            | 0                            |
| Number of employee/dependent medical records excluded   | 0             | 0                  |                            | 0                              | 0        | 0               | 0                      | 0                                   | 0                            | 0                            |
| Number of Administrative required exclusions            |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of Hybrid required exclusions                    |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Additional Records Added from the Oversample List       | 0             | 0                  |                            | 0                              | 0        | 0               | 0                      | 0                                   | 0                            | 0                            |
| Denominator   | 56            | 56                 |                            | 56                             | 56       | 56              | 56                     | 56                                  | 56                           | 56                           |
| Numerator Events by Admin Data                          | 54            | 9                  |                            | 0                              | 40       | 44              | 0                      | 50                                  | 0                            | 0                            |
| Numerator Events by Medical Record                      | 2             | 0                  |                            | 41                             | 4        | 2               | 24                     | 0                                   | 40                           | 30                           |
| Reported Rate   | 100.00%       | 16.07%             | NR                         | 73.21%                         | 78.57%   | 82.14%          | 42.86%                 | 89.29%                              | 71.43%                       | 53.57%                       |
| Lower 95% Confidence Interval                           | 99.11%        | 5.56%              | NR                         | 60.72%                         | 66.93%   | 71.22%          | 29.00%                 | 80.29%                              | 58.70%                       | 39.62%                       |
| Upper 95% Confidence Interval                           | 100.00%       | 26.58%             | NR                         | 85.71%                         | 90.21%   | 93.07%          | 56.71%                 | 98.28%                              | 84.15%                       | 67.53%                       |

# Effectiveness of Care

## Comprehensive Diabetes Care

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| Data Elements   | HbA1c Testing | Poor HbA1c Control | Good HbA1c Control (<7.0%) | Adequate HbA1c Control (<8.0%) | Eye Exam | LDL-C Screening | LDL-C Level <100 mg/dL | Monitoring for Diabetic Nephropathy | Blood Pressure <140/90 mm Hg | Blood Pressure <140/80 mm Hg |
|---|---------------|--------------------|----------------------------|--------------------------------|----------|-----------------|------------------------|-------------------------------------|------------------------------|------------------------------|
| Measurement Year  |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Data Collection Methodology                             |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Eligible Member Population                              |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator events by admin data in eligible population   |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Current Year's Administrative Rate                      | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Minimum Required Sample Size                            |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Oversampling Rate                                       |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Final Sample Size (FSS)                                 |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator events by admin data in FSS                   |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Admin rate on FSS                                       | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Number of Records Excluded Because of Valid Data Errors |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of administrative data records excluded          |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of medical record data records excluded          |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of employee/dependent medical records excluded   |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of Administrative required exclusions            |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Number of Hybrid required exclusions                    |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Additional Records Added from the Oversample List       |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Denominator   |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator Events by Admin Data                          |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Numerator Events by Medical Record                      |               |                    |                            |                                |          |                 |                        |                                     |                              |                              |
| Reported Rate   | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Lower 95% Confidence Interval                           | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |
| Upper 95% Confidence Interval                           | NR            | NR                 | NR                         | NR                             | NR       | NR              | NR                     | NR                                  | NR                           | NR                           |

# Effectiveness of Care

# Itasca Medical Care

## Comprehensive Diabetes Care

Data Last Refreshed:  
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### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements   | HbA1c Testing | Poor HbA1c Control | Good HbA1c Control (<7.0%) | Adequate HbA1c Control (<8.0%) | Eye Exam | LDL-C Screening | LDL-C Level <100 mg/dL | Monitoring for Diabetic Nephropathy | Blood Pressure <140/90 mm Hg | Blood Pressure <140/80 mm Hg |
|---|---------------|--------------------|----------------------------|--------------------------------|----------|-----------------|------------------------|-------------------------------------|------------------------------|------------------------------|
| Measurement Year  | 2011          | 2011               | 2011                       | 2011                           | 2011     | 2011            | 2011                   | 2011                                | 2011                         | 2011                         |
| Data Collection Methodology                             | H             | H                  | H                          | H                              | H        | H               | H                      | H                                   | H                            | H                            |
| Eligible Member Population                              | 106           | 106                | 92                         | 106                            | 106      | 106             | 106                    | 106                                 | 106                          | 106                          |
| Numerator events by admin data in eligible population   | 89            | 104                | 0                          | 0                              | 52       | 79              | 0                      | 80                                  | 0                            | 0                            |
| Current Year's Administrative Rate                      | 83.96%        | 98.11%             | 0.00%                      | 0.00%                          | 49.06%   | 74.53%          | 0.00%                  | 75.47%                              | 0.00%                        | 0.00%                        |
| Minimum Required Sample Size                            | 411           | 411                | 411                        | 411                            | 411      | 411             | 411                    | 411                                 | 411                          | 411                          |
| Oversampling Rate                                       | 0%            | 0%                 | 0%                         | 0%                             | 0%       | 0%              | 0%                     | 0%                                  | 0%                           | 0%                           |
| Final Sample Size (FSS)                                 | 104           | 104                | 104                        | 104                            | 104      | 104             | 104                    | 104                                 | 104                          | 104                          |
| Numerator events by admin data in FSS                   | 89            | 104                | 0                          | 0                              | 52       | 79              | 0                      | 80                                  | 0                            | 0                            |
| Admin rate on FSS                                       | 85.58%        | 100.00%            | 0.00%                      | 0.00%                          | 50.00%   | 75.96%          | 0.00%                  | 76.92%                              | 0.00%                        | 0.00%                        |
| Number of Records Excluded Because of Valid Data Errors | 2             | 2                  | 2                          | 2                              | 2        | 2               | 2                      | 2                                   | 2                            | 2                            |
| Number of administrative data records excluded          | 2             | 2                  | 2                          | 2                              | 2        | 2               | 2                      | 2                                   | 2                            | 2                            |
| Number of medical record data records excluded          | 1             | 1                  | 1                          | 1                              | 1        | 1               | 1                      | 1                                   | 1                            | 1                            |
| Number of employee/dependent medical records excluded   | 0             | 0                  | 0                          | 0                              | 0        | 0               | 0                      | 0                                   | 0                            | 0                            |
| Number of Administrative required exclusions            |               |                    | 14                         |                                |          |                 |                        |                                     |                              |                              |
| Number of Hybrid required exclusions                    |               |                    | 1                          |                                |          |                 |                        |                                     |                              |                              |
| Additional Records Added from the Oversample List       | 0             | 0                  | 0                          | 0                              | 0        | 0               | 0                      | 0                                   | 0                            | 0                            |
| Denominator   | 101           | 101                | 86                         | 101                            | 101      | 101             | 101                    | 101                                 | 101                          | 101                          |
| Numerator Events by Admin Data                          | 88            | 24                 | 0                          | 0                              | 50       | 77              | 0                      | 77                                  | 0                            | 0                            |
| Numerator Events by Medical Record                      | 5             | 0                  | 41                         | 68                             | 23       | 3               | 42                     | 3                                   | 74                           | 51                           |
| Reported Rate   | 92.08%        | 23.76%             | 47.67%                     | 67.33%                         | 72.28%   | 79.21%          | 41.58%                 | 79.21%                              | 73.27%                       | 50.50%                       |
| Lower 95% Confidence Interval                           | 86.32%        | 14.97%             | 36.54%                     | 57.68%                         | 63.05%   | 70.80%          | 31.48%                 | 70.80%                              | 64.14%                       | 40.25%                       |
| Upper 95% Confidence Interval                           | 97.84%        | 32.56%             | 58.81%                     | 76.97%                         | 81.50%   | 87.62%          | 51.69%                 | 87.62%                              | 82.39%                       | 60.74%                       |

# Effectiveness of Care

Itasca Medical Care

Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements                  | Medicare Advantage |
|--------------------------------|--------------------|
| Measurement Year               |                    |
| Data Collection Methodology    |                    |
| Eligible Member Population     |                    |
| Numerator Events by Admin Data |                    |
| Reported Rate                  | NR                 |
| Lower 95% Confidence Interval  | NR                 |
| Upper 95% Confidence Interval  | NR                 |

# Effectiveness of Care

## Osteoporosis Management in Women Who had a Fracture

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements                  | Medicare Advantage | MSHO |
|--------------------------------|--------------------|------|
| Measurement Year               |                    | 2011 |
| Data Collection Methodology    |                    | A    |
| Eligible Member Population     |                    | 12   |
| Numerator Events by Admin Data |                    | 2    |
| Reported Rate                  | NR                 | NA   |
| Lower 95% Confidence Interval  | NR                 | NA   |
| Upper 95% Confidence Interval  | NR                 | NA   |

Commercial

| Data Elements                  | General Measure Data | Effective Acute Phase Treatment | Effective Continuation Phase Treatment |
|--------------------------------|----------------------|---------------------------------|--|
| Measurement Year               |                      |                                 |  |
| Data Collection Methodology    |                      |                                 |  |
| Eligible Member Population     |                      |                                 |  |
| Numerator Events by Admin Data |                      |                                 |  |
| Reported Rate                  |                      | NR                              | NR                                     |
| Lower 95% Confidence Interval  |                      | NR                              | NR                                     |
| Upper 95% Confidence Interval  |                      | NR                              | NR                                     |

### Medicare Advantage

| Data Elements                  | General Measure Data | Effective Acute Phase Treatment | Effective Continuation Phase Treatment |
|--------------------------------|----------------------|---------------------------------|--|
| Measurement Year               |                      |                                 |  |
| Data Collection Methodology    |                      |                                 |  |
| Eligible Member Population     |                      |                                 |  |
| Numerator Events by Admin Data |                      |                                 |  |
| Reported Rate                  |                      | NR                              | NR                                     |
| Lower 95% Confidence Interval  |                      | NR                              | NR                                     |
| Upper 95% Confidence Interval  |                      | NR                              | NR                                     |

MSHO

| Data Elements                  | General Measure Data | Effective Acute Phase Treatment | Effective Continuation Phase Treatment |
|--------------------------------|----------------------|---------------------------------|--|
| Measurement Year               | 2011                 |                                 |  |
| Data Collection Methodology    | A                    |                                 |  |
| Eligible Member Population     | 2                    |                                 |  |
| Numerator Events by Admin Data |                      | 2                               | 2                                      |
| Reported Rate                  |                      | NA                              | NA                                     |
| Lower 95% Confidence Interval  |                      | NA                              | NA                                     |
| Upper 95% Confidence Interval  |                      | NA                              | NA                                     |



SNBC

| Data Elements                  | General Measure Data | Effective Acute Phase Treatment | Effective Continuation Phase Treatment |
|--------------------------------|----------------------|---------------------------------|--|
| Measurement Year               |                      |                                 |  |
| Data Collection Methodology    |                      |                                 |  |
| Eligible Member Population     |                      |                                 |  |
| Numerator Events by Admin Data |                      |                                 |  |
| Reported Rate                  |                      | NR                              | NR                                     |
| Lower 95% Confidence Interval  |                      | NR                              | NR                                     |
| Upper 95% Confidence Interval  |                      | NR                              | NR                                     |

### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements                  | General Measure Data | Effective Acute Phase Treatment | Effective Continuation Phase Treatment |
|--------------------------------|----------------------|---------------------------------|--|
| Measurement Year               | 2011                 |                                 |  |
| Data Collection Methodology    | A                    |                                 |  |
| Eligible Member Population     | 55                   |                                 |  |
| Numerator Events by Admin Data |                      | 35                              | 20                                     |
| Reported Rate                  |                      | 63.64%                          | 36.36%                                 |
| Lower 95% Confidence Interval  |                      | 50.01%                          | 22.74%                                 |
| Upper 95% Confidence Interval  |                      | 77.26%                          | 49.99%                                 |

# Effectiveness of Care

## Follow-Up Care for Children Prescribed Attention-Deficit/Hyperactivity Disorder (ADHD) Medication

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Data Elements                  | General Measure Data | Initiation Phase | Continuation and Maintenance Phase |
|--------------------------------|----------------------|------------------|------------------------------------|
| Measurement Year               |                      |                  |                                    |
| Data Collection Methodology    |                      |                  |                                    |
| Eligible Member Population     |                      |                  |                                    |
| Numerator Events by Admin Data |                      |                  |                                    |
| Reported Rate                  |                      | NR               | NR                                 |
| Lower 95% Confidence Interval  |                      | NR               | NR                                 |
| Upper 95% Confidence Interval  |                      | NR               | NR                                 |

# Effectiveness of Care

## Follow-Up Care for Children Prescribed Attention-Deficit/Hyperactivity Disorder (ADHD) Medication

Data Last Refreshed:  
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### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements                  | General Measure Data | Initiation Phase | Continuation and Maintenance Phase |
|--------------------------------|----------------------|------------------|------------------------------------|
| Measurement Year               | 2011                 |                  |                                    |
| Data Collection Methodology    | A                    |                  |                                    |
| Eligible Member Population     |                      | 35               | 8                                  |
| Numerator Events by Admin Data |                      | 23               | 7                                  |
| Reported Rate                  |                      | 65.71%           | NA                                 |
| Lower 95% Confidence Interval  |                      | 48.56%           | NA                                 |
| Upper 95% Confidence Interval  |                      | 82.87%           | NA                                 |

