

Trauma PI Tracking Form

Date project started: 1/2/2021 project started

Date(s) of occurrence: multiple

Medical record #: multiple

See involved cases and data on attached spreadsheet.

Complication, problem or complaint:

TTA not activated when criteria met.

Initial measure 48 % undertriage rate base on retrospective review of 4th quarter 2020 cases. Evaluation obtained through chart reviews reveals increased occurrences of undertriage of the trauma patient.

Planned Corrective Actions

- trend/track similar occurrences
- education
- guideline/policy

- individual counseling
- tertiary/committee review

- resource enhancement
- privilege/credentialing review
- Contact EMS partner

Date - Action Plan(s)/Activities:

1/2/2021

Initial plans:

- Follow up with each nurse and ED provider when undertriage is identified.
- Encourage real time discussions between ED staff – validate decision to call or not call a TTA.
- Take undertriage cases to tertiary review and nurses’ meetings for discussion and learning.
- Review TTA criteria at tertiary case review and Nurses ED staff meetings.
- Share TTA criteria with EMS.
- Posted TTA criteria in all ED rooms, by EMS Radio and in triage in a visible location to prompt its reference when initially encountering patients. (See attached sample of TTA criteria poster and photos or postings).

1/3/2021

- Discussed TTA policy with EMS manager. Shared TTA criteria by email. Encouraged EMS to implement field activation when criteria met. (See attached email).
- Email sent to all providers and ER nurses re: TTA criteria posting. (See attached email)

1/10/2021

- Nurses staff meeting – education on new TTA criteria, posters and importance of proper activation. (See attached meeting educational materials, TTA criteria and minutes)

1/16/2021

- Provider tertiary case review meeting – 2 cases discussed 12345 & 23456 (See attached meeting minutes)
- Email sent to all ER nurses sharing meeting information with any staff not in attendance.

Date - Action Plans/Activities continued:

2/10/2021

- Feedback received from EMS manager (see attached email).

3/6/2021

- Posting under-triage stats in Staff Lounge PI board.

4/16/2021

- Provider tertiary case review meeting – 1 case discussed 34567 (See attached meeting minutes)
- Provider case review meeting minutes sent to all ED providers and surgeons.

4/22/2021

- Nurse's meeting, education on TTA indicators that result in most common incidents of undertriage. (see meeting minutes & educational materials)

6/6/2021

- Posting under-triage stats in Staff Lounge PI board.

7/12/2021

- Provider tertiary case review meeting – 1 case discussed 457629 (See attached meeting minutes)
- Provider case review meeting minutes sent to all ED providers and surgeons.

See measures on Metric Surveillance Spreadsheet/Dashboard.

TPM Signature:	Date:
TMD Signature:	Date: