

Case Review & Performance Tracking Worksheet

Patient name: Susie Que

Medical record #: 2021-34256 Arrival date: 6/4/2021

Arrived By: Private Vehicle Ambulance Service: Helping Hand EMS

Time Tracking

Pre-hospital	Time	Elapsed Time (in minutes)
EMS Dispatched	1225	
EMS En Route	1226	1
EMS Arrive Scene	1232	6
EMS Leave Scene	1242	10

Patient Arrival Time: 13:00	Time	Elapsed Time (in minutes)
TTA Activated	1250	-10
ED Physician/Provider Called	1251	1
ED Physician/Provider Arrival	1305	5
Surgeon Called	NA	
Surgeon Arrived	NA	
Decision to Transfer	Not documented	
Transfer Ordered	1425	85
Transfer Accepted	1420	80
X-ray	none	
CT	1340	40
Lab	1310	10
Imaging Report Received	1405 - CT	25
Transferred/Admitted	1500	120
Surgeon Consulted	NA	

Performance Measures

<input checked="" type="checkbox"/> TTA <input checked="" type="checkbox"/> Transfer <input type="checkbox"/> Admit <input type="checkbox"/> Death	Yes	No	N/A
Emergency department provider off-site	X		
Emergency department provider off-site and arrived within 30 minutes of patient's arrival <input type="text" value="5"/> minutes	X		
Trauma team activation criteria met	X		
Trauma team criteria met and team activated	X		
Transferred and physiological TTA criterion met Time Criterion Met <input type="text" value="12:50"/>	X		
Transferred, physiological criterion met, and transportation ordered within 30 minutes of patient's arrival/time of discovery Time Ordered <input type="text" value="14:25"/>		X	
Sustained GCS ≤8		X	
Sustained GCS ≤8 and airway successfully secured			X
10.2 admitting conditions and admitted?		X	
10.2 admitting condition, admitted and general surgeon at bedside within 18 hours Date/Time of Bedside Consult <input type="text" value=""/> : <input type="text" value=""/> Elapsed Time <input type="text" value=""/> : <input type="text" value=""/>			X

Review of Care

Review care against industry standards such as ATLS, CALS, TNCC, and RTTDC.

Trauma Program Coordinator	<p>Issues Identified/Comments: (Clinical care, care process, timelines)</p> <ul style="list-style-type: none"> - Long ED LOS of TTA patient. - Delay in transportation request in patient who met the physiological TTA criteria and immediate transfer criteria. - Decision to transfer time not documented. - Should CT have been completed here? - VS should be documented every 15 minutes on TTA patients. - No pain scale re-evaluation after meds given. <p>Review of In-patient Care: <input checked="" type="checkbox"/> N/A <input type="checkbox"/> See Inpatient Care Review Form</p> <p><input type="checkbox"/> No Improvement Opportunities Identified: <input checked="" type="checkbox"/> Refer to TMD</p>
	<p>Signature: <i>Mary Johnson, RN</i> Date: 6/10/21</p>
Trauma Medical Director	<p>Issues Identified/Comments: (Clinical care, care process, timelines)</p> <ul style="list-style-type: none"> - Determine reason for delays in transfer requests. - Should have done a CXR and FAST exam and transferred instead of waiting on CT. <p>Follow-Up Needed: <i>Follow up with Provider to determine why no CXR and why a CT was completed prior to transfer order on pt who met immediate transfer criteria.</i></p> <p><input type="checkbox"/> No Improvement Opportunities Identified <input checked="" type="checkbox"/> Refer to Committee</p>
	<p>Signature: <i>Quincy Jones, MD</i> Date: 7/1/2021</p>

Investigative Notes (Follow-up activities not documented on a PI Tracking Worksheet)

Follow-up Activities	<input checked="" type="checkbox"/> Discuss at Tertiary Case Review (see meeting minutes) Meeting Date: <i>September 24, 2021</i>	
	Follow-up Activities (w/ dates): <i>6/11/2021 Followed up with RN Smith, reminded about documentation issues.</i> <i>6/30/2021 ED Nurses meeting shared reminders for VS documentation and pain scale reassessments. (See meeting notes)</i> <i>7/3/2021 TMD followed up with Dr. Frank by phone and learned that he realized the patient needed to be transferred but struggled with acceptance, receiving center requested CT scans prior to acceptance. Discussed the importance of quick chest Xray and options when getting pushback from referral center. This should also be discussed by the committee.</i> <i>7/10/2021 TPM contacted the TPM at receiving center to discuss patient and request PI review of this case and feedback. Including follow up regarding the request for CT prior to acceptance.</i>	
	See PI Tracking Form(s) For: <input type="checkbox"/> Off Site ED provider response time > 30 minutes <input type="checkbox"/> TTA criteria met, and team not activated <input checked="" type="checkbox"/> Transferred, physiological criterion met, and transportation NOT ordered within 30 minutes of patient's arrival/time of discovery <input type="checkbox"/> Sustained GCS ≤8 and airway not successfully secured <input type="checkbox"/> 10.2 admitting condition and general surgeon at bedside within 18 hours Other: <input type="checkbox"/> _____ <input type="checkbox"/> _____	
<input type="checkbox"/> No further action needed		Date:
Signature:		