### Medicare Advantage

| Data Elements                  | General Measure Data | 30 Days | 7 Days |
|--------------------------------|----------------------|---------|--------|
| Measurement Year               |                      |         |        |
| Data Collection Methodology    |                      |         |        |
| Eligible Member Population     |                      |         |        |
| Numerator Events by Admin Data |                      |         |        |
| Reported Rate                  |                      | NR      | NR     |
| Lower 95% Confidence Interval  |                      | NR      | NR     |
| Upper 95% Confidence Interval  |                      | NR      | NR     |

**MSHO**

| Data Elements                  | General Measure Data | 30 Days | 7 Days |
|--------------------------------|----------------------|---------|--------|
| Measurement Year               | 2011                 |         |        |
| Data Collection Methodology    | A                    |         |        |
| Eligible Member Population     | 6                    |         |        |
| Numerator Events by Admin Data |                      | 3       | 2      |
| Reported Rate                  |                      | NA      | NA     |
| Lower 95% Confidence Interval  |                      | NA      | NA     |
| Upper 95% Confidence Interval  |                      | NA      | NA     |

SNBC

| Data Elements                  | General Measure Data | 30 Days | 7 Days |
|--------------------------------|----------------------|---------|--------|
| Measurement Year               |                      |         |        |
| Data Collection Methodology    |                      |         |        |
| Eligible Member Population     |                      |         |        |
| Numerator Events by Admin Data |                      |         |        |
| Reported Rate                  |                      | NR      | NR     |
| Lower 95% Confidence Interval  |                      | NR      | NR     |
| Upper 95% Confidence Interval  |                      | NR      | NR     |

# Effectiveness of Care

# Itasca Medical Care

## Annual Monitoring for Patients on Persistent Medications

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Data Elements                  | General Measure Data | Annual Monitoring for Members on |         |           |                  |       |
|--------------------------------|----------------------|----------------------------------|---------|-----------|------------------|-------|
|                                |                      | ACE Inhibitors or ARBs           | Digoxin | Diuretics | Anti-convulsants | Total |
| Measurement Year               |                      |                                  |         |           |                  |       |
| Data Collection Methodology    |                      |                                  |         |           |                  |       |
| Eligible Member Population     |                      |                                  |         |           |                  |       |
| Numerator Events by Admin Data |                      |                                  |         |           |                  |       |
| Reported Rate                  |                      | NR                               | NR      | NR        | NR               | NR    |
| Lower 95% Confidence Interval  |                      | NR                               | NR      | NR        | NR               | NR    |
| Upper 95% Confidence Interval  |                      | NR                               | NR      | NR        | NR               | NR    |



# Effectiveness of Care

## Annual Monitoring for Patients on Persistent Medications

Data Last Refreshed:  
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### Medicare Advantage

| Data Elements                  | General Measure Data | Annual Monitoring for Members on |         |           |                  |       |
|--------------------------------|----------------------|----------------------------------|---------|-----------|------------------|-------|
|                                |                      | ACE Inhibitors or ARBs           | Digoxin | Diuretics | Anti-convulsants | Total |
| Measurement Year               |                      |                                  |         |           |                  |       |
| Data Collection Methodology    |                      |                                  |         |           |                  |       |
| Eligible Member Population     |                      |                                  |         |           |                  |       |
| Numerator Events by Admin Data |                      |                                  |         |           |                  |       |
| Reported Rate                  |                      | NR                               | NR      | NR        | NR               | NR    |
| Lower 95% Confidence Interval  |                      | NR                               | NR      | NR        | NR               | NR    |
| Upper 95% Confidence Interval  |                      | NR                               | NR      | NR        | NR               | NR    |

# Effectiveness of Care

# Itasca Medical Care

## Annual Monitoring for Patients on Persistent Medications

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| Data Elements                  | General Measure Data | Annual Monitoring for Members on |         |           |                  |        |
|--------------------------------|----------------------|----------------------------------|---------|-----------|------------------|--------|
|                                |                      | ACE Inhibitors or ARBs           | Digoxin | Diuretics | Anti-convulsants | Total  |
| Measurement Year               | 2011                 |                                  |         |           |                  |        |
| Data Collection Methodology    | A                    |                                  |         |           |                  |        |
| Eligible Member Population     |                      | 157                              | 16      | 195       | 15               | 383    |
| Numerator Events by Admin Data |                      | 149                              | 16      | 190       | 12               | 367    |
| Reported Rate                  |                      | 94.90%                           | NA      | 97.44%    | NA               | 95.82% |
| Lower 95% Confidence Interval  |                      | 91.15%                           | NA      | 94.96%    | NA               | 93.69% |
| Upper 95% Confidence Interval  |                      | 98.66%                           | NA      | 99.91%    | NA               | 97.96% |

SNBC

| Data Elements                  | General Measure Data | Annual Monitoring for Members on |         |           |                  |       |
|--------------------------------|----------------------|----------------------------------|---------|-----------|------------------|-------|
|                                |                      | ACE Inhibitors or ARBs           | Digoxin | Diuretics | Anti-convulsants | Total |
| Measurement Year               |                      |                                  |         |           |                  |       |
| Data Collection Methodology    |                      |                                  |         |           |                  |       |
| Eligible Member Population     |                      |                                  |         |           |                  |       |
| Numerator Events by Admin Data |                      |                                  |         |           |                  |       |
| Reported Rate                  |                      | NR                               | NR      | NR        | NR               | NR    |
| Lower 95% Confidence Interval  |                      | NR                               | NR      | NR        | NR               | NR    |
| Upper 95% Confidence Interval  |                      | NR                               | NR      | NR        | NR               | NR    |

# Effectiveness of Care

# Itasca Medical Care

## Annual Monitoring for Patients on Persistent Medications

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### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements                  | General Measure Data | Annual Monitoring for Members on |         |           |                  |        |
|--------------------------------|----------------------|----------------------------------|---------|-----------|------------------|--------|
|                                |                      | ACE Inhibitors or ARBs           | Digoxin | Diuretics | Anti-convulsants | Total  |
| Measurement Year               | 2011                 |                                  |         |           |                  |        |
| Data Collection Methodology    | A                    |                                  |         |           |                  |        |
| Eligible Member Population     |                      | 88                               | 2       | 89        | 14               | 193    |
| Numerator Events by Admin Data |                      | 80                               | 2       | 75        | 13               | 170    |
| Reported Rate                  |                      | 90.91%                           | NA      | 84.27%    | NA               | 88.08% |
| Lower 95% Confidence Interval  |                      | 84.33%                           | NA      | 76.14%    | NA               | 83.25% |
| Upper 95% Confidence Interval  |                      | 97.48%                           | NA      | 92.40%    | NA               | 92.91% |

## Medication Reconciliation Post Discharge

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements  | MSHO |
|--|------|
| Measurement Year   |      |
| Data collection methodology (Administrative or Hybrid)                                       |      |
| Eligible member population   |      |
| Number of numerator events by administrative data in eligible population (before exclusions) |      |
| Current year's administrative rate (before exclusions)                                       | NR   |
| Minimum required sample size (MRSS) or other sample size                                     |      |
| Oversampling rate  |      |
| Final sample size (FSS)  |      |
| Number of numerator events by administrative data in FSS                                     |      |
| Administrative rate on FSS   | NR   |
| Number of original sample records excluded because of valid data errors                      |      |
| Number of employee/dependent medical records excluded  |      |
| Records added from the oversample list   |      |
| Denominator  |      |
| Numerator events by administrative data  |      |
| Numerator events by medical record   |      |
| Reported rate  | NR   |
| Lower 95% confidence interval  | NR   |
| Upper 95% confidence interval  | NR   |

### Medicare Advantage

| Data Elements                  | General Measure Data | Drug-Disease Interactions  |  |   |       |
|--------------------------------|----------------------|--|--|---|-------|
|                                |                      | History of Falls + Tricyclic Antidepressants, Antipsychotics or Sleep Agents | Dementia + Tricyclic Antidepressants or Anticholinergic Agents | Chronic Renal Failure + Nonaspirin NSAIDs or Cox-2 Selective NSAIDs | Total |
| Measurement Year               |                      |  |  |   |       |
| Data Collection Methodology    |                      |  |  |   |       |
| Eligible Member Population     |                      |  |  |   |       |
| Numerator Events by Admin Data |                      |  |  |   |       |
| Reported Rate                  |                      | NR   | NR   | NR  | NR    |
| Lower 95% Confidence Interval  |                      | NR   | NR   | NR  | NR    |
| Upper 95% Confidence Interval  |                      | NR   | NR   | NR  | NR    |

MSHO

| Data Elements                  | General Measure Data | Drug-Disease Interactions  |  |   |        |
|--------------------------------|----------------------|--|--|---|--------|
|                                |                      | History of Falls + Tricyclic Antidepressants, Antipsychotics or Sleep Agents | Dementia + Tricyclic Antidepressants or Anticholinergic Agents | Chronic Renal Failure + Nonaspirin NSAIDs or Cox-2 Selective NSAIDs | Total  |
| Measurement Year               | 2011                 |  |  |   |        |
| Data Collection Methodology    | A                    |  |  |   |        |
| Eligible Member Population     |                      | 35   | 100  | 2   | 137    |
| Numerator Events by Admin Data |                      | 9  | 19   | 0   | 28     |
| Reported Rate                  |                      | 25.71%   | 19.00%   | NA  | 20.44% |
| Lower 95% Confidence Interval  |                      | 9.81%  | 10.81%   | NA  | 13.32% |
| Upper 95% Confidence Interval  |                      | 41.62%   | 27.19%   | NA  | 27.56% |

### Medicare Advantage

| Data Elements                  | General Measure Data | At least 1 Prescription | At least 2 Prescriptions |
|--------------------------------|----------------------|-------------------------|--------------------------|
| Measurement Year               |                      |                         |                          |
| Data Collection Methodology    |                      |                         |                          |
| Eligible Member Population     |                      |                         |                          |
| Numerator Events by Admin Data |                      |                         |                          |
| Reported Rate                  |                      | NR                      | NR                       |
| Lower 95% Confidence Interval  |                      | NR                      | NR                       |
| Upper 95% Confidence Interval  |                      | NR                      | NR                       |



### MSHO

| Data Elements                  | General Measure Data | At least 1 Prescription | At least 2 Prescriptions |
|--------------------------------|----------------------|-------------------------|--------------------------|
| Measurement Year               | 2011                 |                         |                          |
| Data Collection Methodology    | A                    |                         |                          |
| Eligible Member Population     | 395                  |                         |                          |
| Numerator Events by Admin Data |                      | 57                      | 10                       |
| Reported Rate                  |                      | 14.43%                  | 2.53%                    |
| Lower 95% Confidence Interval  |                      | 10.84%                  | 0.86%                    |
| Upper 95% Confidence Interval  |                      | 18.02%                  | 4.21%                    |

### Commercial

| Data Elements   | General Measure Data | Ages 20-44 | Ages 45-64 | Ages 65+ | Total |
|---|----------------------|------------|------------|----------|-------|
| Measurement Year  |                      |            |            |          |       |
| Data collection methodology (Administrative only)                           |                      |            |            |          |       |
| Eligible member population (i.e. members who meet all denominator criteria) |                      |            |            |          | NR    |
| Numerator events by administrative data                                     |                      |            |            |          | NR    |
| Reported rate   |                      | NR         | NR         | NR       | NR    |
| Lower 95% confidence interval   |                      | NR         | NR         | NR       | NR    |
| Upper 95% confidence interval   |                      | NR         | NR         | NR       | NR    |

### Medicare Advantage

| Data Elements   | General Measure Data | Ages 20-44 | Ages 45-64 | Ages 65+ | Total |
|---|----------------------|------------|------------|----------|-------|
| Measurement Year  |                      |            |            |          |       |
| Data collection methodology (Administrative only)                           |                      |            |            |          |       |
| Eligible member population (i.e. members who meet all denominator criteria) |                      |            |            |          | NR    |
| Numerator events by administrative data                                     |                      |            |            |          | NR    |
| Reported rate   |                      | NR         | NR         | NR       | NR    |
| Lower 95% confidence interval   |                      | NR         | NR         | NR       | NR    |
| Upper 95% confidence interval   |                      | NR         | NR         | NR       | NR    |

MSHO

| Data Elements   | General Measure Data | Ages 20-44 | Ages 45-64 | Ages 65+ | Total  |
|---|----------------------|------------|------------|----------|--------|
| Measurement Year  | 2011                 |            |            |          |        |
| Data collection methodology (Administrative only)                           | A                    |            |            |          |        |
| Eligible member population (i.e. members who meet all denominator criteria) |                      | 0          | 0          | 396      | 396    |
| Numerator events by administrative data                                     |                      | 0          | 0          | 389      | 389    |
| Reported rate   |                      | NA         | NA         | 98.23%   | 98.23% |
| Lower 95% confidence interval   |                      | NA         | NA         | 96.81%   | 96.81% |
| Upper 95% confidence interval   |                      | NA         | NA         | 99.66%   | 99.66% |

**SNBC**

| Data Elements   | General Measure Data | Ages 20-44 | Ages 45-64 | Ages 65+ | Total |
|---|----------------------|------------|------------|----------|-------|
| Measurement Year  |                      |            |            |          |       |
| Data collection methodology (Administrative only)                           |                      |            |            |          |       |
| Eligible member population (i.e. members who meet all denominator criteria) |                      |            |            |          | NR    |
| Numerator events by administrative data                                     |                      |            |            |          | NR    |
| Reported rate   |                      | NR         | NR         | NR       | NR    |
| Lower 95% confidence interval   |                      | NR         | NR         | NR       | NR    |
| Upper 95% confidence interval   |                      | NR         | NR         | NR       | NR    |

### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements   | General Measure Data | Ages 20-44 | Ages 45-64 | Ages 65+ | Total  |
|---|----------------------|------------|------------|----------|--------|
| Measurement Year  | 2011                 |            |            |          |        |
| Data collection methodology (Administrative only)                           | A                    |            |            |          |        |
| Eligible member population (i.e. members who meet all denominator criteria) |                      | 883        | 538        | 1        | 1422   |
| Numerator events by administrative data                                     |                      | 781        | 475        | 1        | 1257   |
| Reported rate   |                      | 88.45%     | 88.29%     | NA       | 88.40% |
| Lower 95% confidence interval   |                      | 86.28%     | 85.48%     | NA       | 86.70% |
| Upper 95% confidence interval   |                      | 90.61%     | 91.10%     | NA       | 90.10% |

# Access/Availability of Care

# Itasca Medical Care

## Children's and Adolescents' Access to Primary Care Practitioners

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Data Elements                                     | General Measure Data | 12-24 months | 25 months - 6 yrs. | 7-11 yrs. | 12-19 yrs. |
|---|----------------------|--------------|--------------------|-----------|------------|
| Measurement Year                                  |                      |              |                    |           |            |
| Data collection methodology (Administrative only) |                      |              |                    |           |            |
| Eligible member population                        |                      |              |                    |           |            |
| Numerator events by administrative data           |                      |              |                    |           |            |
| Reported rate                                     |                      | NR           | NR                 | NR        | NR         |
| Lower 95% confidence interval                     |                      | NR           | NR                 | NR        | NR         |
| Upper 95% confidence interval                     |                      | NR           | NR                 | NR        | NR         |

# Access/Availability of Care

# Itasca Medical Care

## Children's and Adolescents' Access to Primary Care Practitioners

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements                                     | General Measure Data | 12-24 months | 25 months - 6 yrs. | 7-11 yrs. | 12-19 yrs. |
|---|----------------------|--------------|--------------------|-----------|------------|
| Measurement Year                                  | 2011                 |              |                    |           |            |
| Data collection methodology (Administrative only) | A                    |              |                    |           |            |
| Eligible member population                        |                      | 138          | 453                | 320       | 413        |
| Numerator events by administrative data           |                      | 134          | 409                | 295       | 388        |
| Reported rate                                     |                      | 97.10%       | 90.29%             | 92.19%    | 93.95%     |
| Lower 95% confidence interval                     |                      | 93.94%       | 87.45%             | 89.09%    | 91.53%     |
| Upper 95% confidence interval                     |                      | 100.00%      | 93.12%             | 95.28%    | 96.37%     |



# Access/Availability of Care

# Itasca Medical Care

## Initiation/Engagement of Alcohol & Other Drug Dependence Treatment

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Data Elements                                     | General Measure Data | 13-17 Year Olds             |                             | 18+ Year Olds               |                             | Total                       |                             |
|---|----------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|   |                      | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment |
| Measurement Year                                  |                      |                             |                             |                             |                             |                             |                             |
| Data collection methodology (Administrative only) |                      |                             |                             |                             |                             |                             |                             |
| Eligible member population                        |                      |                             |                             |                             |                             | NR                          |                             |
| Numerator events by administrative data           |                      |                             |                             |                             |                             | NR                          | NR                          |
| Reported rate                                     |                      | NR                          | NR                          | NR                          | NR                          | NR                          | NR                          |
| Lower 95% confidence interval                     |                      | NR                          | NR                          | NR                          | NR                          | NR                          | NR                          |
| Upper 95% confidence interval                     |                      | NR                          | NR                          | NR                          | NR                          | NR                          | NR                          |

# Access/Availability of Care

# Itasca Medical Care

## Initiation/Engagement of Alcohol & Other Drug Dependence Treatment

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Medicare Advantage

| Data Elements                                     | General Measure Data | 13-17 Year Olds             |                             | 18+ Year Olds               |                             | Total                       |                             |
|---|----------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|   |                      | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment |
| Measurement Year                                  |                      |                             |                             |                             |                             |                             |                             |
| Data collection methodology (Administrative only) |                      |                             |                             |                             |                             |                             |                             |
| Eligible member population                        |                      |                             |                             |                             |                             | NR                          |                             |
| Numerator events by administrative data           |                      |                             |                             |                             |                             | NR                          | NR                          |
| Reported rate                                     |                      | NR                          | NR                          | NR                          | NR                          | NR                          | NR                          |
| Lower 95% confidence interval                     |                      | NR                          | NR                          | NR                          | NR                          | NR                          | NR                          |
| Upper 95% confidence interval                     |                      | NR                          | NR                          | NR                          | NR                          | NR                          | NR                          |

# Access/Availability of Care

# Itasca Medical Care

## Initiation/Engagement of Alcohol & Other Drug Dependence Treatment

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

MSHO

| Data Elements                                     | General Measure Data | 13-17 Year Olds             |                             | 18+ Year Olds               |                             | Total                       |                             |
|---|----------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|   |                      | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment |
| Measurement Year                                  | 2011                 |                             |                             |                             |                             |                             |                             |
| Data collection methodology (Administrative only) | A                    |                             |                             |                             |                             |                             |                             |
| Eligible member population                        |                      | 0                           |                             | 9                           |                             | 9                           |                             |
| Numerator events by administrative data           |                      | 0                           | 0                           | 5                           | 1                           | 5                           | 1                           |
| Reported rate                                     |                      | NA                          | NA                          | NA                          | NA                          | NA                          | NA                          |
| Lower 95% confidence interval                     |                      | NA                          | NA                          | NA                          | NA                          | NA                          | NA                          |
| Upper 95% confidence interval                     |                      | NA                          | NA                          | NA                          | NA                          | NA                          | NA                          |

# Access/Availability of Care

# Itasca Medical Care

## Initiation/Engagement of Alcohol & Other Drug Dependence Treatment

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

SNBC

| Data Elements                                     | General Measure Data | 13-17 Year Olds             |                             | 18+ Year Olds               |                             | Total                       |                             |
|---|----------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|   |                      | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment |
| Measurement Year                                  |                      |                             |                             |                             |                             |                             |                             |
| Data collection methodology (Administrative only) |                      |                             |                             |                             |                             |                             |                             |
| Eligible member population                        |                      |                             |                             |                             |                             | NR                          |                             |
| Numerator events by administrative data           |                      |                             |                             |                             |                             | NR                          | NR                          |
| Reported rate                                     |                      | NR                          | NR                          | NR                          | NR                          | NR                          | NR                          |
| Lower 95% confidence interval                     |                      | NR                          | NR                          | NR                          | NR                          | NR                          | NR                          |
| Upper 95% confidence interval                     |                      | NR                          | NR                          | NR                          | NR                          | NR                          | NR                          |

# Access/Availability of Care

# Itasca Medical Care

## Initiation/Engagement of Alcohol & Other Drug Dependence Treatment

Data Last Refreshed:  
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### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements                                     | General Measure Data | 13-17 Year Olds             |                             | 18+ Year Olds               |                             | Total                       |                             |
|---|----------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
|   |                      | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment | Initiation of AOD Treatment | Engagement of AOD Treatment |
| Measurement Year                                  | 2011                 |                             |                             |                             |                             |                             |                             |
| Data collection methodology (Administrative only) | A                    |                             |                             |                             |                             |                             |                             |
| Eligible member population                        |                      | 19                          |                             | 163                         |                             | 182                         |                             |
| Numerator events by administrative data           |                      | 7                           | 4                           | 38                          | 17                          | 45                          | 21                          |
| Reported rate                                     |                      | NA                          | NA                          | 23.31%                      | 10.43%                      | 24.73%                      | 11.54%                      |
| Lower 95% confidence interval                     |                      | NA                          | NA                          | 16.51%                      | 5.43%                       | 18.18%                      | 6.62%                       |
| Upper 95% confidence interval                     |                      | NA                          | NA                          | 30.11%                      | 15.43%                      | 31.27%                      | 16.45%                      |

# Access/Availability of Care

## Prenatal and Postpartum Care

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Data Elements  | Timeliness of Prenatal Care | Postpartum Care |
|--|-----------------------------|-----------------|
| Measurement Year   |                             |                 |
| Data collection methodology (Administrative or Hybrid)                                       |                             |                 |
| Eligible member population   |                             |                 |
| Number of numerator events by administrative data in eligible population (before exclusions) |                             |                 |
| Current year's administrative rate (before exclusions)                                       | NR                          | NR              |
| Minimum required sample size (MRSS) or other sample size                                     |                             |                 |
| Oversampling rate  |                             |                 |
| Final sample size (FSS)  |                             |                 |
| Number of numerator events by administrative data in FSS                                     |                             |                 |
| Administrative rate on FSS   | NR                          | NR              |
| Number of original sample records excluded because of valid data errors                      |                             |                 |
| Number of employee/dependent medical records excluded  |                             |                 |
| Records added from the oversample list   |                             |                 |
| Denominator  |                             |                 |
| Numerator events by administrative data  |                             |                 |
| Numerator events by medical record   |                             |                 |
| Reported rate  | NR                          | NR              |
| Lower 95% confidence interval  | NR                          | NR              |
| Upper 95% confidence interval  | NR                          | NR              |

### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements  | Timeliness of Prenatal Care | Postpartum Care |
|--|-----------------------------|-----------------|
| Measurement Year   | 2011                        | 2011            |
| Data collection methodology (Administrative or Hybrid)                                       | H                           | H               |
| Eligible member population   | 190                         | 190             |
| Number of numerator events by administrative data in eligible population (before exclusions) | 91                          | 108             |
| Current year's administrative rate (before exclusions)                                       | 47.89%                      | 56.84%          |
| Minimum required sample size (MRSS) or other sample size                                     | 411                         | 411             |
| Oversampling rate  | 0.00%                       | 0.00%           |
| Final sample size (FSS)  | 189                         | 189             |
| Number of numerator events by administrative data in FSS                                     | 91                          | 108             |
| Administrative rate on FSS   | 48.15%                      | 57.14%          |
| Number of original sample records excluded because of valid data errors                      | 2                           | 2               |
| Number of employee/dependent medical records excluded  | 0                           | 0               |
| Records added from the oversample list   | 0                           | 0               |
| Denominator  | 187                         | 187             |
| Numerator events by administrative data  | 91                          | 108             |
| Numerator events by medical record   | 90                          | 30              |
| Reported rate  | 96.79%                      | 73.80%          |
| Lower 95% confidence interval  | 94.00%                      | 67.23%          |
| Upper 95% confidence interval  | 99.58%                      | 80.37%          |

# Use of Services

## Well Child Visits in the First 15 Months of Life

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Data Elements   | General Measure Data | Zero Visits | 1 visit | 2 visits | 3 visits | 4 visits | 5 visits | 6 or more visits |
|---|----------------------|-------------|---------|----------|----------|----------|----------|------------------|
| Measurement Year  |                      |             |         |          |          |          |          |                  |
| Data Collection Methodology                             |                      |             |         |          |          |          |          |                  |
| Eligible Member Population                              |                      |             |         |          |          |          |          |                  |
| Numerator events by admin data in eligible population   |                      |             |         |          |          |          |          |                  |
| Current Year's Administrative Rate                      |                      | NR          | NR      | NR       | NR       | NR       | NR       | NR               |
| Minimum Required Sample Size                            |                      |             |         |          |          |          |          |                  |
| Oversampling Rate                                       |                      |             |         |          |          |          |          |                  |
| Final sample size (FSS)                                 |                      |             |         |          |          |          |          |                  |
| Numerator events by admin data in FSS                   |                      |             |         |          |          |          |          |                  |
| Administrative rate on FSS                              |                      | NR          | NR      | NR       | NR       | NR       | NR       | NR               |
| Number of Records Excluded Because of Valid Data Errors |                      |             |         |          |          |          |          |                  |
| Number of employee/dependent medical records excluded   |                      |             |         |          |          |          |          |                  |
| Additional Records Added from the Oversample List       |                      |             |         |          |          |          |          |                  |
| Denominator   |                      |             |         |          |          |          |          |                  |
| Numerator Events by Admin Data                          |                      |             |         |          |          |          |          |                  |
| Numerator Events by Medical Record                      |                      |             |         |          |          |          |          |                  |
| Reported Rate   |                      | NR          | NR      | NR       | NR       | NR       | NR       | NR               |
| Lower 95% Confidence Interval                           |                      | NR          | NR      | NR       | NR       | NR       | NR       | NR               |
| Upper 95% Confidence Interval                           |                      | NR          | NR      | NR       | NR       | NR       | NR       | NR               |



