

Client Search and Printing Immunization Records

MIIC USER GUIDANCE TRAINING RESOURCE

This guide describes how to search for a client, what a record contains, and how to print a client immunization record/report.

Contents

C	lient Search and Printing Immunization Records	1
	Getting started	
	Client search	
	Interpreting a MIIC immunization record	
	Printing a record	
	MIIC help	

Getting started

- 1. Log into MIIC using your organization code, username, and password.
- 2. Find the client search feature based on your MIIC-user type.
 - Most users will be able choose "manage client"

Routine Functions
manage client
manage immunizations
enter new client
request new client form
Client Follow-Up
create follow-up
manage follow-up

Read Only users will choose "find client"

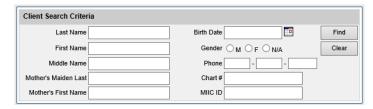
Routine Functions
find client
manage list
add client to list
Client Follow-Up
create follow-up
manage follow-up

Reports Only users will choose "view client report"



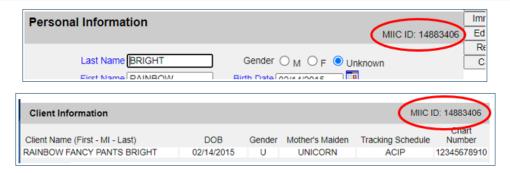
Client search

1. Use the "Client Search Criteria" screen to search for clients in MIIC.



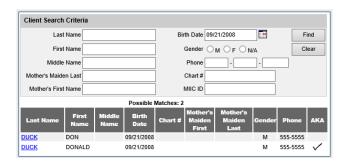
You need to search by a minimum of two fields of either a last name, first name, or birth date

Note: There is an exception if you have the MIIC ID number. Each client in MIIC has a unique MIIC ID and you can search by that number alone. The MIIC ID number can be found on the top right side of the clients' personal information screen or the client information page on the immunization record depending on which search option you chose.



- You must enter at least three characters of the last name or two characters of the first name or the birth date. The date format is MMDDYYYY (two-digit month, two-digit day, and four-digit year). MIIC automatically enters the slashes.
- 2. When searching, some results that may appear are:
 - Match to one record. If there is only one client in MIIC that matches the criteria, you will go directly to the client information and immunizations screen.
 - Multiple possible client matches. If there is more than one potential match, you will see a list of
 possible matches. You can click on anything in blue and underlined to go to the client
 information and immunizations screen.
 - Selecting a record where the 'AKA' column is checked means this client's record has an alias. Always verify the client demographics once you are viewing the record. If the information for the AKA on the search screen does not match the client whose record you've opened, notify the MIIC Help Desk at health.miichelp@state.mn.us.
 - If there are multiple records that match to your client open each one to view additional client information, such as address. If two or more records match your client, send the MIICIDs to the Help Desk at health.miichelp@state.mn.us and an indicator on which ID# is the most accurate.

Note: The column "AKA" means alias or "also known as". Clients listed with a nickname, misspelled first or last names, or incorrect date of births will show as a separate match or alias, indicated by a checkmark in the "AKA" column. Choosing either option will bring you to the same client profile.



- After selecting the client record you want to view, verify that it is the correct client by checking at least three details about a client before to ensure this is the correct MIIC record. For example, does first name, last name, and date of birth match? If the last name does not match, can your client verify a previous name or mother's maiden name, phone number, etc.?
 - Your search found too many results. Please refine your search criteria. Add additional search criteria to narrow the search.



• No clients were found for the requested search criteria. Try different search criteria. For example, instead of first and last name try searching for your client with first name and date of birth in case the client has been known under a different last name.

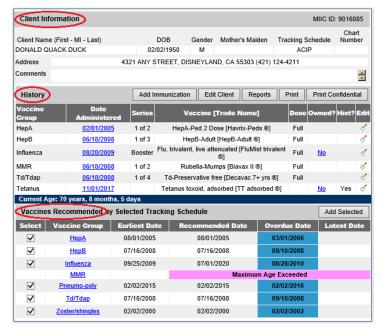
Note: There are also instances where too many clients meet the criteria and will display the same message. If you only used the first 2-3 letters of the first and/or last name, consider adding additional letters or search criteria.

Interpreting a MIIC immunization record

Once you have found your client to view the immunization record, click on the Immunize button and it will navigate you to the immunization record.



A MIIC Immunization Record includes the following:



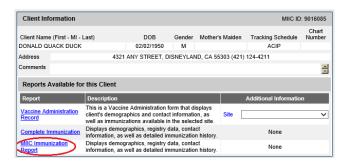
- 1. **Client Information**: The area on the top of the screen displays client contact information (e.g., name, address, and phone number), depending upon what has been previously entered. Client comments indicate that there is some additional information pertaining to immunizations. This would include, for example, history of chickenpox or if there was a refusal of an immunization.
- 2. **Immunization History**: The middle section lists vaccine groups alphabetically with the actual date the immunization was administered, and the sequence of doses as entered in MIIC (plus trade name if entered). "Owned" or "Hist" indicates how the immunization was entered in MIIC.
- 3. **Recommended Vaccines**: At the bottom of the screen is the MIIC forecaster. This will forecast what immunizations are due for the client based on the age of the client and what immunization history is already in MIIC. Please refer to Interpreting a MIIC Vaccination Record (www.health.state.mn.us/people/immunize/miic/train/interpret.html) for more information on how to interpret the forecaster.

Printing a record

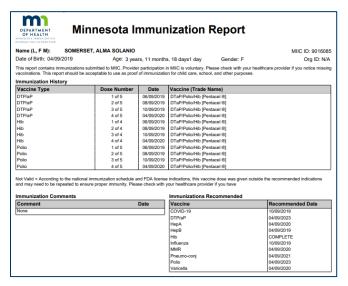
1. To print a record for a client, most users can select the "Reports" button on the client's record.

Note: Read Only users can select "Print MIIC Immunization Report" to open a separate window, showing a full MIIC Immunization Report (see step 3).

2. This will bring you to the report page. Click on the "MIIC Immunization Report" button.



3. This will open a separate window, showing a full MIIC Immunization Report that you can save as either a PDF or print.



MIIChelp

For assistance with searching for clients and/or printing client immunization records, contact the MIIC Help Desk using the "Help Desk" button on MIIC for any additional questions or use the light bulb icon to access additional user guidance resources.



Minnesota Department of Health
Minnesota Immunization Connection
PO Box 64975, St. Paul, MN 55164-0975
651-201-5207
health.miichelp@state.mn.us
www.health.state.mn.us/people/immunize/miic

04/05/2023

To obtain this information in a different format, call: 651-201-5207.