

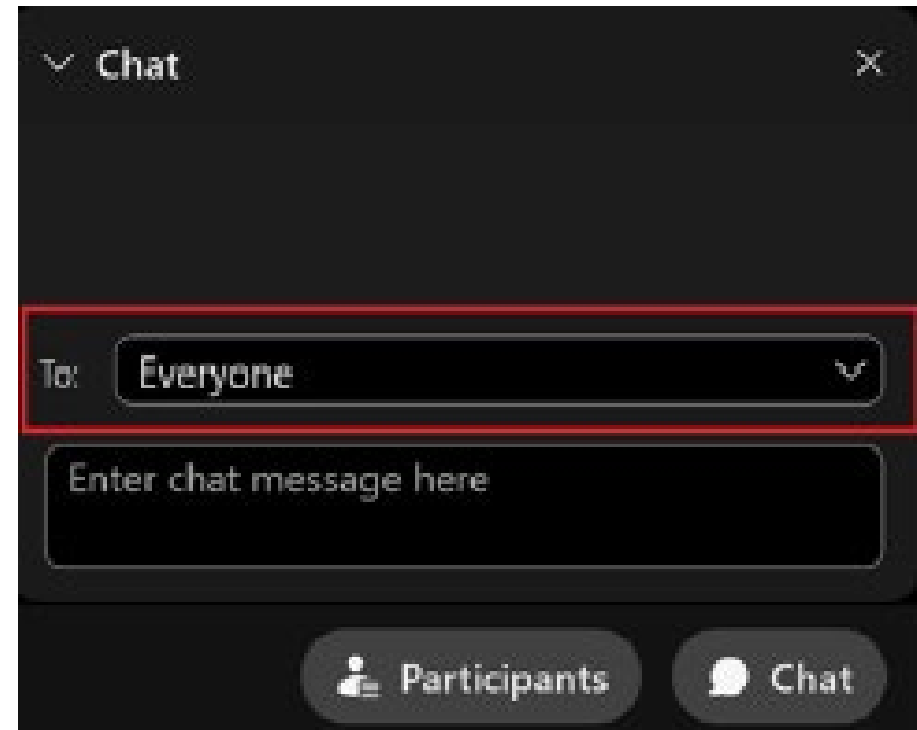


Home Care and Assisted Living Program Advisory Council Meeting

December 11, 2023 | 1:00 p.m. to 3:00 p.m.

Webex Participants

- **Participants are muted.**
- **To ask a question**, click on the chat bubble to open the chat, select “Everyone”, and ask a question or provide a comment. Messages sent privately may not be addressed due to logistics.
- We will answer as many questions as we can at the end of our time today.



12.11.2023 Agenda

Time	Topic
1:00 p.m.	Welcome
1:10 p.m.	Advisory Council Vacancy Update
1:20 p.m.	Social Connection Grant Recipient Feedback
1:40 p.m.	MDH Survey Correction Order Data
2:00 p.m.	2019 Advisory Council Recommendations & Discussion for 2024 Recommendations
2:50 p.m.	2024 Advisory Council Meeting Schedule
3:00 p.m.	Adjourn

Advisory Council Vacancy Updates

Reappointments:

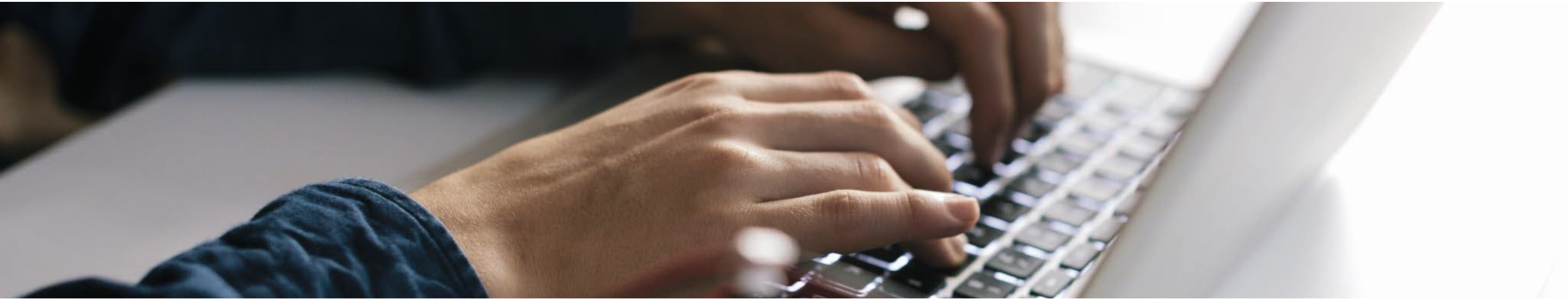
- Jarrod Peterson
Home Care Licensee #1 (Jan. 2024)