# Use of Services

# Itasca Medical Care

## Well Child Visits in the First 15 Months of Life

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Data Elements   | General Measure Data | Zero Visits | 1 visit | 2 visits | 3 visits | 4 visits | 5 visits | 6 or more visits |
|---|----------------------|-------------|---------|----------|----------|----------|----------|------------------|
| Measurement Year  | 2011                 |             |         |          |          |          |          |                  |
| Data Collection Methodology                             | A                    |             |         |          |          |          |          |                  |
| Eligible Member Population                              | 138                  |             |         |          |          |          |          |                  |
| Numerator events by admin data in eligible population   |                      |             |         |          |          |          |          |                  |
| Current Year's Administrative Rate                      |                      | NR          | NR      | NR       | NR       | NR       | NR       | NR               |
| Minimum Required Sample Size                            |                      |             |         |          |          |          |          |                  |
| Oversampling Rate                                       |                      |             |         |          |          |          |          |                  |
| Final sample size (FSS)                                 |                      |             |         |          |          |          |          |                  |
| Numerator events by admin data in FSS                   |                      |             |         |          |          |          |          |                  |
| Administrative rate on FSS                              |                      | NR          | NR      | NR       | NR       | NR       | NR       | NR               |
| Number of Records Excluded Because of Valid Data Errors |                      |             |         |          |          |          |          |                  |
| Number of employee/dependent medical records excluded   |                      |             |         |          |          |          |          |                  |
| Additional Records Added from the Oversample List       |                      |             |         |          |          |          |          |                  |
| Denominator   |                      |             |         |          |          |          |          |                  |
| Numerator Events by Admin Data                          |                      | 3           | 4       | 1        | 7        | 3        | 20       | 100              |
| Numerator Events by Medical Record                      |                      |             |         |          |          |          |          |                  |
| Reported Rate   |                      | 2.17%       | 2.90%   | 0.72%    | 5.07%    | 2.17%    | 14.49%   | 72.46%           |
| Lower 95% Confidence Interval                           |                      | 0.00%       | 0.00%   | 0.00%    | 1.05%    | 0.00%    | 8.26%    | 64.65%           |
| Upper 95% Confidence Interval                           |                      | 4.97%       | 6.06%   | 2.50%    | 9.10%    | 4.97%    | 20.73%   | 80.28%           |

# Use of Services

## Well Child Visits in the 3rd, 4th, 5th and 6th Years of Life

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements   | Commercial | MHCP-MC |
|---|------------|---------|
| Measurement Year                                      |            | 2011    |
| Data Collection Methodology                           |            | A       |
| Eligible Member Population                            |            | 369     |
| Numerator events by admin data in eligible population |            |         |
| Current Year's Admin Rate                             | NR         | NR      |
| Minimum Required Sample Size                          |            |         |
| Oversampling Rate                                     |            |         |
| Final sample size (FSS)                               |            |         |
| Numerator events by admin data in FSS                 |            |         |
| Administrative rate on FSS                            | NR         | NR      |
| Records Excluded because of Valid Data Errors         |            |         |
| Number of employee/dependent medical records excluded |            |         |
| Records Added from the Oversample List                |            |         |
| Denominator   |            |         |
| Numerator Events by Admin Data                        |            | 227     |
| Numerator Events by Medical Record                    |            |         |
| Reported Rate   | NR         | 61.52%  |
| Lower 95% Confidence Interval                         | NR         | 56.42%  |
| Upper 95% Confidence Interval                         | NR         | 66.62%  |

# Use of Services

## Adolescent Well-Care Visits

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

| Data Elements   | Commercial | MHCP-MC |
|---|------------|---------|
| Measurement Year                                      |            | 2011    |
| Data Collection Methodology                           |            | H       |
| Eligible Member Population                            |            | 630     |
| Numerator events by admin data in eligible population |            | 194     |
| Current Year's Admin Rate                             | NR         | 30.79%  |
| Minimum Required Sample Size                          |            | 411     |
| Oversampling Rate                                     |            | 5.00%   |
| Final sample size (FSS)                               |            | 432     |
| Numerator events by admin data in FSS                 |            | 129     |
| Administrative rate on FSS                            | NR         | 29.86%  |
| Records Excluded because of Valid Data Errors         |            | 0       |
| Number of employee/dependent medical records excluded |            | 0       |
| Records Added from the Oversample List                |            | 0       |
| Denominator   |            | 411     |
| Numerator Events by Admin Data                        |            | 121     |
| Numerator Events by Medical Record                    |            | 104     |
| Reported Rate   | NR         | 54.74%  |
| Lower 95% Confidence Interval                         | NR         | 49.81%  |
| Upper 95% Confidence Interval                         | NR         | 59.68%  |

# Use of Services

## Ambulatory Care

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Age          | Member Months |
|--------------|---------------|
| <1           |               |
| 1-9          |               |
| 10-19        |               |
| 20-44        |               |
| 45-64        |               |
| 65-74        |               |
| 75-84        |               |
| 85+          |               |
| Unknown      |               |
| <b>Total</b> | <b>NR</b>     |

| Age          | Outpatient Visits (Excludes MH/CD) |                             | Emergency Room Visits |                             |
|--------------|------------------------------------|-----------------------------|-----------------------|-----------------------------|
|              | Visits                             | Visits/ 1,000 Member Months | Visits                | Visits/ 1,000 Member Months |
| <1           |                                    | NR                          |                       | NR                          |
| 1-9          |                                    | NR                          |                       | NR                          |
| 10-19        |                                    | NR                          |                       | NR                          |
| 20-44        |                                    | NR                          |                       | NR                          |
| 45-64        |                                    | NR                          |                       | NR                          |
| 65-74        |                                    | NR                          |                       | NR                          |
| 75-84        |                                    | NR                          |                       | NR                          |
| 85+          |                                    | NR                          |                       | NR                          |
| Unknown      |                                    |                             |                       |                             |
| <b>Total</b> | <b>NR</b>                          | <b>NR</b>                   | <b>NR</b>             | <b>NR</b>                   |

### Medicare Advantage

| Age          | Member Months |
|--------------|---------------|
| <1           |               |
| 1-9          |               |
| 10-19        |               |
| 20-44        |               |
| 45-64        |               |
| 65-74        |               |
| 75-84        |               |
| 85+          |               |
| Unknown      |               |
| <b>Total</b> | <b>NR</b>     |

| Age          | Outpatient Visits (Excludes MH/CD) |                             | Emergency Room Visits |                             |
|--------------|------------------------------------|-----------------------------|-----------------------|-----------------------------|
|              | Visits                             | Visits/ 1,000 Member Months | Visits                | Visits/ 1,000 Member Months |
| <1           |                                    | NR                          |                       | NR                          |
| 1-9          |                                    | NR                          |                       | NR                          |
| 10-19        |                                    | NR                          |                       | NR                          |
| 20-44        |                                    | NR                          |                       | NR                          |
| 45-64        |                                    | NR                          |                       | NR                          |
| 65-74        |                                    | NR                          |                       | NR                          |
| 75-84        |                                    | NR                          |                       | NR                          |
| 85+          |                                    | NR                          |                       | NR                          |
| Unknown      |                                    |                             |                       |                             |
| <b>Total</b> | <b>NR</b>                          | <b>NR</b>                   | <b>NR</b>             | <b>NR</b>                   |

# Use of Services

## Ambulatory Care

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### MSHO

| Age          | Member Months |
|--------------|---------------|
| <1           | 0             |
| 1-9          | 0             |
| 10-19        | 0             |
| 20-44        | 0             |
| 45-64        | 1             |
| 65-74        | 1911          |
| 75-84        | 1927          |
| 85+          | 1867          |
| Unknown      | 0             |
| <b>Total</b> | <b>5706</b>   |

| Age          | Outpatient Visits (Excludes MH/CD) |                             | Emergency Room Visits |                             |
|--------------|------------------------------------|-----------------------------|-----------------------|-----------------------------|
|              | Visits                             | Visits/ 1,000 Member Months | Visits                | Visits/ 1,000 Member Months |
| <1           | 0                                  | NA                          | 0                     | NA                          |
| 1-9          | 0                                  | NA                          | 0                     | NA                          |
| 10-19        | 0                                  | NA                          | 0                     | NA                          |
| 20-44        | 0                                  | NA                          | 0                     | NA                          |
| 45-64        | 1                                  | 1000.00                     | 0                     | 0.00                        |
| 65-74        | 2093                               | 1095.24                     | 124                   | 64.89                       |
| 75-84        | 2155                               | 1118.32                     | 97                    | 50.34                       |
| 85+          | 1701                               | 911.09                      | 99                    | 53.03                       |
| Unknown      | 0                                  |                             | 0                     |                             |
| <b>Total</b> | <b>5950</b>                        | <b>1042.76</b>              | <b>320</b>            | <b>56.08</b>                |

# Use of Services

## Ambulatory Care

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### SNBC

| Age          | Member Months |
|--------------|---------------|
| <1           |               |
| 1-9          |               |
| 10-19        |               |
| 20-44        |               |
| 45-64        |               |
| 65-74        |               |
| 75-84        |               |
| 85+          |               |
| Unknown      |               |
| <b>Total</b> | <b>NR</b>     |

| Age          | Outpatient Visits (Excludes MH/CD) |                             | Emergency Room Visits |                             |
|--------------|------------------------------------|-----------------------------|-----------------------|-----------------------------|
|              | Visits                             | Visits/ 1,000 Member Months | Visits                | Visits/ 1,000 Member Months |
| <1           |                                    | NR                          |                       | NR                          |
| 1-9          |                                    | NR                          |                       | NR                          |
| 10-19        |                                    | NR                          |                       | NR                          |
| 20-44        |                                    | NR                          |                       | NR                          |
| 45-64        |                                    | NR                          |                       | NR                          |
| 65-74        |                                    | NR                          |                       | NR                          |
| 75-84        |                                    | NR                          |                       | NR                          |
| 85+          |                                    | NR                          |                       | NR                          |
| Unknown      |                                    |                             |                       |                             |
| <b>Total</b> | <b>NR</b>                          | <b>NR</b>                   | <b>NR</b>             | <b>NR</b>                   |

# Use of Services

## Ambulatory Care

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Age          | Member Months |
|--------------|---------------|
| <1           | 2852          |
| 1-9          | 18150         |
| 10-19        | 14287         |
| 20-44        | 22668         |
| 45-64        | 10090         |
| 65-74        | 12            |
| 75-84        | 0             |
| 85+          | 0             |
| Unknown      | 0             |
| <b>Total</b> | <b>68059</b>  |

| Age          | Outpatient Visits (Excludes MH/CD) |                             | Emergency Room Visits |                             |
|--------------|------------------------------------|-----------------------------|-----------------------|-----------------------------|
|              | Visits                             | Visits/ 1,000 Member Months | Visits                | Visits/ 1,000 Member Months |
| <1           | 2869                               | 1005.96                     | 315                   | 110.45                      |
| 1-9          | 8078                               | 445.07                      | 1198                  | 66.01                       |
| 10-19        | 5980                               | 418.56                      | 654                   | 45.78                       |
| 20-44        | 13697                              | 604.24                      | 2006                  | 88.49                       |
| 45-64        | 6372                               | 631.52                      | 398                   | 39.44                       |
| 65-74        | 8                                  | 666.67                      | 2                     | 166.67                      |
| 75-84        | 0                                  | NA                          | 0                     | NA                          |
| 85+          | 0                                  | NA                          | 0                     | NA                          |
| Unknown      | 0                                  |                             | 0                     |                             |
| <b>Total</b> | <b>37004</b>                       | <b>543.70</b>               | <b>4573</b>           | <b>67.19</b>                |



# Use of Services

## Inpatient Utilization - General Hospital/Acute Care

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Commercial

| Age          | Member Months |
|--------------|---------------|
| <1           |               |
| 1-9          |               |
| 10-19        |               |
| 20-44        |               |
| 45-64        |               |
| 65-74        |               |
| 75-84        |               |
| 85+          |               |
| Unknown      |               |
| <b>Total</b> | <b>NR</b>     |

| Age                    | Discharges | Discharges / 1,000 Member Months | Days      | Days / 1,000 Member Months | Average Length of Stay |
|------------------------|------------|----------------------------------|-----------|----------------------------|------------------------|
| <b>Total Inpatient</b> |            |                                  |           |                            |                        |
| <1                     |            | NR                               |           | NR                         | NR                     |
| 1-9                    |            | NR                               |           | NR                         | NR                     |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| 65-74                  |            | NR                               |           | NR                         | NR                     |
| 75-84                  |            | NR                               |           | NR                         | NR                     |
| 85+                    |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |
| <b>Medicine</b>        |            |                                  |           |                            |                        |
| <1                     |            | NR                               |           | NR                         | NR                     |
| 1-9                    |            | NR                               |           | NR                         | NR                     |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| 65-74                  |            | NR                               |           | NR                         | NR                     |
| 75-84                  |            | NR                               |           | NR                         | NR                     |
| 85+                    |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |
| <b>Surgery</b>         |            |                                  |           |                            |                        |
| <1                     |            | NR                               |           | NR                         | NR                     |
| 1-9                    |            | NR                               |           | NR                         | NR                     |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| 65-74                  |            | NR                               |           | NR                         | NR                     |
| 75-84                  |            | NR                               |           | NR                         | NR                     |
| 85+                    |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |
| <b>Maternity</b>       |            |                                  |           |                            |                        |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |

