

Protecting, Maintaining and Improving the Health of Minnesotans

April 17, 2008

Ms. Pamela Barrows, Administrator Minnesota Veterans Home - Luverne 1300 North Kniss, P.O. Box 539 Luverne, Minnesota 56156

Re: Enclosed Reinspection Results - Project Number SL00411013

Dear Ms. Barrows:

On April 10, 2008 survey staff of the Minnesota Department of Health, Licensing and Certification Program completed a reinspection of your facility, to determine correction of orders found on the survey completed on January 22, 2008 with orders received by you on March 10, 2008. At this time these correction orders were found corrected and are listed on the attached Revisit Report Form.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please feel free to call me with any questions.

Sincerely,

Mary Zabel, Unit Supervisor

Mary Zakel

Licensing and Certification Program

Division of Compliance Monitoring

Telephone: (507)389-5557 Fax: (507)389-5563

Enclosure(s)

cc: Original - Facility

Licensing and Certification File

00411r108.rtf

HFID# 00411 AH Form Approved 4/17/2008

State Form: Revisit Report

			
(Y1)	Provider / Supplier / CLIA /	(Y2) Multiple Construction	(Y3) Date of Revisit
	Identification Number	A. Building	4/10/2008
	00411	B. Wing	4/10/2000

Name of Facility

MN VETERANS HOME - LUVERNE

Street Address, City, State, Zip Code

1300 NORTH KNISS, PO BOX 539 LUVERNE, MN 56156

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

Y4) Item		(Y5) Date	(Y4) Item	(Y5)	Date	(Y4) Item			(Y5)	Date
		Correction		(Correction	1				Correction
		Completed			Completed	į				Complete
ID Prefix	20830	04/10/2008	ID Prefix	21530	04/10/2008	ID Pr	efix	21540		04/10/2008
Reg.#	MN Rule 4	658.0520 Subp.	Reg. #	MN Rule 4658.1310 A.B.	С	Re	g. #	MN Rule 465	8.1315	Subp.
LSC		·	LSC			<u> </u>	.sc	-		
		Correction			Correction	! "				Correction
		Completed	:	•	Completed					Completed
ID Prefix	21720	04/10/2008	ID Prefix			ID Pr	efix			
Reg. #	MN Rule 46	558.1415 Subp.	Reg. #			Re	g.#			
LSC			LSC	· ·		ι	.sc			· · _
		Correction		(Correction					Correction
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Reviewed B	-	Reviewed By	Date:	Signature of Surv	reyor:	7644			Date:	80-01
State Agend		MZIMAH	.4	+					•	
Reviewed E CMS RO	sy	Reviewed By	Date:	Signature of Surv	eyor:				Date:	
	o Survey Co	! ompleted on:	+	Check for any Uncorr	ected Defic	iencies. W	as a 🤄	Summary of	-	
	1/2:	2/2008		Uncorrected Defici					YES	NO



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7005 0390 0002 6713 7581

March 5, 2008

Ms. Pamela Barrows, Administrator Minnesota Veterans Home - Luverne 1300 North Kniss, P.O. Box 539 Luverne, Minnesota 56156

Re: Enclosed State Nursing Home Licensing Orders - Project Number SL00411013

Dear Ms. Barrows:

The above facility was surveyed on January 14, 2008 through January 22, 2008 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health, Compliance Monitoring Division, noted one or more violations of these rules that are issued in accordance with Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is <u>only a suggestion</u> and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the deficiency within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

The State licensing orders are delineated on the attached Minnesota Department of Health order form (attached). The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction

Minnesota Veterans Home - Luverne March 5, 2008 Page 2 and the Time Period For Correction.

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

When all orders are corrected, the order form should be signed and returned to this office at Minnesota Department of Health, 410 Jackson Street #500, Mankato, Minnesota 56001. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact me.

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please feel free to call me with any questions.