New Appointment:

- Patricia Fitzgibbon
Public Member #2 (Jan. 2024)

Current Vacancies:

- County Health & Human Services
/Adult Protection
- Past or current resident of an
assisted living
- Home Care Licensee #1.



Social Connection Grant Feedback

November 2023 Grant Recipient Survey Results

Social Connection Grant Recipient Feedback

An anonymous online survey was sent to the second round of Social Connection Grant recipients with a 25% response rate.

How were the grant funds used by recipients?

- Laptops – Headsets – Wi-Fi Connectivity – Virtual Reality Goggles
- Software – iPad – Home Movie Projectors – Desktop Video Magnifier
- Massage Chair – White Noise Machine – Equipment for Computer Stations

VA Impact of Social Connection Grant Purchases

“The VR goggle response was positive unanimously. One of our elders, who recently lost her husband, has started to blossom again. For the last several months, she has been struggling with depression and isolation. When Rendever sessions are posted, she is the first one waiting. This elder’s VR experiences have been traveling to all the places that her and her husband used to go: Hawaii, Tennessee, Ontario, and others. She talked about her trips with the most energy I’ve seen in months. Her excitement was contagious!”



More Positive Impact...

“Our services support clients with developmental and physical disabilities as well as those with mental illness and brain injuries. We....utilize[d] this grant by creating an inside environment for our clients to promote social connection.By creating a space[,] it promotes relaxation and calm.... One of our clients was excited to use the Massage chair full body to help with anxiety, stress, and pain. This chair can help reduce anxiety and calm their mind as well as relieve pain from the neck, shoulders, back, and rest of the body. This equipment has improved health, sleep, and improve concentration. We are very appreciative of this grant.”

What could the Council do to support providers in the future?

- Offer more funding/grants to assist with additional technology purchases.
- Provide support with 1:1 technology training.



MDH Survey Correction Order Data

Top 10 Correction Orders (Assisted Living)

FY 2023

Top 10	Tag	Topic	Count
10	1890	Prescription Drugs	258
9	0970	Waiver of Liability Prohibited (Off Top 10 Jan-Jun CY 2023)	266
8	0660	Tuberculosis Prevention and Control (Off Top 10 Jan-Jun CY 2023)	279
7	0780	Smoke Alarms	281
6	0510	Infection Control Program	289
5	1620	Initial Review, Assessments, Monitoring	335
4	0680	Disaster planning and emergency preparedness plan	448
3	0800	Fire protection and physical environment	472
2	0810	Fire protection and physical environment	560
1	0480	Minnesota Food Code, Chapter 4626	625

Top 10 Correction Orders (Assisted Living)

FY 2024 – 1st Quarter (Jul-Sep)

Top 10	Tag	Topic	Count
10	1880	Storage of medications	44
9	0780	Fire Protection and Physical Environment (Smoke Alarms)	45
8	2310	Appropriate care and services	51
7	1760	Documentation of medication administration	52
6	0680	Disaster planning and emergency preparedness	56
5	0510	Infection Control	57
4	1620	Initial reviews, assessments, and monitoring	66
3	0800	Fire Protection and Physical Environment	101
2	0480	Minnesota Food Code, Chapter 4626	104
1	0810	Fire Protection and Physical Environment	117

Top 10 Home Care Correction Orders (Comp)