# Use of Services

## Inpatient Utilization - General Hospital/Acute Care

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### Medicare Advantage

| Age          | Member Months |
|--------------|---------------|
| <1           |               |
| 1-9          |               |
| 10-19        |               |
| 20-44        |               |
| 45-64        |               |
| 65-74        |               |
| 75-84        |               |
| 85+          |               |
| Unknown      |               |
| <b>Total</b> | <b>NR</b>     |

| Age                    | Discharges | Discharges / 1,000 Member Months | Days      | Days / 1,000 Member Months | Average Length of Stay |
|------------------------|------------|----------------------------------|-----------|----------------------------|------------------------|
| <b>Total Inpatient</b> |            |                                  |           |                            |                        |
| <1                     |            | NR                               |           | NR                         | NR                     |
| 1-9                    |            | NR                               |           | NR                         | NR                     |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| 65-74                  |            | NR                               |           | NR                         | NR                     |
| 75-84                  |            | NR                               |           | NR                         | NR                     |
| 85+                    |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |
| <b>Medicine</b>        |            |                                  |           |                            |                        |
| <1                     |            | NR                               |           | NR                         | NR                     |
| 1-9                    |            | NR                               |           | NR                         | NR                     |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| 65-74                  |            | NR                               |           | NR                         | NR                     |
| 75-84                  |            | NR                               |           | NR                         | NR                     |
| 85+                    |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |
| <b>Surgery</b>         |            |                                  |           |                            |                        |
| <1                     |            | NR                               |           | NR                         | NR                     |
| 1-9                    |            | NR                               |           | NR                         | NR                     |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| 65-74                  |            | NR                               |           | NR                         | NR                     |
| 75-84                  |            | NR                               |           | NR                         | NR                     |
| 85+                    |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |
| <b>Maternity</b>       |            |                                  |           |                            |                        |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |

# Use of Services

## Inpatient Utilization - General Hospital/Acute Care

Data Last Refreshed:  
Oct 22, 2012 9:28 AM

### MSHO

| Age          | Member Months |
|--------------|---------------|
| <1           | 0             |
| 1-9          | 0             |
| 10-19        | 0             |
| 20-44        | 0             |
| 45-64        | 1             |
| 65-74        | 1907          |
| 75-84        | 1927          |
| 85+          | 1867          |
| Unknown      | 0             |
| <b>Total</b> | <b>5702</b>   |

| Age                    | Discharges | Discharges / 1,000 Member Months | Days       | Days / 1,000 Member Months | Average Length of Stay |
|------------------------|------------|----------------------------------|------------|----------------------------|------------------------|
| <b>Total Inpatient</b> |            |                                  |            |                            |                        |
| <1                     | 0          | NA                               | 0          | NA                         | NA                     |
| 1-9                    | 0          | NA                               | 0          | NA                         | NA                     |
| 10-19                  | 0          | NA                               | 0          | NA                         | NA                     |
| 20-44                  | 0          | NA                               | 0          | NA                         | NA                     |
| 45-64                  | 0          | 0.00                             | 0          | 0.00                       | NA                     |
| 65-74                  | 73         | 38.28                            | 284        | 148.93                     | 3.89                   |
| 75-84                  | 69         | 35.81                            | 284        | 147.38                     | 4.12                   |
| 85+                    | 72         | 38.56                            | 278        | 148.90                     | 3.86                   |
| Unknown                | 0          |                                  | 0          |                            | NA                     |
| <b>Total</b>           | <b>214</b> | <b>37.53</b>                     | <b>846</b> | <b>148.37</b>              | <b>3.95</b>            |
| <b>Medicine</b>        |            |                                  |            |                            |                        |
| <1                     | 0          | NA                               | 0          | NA                         | NA                     |
| 1-9                    | 0          | NA                               | 0          | NA                         | NA                     |
| 10-19                  | 0          | NA                               | 0          | NA                         | NA                     |
| 20-44                  | 0          | NA                               | 0          | NA                         | NA                     |
| 45-64                  | 0          | 0.00                             | 0          | 0.00                       | NA                     |
| 65-74                  | 50         | 26.22                            | 165        | 86.52                      | 3.30                   |
| 75-84                  | 52         | 26.98                            | 207        | 107.42                     | 3.98                   |
| 85+                    | 64         | 34.28                            | 241        | 129.08                     | 3.77                   |
| Unknown                | 0          |                                  | 0          |                            | NA                     |
| <b>Total</b>           | <b>166</b> | <b>29.11</b>                     | <b>613</b> | <b>107.51</b>              | <b>3.69</b>            |
| <b>Surgery</b>         |            |                                  |            |                            |                        |
| <1                     | 0          | NA                               | 0          | NA                         | NA                     |
| 1-9                    | 0          | NA                               | 0          | NA                         | NA                     |
| 10-19                  | 0          | NA                               | 0          | NA                         | NA                     |
| 20-44                  | 0          | NA                               | 0          | NA                         | NA                     |
| 45-64                  | 0          | 0.00                             | 0          | 0.00                       | NA                     |
| 65-74                  | 23         | 12.06                            | 119        | 62.40                      | 5.17                   |
| 75-84                  | 17         | 8.82                             | 77         | 39.96                      | 4.53                   |
| 85+                    | 8          | 4.28                             | 37         | 19.82                      | 4.63                   |
| Unknown                | 0          |                                  | 0          |                            | NA                     |
| <b>Total</b>           | <b>48</b>  | <b>8.42</b>                      | <b>233</b> | <b>40.86</b>               | <b>4.85</b>            |
| <b>Maternity</b>       |            |                                  |            |                            |                        |
| 10-19                  | 0          | NA                               | 0          | NA                         | NA                     |
| 20-44                  | 0          | NA                               | 0          | NA                         | NA                     |
| 45-64                  | 0          | 0.00                             | 0          | 0.00                       | NA                     |
| Unknown                | 0          |                                  | 0          |                            | NA                     |
| <b>Total</b>           | <b>0</b>   | <b>0.00</b>                      | <b>0</b>   | <b>0.00</b>                | <b>NA</b>              |

# Use of Services

## Inpatient Utilization - General Hospital/Acute Care

Data Last Refreshed:  
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### SNBC

| Age          | Member Months |
|--------------|---------------|
| <1           |               |
| 1-9          |               |
| 10-19        |               |
| 20-44        |               |
| 45-64        |               |
| 65-74        |               |
| 75-84        |               |
| 85+          |               |
| Unknown      |               |
| <b>Total</b> | <b>NR</b>     |

| Age                    | Discharges | Discharges / 1,000 Member Months | Days      | Days / 1,000 Member Months | Average Length of Stay |
|------------------------|------------|----------------------------------|-----------|----------------------------|------------------------|
| <b>Total Inpatient</b> |            |                                  |           |                            |                        |
| <1                     |            | NR                               |           | NR                         | NR                     |
| 1-9                    |            | NR                               |           | NR                         | NR                     |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| 65-74                  |            | NR                               |           | NR                         | NR                     |
| 75-84                  |            | NR                               |           | NR                         | NR                     |
| 85+                    |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |
| <b>Medicine</b>        |            |                                  |           |                            |                        |
| <1                     |            | NR                               |           | NR                         | NR                     |
| 1-9                    |            | NR                               |           | NR                         | NR                     |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| 65-74                  |            | NR                               |           | NR                         | NR                     |
| 75-84                  |            | NR                               |           | NR                         | NR                     |
| 85+                    |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |
| <b>Surgery</b>         |            |                                  |           |                            |                        |
| <1                     |            | NR                               |           | NR                         | NR                     |
| 1-9                    |            | NR                               |           | NR                         | NR                     |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| 65-74                  |            | NR                               |           | NR                         | NR                     |
| 75-84                  |            | NR                               |           | NR                         | NR                     |
| 85+                    |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |
| <b>Maternity</b>       |            |                                  |           |                            |                        |
| 10-19                  |            | NR                               |           | NR                         | NR                     |
| 20-44                  |            | NR                               |           | NR                         | NR                     |
| 45-64                  |            | NR                               |           | NR                         | NR                     |
| Unknown                |            |                                  |           |                            | NR                     |
| <b>Total</b>           | <b>NR</b>  | <b>NR</b>                        | <b>NR</b> | <b>NR</b>                  | <b>NR</b>              |

Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Age          | Member Months |
|--------------|---------------|
| <1           | 2852          |
| 1-9          | 18150         |
| 10-19        | 14287         |
| 20-44        | 22668         |
| 45-64        | 10090         |
| 65-74        | 12            |
| 75-84        | 0             |
| 85+          | 0             |
| Unknown      | 0             |
| <b>Total</b> | <b>68059</b>  |

| Age                    | Discharges | Discharges / 1,000 Member Months | Days        | Days / 1,000 Member Months | Average Length of Stay |
|------------------------|------------|----------------------------------|-------------|----------------------------|------------------------|
| <b>Total Inpatient</b> |            |                                  |             |                            |                        |
| <1                     | 39         | 13.67                            | 125         | 43.83                      | 3.21                   |
| 1-9                    | 27         | 1.49                             | 65          | 3.58                       | 2.41                   |
| 10-19                  | 36         | 2.52                             | 90          | 6.30                       | 2.50                   |
| 20-44                  | 318        | 14.03                            | 857         | 37.81                      | 2.69                   |
| 45-64                  | 78         | 7.73                             | 237         | 23.49                      | 3.04                   |
| 65-74                  | 0          | 0.00                             | 0           | 0.00                       | NA                     |
| 75-84                  | 0          | NA                               | 0           | NA                         | NA                     |
| 85+                    | 0          | NA                               | 0           | NA                         | NA                     |
| Unknown                | 0          |                                  | 0           |                            | NA                     |
| <b>Total</b>           | <b>498</b> | <b>7.32</b>                      | <b>1374</b> | <b>20.19</b>               | <b>2.76</b>            |
| <b>Medicine</b>        |            |                                  |             |                            |                        |
| <1                     | 31         | 10.87                            | 87          | 30.50                      | 2.81                   |
| 1-9                    | 22         | 1.21                             | 52          | 2.87                       | 2.36                   |
| 10-19                  | 9          | 0.63                             | 18          | 1.26                       | 2.00                   |
| 20-44                  | 45         | 1.99                             | 114         | 5.03                       | 2.53                   |
| 45-64                  | 37         | 3.67                             | 126         | 12.49                      | 3.41                   |
| 65-74                  | 0          | 0.00                             | 0           | 0.00                       | NA                     |
| 75-84                  | 0          | NA                               | 0           | NA                         | NA                     |
| 85+                    | 0          | NA                               | 0           | NA                         | NA                     |
| Unknown                | 0          |                                  | 0           |                            | NA                     |
| <b>Total</b>           | <b>144</b> | <b>2.12</b>                      | <b>397</b>  | <b>5.83</b>                | <b>2.76</b>            |
| <b>Surgery</b>         |            |                                  |             |                            |                        |
| <1                     | 8          | 2.81                             | 38          | 13.32                      | 4.75                   |
| 1-9                    | 5          | 0.28                             | 13          | 0.72                       | 2.60                   |
| 10-19                  | 5          | 0.35                             | 13          | 0.91                       | 2.60                   |
| 20-44                  | 57         | 2.51                             | 227         | 10.01                      | 3.98                   |
| 45-64                  | 41         | 4.06                             | 111         | 11.00                      | 2.71                   |
| 65-74                  | 0          | 0.00                             | 0           | 0.00                       | NA                     |
| 75-84                  | 0          | NA                               | 0           | NA                         | NA                     |
| 85+                    | 0          | NA                               | 0           | NA                         | NA                     |
| Unknown                | 0          |                                  | 0           |                            | NA                     |
| <b>Total</b>           | <b>116</b> | <b>1.70</b>                      | <b>402</b>  | <b>5.91</b>                | <b>3.47</b>            |
| <b>Maternity</b>       |            |                                  |             |                            |                        |
| 10-19                  | 22         | 1.54                             | 59          | 4.13                       | 2.68                   |
| 20-44                  | 216        | 9.53                             | 516         | 22.76                      | 2.39                   |
| 45-64                  | 0          | 0.00                             | 0           | 0.00                       | NA                     |
| Unknown                | 0          |                                  | 0           |                            | NA                     |
| <b>Total</b>           | <b>238</b> | <b>5.06</b>                      | <b>575</b>  | <b>12.22</b>               | <b>2.42</b>            |

# Use of Services

# Itasca Medical Care

## Identification of Alcohol and Other Drug Services

Data Last Refreshed:  
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Commercial

| Age          | Member Months (Any) |        |       | Member Months (Inpatient) |        |       | Member Months (Intensive Outpatient/Partial Hospitalization) |        |       | Member Months (Outpatient/ED) |        |       |
|--------------|---------------------|--------|-------|---------------------------|--------|-------|--|--------|-------|-------------------------------|--------|-------|
|              | Male                | Female | Total | Male                      | Female | Total | Male   | Female | Total | Male                          | Female | Total |
| 0-12         |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 13-17        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 18-24        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 25-34        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 35-64        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 65+          |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| Unknown      |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| <b>Total</b> | NR                  | NR     | NR    | NR                        | NR     | NR    | NR   | NR     | NR    | NR                            | NR     | NR    |

| Age          | Sex          | Any Services |         | Inpatient |         | Intensive Outpatient/Partial Hospitalization |         | Outpatient/ED |         |
|--------------|--------------|--------------|---------|-----------|---------|--|---------|---------------|---------|
|              |              | Number       | Percent | Number    | Percent | Number                                       | Percent | Number        | Percent |
| 0-12         | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 13-17        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 18-24        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 25-34        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 35-64        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 65+          | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| Unknown      | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| <b>Total</b> | M            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | F            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |

# Use of Services

# Itasca Medical Care

## Identification of Alcohol and Other Drug Services

Data Last Refreshed:  
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### Medicare Advantage

| Age          | Member Months (Any) |        |       | Member Months (Inpatient) |        |       | Member Months (Intensive Outpatient/Partial Hospitalization) |        |       | Member Months (Outpatient/ED) |        |       |
|--------------|---------------------|--------|-------|---------------------------|--------|-------|--|--------|-------|-------------------------------|--------|-------|
|              | Male                | Female | Total | Male                      | Female | Total | Male   | Female | Total | Male                          | Female | Total |
| 0-12         |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 13-17        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 18-24        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 25-34        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 35-64        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 65+          |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| Unknown      |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| <b>Total</b> | NR                  | NR     | NR    | NR                        | NR     | NR    | NR   | NR     | NR    | NR                            | NR     | NR    |

| Age          | Sex          | Any Services |         | Inpatient |         | Intensive Outpatient/Partial Hospitalization |         | Outpatient/ED |         |
|--------------|--------------|--------------|---------|-----------|---------|--|---------|---------------|---------|
|              |              | Number       | Percent | Number    | Percent | Number                                       | Percent | Number        | Percent |
| 0-12         | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 13-17        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 18-24        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 25-34        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 35-64        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 65+          | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| Unknown      | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| <b>Total</b> | M            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | F            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |

# Use of Services

# Itasca Medical Care

## Identification of Alcohol and Other Drug Services

Data Last Refreshed:  
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MSHO

| Age          | Member Months (Any) |             |             | Member Months (Inpatient) |             |             | Member Months (Intensive Outpatient/Partial Hospitalization) |             |             | Member Months (Outpatient/ED) |             |             |
|--------------|---------------------|-------------|-------------|---------------------------|-------------|-------------|--|-------------|-------------|-------------------------------|-------------|-------------|
|              | Male                | Female      | Total       | Male                      | Female      | Total       | Male   | Female      | Total       | Male                          | Female      | Total       |
| 0-12         | 0                   | 0           | 0           | 0                         | 0           | 0           | 0  | 0           | 0           | 0                             | 0           | 0           |
| 13-17        | 0                   | 0           | 0           | 0                         | 0           | 0           | 0  | 0           | 0           | 0                             | 0           | 0           |
| 18-24        | 0                   | 0           | 0           | 0                         | 0           | 0           | 0  | 0           | 0           | 0                             | 0           | 0           |
| 25-34        | 0                   | 0           | 0           | 0                         | 0           | 0           | 0  | 0           | 0           | 0                             | 0           | 0           |
| 35-64        | 0                   | 1           | 1           | 0                         | 1           | 1           | 0  | 1           | 1           | 0                             | 1           | 1           |
| 65+          | 1497                | 4204        | 5701        | 1497                      | 4204        | 5701        | 1497   | 4204        | 5701        | 1497                          | 4204        | 5701        |
| Unknown      | 0                   | 0           | 0           | 0                         | 0           | 0           | 0  | 0           | 0           | 0                             | 0           | 0           |
| <b>Total</b> | <b>1497</b>         | <b>4205</b> | <b>5702</b> | <b>1497</b>               | <b>4205</b> | <b>5702</b> | <b>1497</b>  | <b>4205</b> | <b>5702</b> | <b>1497</b>                   | <b>4205</b> | <b>5702</b> |

| Age          | Sex          | Any Services |              | Inpatient |              | Intensive Outpatient/Partial Hospitalization |              | Outpatient/ED |              |
|--------------|--------------|--------------|--------------|-----------|--------------|--|--------------|---------------|--------------|
|              |              | Number       | Percent      | Number    | Percent      | Number                                       | Percent      | Number        | Percent      |
| 0-12         | M            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | <b>Total</b> | <b>0</b>     | <b>NA</b>    | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>    |
| 13-17        | M            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | <b>Total</b> | <b>0</b>     | <b>NA</b>    | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>    |
| 18-24        | M            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | <b>Total</b> | <b>0</b>     | <b>NA</b>    | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>    |
| 25-34        | M            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | <b>Total</b> | <b>0</b>     | <b>NA</b>    | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>    |
| 35-64        | M            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0            | 0.00%        | 0         | 0.00%        | 0  | 0.00%        | 0             | 0.00%        |
|              | <b>Total</b> | <b>0</b>     | <b>0.00%</b> | <b>0</b>  | <b>0.00%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>0</b>      | <b>0.00%</b> |
| 65+          | M            | 7            | 5.61%        | 1         | 0.80%        | 0  | 0.00%        | 7             | 5.61%        |
|              | F            | 9            | 2.57%        | 6         | 1.71%        | 0  | 0.00%        | 4             | 1.14%        |
|              | <b>Total</b> | <b>16</b>    | <b>3.37%</b> | <b>7</b>  | <b>1.47%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>11</b>     | <b>2.32%</b> |
| Unknown      | M            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0            | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | <b>Total</b> | <b>0</b>     | <b>NA</b>    | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>    |
| <b>Total</b> | <b>M</b>     | <b>7</b>     | <b>5.61%</b> | <b>1</b>  | <b>0.80%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>7</b>      | <b>5.61%</b> |
|              | <b>F</b>     | <b>9</b>     | <b>2.57%</b> | <b>6</b>  | <b>1.71%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>4</b>      | <b>1.14%</b> |
|              | <b>Total</b> | <b>16</b>    | <b>3.37%</b> | <b>7</b>  | <b>1.47%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>11</b>     | <b>2.31%</b> |



# Use of Services

# Itasca Medical Care

## Identification of Alcohol and Other Drug Services

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SNBC

| Age     | Member Months (Any) |        |       | Member Months (Inpatient) |        |       | Member Months (Intensive Outpatient/Partial Hospitalization) |        |       | Member Months (Outpatient/ED) |        |       |
|---------|---------------------|--------|-------|---------------------------|--------|-------|--|--------|-------|-------------------------------|--------|-------|
|         | Male                | Female | Total | Male                      | Female | Total | Male   | Female | Total | Male                          | Female | Total |
| 0-12    |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 13-17   |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 18-24   |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 25-34   |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 35-64   |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 65+     |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| Unknown |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| Total   | NR                  | NR     | NR    | NR                        | NR     | NR    | NR   | NR     | NR    | NR                            | NR     | NR    |

| Age     | Sex   | Any Services |         | Inpatient |         | Intensive Outpatient/Partial Hospitalization |         | Outpatient/ED |         |
|---------|-------|--------------|---------|-----------|---------|--|---------|---------------|---------|
|         |       | Number       | Percent | Number    | Percent | Number                                       | Percent | Number        | Percent |
| 0-12    | M     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | F     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | Total | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 13-17   | M     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | F     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | Total | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 18-24   | M     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | F     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | Total | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 25-34   | M     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | F     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | Total | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 35-64   | M     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | F     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | Total | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 65+     | M     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | F     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | Total | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| Unknown | M     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | F     |              | NR      |           | NR      |  | NR      |               | NR      |
|         | Total | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| Total   | M     | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|         | F     | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|         | Total | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |

# Use of Services

# Itasca Medical Care

## Identification of Alcohol and Other Drug Services

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### Minnesota Health Care Programs - Managed Care (MHCP-MC)

| Age          | Member Months (Any) |              |              | Member Months (Inpatient) |              |              | Member Months (Intensive Outpatient/Partial Hospitalization) |              |              | Member Months (Outpatient/ED) |              |              |
|--------------|---------------------|--------------|--------------|---------------------------|--------------|--------------|--|--------------|--------------|-------------------------------|--------------|--------------|
|              | Male                | Female       | Total        | Male                      | Female       | Total        | Male   | Female       | Total        | Male                          | Female       | Total        |
| 0-12         | 13578               | 12422        | 26000        | 13578                     | 12422        | 26000        | 13578  | 12422        | 26000        | 13578                         | 12422        | 26000        |
| 13-17        | 3329                | 3837         | 7166         | 3329                      | 3837         | 7166         | 3329   | 3837         | 7166         | 3329                          | 3837         | 7166         |
| 18-24        | 2824                | 4437         | 7261         | 2824                      | 4437         | 7261         | 2824   | 4437         | 7261         | 2824                          | 4437         | 7261         |
| 25-34        | 3786                | 6692         | 10478        | 3786                      | 6692         | 10478        | 3786   | 6692         | 10478        | 3786                          | 6692         | 10478        |
| 35-64        | 7458                | 9684         | 17142        | 7458                      | 9684         | 17142        | 7458   | 9684         | 17142        | 7458                          | 9684         | 17142        |
| 65+          | 1                   | 11           | 12           | 1                         | 11           | 12           | 1  | 11           | 12           | 1                             | 11           | 12           |
| Unknown      | 0                   | 0            | 0            | 0                         | 0            | 0            | 0  | 0            | 0            | 0                             | 0            | 0            |
| <b>Total</b> | <b>30976</b>        | <b>37083</b> | <b>68059</b> | <b>30976</b>              | <b>37083</b> | <b>68059</b> | <b>30976</b>   | <b>37083</b> | <b>68059</b> | <b>30976</b>                  | <b>37083</b> | <b>68059</b> |

| Age          | Sex          | Any Services |               | Inpatient |              | Intensive Outpatient/Partial Hospitalization |              | Outpatient/ED |               |
|--------------|--------------|--------------|---------------|-----------|--------------|--|--------------|---------------|---------------|
|              |              | Number       | Percent       | Number    | Percent      | Number                                       | Percent      | Number        | Percent       |
| 0-12         | M            | 3            | 0.27%         | 0         | 0.00%        | 0  | 0.00%        | 3             | 0.27%         |
|              | F            | 2            | 0.19%         | 0         | 0.00%        | 0  | 0.00%        | 2             | 0.19%         |
|              | <b>Total</b> | <b>5</b>     | <b>0.23%</b>  | <b>0</b>  | <b>0.00%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>5</b>      | <b>0.23%</b>  |
| 13-17        | M            | 25           | 9.01%         | 0         | 0.00%        | 0  | 0.00%        | 25            | 9.01%         |
|              | F            | 32           | 10.01%        | 0         | 0.00%        | 0  | 0.00%        | 32            | 10.01%        |
|              | <b>Total</b> | <b>57</b>    | <b>9.55%</b>  | <b>0</b>  | <b>0.00%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>57</b>     | <b>9.55%</b>  |
| 18-24        | M            | 44           | 18.70%        | 3         | 1.27%        | 0  | 0.00%        | 44            | 18.70%        |
|              | F            | 52           | 14.06%        | 18        | 4.87%        | 0  | 0.00%        | 42            | 11.36%        |
|              | <b>Total</b> | <b>96</b>    | <b>15.87%</b> | <b>21</b> | <b>3.47%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>86</b>     | <b>14.21%</b> |
| 25-34        | M            | 70           | 22.19%        | 1         | 0.32%        | 0  | 0.00%        | 69            | 21.87%        |
|              | F            | 74           | 13.27%        | 17        | 3.05%        | 0  | 0.00%        | 68            | 12.19%        |
|              | <b>Total</b> | <b>144</b>   | <b>16.49%</b> | <b>18</b> | <b>2.06%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>137</b>    | <b>15.69%</b> |
| 35-64        | M            | 113          | 18.18%        | 17        | 2.74%        | 0  | 0.00%        | 105           | 16.89%        |
|              | F            | 70           | 8.67%         | 13        | 1.61%        | 0  | 0.00%        | 67            | 8.30%         |
|              | <b>Total</b> | <b>183</b>   | <b>12.81%</b> | <b>30</b> | <b>2.10%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>172</b>    | <b>12.04%</b> |
| 65+          | M            | 0            | 0.00%         | 0         | 0.00%        | 0  | 0.00%        | 0             | 0.00%         |
|              | F            | 0            | 0.00%         | 0         | 0.00%        | 0  | 0.00%        | 0             | 0.00%         |
|              | <b>Total</b> | <b>0</b>     | <b>0.00%</b>  | <b>0</b>  | <b>0.00%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>0</b>      | <b>0.00%</b>  |
| Unknown      | M            | 0            | NA            | 0         | NA           | 0  | NA           | 0             | NA            |
|              | F            | 0            | NA            | 0         | NA           | 0  | NA           | 0             | NA            |
|              | <b>Total</b> | <b>0</b>     | <b>NA</b>     | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>     |
| <b>Total</b> | <b>M</b>     | <b>255</b>   | <b>9.88%</b>  | <b>21</b> | <b>0.81%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>246</b>    | <b>9.53%</b>  |
|              | <b>F</b>     | <b>230</b>   | <b>7.44%</b>  | <b>48</b> | <b>1.55%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>211</b>    | <b>6.83%</b>  |
|              | <b>Total</b> | <b>485</b>   | <b>8.55%</b>  | <b>69</b> | <b>1.22%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>457</b>    | <b>8.06%</b>  |

# Use of Services

## Mental Health Utilization - % of Members Receiving Inpatient, Day/Night and Ambulatory Services

Data Last Refreshed:

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### Commercial

| Age          | Member Months (Any) |        |       | Member Months (Inpatient) |        |       | Member Months (Intensive Outpatient/Partial Hospitalization) |        |       | Member Months (Outpatient/ED) |        |       |
|--------------|---------------------|--------|-------|---------------------------|--------|-------|--|--------|-------|-------------------------------|--------|-------|
|              | Male                | Female | Total | Male                      | Female | Total | Male   | Female | Total | Male                          | Female | Total |
| 0-12         |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 13-17        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 18-64        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 65+          |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| Unknown      |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| <b>Total</b> | NR                  | NR     | NR    | NR                        | NR     | NR    | NR   | NR     | NR    | NR                            | NR     | NR    |

| Age          | Sex          | Any Services |         | Inpatient |         | Intensive Outpatient/Partial Hospitalization |         | Outpatient/ED |         |
|--------------|--------------|--------------|---------|-----------|---------|--|---------|---------------|---------|
|              |              | Number       | Percent | Number    | Percent | Number                                       | Percent | Number        | Percent |
| 0-12         | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 13-17        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 18-64        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 65+          | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| Unknown      | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| <b>Total</b> | M            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | F            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |

# Use of Services

## Mental Health Utilization - % of Members Receiving Inpatient, Day/Night and Ambulatory Services

Data Last Refreshed:  
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### Medicare Advantage

| Age          | Member Months (Any) |        |       | Member Months (Inpatient) |        |       | Member Months (Intensive Outpatient/Partial Hospitalization) |        |       | Member Months (Outpatient/ED) |        |       |
|--------------|---------------------|--------|-------|---------------------------|--------|-------|--|--------|-------|-------------------------------|--------|-------|
|              | Male                | Female | Total | Male                      | Female | Total | Male   | Female | Total | Male                          | Female | Total |
| 0-12         |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 13-17        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 18-64        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 65+          |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| Unknown      |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| <b>Total</b> | NR                  | NR     | NR    | NR                        | NR     | NR    | NR   | NR     | NR    | NR                            | NR     | NR    |

| Age          | Sex          | Any Services |         | Inpatient |         | Intensive Outpatient/Partial Hospitalization |         | Outpatient/ED |         |
|--------------|--------------|--------------|---------|-----------|---------|--|---------|---------------|---------|
|              |              | Number       | Percent | Number    | Percent | Number                                       | Percent | Number        | Percent |
| 0-12         | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 13-17        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 18-64        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 65+          | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| Unknown      | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| <b>Total</b> | M            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | F            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |

# Use of Services

# Itasca Medical Care

## Mental Health Utilization - % of Members Receiving Inpatient, Day/Night and Ambulatory Services

Data Last Refreshed:

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MSHO

| Age          | Member Months (Any) |             |             | Member Months (Inpatient) |             |             | Member Months (Intensive Outpatient/Partial Hospitalization) |             |             | Member Months (Outpatient/ED) |             |             |
|--------------|---------------------|-------------|-------------|---------------------------|-------------|-------------|--|-------------|-------------|-------------------------------|-------------|-------------|
|              | Male                | Female      | Total       | Male                      | Female      | Total       | Male   | Female      | Total       | Male                          | Female      | Total       |
| 0-12         | 0                   | 0           | 0           | 0                         | 0           | 0           | 0  | 0           | 0           | 0                             | 0           | 0           |
| 13-17        | 0                   | 0           | 0           | 0                         | 0           | 0           | 0  | 0           | 0           | 0                             | 0           | 0           |
| 18-64        | 0                   | 1           | 1           | 0                         | 1           | 1           | 0  | 1           | 1           | 0                             | 1           | 1           |
| 65+          | 1501                | 4204        | 5705        | 1501                      | 4204        | 5705        | 1501   | 4204        | 5705        | 1501                          | 4204        | 5705        |
| Unknown      | 0                   | 0           | 0           | 0                         | 0           | 0           | 0  | 0           | 0           | 0                             | 0           | 0           |
| <b>Total</b> | <b>1501</b>         | <b>4205</b> | <b>5706</b> | <b>1501</b>               | <b>4205</b> | <b>5706</b> | <b>1501</b>  | <b>4205</b> | <b>5706</b> | <b>1501</b>                   | <b>4205</b> | <b>5706</b> |

| Age          | Any Services |           |              | Inpatient |              | Intensive Outpatient/Partial Hospitalization |              | Outpatient/ED |              |
|--------------|--------------|-----------|--------------|-----------|--------------|--|--------------|---------------|--------------|
|              | Sex          | Number    | Percent      | Number    | Percent      | Number                                       | Percent      | Number        | Percent      |
| 0-12         | M            | 0         | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0         | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | <b>Total</b> | <b>0</b>  | <b>NA</b>    | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>    |
| 13-17        | M            | 0         | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0         | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | <b>Total</b> | <b>0</b>  | <b>NA</b>    | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>    |
| 18-64        | M            | 0         | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0         | 0.00%        | 0         | 0.00%        | 0  | 0.00%        | 0             | 0.00%        |
|              | <b>Total</b> | <b>0</b>  | <b>0.00%</b> | <b>0</b>  | <b>0.00%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>0</b>      | <b>0.00%</b> |
| 65+          | M            | 10        | 7.99%        | 1         | 0.80%        | 0  | 0.00%        | 9             | 7.20%        |
|              | F            | 30        | 8.56%        | 11        | 3.14%        | 0  | 0.00%        | 24            | 6.85%        |
|              | <b>Total</b> | <b>40</b> | <b>8.41%</b> | <b>12</b> | <b>2.52%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>33</b>     | <b>6.94%</b> |
| Unknown      | M            | 0         | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | F            | 0         | NA           | 0         | NA           | 0  | NA           | 0             | NA           |
|              | <b>Total</b> | <b>0</b>  | <b>NA</b>    | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>    |
| <b>Total</b> | <b>M</b>     | <b>10</b> | <b>7.99%</b> | <b>1</b>  | <b>0.80%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>9</b>      | <b>7.20%</b> |
|              | <b>F</b>     | <b>30</b> | <b>8.56%</b> | <b>11</b> | <b>3.14%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>24</b>     | <b>6.85%</b> |
|              | <b>Total</b> | <b>40</b> | <b>8.41%</b> | <b>12</b> | <b>2.52%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>33</b>     | <b>6.94%</b> |

# Use of Services

## Mental Health Utilization - % of Members Receiving Inpatient, Day/Night and Ambulatory Services

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SNBC

| Age          | Member Months (Any) |        |       | Member Months (Inpatient) |        |       | Member Months (Intensive Outpatient/Partial Hospitalization) |        |       | Member Months (Outpatient/ED) |        |       |
|--------------|---------------------|--------|-------|---------------------------|--------|-------|--|--------|-------|-------------------------------|--------|-------|
|              | Male                | Female | Total | Male                      | Female | Total | Male   | Female | Total | Male                          | Female | Total |
| 0-12         |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 13-17        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 18-64        |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| 65+          |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| Unknown      |                     |        | NR    |                           |        | NR    |  |        | NR    |                               |        | NR    |
| <b>Total</b> | NR                  | NR     | NR    | NR                        | NR     | NR    | NR   | NR     | NR    | NR                            | NR     | NR    |

| Age          | Sex          | Any Services |         | Inpatient |         | Intensive Outpatient/Partial Hospitalization |         | Outpatient/ED |         |
|--------------|--------------|--------------|---------|-----------|---------|--|---------|---------------|---------|
|              |              | Number       | Percent | Number    | Percent | Number                                       | Percent | Number        | Percent |
| 0-12         | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 13-17        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 18-64        | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| 65+          | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| Unknown      | M            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | F            |              | NR      |           | NR      |  | NR      |               | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
| <b>Total</b> | M            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | F            | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |
|              | <b>Total</b> | NR           | NR      | NR        | NR      | NR   | NR      | NR            | NR      |

# Use of Services

## Mental Health Utilization - % of Members Receiving Inpatient, Day/Night and Ambulatory Services

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### Minnesota Health Care Programs - Managed Care(MHCP-MC)

| Age          | Member Months (Any) |              |              | Member Months (Inpatient) |              |              | Member Months (Intensive Outpatient/Partial Hospitalization) |              |              | Member Months (Outpatient/ED) |              |              |
|--------------|---------------------|--------------|--------------|---------------------------|--------------|--------------|--|--------------|--------------|-------------------------------|--------------|--------------|
|              | Male                | Female       | Total        | Male                      | Female       | Total        | Male   | Female       | Total        | Male                          | Female       | Total        |
| 0-12         | 13578               | 12422        | 26000        | 13578                     | 12422        | 26000        | 13578  | 12422        | 26000        | 13578                         | 12422        | 26000        |
| 13-17        | 3329                | 3837         | 7166         | 3329                      | 3837         | 7166         | 3329   | 3837         | 7166         | 3329                          | 3837         | 7166         |
| 18-64        | 14068               | 20813        | 34881        | 14068                     | 20813        | 34881        | 14068  | 20813        | 34881        | 14068                         | 20813        | 34881        |
| 65+          | 1                   | 11           | 12           | 1                         | 11           | 12           | 1  | 11           | 12           | 1                             | 11           | 12           |
| Unknown      | 0                   | 0            | 0            | 0                         | 0            | 0            | 0  | 0            | 0            | 0                             | 0            | 0            |
| <b>Total</b> | <b>30976</b>        | <b>37083</b> | <b>68059</b> | <b>30976</b>              | <b>37083</b> | <b>68059</b> | <b>30976</b>   | <b>37083</b> | <b>68059</b> | <b>30976</b>                  | <b>37083</b> | <b>68059</b> |

| Age          | Sex          | Any Services |               | Inpatient |              | Intensive Outpatient/Partial Hospitalization |              | Outpatient/ED |               |
|--------------|--------------|--------------|---------------|-----------|--------------|--|--------------|---------------|---------------|
|              |              | Number       | Percent       | Number    | Percent      | Number                                       | Percent      | Number        | Percent       |
| 0-12         | M            | 272          | 24.04%        | 1         | 0.09%        | 0  | 0.00%        | 272           | 24.04%        |
|              | F            | 160          | 15.46%        | 3         | 0.29%        | 0  | 0.00%        | 160           | 15.46%        |
|              | <b>Total</b> | <b>432</b>   | <b>19.94%</b> | <b>4</b>  | <b>0.18%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>432</b>    | <b>19.94%</b> |
| 13-17        | M            | 92           | 33.16%        | 0         | 0.00%        | 0  | 0.00%        | 92            | 33.16%        |
|              | F            | 110          | 34.40%        | 0         | 0.00%        | 0  | 0.00%        | 110           | 34.40%        |
|              | <b>Total</b> | <b>202</b>   | <b>33.83%</b> | <b>0</b>  | <b>0.00%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>202</b>    | <b>33.83%</b> |
| 18-64        | M            | 194          | 16.55%        | 6         | 0.51%        | 2  | 0.17%        | 192           | 16.38%        |
|              | F            | 367          | 21.16%        | 13        | 0.75%        | 8  | 0.46%        | 365           | 21.04%        |
|              | <b>Total</b> | <b>561</b>   | <b>19.30%</b> | <b>19</b> | <b>0.65%</b> | <b>10</b>                                    | <b>0.34%</b> | <b>557</b>    | <b>19.16%</b> |
| 65+          | M            | 0            | 0.00%         | 0         | 0.00%        | 0  | 0.00%        | 0             | 0.00%         |
|              | F            | 0            | 0.00%         | 0         | 0.00%        | 0  | 0.00%        | 0             | 0.00%         |
|              | <b>Total</b> | <b>0</b>     | <b>0.00%</b>  | <b>0</b>  | <b>0.00%</b> | <b>0</b>                                     | <b>0.00%</b> | <b>0</b>      | <b>0.00%</b>  |
| Unknown      | M            | 0            | NA            | 0         | NA           | 0  | NA           | 0             | NA            |
|              | F            | 0            | NA            | 0         | NA           | 0  | NA           | 0             | NA            |
|              | <b>Total</b> | <b>0</b>     | <b>NA</b>     | <b>0</b>  | <b>NA</b>    | <b>0</b>                                     | <b>NA</b>    | <b>0</b>      | <b>NA</b>     |
| <b>Total</b> | <b>M</b>     | <b>558</b>   | <b>21.62%</b> | <b>7</b>  | <b>0.27%</b> | <b>2</b>                                     | <b>0.08%</b> | <b>556</b>    | <b>21.54%</b> |
|              | <b>F</b>     | <b>637</b>   | <b>20.61%</b> | <b>16</b> | <b>0.52%</b> | <b>8</b>                                     | <b>0.26%</b> | <b>635</b>    | <b>20.55%</b> |
|              | <b>Total</b> | <b>1195</b>  | <b>21.07%</b> | <b>23</b> | <b>0.41%</b> | <b>10</b>                                    | <b>0.18%</b> | <b>1191</b>   | <b>21.00%</b> |

# Use of Services

## Plan All-Cause Readmissions

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### Medicare Advantage

| Age   | Sex   | Count of Index Stays (Denominator) | Count of 30-Day Readmissions (Numerator) | Observed Readmission (Num/Den) | Average Adjusted Probability | Total Variance |
|-------|-------|------------------------------------|--|--------------------------------|------------------------------|----------------|
| 18-44 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 45-54 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 55-64 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| Total | M     | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       | F     | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |

| Age   | Sex   | Count of Index Stays (Denominator) | Count of 30-Day Readmissions (Numerator) | Observed Readmission (Num/Den) | Average Adjusted Probability | Total Variance |
|-------|-------|------------------------------------|--|--------------------------------|------------------------------|----------------|
| 65-74 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 75-84 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 85+   | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| Total | M     | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       | F     | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |



MSHO

| Age   | Sex   | Count of Index Stays (Denominator) | Count of 30-Day Readmissions (Numerator) | Observed Readmission (Num/Den) | Average Adjusted Probability | Total Variance |
|-------|-------|------------------------------------|--|--------------------------------|------------------------------|----------------|
| 18-44 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 45-54 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 55-64 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| Total | M     | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       | F     | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |

| Age   | Sex   | Count of Index Stays (Denominator) | Count of 30-Day Readmissions (Numerator) | Observed Readmission (Num/Den) | Average Adjusted Probability | Total Variance |
|-------|-------|------------------------------------|--|--------------------------------|------------------------------|----------------|
| 65-74 | M     | 10                                 | 0  | 0.00%                          | 15.83%                       | 131.84%        |
|       | F     | 28                                 | 5  | 17.86%                         | 16.07%                       | 369.78%        |
|       | Total | 38                                 | 5  | 13.16%                         | 16.00%                       | 501.62%        |
| 75-84 | M     | 9                                  | 2  | 22.22%                         | 19.12%                       | 135.70%        |
|       | F     | 22                                 | 1  | 4.55%                          | 12.84%                       | 242.66%        |
|       | Total | 31                                 | 3  | 9.68%                          | 14.67%                       | 378.36%        |
| 85+   | M     | 8                                  | 0  | 0.00%                          | 14.39%                       | 96.61%         |
|       | F     | 29                                 | 2  | 6.90%                          | 16.04%                       | 382.76%        |
|       | Total | 37                                 | 2  | 5.41%                          | 15.69%                       | 479.37%        |
| Total | M     | 27                                 | 2  | 7.41%                          | 16.50%                       | 364.15%        |
|       | F     | 79                                 | 8  | 10.13%                         | 15.16%                       | 995.20%        |
|       | Total | 106                                | 10                                       | 9.43%                          | 15.50%                       | 1359.35%       |

# Use of Services

## Plan All-Cause Readmissions

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SNBC

| Age   | Sex   | Count of Index Stays (Denominator) | Count of 30-Day Readmissions (Numerator) | Observed Readmission (Num/Den) | Average Adjusted Probability | Total Variance |
|-------|-------|------------------------------------|--|--------------------------------|------------------------------|----------------|
| 18-44 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 45-54 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 55-64 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| Total | M     | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       | F     | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |

| Age   | Sex   | Count of Index Stays (Denominator) | Count of 30-Day Readmissions (Numerator) | Observed Readmission (Num/Den) | Average Adjusted Probability | Total Variance |
|-------|-------|------------------------------------|--|--------------------------------|------------------------------|----------------|
| 65-74 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 75-84 | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| 85+   | M     |                                    |  |                                |                              |                |
|       | F     |                                    |  |                                |                              |                |
|       | Total | NR                                 | NR                                       | NR                             | NR                           | NR             |
| Total | M     | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       |       | NR                                 | NR                                       | NR                             | NR                           | NR             |
|       |       | NR                                 | NR                                       | NR                             | NR                           | NR             |

# Health Plan Descriptive Information

# Itasca Medical Care

## Board Certification

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### MSHO

| Type of Physician              | Number of Physicians in Each Practice Area | Active Board Certification |         |
|--------------------------------|--|----------------------------|---------|
|                                |  | Number                     | Percent |
| Family Medicine                | 58   | 55                         | 94.83%  |
| Internal Medicine              | 7  | 6                          | 85.71%  |
| Geriatricians                  | 0  | 0                          | NA      |
| Other practitioner Specialists | 29   | 26                         | 89.66%  |

# Health Plan Descriptive Information

Board Certification

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**SNBC**

| Type of Physician              | Number of Physicians in Each Practice Area | Active Board Certification |         |
|--------------------------------|--|----------------------------|---------|
|                                |  | Number                     | Percent |
| Family Medicine                |  |                            | NR      |
| Internal Medicine              |  |                            | NR      |
| Geriatricians                  |  |                            | NR      |
| Other practitioner Specialists |  |                            | NR      |

# Health Plan Descriptive Information

Itasca Medical Care

## Enrollment by Product Line (Age & Sex)

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### Commercial

|                   | Member Months |        |       |
|-------------------|---------------|--------|-------|
|                   | Male          | Female | Total |
| <1                |               |        | NR    |
| 1-4               |               |        | NR    |
| 5-9               |               |        | NR    |
| 10-14             |               |        | NR    |
| 15-17             |               |        | NR    |
| 18-19             |               |        | NR    |
| 0-19 Subtotal     | NR            | NR     | NR    |
| 0-19 Subtotal: %  | NR            | NR     | NR    |
| 20-24             |               |        | NR    |
| 25-29             |               |        | NR    |
| 30-34             |               |        | NR    |
| 35-39             |               |        | NR    |
| 40-44             |               |        | NR    |
| 20-44 Subtotal    | NR            | NR     | NR    |
| 20-44 Subtotal: % | NR            | NR     | NR    |
| 45-49             |               |        | NR    |
| 50-54             |               |        | NR    |
| 55-59             |               |        | NR    |
| 60-64             |               |        | NR    |
| 45-64 Subtotal    | NR            | NR     | NR    |
| 45-64 Subtotal: % | NR            | NR     | NR    |
| 65-69             |               |        | NR    |
| 70-74             |               |        | NR    |
| 75-79             |               |        | NR    |
| 80-84             |               |        | NR    |
| 85-89             |               |        | NR    |
| >=90              |               |        | NR    |
| >=65 Subtotal     | NR            | NR     | NR    |
| >=65 Subtotal: %  | NR            | NR     | NR    |
| Age Unknown       |               |        | NR    |
| Total             | NR            | NR     | NR    |

# Health Plan Descriptive Information

## Enrollment by Product Line (Age & Sex)

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### Medicare Advantage

|                   | Member Months |        |       |
|-------------------|---------------|--------|-------|
|                   | Male          | Female | Total |
| <1                |               |        | NR    |
| 1-4               |               |        | NR    |
| 5-9               |               |        | NR    |
| 10-14             |               |        | NR    |
| 15-17             |               |        | NR    |
| 18-19             |               |        | NR    |
| 0-19 Subtotal     | NR            | NR     | NR    |
| 0-19 Subtotal: %  | NR            | NR     | NR    |
| 20-24             |               |        | NR    |
| 25-29             |               |        | NR    |
| 30-34             |               |        | NR    |
| 35-39             |               |        | NR    |
| 40-44             |               |        | NR    |
| 20-44 Subtotal    | NR            | NR     | NR    |
| 20-44 Subtotal: % | NR            | NR     | NR    |
| 45-49             |               |        | NR    |
| 50-54             |               |        | NR    |
| 55-59             |               |        | NR    |
| 60-64             |               |        | NR    |
| 45-64 Subtotal    | NR            | NR     | NR    |
| 45-64 Subtotal: % | NR            | NR     | NR    |
| 65-69             |               |        | NR    |
| 70-74             |               |        | NR    |
| 75-79             |               |        | NR    |
| 80-84             |               |        | NR    |
| 85-89             |               |        | NR    |
| >=90              |               |        | NR    |
| >=65 Subtotal     | NR            | NR     | NR    |
| >=65 Subtotal: %  | NR            | NR     | NR    |
| Age Unknown       |               |        | NR    |
| Total             | NR            | NR     | NR    |

# Health Plan Descriptive Information

Itasca Medical Care

## Enrollment by Product Line (Age & Sex)

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MSHO

|                            | Member Months  |               |               |
|----------------------------|----------------|---------------|---------------|
|                            | Male           | Female        | Total         |
| <1                         | 0              | 0             | 0             |
| 1-4                        | 0              | 0             | 0             |
| 5-9                        | 0              | 0             | 0             |
| 10-14                      | 0              | 0             | 0             |
| 15-17                      | 0              | 0             | 0             |
| 18-19                      | 0              | 0             | 0             |
| <b>0-19 Subtotal</b>       | <b>0</b>       | <b>0</b>      | <b>0</b>      |
| <b>0-19 Subtotal: %</b>    | <b>0.00%</b>   | <b>0.00%</b>  | <b>0.00%</b>  |
| 20-24                      | 0              | 0             | 0             |
| 25-29                      | 0              | 0             | 0             |
| 30-34                      | 0              | 0             | 0             |
| 35-39                      | 0              | 0             | 0             |
| 40-44                      | 0              | 0             | 0             |
| <b>20-44 Subtotal</b>      | <b>0</b>       | <b>0</b>      | <b>0</b>      |
| <b>20-44 Subtotal: %</b>   | <b>0.00%</b>   | <b>0.00%</b>  | <b>0.00%</b>  |
| 45-49                      | 0              | 0             | 0             |
| 50-54                      | 0              | 0             | 0             |
| 55-59                      | 0              | 0             | 0             |
| 60-64                      | 0              | 1             | 1             |
| <b>45-64 Subtotal</b>      | <b>0</b>       | <b>1</b>      | <b>1</b>      |
| <b>45-64 Subtotal: %</b>   | <b>0.00%</b>   | <b>0.02%</b>  | <b>0.02%</b>  |
| 65-69                      | 298            | 520           | 818           |
| 70-74                      | 436            | 657           | 1093          |
| 75-79                      | 314            | 653           | 967           |
| 80-84                      | 158            | 802           | 960           |
| 85-89                      | 182            | 821           | 1003          |
| >=90                       | 113            | 751           | 864           |
| <b>&gt;=65 Subtotal</b>    | <b>1501</b>    | <b>4204</b>   | <b>5705</b>   |
| <b>&gt;=65 Subtotal: %</b> | <b>100.00%</b> | <b>99.98%</b> | <b>99.98%</b> |
| <b>Age Unknown</b>         | <b>0</b>       | <b>0</b>      | <b>0</b>      |
| <b>Total</b>               | <b>1501</b>    | <b>4205</b>   | <b>5706</b>   |

# Health Plan Descriptive Information

Itasca Medical Care

## Enrollment by Product Line (Age & Sex)

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SNBC

|                   | Member Months |        |       |
|-------------------|---------------|--------|-------|
|                   | Male          | Female | Total |
| <1                |               |        | NR    |
| 1-4               |               |        | NR    |
| 5-9               |               |        | NR    |
| 10-14             |               |        | NR    |
| 15-17             |               |        | NR    |
| 18-19             |               |        | NR    |
| 0-19 Subtotal     | NR            | NR     | NR    |
| 0-19 Subtotal: %  | NR            | NR     | NR    |
| 20-24             |               |        | NR    |
| 25-29             |               |        | NR    |
| 30-34             |               |        | NR    |
| 35-39             |               |        | NR    |
| 40-44             |               |        | NR    |
| 20-44 Subtotal    | NR            | NR     | NR    |
| 20-44 Subtotal: % | NR            | NR     | NR    |
| 45-49             |               |        | NR    |
| 50-54             |               |        | NR    |
| 55-59             |               |        | NR    |
| 60-64             |               |        | NR    |
| 45-64 Subtotal    | NR            | NR     | NR    |
| 45-64 Subtotal: % | NR            | NR     | NR    |
| 65-69             |               |        | NR    |
| 70-74             |               |        | NR    |
| 75-79             |               |        | NR    |
| 80-84             |               |        | NR    |
| 85-89             |               |        | NR    |
| >=90              |               |        | NR    |
| >=65 Subtotal     | NR            | NR     | NR    |
| >=65 Subtotal: %  | NR            | NR     | NR    |
| Age Unknown       |               |        | NR    |
| Total             | NR            | NR     | NR    |



# Health Plan Descriptive Information

Itasca Medical Care

## Enrollment by Product Line (Age & Sex)

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### Minnesota Health Care Programs - Managed Care (MHCP-MC)

|                            | Member Months |               |               |
|----------------------------|---------------|---------------|---------------|
|                            | Male          | Female        | Total         |
| <1                         | 1380          | 1472          | 2852          |
| 1-4                        | 4687          | 3871          | 8558          |
| 5-9                        | 4867          | 4725          | 9592          |
| 10-14                      | 4094          | 3873          | 7967          |
| 15-17                      | 1879          | 2318          | 4197          |
| 18-19                      | 1001          | 1122          | 2123          |
| <b>0-19 Subtotal</b>       | <b>17908</b>  | <b>17381</b>  | <b>35289</b>  |
| <b>0-19 Subtotal: %</b>    | <b>57.81%</b> | <b>46.87%</b> | <b>51.85%</b> |
| 20-24                      | 1823          | 3315          | 5138          |
| 25-29                      | 1667          | 3681          | 5348          |
| 30-34                      | 2119          | 3011          | 5130          |
| 35-39                      | 1536          | 2290          | 3826          |
| 40-44                      | 1390          | 1836          | 3226          |
| <b>20-44 Subtotal</b>      | <b>8535</b>   | <b>14133</b>  | <b>22668</b>  |
| <b>20-44 Subtotal: %</b>   | <b>27.55%</b> | <b>38.11%</b> | <b>33.31%</b> |
| 45-49                      | 1615          | 1855          | 3470          |
| 50-54                      | 1465          | 1422          | 2887          |
| 55-59                      | 904           | 1278          | 2182          |
| 60-64                      | 548           | 1003          | 1551          |
| <b>45-64 Subtotal</b>      | <b>4532</b>   | <b>5558</b>   | <b>10090</b>  |
| <b>45-64 Subtotal: %</b>   | <b>14.63%</b> | <b>14.99%</b> | <b>14.83%</b> |
| 65-69                      | 1             | 11            | 12            |
| 70-74                      | 0             | 0             | 0             |
| 75-79                      | 0             | 0             | 0             |
| 80-84                      | 0             | 0             | 0             |
| 85-89                      | 0             | 0             | 0             |
| >=90                       | 0             | 0             | 0             |
| <b>&gt;=65 Subtotal</b>    | <b>1</b>      | <b>11</b>     | <b>12</b>     |
| <b>&gt;=65 Subtotal: %</b> | <b>0.00%</b>  | <b>0.03%</b>  | <b>0.02%</b>  |
| Age Unknown                | 0             | 0             | 0             |
| <b>Total</b>               | <b>30976</b>  | <b>37083</b>  | <b>68059</b>  |