Sincerely,

Mary Zabel, Unit Supervisor

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Licensing and Certification Program

Division of Compliance Monitoring

Telephone: (507)389-5557 Fax: (507)389-5563

Enclosure(s)

cc: Original - Facility

Licensing and Certification File

L00411s08.rtf

PRINTED: 03/05/2008

FORM APPROVED STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 00411 01/22/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1300 NORTH KNISS, PO BOX 539 MN VETERANS HOME - LUVERNE LUVERNE, MN 56156 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5)(X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PRÉFIX **PREFIX** CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) 2 000 Initial Comments 2 000 *****ATTENTION***** NH LICENSING CORRECTION ORDER In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health. Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected. You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance. **INITIAL COMMENTS:** On. January 14, 15, 16, 17, 18 and 22, 2008 Minnesota Department of Health is surveyors of this Department's staff, visited the documenting the State Licensing above provder and the following correction orders Correction Orders using federal software. are issued. When corrections are completed, Tag numbers have been assigned to please sign and date, make a copy of these Minnesota state statutes/rules for Nursing

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

orders and return the original to the Minnesota

Department of Health, Division of Compliance

TITLE administra & DATE

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If continuation sheet 1 of 11

01/22/2008

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

NAME OF PROVIDER OR SUPPLIER

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION A. BUILDING

(X3) DATE SURVEY COMPLETED

00411

STREET ADDRESS, CITY, STATE, ZIP CODE

MN VETERANS HOME - LUVERNE

1300 NORTH KNISS, PO BOX 539 LUVERNE, MN 56156

B. WING_

	LOVERNI	LUVERNE, MN 56156			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
2 000	Continued From page 1	2 000			
	Monitoring, Licensing and Certification Program; Complaints; 85 East Seventh Place, Suite 220; P.O. Box 64900, St. Paul, Minnesota 55164-0900.		The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.		
2 830	MN Rule 4658.0520 Subp. 1 Adequate and Proper Nursing Care; General Subpart 1. Care in general. A resident must receive nursing care and treatment, personal and custodial care, and supervision based on individual needs and preferences as identified in the comprehensive resident assessment and plan of care as described in parts 4658.0400 and 4658.0405. A nursing home resident must be out of bed as much as possible unless there is a written order from the attending physician that the	2 830			

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RECEIVED continuation sheet 2 of 11

	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/C IDENTIFICATION NUMBI			(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED	
00411			70500 0171	OT ! TO OOD !	01/2	22/2008	
NAME OF I	PROVIDER OR SUPPLIER				STATE, ZIP CODE		
MN VET	ERANS HOME - LUVE	RNE		RIH KNISS, E, MN 56150	PO BOX 539		
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			FULL	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETE DATE
2 830	resident must rema	in in bed or the resid	ent	2 830			
	AG REGULATORY OR LSC IDENTIFYING INFORMATION)						

Minnesota Department of Health

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If continuation sheet 3 of 11

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FORM APPROVED STATEMENT OF DEFICIENCIES. (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 00411 01/22/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1300 NORTH KNISS, PO BOX 539 MN VETERANS HOME - LUVERNE LUVERNE, MN 56156 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) 2 830 | Continued From page 3 2830 entrapped. The total height & length of the rails were 11 inches by 28 inches. The distance noted between the top of the rail & the middle horizontal 02/15/08 bar was 4 inches. Interview with the RN on Audit of all resident beds and 11/16/07 at 3:15 PM verified the half side rails use of rails done. We had 4 identified were used by resident #8 to assist with repositioning in bed. She confirmed the individual old electric beds and 10 manual resident safety assessment and individual bed beds that had the 1/2 side rails mobility assistance assessment for the use of (half)side rails had not been completed. It was on the beds. All residents further indicated resident #8 utilized an older bed frame with half rails which contained horizontal using the beds w/rails were rails assessed for appropriateness. Upon interview with the director of nurses and the Rails were removed from all administrator on 1/17/08 at 11:30 AM it was confirmed the half rails had not been assessed for appropriateness of use for residents beds except for 5. Those 5 #6, #8 & #10 and further indicated the half rails residents that have a need for utilized were not to be used for these residents as they were the "old" beds & staff must have use of side rails have the inadvertently pulled them up for these residents. appropriate assessments SUGGESTED METHOD FOR CORRECTION: An inservice could be conducted to re-educate completed and the use of rails staff on the appropriate use of half rails which included an appropriate assessment. The charge is part of their care plan. nurses on each wing could then follow & monitor the use of half rails to assure that staff were not utilizing half rails inappropriately. The maintenance staff could be informed to remove the half rails from the beds in which the residents were assessed to NOT use half rails.

Minnesota Department of Health

(21) days.