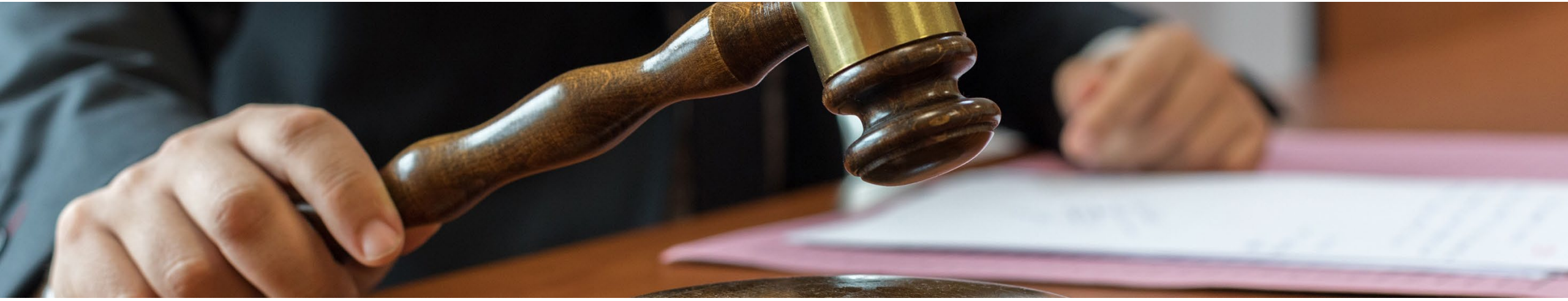
FY 2023

Top 10	Tag	Topic	Count
10	0815	Employee Records	5
9	0935	Documentation of Administration of Medication	6
8	0920	Individualized Medication Mgt. Plan	6
7	0865	Service Plan, Implementation & Revisions	6
6	0810	Individual Abuse Prevention Plan	6
5	0790	Quality Management	6
4	0940	Documentation of Medication Setup	8
3	0860	Comprehensive Assessment and Monitoring	9
2	0870	Content of Service Plan	11
1	1245	TB Infection Control	16

Top 10 Home Care Correction Orders (Comp)

FY 2024 – 1st quarter (Jul-Sep)

Top 10	Tag	Topic	Count
10	0790	Quality Management	8
9	0865	Service Plan, Implementation & Revisions	8
8	0940	Documentation of Medication Setup	8
7	1080	Content of Client Record	8
6	0265	Up-To-Date Plan/Accepted Standards of Practice	9
5	0815	Employee Records	10
4	0810	Individual Abuse Prevention Plan	12
3	0870	Content of Service Plan	14
2	0860	Comprehensive Assessment and Monitoring	16
1	1245	TB Infection	22



2019 Advisory Council Recommendations & Discussion for 2024 Recommendations

2019 Advisory Council Recommendations

The HCALP Advisory Council submitted a letter dated January 15, 2019, to the Minnesota House and Senate Health and Human Services Committees regarding special projects to improve home care in Minnesota. The letter contained eight (8) recommendations made by the Advisory Council to the Legislature to improve the current state of home care.

The Assisted Living Licensure Laws (Minn. Stat. 144G) were passed by the 2019 Minnesota Legislature.

Recommendation 1:

MDH should change the survey process to allow desk audits for Level 1 and Level 2 corrections orders.

2023 MDH Update:

- Since 2019, MDH has utilized a desk audit process for Level 1 and Level 2 correction orders.
- In 2023, MDH successfully proposed legislative language in Minn. Stat. 144A passed by the Legislature to require MDH no longer to conduct a reinspection for Level 1 and Level 2 correction orders categorized as “widespread” in scope, thus, MDH now has discretion whether to conduct a reinspection of the licensee cited with Level 1 and Level 2 correction orders.

Recommendation 2

Recommendation 2:

The legislature should appropriate funds to develop a training program for existing licensed home care providers (200K), and MDH should engage the request for proposal (RFP) process to create the training program.

2023 MDH Update:

- At the time of this 2019 recommendation, the Council had access to at least \$557,133.00. As of August 1, 2021, the Council had access to \$1.37 million dollars at the time of assisted living licensure implementation that has since grown to over \$3.6 million as of the end of FY 2023 (June 30, 2023).
- MDH has significantly expanded its website to include survey self-audit tools, a resource library of licensing-related forms, and educational resources with answers to Frequently-Asked Questions (FAQs), live WebEx forums and trainings for assisted living licensees. MDH's home care website received a refresh in 2023 and is currently being reviewed to identify opportunities for additional content.
- In 2021, the MDH Health Regulation Division (HRD) added the Planning & Partnerships section with additional roles focused on external outreach to MDH licensees, including an Outreach & Engagement Manager and Strategist and Strategic Communications Lead.

