

Using the Switch Organizations Function in MIIC

MIIC USER GUIDANCE TRAINING RESOURCES

This guide describes how to identify your MIIC user role and how to switch between locations within your organization if you have the appropriate user role.

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MIIC User Role

Your user role in MIIC is determined by the type of organization you work at and your role within the organization. Your user role impacts which functions you have access to in MIIC. The most common user roles in MIIC are: Typical User, Read Only, Administrator, and Health System User.

- 1. There are two ways to identify your MIIC user role once you are logged in: referencing the top banner and using the "manage my account" function.
 - a. Referencing the top banner.



- i. The top banner is visible on every screen or page in MIIC and is located at the top of every page. The top banner lists three things:
 - 1. Organization: The organization or location you are operating under in MIIC.
 - 2. User: The name of the user whose account you are logged into.
 - a. Note: MIIC does not support shared user accounts. If the name of the user is not your own, contact your organization's MIIC Administrator or the MIIC Help Deskat health.miichelp@state.mn.us or call 651-201-5207.
 - 3. Role: The MIIC user role for the account.
- 2. Using the "manage my account" function.
 - a. Select "manage my account" from the left-hand navigation bar at the very top of any MIIC page.

- b. Select "Edit Personal Information".
- c. Near the bottom of the "Edit Personal Information" screen is the non-editable field called "Role" which will display your account user role.



User roles can only be changed by using the "Manage Users" function and if you have the "Administrator" or "Health System User" user role. Please refer to the Managing Users (PDF) (www.health.state.mn.us/people/immunize/miic/train/admin.pdf) user guide for more information on managing your users.

If you do not have this option in the left-hand navigation menu, please contact your organization's MIIC Administrator or the MIIC Help Desk at health.miichelp@state.mn.us or call 651-201-5207.

Switch Organizations

The "Switch Organizations" function is only available to those with the user role "Health System User." This function allows the user to utilize MIIC functions on behalf of multiple locations within their organization without needing multiple login credentials. The location you login under is associated with your MIIC Organization Code. This will be the default location for your account whenever you log in, regardless of which location you have previously switched to before logging out of MIIC.

Please note that the "Switch Organizations" function only works if you are logging in to MIIC under the parent account for your organization. Parent accounts are typically called "admin orgs" and are designated by including the word "Admin" somewhere in the name of the organization.

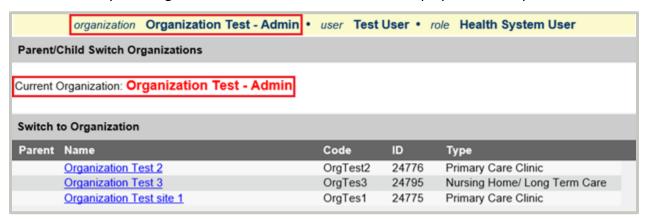
It is important that you are working on behalf of the correct location before searching, entering, editing, or uploading vaccine administration data so that the immunizations are associated with the correct location.

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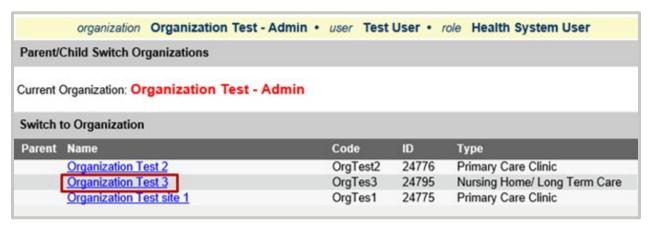
1. To switch to a different location in MIIC, select "Switch Organizations" from the left-hand navigation menu.



2. At the top of the "Switch Organizations" screen you will see the "Current Organization" you are currently working under. This will also match what is displayed in the top banner.

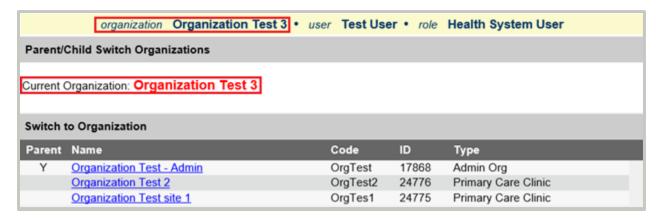


3. Scroll through the list of locations associated with your organization in MIIC. Select the hyperlinked name of the location you want to work under or switch to.



4. Your "Current Organization" at the top of the screen and the organization in the top banner should now be changed to the location you selected. This means that everything you do in MIIC will now be associated with that location. You can now navigate MIIC as you normally would to manage clients, manage immunizations, manage users, and utilize any other MIIC functions.

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5. If you have verified your user role is "Health System User" and the "switch organizations" function is not displaying a list of other locations within your organization, your login credentials may not be set-up under the correct MIIC Organization Code. Contact your organization's MIIC Administrator or the MIIC Help Desk at health.miichelp@state.mn.us or call 651-201-5207.



Minnesota Department of Health
Minnesota Immunization Information Connection
PO Box 64975
St. Paul, MN 55164-0975
651-201-5207
health.miichelp@state.mn.us
www.health.state.mn.us/people/immunize/miic

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To obtain this information in a different format, call: 651-201-5207.