TIME PERIOD FOR CORRECTION: Twenty one

21530 MN Rule 4658.1310 A.B.C Drug Regimen Review

A. The drug regimen of each resident must be

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If continuation sheet 4 of 11

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 00411 01/22/2008 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1300 NORTH KNISS, PO BOX 539 MN VETERANS HOME - LUVERNE LUVERNE, MN 56156 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) 21530 Continued From page 4 21530 reviewed at least monthly by a pharmacist currently licensed by the Board of Pharmacy. This review must be done in accordance with Appendix N of the State Operations Manual, Surveyor Procedures for Pharmaceutical Service Requirements in Long-Term Care, published by the Department of Health and Human Services. Health Care Financing Administration, April 1992. This standard is incorporated by reference. It is available through the Minitex interlibrary loan system. It is not subject to frequent change. B. The pharmacist must report any irregularities to the director of nursing services and the attending physician, and these reports must be acted upon by the time of the next physician visit, or sooner, if indicated by the pharmacist. For purposes of this part, "acted upon" means the acceptance or rejection of the report and the signing or initialing by the director of nursing services and the attending physician. C. If the attending physician does not concur with the pharmacist's recommendation, or does not provide adequate justification, and the pharmacist believes the resident's quality of life is being adversely affected, the pharmacist must refer the matter to the medical director for review if the medical director is not the attending physician. If the medical director determines that the attending physician does not have adequate justification for the order and if the attending physician does not change the order, the matter must be referred for review to the quality assessment and assurance committee required by part 4658.0070. If the attending physician is the medical director, the consulting pharmacist must refer the matter directly to the quality assessment and assurance committee.

Minnesota Department of Health

This MN Requirement is not met as evidenced

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION

(X3) DATE SURVEY COMPLETED

00411

A. BUILDING B. WING_

01/22/2008

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

1300 NORTH KNISS, PO BOX 539 LUVERNE, MN 56156

MN VETERANS HOME - LUVERNE

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
21530	Continued From page 5	21530		
	by:			Ì
	Based on record review and staff interview the			
	facility failed to assure the drug regimen of each			
	resident is reviewed monthly for irregularities by			- {
	the pharmacist for 1 of 1 resident in the sample	1		
	(#11) who had a hypnotic for sleep.	İ		i
	Findings include: The monthly review by the			
	pharmacist failed to report the lack of monitoring			
	for the effectiveness of a sleep hypnotic (Restoril)			
	for resident #11. Resident #11 had a physician			
	order for an increase in the dose of Restoril			
	without data collected to assess the resident			
	response following the dose increase. It was noted that resident #11 had a physician order for	!		ļ
	Restoril 7.5 milligrams daily at bedtime for sleep	i		'
_	since 7/22/07. A physician progress noted dated			ļ
·	10/23/07 revealed the following Subjective note:			
	"tends to fall asleep okay with use of Restoril, but			İ
	does wake up around midnight to 2 a.m. and			
	cannot get back to sleep. He has been using			
-	Ativan 0.5 mg prn at this time" and subsequently			
	the following Plan: "I am going to increase his			;
	Restoril to 10 milligrams at nighttime and plan to			
	see if we can get by without using as much of the			I
	Ativan. Next check-up should be in 60 days."			
	(Note: A physician order for Restoril 15	ı		1
]	milligrams had been received on 10/24/07 due to	1		
	unavailability of 10 milligrams of Restoril as noted	İ		
	in the record). The progress note by the			
i	physician dated 12/24/07 (60 days later) lacked any mention of the hypnotic Restoril. An annual			1 :
	comprehensive assessment dated 1/8/08 had the			
	following RAP summary under the problem area			
	"psychotropic drug use" "Has prn order for			
	Ativan 0.5 milligrams. Only takes prin during the		·	
[[NOC (night) hours when he can't sleep Usually			
	takes 3-5 times per week. No side effects noted	1		
	from medication use. Reports sleeping well after	!	•	1
	having it". Documentation was lacking to indicate	I		:
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01/22/2008