Recommendation 3:

Promote opportunities for a home care career path.

2023 MDH Update:

- Due to the pandemic and ALL implementation, MDH-HRD has not actively engaged in student focused or vocation promotional activities. MDH-HRD does not currently have a staff position with these job responsibilities.

Recommendation 4

Recommendation 4:

Training and administrative items, like TB testing and NetStudy 2.0, should be portable so employees can change jobs and work additional jobs more easily rather than engage in repeated training or requirements. MDH should create a standardized training program for home care and assisted living through the Request for Proposal (RFP) process.

2023 MDH Update:

- As of December 2023, MDH has not submitted an RFP to create a standardized training program for home care or assisted living. As of December 2023, MDH does not have the capacity to fund an RFP to create a standardized training program.
- NetStudy 2.0 background studies, if a provider with multiple facilities has an existing background study at one facility, the provider can affiliate the person's background study with another facility if the Sensitive Information Person (SIP) is the same.
- A baseline TB screening is required at the time of hire for all health care personnel in Minnesota. A TB test dated within 90 days of hire is acceptable.
- The Assisted Living Updates Workgroup's focus is a legislative mandate directing MDH and DHS to identify the regulatory burdens of Minn. Stat. 144G with assisted living providers with a resident capacity of 10 or less and provide recommendations to the Legislature. Portability of staff training is one Workgroup topic identified for proposed draft language revisions to make staff orientation training that is not specific to the facility or resident population be portable from one assisted living provider to another.

Recommendation 5

Recommendation 5:

MDH should improve its communication to the consumer, particularly with its website.

2023 MDH Update:

- MDH-HRD refreshed its website in 2023 with assisted living content created in 2021 and 2022, and home care and assisted living content reviewed on an on-going basis for updates.
- In 2023, MDH soft-launched a new MDH provider directory that enables consumers to find home care and assisted living providers with greater ease and makes the last survey and substantiated maltreatment findings accessible. It is anticipated the MDH provider directory will be accessible on the MDH website to consumers in 2024.

Recommendation 6

Recommendation 6:

MDH should create standardized forms that would be optional for providers to use.

2023 MDH Update:

- MDH posts all home care and assisted living survey forms utilized by MDH evaluation staff during the survey process on the MDH website. MDH highly encourages providers to conduct self-audits utilizing the posted survey forms to check their compliance with statutory regulations.
- MDH has not created templates of the above suggested forms as MDH does not currently have resources to create and maintain the wide variety of forms necessary to carry out home care and assisted living services that may vary considerably from provider to provider.

Recommendation 7

Recommendation 7:

MDH and the Advisory Council should collaborate to examine the most cited items and determine if administrative or statutory changes are needed.

2023 MDH Update:

- MDH will provide the Council with the most cited items in home care and assisted living surveys on an on-going basis at Council meetings for review.
- From March to October 2023, the Minnesota Assisted Living Updates Workgroup addressed portability of licensure and training, MN Food Code revisions, provider reimbursement, staffing, facility closures, and physical environment. Most of these topics encompass the most cited survey items where providers have had difficulty achieving compliance with the current Minn. Stat. 144G requirements.
- In 2023, HRD Planning and Partnerships section initiated a Collaborative Safety mapping project with providers to target two topics of frequent home care and assisted living provider noncompliance, TB and Individual Abuse Prevention Plans.

Recommendation 8

Recommendation 8:

The Council recommends using the funds collected from MDH enforcement actions to create grant programs for providers to improve areas that address deficiency.

2023 MDH Update:

- In 2022-2023, the Council administered two application rounds of the Social Connection Grant for home care and assisted living providers to apply for to support their facilities with technology and/or resource needs to protect against and alleviate client/resident isolation created by the COVID-19 pandemic.
- The Advisory Council awarded thirty-five (35) Social Connection Grants in the amount of \$140,699.53 during the first round of grand submissions and forty-four (44) Social Connection Grants in the amount of \$151,955.76 during the second round of grant submissions.

2024 Recommendations...The Road Ahead.



2024 Advisory Council Meeting Dates

To continue meeting on a quarterly basis on the second Mondays of the month:

- March 11th
- June 10th
- September 9th
- December 9th

*****Should the frequency increase in early 2024 to complete the recommendations to the Commissioner?*

Thank You!

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