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

NAME OF PROVIDER OR SUPPLIER

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION
A. BUILDING

(X3) DATE SURVEY COMPLETED

00411

B. WING _______
STREET ADDRESS, CITY, STATE, ZIP CODE

MN VETERANS HOME - LUVERNE

1300 NORTH KNISS, PO BOX 539 LUVERNE, MN 56156

1	LOVERIN	E, WIN 3013t	,	
(X4) ID PREF(X TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X3) COMPLETE DATE
21530	Continued From page 6 whether the dose of Restoril 15 milligrams had improved the sleep pattern of resident #11 and/or whether the amount of prn Ativan requested by the resident had changed. Upon interview with the director of nurses on 1/17/08 at 11:00 AM it was verified that data was unavailable in the record to evaluate resident #11's response to the increase in the Restoril dosage. The summary note by the RN dated 1/8/08 failed to indicate whether 3-5 times/week of prn Ativan use had remained the same, increased and/or decreased. Record review of the monthly pharmacy recommendations dated 10/29/07, 11/28/07 & 12/17/07 failed to indicate the pharmacist had reviewed and/or assured the effectiveness of the increase in Restoril dosage had been monitored, but only "no new suggestions" were noted on each monthly pharmacy review.	21530	Consultant pharmacist notified of missed monitoring.	02/20/08
	SUGGESTED METHOD FOR CORRECTION: The director of nurses' could inservice staff on the importance of monitoring and documenting sleep patterns in relationship to medication usage so the effectiveness of the hypnotic could be monitored. A system could be developed so the pharmacist & physician could be informed on effectiveness of medication usage based on quantitative data. A quality assurance audit, which included the monthly pharmacy reviews, could be conducted to assure the program had been implemented.			
21540	TIME PERIOD FOR CORRECTION: Twenty one (21) days: MN Rule 4658.1315 Subp. 2 Unnecessary Drug	21540		
Minnocota	Usage; Monitoring Subp. 2. Monitoring. A nursing home must monitor each resident's drug regimen for epartment of Health		······································	

Minnesota Department of Health

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If continuation sheet 7 of 11

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		(X1) PROVIDER/SUPPLIE IDENTIFICATION NU		(X2) MULTI A. BUILDIN B. WING		(X3) DATE SURVEY COMPLETED 01/22/2008	
		STREET AD	DRESS, CITY, S	STATE, ZIP CODE		<u>-E/E/000</u>	
	ERANS HOME - LUVE	RNE		RTH KNISS, E, MN 56156	PO BOX 539		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIE MUST BE PRECEDED BY SC IDENTIFYING INFORMA	FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CI (EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY)	ON SHOULD BE E APPROPRIATE	(X5) COMPLETE DATE
21540	Continued From pa	ge 7		21540			· · · · · · · · · · · · · · · · · · ·
	unnecessary drug usage, based on the nursing home's policies and procedures, and the pharmacist must report any irregularity to the resident's attending physician. If the attending physician does not concur with the nursing home's recommendation, or does not provide adequate justification, and the pharmacist believes the resident's quality of life is being adversely affected, the pharmacist must refer the matter to the medical director for review if the medical director is not the attending physician. If the medical director determines that the attending physician does not have adequate justification for the order and if the attending physician does not change the order, the matter must be referred for review to the Quality Assurance and Assessment (QAA) committee required by part 4658.0070. If the attending physician is the medical director, the consulting pharmacist shall refer the matter directly to the QAA.						
	facility failed to assuregimen is monitore for 1 of 1 resident (# received a hypnotic Findings include: R order for an increas hypnotic (Restoril) assess resident result was noted that resorder for Restoril 7.5 for sleep since 7/22	view and staff intervieure that each resident of for unnecessary de 11) in the sample we for sleep. esident #11 had a ple in the dosage of a without data collecter onse to the dose in	ew the It's drug rug usage ho nysician sleep d to crease sician bedtime gress				

Minnesota Department of Health

Subjective note: "tends to fall asleep okay with use of Restoril, but does wake up around

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA **IDENTIFICATION NUMBER:**

(X2) MULTIPLE CONSTRUCTION A. BUILDING

(X3) DATE SURVEY COMPLETED

00411

B. WING _

01/22/2008

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

1300 NORTH KNISS, PO BOX 539 LUVERNE, MN 56156

MIN	VE:	I ERANS	HOME -	LUV	EKNE

		i	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (X5) (EACH CORRECTIVE ACTION SHOULD BE COMPLETE CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY)
21540	Continued From page 8	21540	
1	midnight to 2 a.m. and cannot get back to sleep.		
ı	He has been using Ativan 0.5 mg prn at this time"		60-day marriaga har annaisa da an annaisa
	and subsequently the following Plan: "I am		60-day reviews by nursing done 02/25/08
İ	going to increase his Restoril to 10 milligrams at nighttime and plan to see if we can get by without	,	for medication changes.
	using as much of the Ativan. Next check-up should be in 60 days." (Note: A physician order for Restoril 15 milligrams had been received on		Reviews scheduled according to
	10/24/07 due to unavailability of 10 milligrams of Restoril as noted in the record). The progress		physician rounds. Recheck occurs
	note by the physician dated 12/24/07 (60 days later) lacked any mention of the hypnotic Restoril.		on physician rounds. Staff
	An annual comprehensive assessment dated 1/8/08 had the following RAP summary under the		education done via e-mail, 1:1
,	problem area "psychotropic drug use"— "Has prn order for Ativan 0.5 milligrams. Only takes prn		consultation and at staff
ļ	during the NOC (night) hours when he can't sleep Usually takes 3-5 times per week. No side		meeting. Documentation of
,	effects noted from medication use. Reports sleeping well after having it". The summary note		medication use and effectiveness
į	by the RN dated 1/8/08 failed to indicate whether 3-5 times/week of prn Ativan use had remained		completed.
	the same, increased and/or decreased. Documentation was lacking to indicate whether		·
ĺ	the dose of Restoril 15 milligrams had improved		i
	the sleep pattern of resident #11 and/or whether		
	the amount of prn Ativan requested by the resident had changed. Upon interview with the		·
	director of nurses on 1/17/08 at 11:00 AM it was		
	confirmed that data was unavailable in the record		
'	to evaluate resident #11's response and/or it's effectiveness as related to the increase in the		
	Restoril dosage and the number of prn (as		
	needed) Ativan doses requested for sleep by this resident.	•	
	SUGGESTED METHOD FOR CORRECTION:	;	j
	The director of nurses' could staff on the		•
	importance of monitoring and documenting sleep patterns in relationship to medication usage so		

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FORM APPROVED STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 00411 01/22/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1300 NORTH KNISS, PO BOX 539 MN VETERANS HOME - LUVERNE LUVERNE, MN 56156 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) 21540: Continued From page 9 21540 the effectiveness of the hypnotic could be monitored. A system could be developed so the pharmacist & physician could be informed on effectiveness of medication usage based on quantitative data. A quality assurance audit could be conducted to assure the program had been implemented. TIME PERIOD FOR CORRECTION: Twenty one (21) days. 21720 MN Rule 4658.1415 Subp. 9 Plant 21720 Housekeeping, Operation, & Maintenance Subp. 9. Storage of supplies. Supplies must be stored above the floor to facilitate cleaning of the storage area. Supplies must be identified. Toxic substances must be clearly identified and stored in a locked enclosure. Sterile supplies must be stored to maintain sterility and integrity in packaging. All substances, such as cleaning agents, bleaches, detergents, disinfectants, pesticides, paints, and flammable liquids, must be stored separately from all food and drugs. This MN Requirement is not met as evidenced bv: Based on observation and staff interview the facility failed to ensure that toxic chemicals were

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stored in a locked enclosure when not in use in 1

Findings include: During an environmental tour. on 1/22/08 at 9:30 AM toxic chemicals were observed to be unlocked in the central bathing room (#138) located on the green wing. The unlocked upper cupboard in room 138 contained a spray bottle of "Quat" disinfectant and the unlocked lower cupboard contained 3 gallons of

of 4 central resident bathing areas.

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STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 00411 01/22/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1300 NORTH KNISS, PO BOX 539 MN VETERANS HOME - LUVERNE LUVERNE, MN 56156 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** COMPLETE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) 21720 21720 | Continued From page 10 "Cid-A-L II" disinfectant/detergent. Interview with the administrator at 10:05 AM on 1/22/08 Random audits have been done by 02/20/08 confirmed the chemicals should have been properly stored in a locked cupboard per facility nursing administration. policy. The cupboard remained unlocked yet at 10:05 AM when the surveyor and administrator education done at monthly checked the central bathing room for these items. SUGGESTED METHOD FOR CORRECTION: meetings. Will be evaluated The administrator and the director of nurses could review with all the involved staff the using key pad locks instead of importance of locking toxic chemicals when not in use so as to provide a safe environment for a keyed lock. residents as it relates to potentially hazardous chemicals. The charge nurse could periodically monitor the bathing areas to assure that chemicals are locked upon completion of bathing tasks. TIME PERIOD FOR CORRECTION: Twenty one (21) days.

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Addendum to plan of correction:

Unnecessary Drugs Usage: Monitoring

new system established &

Plan – Monitor effectiveness of medication changes. Document patterns noted and if change of medication affected PRN dosed medications. Notify physician of the results of monitoring the medication change and PRN medication usage. Staff education on completing the monitoring and documentation at nursing meetings, e-mail and 1:1 instructions..

Sandy Klingenberg DON

Minnesota Veterans Home - Luverne